

# Situation Report

Situation Report: 1.1.2022						
Incident Name: December 2021 Winter Weather						
<b>OERS Number</b> : OERS #2021-3265						
<b>EOC</b> : Fully Activated	Unified Commanders: Jonna Papaefthimiou, Portland Bureau of Emergency Management Mohammad Bader, Department of County Human Services Marc Jolin, Joint Office of Homeless Services Chris Voss, Multnomah County Emergency Management					
<b>Date</b> : 1/1/2022	<b>Time:</b> 1738	Please note that this situation report is available to the public.				

To submit updates / actions to this report, email the Multnomah County EOC Situation Unit at <a href="mailto:eoc.situationunit@multco.us">eoc.situationunit@multco.us</a> with the subject line: Update for December 2021 Winter Weather Situation Report. Updated items are in bold italics.

# Multnomah County and City of Portland December 2021 Winter Weather Emergency Response

## **Executive Summary**

Severe weather shelters remained open today and will stay open until January 2, as warmer temperatures arrive. For updates and future severe weather shelter sites, please check back at <u>multco.us/cold</u> or call 2-1-1. Anyone seeking alternative shelter options and other social and health services should dial 2-1-1.

To prepare for the winter weather incident forecasted by the National Weather Service for the 2021 holiday season, Multnomah County and the City of Portland initiated a collaborative response. Implementing lessons from the Severe Winter Weather in February 2021 and Heat Waves in Summer 2021, we are leveraging the strengths of our partners and community. Together, warming interventions and communications strategies were put in place to minimize the impacts of cold weather and prevent deaths. The County and its partners are strategically prioritizing communities with the greatest needs, using race/ethnicity disparity research, community voice and wisdom, and public health best practice.





On December 23, 2021, Multnomah County Chair Deborah Kafoury and City of Portland Mayor Ted Wheeler declared a State of Emergency as the region braced for a prolonged stretch of freezing temperatures and snow. The first severe weather shelters opened at 3:00 pm, Saturday, December 25, 2021 and shelters are planned to operate 24-hours a day throughout the cold weather incident.

- Multnomah County Chair Deborah Kafoury's Emergency Declaration (December 24th until January 3rd)
- <u>City of Portland Mayor Ted Wheeler's Emergency Declaration</u> (December 24th until Midnight on January 2nd)
- Oregon Governor Kate Brown's Emergency Declaration (December 24th until January 3rd)

If you are concerned about someone you know during cold weather please call Multnomah County's non-emergency response line at 503-823-3333 and request a welfare check.

Due to the national labor shortage, COVID-19 and the holiday season, staffing constraints have impacted every response section of the December 2021 Winter Weather incident. Most sections have operated with minimum staffing levels including shelters, transportation, outreach and logistics. Efforts to recruit drivers, severe weather shelter staff and outreach workers have continued through social media, and County and City websites. Multiple messages have also gone out to City and County staff, as well as to Portland NETs (Neighborhood Emergency Teams) and the public.

## National Weather Service (NWS) Forecast

#### January 1-2, 2021 Weather Situational Update

- At 3:05pm on January 1, <u>temperature at the Portland International Airport (KPDX)</u> was 34°F, with light winds from the southeast and a wind chill of 29°F.
- Overnight, temperatures were forecast to drop to 29°F, with a wind chill of 25°F with slightly colder temperatures predicted in East County.
- An active weather system is projected to arrive in Multnomah County early in the morning of January 2, raising temperatures but also bringing heavy rain and high winds. The projected temperature at 8:00am on January 2 at the Portland International Airport is 37°F, rising to a Sunday daytime high of 45°F.

#### More Severe Weather to Arrive

- Although temperatures will become much warmer, the stormy weather arriving with those warmer temperatures caused the National Weather Service to issue a <u>Wind Advisory</u> and a <u>Hydrologic Outlook</u> to warn about the potential of river flooding.
- Rain may arrive as early as 4:00 am on the morning of Sunday, January 2, and will become heavy during the evening of January 2-3 and continue periodically throughout the week.
- The wind advisory begins at 2:00 pm on Sunday, January 2 and lasts until 1:00 am on Monday morning. Winds are forecast to be 20-30 miles per hour, with 45 mile per hour gusts with even stronger winds at the mouth of the Columbia River Gorge in far eastern Multnomah County.





Sunday 1/2	Monday 1/3		To	Tuesday 1/4		dnesday 1/5	
High Winds Minor Tidal Overflow Heavy Rain late	Loca	Heavy Snow Cascades Heavy Rain Localized Flooding Minor Tidal Overflow		Heavy Snow Cascades Heavy Rain River Flooding Minor Tidal Overflow		Ongoing River Flooding	
Weather Impacts Legend	None	Low	Medium	High	Extreme		

Image above: forecast for January 2 until January 5.

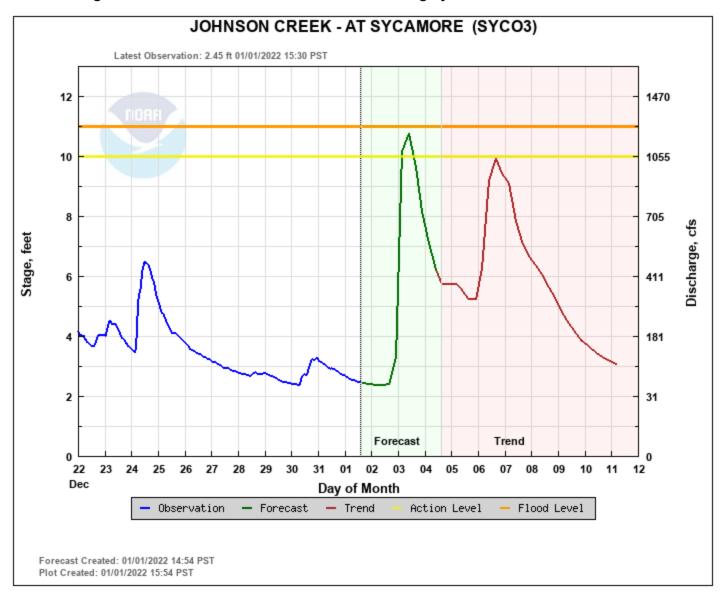
#### Flood Risk beginning Monday, January 3

• The heavy rain will create ponding and elevated river levels, especially quickly in smaller streams. As of 3:00 pm on January 1, Johnson Creek in southern Multnomah County is projected to nearly reach minor flood stage on the morning of Monday, January 3. Flood forecasts are prone to change because of differences in localized rainfall, so those living in low-lying areas of Multnomah County should continue to monitor flood levels.





The below graph shows observed and forecast stream gauge data on Johnson Creek near Pleasant Valley and the Springwater Corridor. The orange line shows the level of minor flood. The area shown as 'trend' is long-term forecast data and is considered to be highly uncertain.



## Closures of Services and Operations

December 31 was an observed City and County holiday, so many services were closed. Those that were open maintained normal operations.

Portland Parks & Recreation classes, centers, day camps, and programs operated as scheduled on December 31, 2021 and closed on January 1 for New Year's Day. Continue to check the Portland Parks & Recreation <u>Inclement Weather Policies and Closures</u> page for current information.





East Portland and Mt. Scott Community Centers are closed to the public through January 3, 2022. They are currently being used as severe weather shelters. All other community centers operated normally.

## Portland Bureau of Transportation (PBOT) and Road Impacts

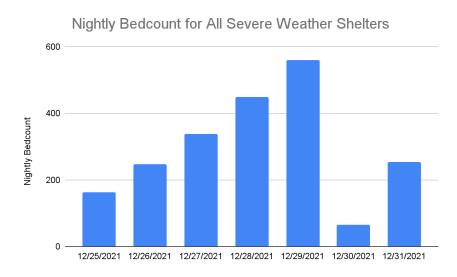
PBOT returned to normal operations on January 1.

## **Operations Section**

The Operations Section is coordinating and ensuring the support of warming interventions. Warming interventions are designed to provide options for those seeking respite from the severe weather, and include severe winter weather shelters and the distribution of warming resources to those remaining outdoors.

#### Shelter Plan

Due to rapidly changing forecasts, severe weather shelters re-opened and served 254 guests overnight on December 31-January 1. Three City and County operated severe weather shelters opened at 7:00 pm on December 31 and stayed open, with a plan to close at 8:00am on Sunday, January 2. <u>Cultivate Initiatives</u> continued to operate the shelter at Reynolds High School on December 30 and remained open all day and for overnight guests on December 31. Reynolds is also scheduled to close at 8:00am tomorrow morning.



Please note: All severe weather shelters closed on December 30 except for Reynolds High School (operated by Cultivate Initiatives)

Bed counts off shelters open overnight on December 31-January 1 were as follows:

- East Portland Community Center, Mill Park, (740 SE 106th Ave)
  - o 36 guests (44 capacity)
- Mt. Scott Community Center, Mt. Scott, (5530 SE 72nd Ave)





- 18 guests (88 capacity)
- Reynolds High School (1698 SW Cherry Park Rd, Troutdale) Staffed by and in partnership with Cultivate Initiatives
  - 57 guests (115 capacity)
- Oregon Convention Center (960 NE 1st Ave)
  - 143 guests (149 capacity)

Multnomah County and the City of Portland's Mass Care and Shelter team provide compassionate care for community guests seeking relief from the cold. They operate and support severe winter weather shelters which are a type of <u>Disaster Resource Center (DRC)</u> with heat, warming resources, water, food, and support services. If you or someone you know wants to help, please click on the link with the name of the shelter locations to reach the volunteer signup web page.

County shelters have a "no turn away" policy because of life-threatening cold temperatures and will create additional capacity during this event as needed. Severe weather shelters do not require identification or any other documentation for entry. All shelters are ADA accessible and pets are welcome at all locations. Survival kits with life-saving gear — tents, sleeping bags, warm clothing — will also be distributed as needed at each severe weather shelter site.

In partnership with 211, the City and County are offering free transportation for guests to shelters, using City and County resources. Trimet is also waiving fares for people traveling to a shelter, and offering ticket vouchers for guests leaving shelters. Volunteers from Portland's Neighborhood Emergency Teams are partnering with 211 to provide additional remote dispatching assistance and are available to respond to requests to clear snow from driveways and sidewalks for persons with mobility issues (requested through PBOT dispatch).

#### **COVID-19 Safety Protocols**

To ensure the safety of guests exiting the shelters, guests are provided with COVID-19 safety guidance. Respiratory masks were made available for guests and staff while at shelters, and when leaving.

The new COVID variant Omicron is confirmed in Multnomah County and is expected to spread quickly in the coming days and weeks. Fully vaccinated people may get sick with Omicron but are still unlikely to get seriously ill. Those who are boosted have a lower risk of being infected at all. Any unvaccinated person is at very high risk of getting and spreading COVID. Call <u>211</u> to find out where you can go to be vaccinated.

#### **COVID-19 Vaccination Clinics**

Vaccination clinics have been made available for guests at severe weather shelters. This service is supported by Multnomah County Public Health and American Medical Response (AMR) and was planned for all shelter locations at scheduled times.

- Vaccines administered by day at Severe Weather Shelters:
  - o Dec. 26 (15); Dec. 27 (25); Dec. 28 (21); Dec. 29 (17); **Dec 30 (n/a) Dec 31 (n/a)**





#### **Multnomah County Libraries**

All library branches closed at 6 pm on December 31 and remained closed on January 1 because of the New Year's Day holiday. All branches are expected to open at normal times on Sunday, January 2 - check the library website, linked above, for any alerts or updated hours.

#### 211

Please note that 211info contains the most accurate day/night warming shelter information, including community-led sites and the 211 dispatchers have the most up to date information on general resources and year round shelter capacity and availability for community members. Before referring or transporting guests to shelter, people should call 211 for the most up to date information about shelter availability.

Families in Portland seeking shelter are also encouraged to call 211 to find facilities that can accommodate families. Families can also come to any severe weather shelter to be referred to an appropriate family shelter option. 211info will coordinate transport for community members who would like shelter, but do not have a way to get there.

## 211info/NET Dispatch (Dec. 31- January 1)

- Total transportation numbers for the evening of December 31:
  - 27 transports requests were filled.
  - o 3 individuals extended their stays in motels.
- Sign up to receive 211info text alerts when Severe Weather shelters are open in Multnomah County, text the keyword "pdxshelter" to 898211 (TXT211).
- For the latest information on warming centers in Multnomah County visit 211info's page on warming centers, click here.

Visit Multnomah County's Warming Shelters and Homelessness site for more information, including volunteer and donation opportunities, <u>click here</u>.

<u>211info</u> connects people with health and social service organizations. At the core of this work is the Community Information Center, supported by 211's Resource Database team. 211 provides enhanced information and referral and assistance programs that support specific populations and service needs. Preplanning for the December 2021 cold weather incident included adding severe weather shelter information to prominently feature on the 211info homepage including county-specific information about severe weather shelters in 29 Oregon counties.

## Portland Water Bureau

The Water Bureau continues to respond to repair cold weather related water main breaks. The bureau is transitioning to normal operations over the next few days.





The Water Bureau is prepared to respond to cold weather, which can cause pipes to break, especially when freezing temperatures are prolonged.

Anyone observing water running from streets or sidewalks is encouraged to report the leak to the Water Bureau by calling their 24-hour Emergency Line at 503-823-4874, for water system emergencies, including suspected main breaks.

If customers experience ongoing water quality problems or lost water service with no notification, call the Water Quality Line at 503-823-7525, Monday through Friday, between 8:30 a.m. and 4:30 p.m. After hours, contact the 24-hour Emergency Line at 503-823-4874.

Portland Water Bureau also provided tips and precautions through social media and local news on how to prepare your home for the winter weather and avoid frozen pipes.

## Administration

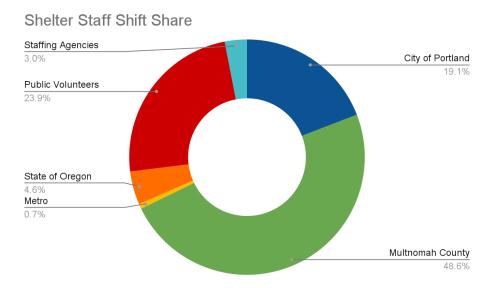
Recruitment efforts to staff the re-opened Mount Scott and East Portland Community Centers were fruitful on December 31. The Oregon Convention Center continued to face staffing shortages. Shelter staffing is still urgently needed for overnight shifts on the evening of January 1. Interested volunteers can sign up at the Multnomah County Winter Donations and Volunteers page. There is also an urgent need for Behavioral Health and Medical Specialists, who can sign up here. The Administration section began efforts to add demobilization shifts for cleaning and resupplying sites that are expected to close on the morning of January 2.

As of January 1, over 1,430 shifts were created during the course of the winter weather incident. Below are the cumulative number of shift sign ups by source through 2:30 PM on January 1:

- 702 Multnomah County employees
- 276 City of Portland employees
- 345 Public volunteers (including Portland Neighborhood Emergency Team (NET) members)
- 10 Metro employees
- 66 Oregon Department of Human Services (DHS) Staff Note: The State of Oregon was asked to concentrate on filling OCC shifts
- 44 temporary staffing agency workers







Volunteers are asked to call the PIC phone in their job descriptions for last minute cancellations and to email <a href="mailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailto:emailt

The Administration Section strives to ensure recruitment and training that creates an inclusive, positive, productive, and healthy work environment across all response operations. Team members remain nimble and address the changing conditions throughout the emergency response. They provide equity and inclusion support, as well as human resources and labor relations consultation. Staffing for the entire response is coordinated through this section.

#### **Staff and Volunteers**

Multnomah County Human Resources and the City of Portland recruited staff to volunteer for paid temporary reassignment to work at the severe winter weather shelters. A <u>series of training videos</u> was designed to help prepare community members to work in these settings. In addition to county and city staff, members of the public are also being recruited to volunteer at severe winter weather shelters with a public message for recruitment sent out on December 25 and thereafter. There is still a need for volunteers and donated gear; please click this link to sign up or donate.

#### **Neighborhood Emergency Teams (NETs)**

Portland <u>NETs</u> are providing critical assistance to this response in several aspects of the response including the following:

- Assisting with 211 and providing shelter transportation dispatch.
- Driving and logistics section support roles.
- Supporting supply preparations at Joint Office of Homeless Services (JOHS) and County Emergency Operations Center (EOC) warehouses.
- Clearing storm drains.
- Providing accessibility assistance at TriMet stops.





 Responding to requests via Portland Bureau of Transportation dispatch for snow clearing on sidewalks and driveways for those with mobility or access needs.

## Outreach / Joint Office of Homeless Services (JOHS)

Outreach teams including <u>Transition Projects</u>, <u>Cascadia</u>, <u>JOIN</u>, <u>Janus Youth Program</u>, <u>MCSO HOPE</u>, and <u>Portland Street Response</u> continued their outreach efforts to encourage unhoused neighbors to seek shelter as the temperatures dropped, while also providing cold weather gear and monitoring closed shelters to redirect guests to other locations.

#### How to help

If you see someone outside who is unsheltered and whose life appears to be in danger, call 9-1-1. If you see someone about whom you are concerned during cold weather (for instance, they are not dressed for the weather conditions), call Multnomah County's non-emergency response line at 503-823-3333 to request a welfare check.

The Joint Office of Homeless Services (JOHS) was established in 2016 to oversee the delivery of services to people experiencing homelessness in Multnomah County. The office represents a shared commitment between Multnomah County and the City of Portland in making services easier to access for those in need. This work is only possible because of the partnership and collaboration of many community based organizations and volunteers who provide essential contributions to outreach, staffing, and distribution efforts.

### JOHS Resource Distribution

The Joint Office Supply Center remained open January 1, and volunteers with appointments to obtain winter gear for distribution should keep those appointments. To request gear, schedule an appointment via email to <a href="mailto:jOHSsupplies@multco.us">jOHSsupplies@multco.us</a>. The JOHS Supply Center has been staffed by volunteers and is currently well supplied.

JOHS is currently operating with multiple outreach partners who have been operating in every part of the County distributing gear. Contracted provider outreach teams have distributed even more gear that was staged at their work locations to provide easy access.

#### During the period from 12/20/2021 to 1/1/2021, these teams distributed a total of:

2,079 sleeping bags
 2,646 tents
 9,808 pairs of socks
 3,400 Mylar thermal sleeping bags
 1,846 hoodies
 5,698 gloves
 4,640 tarps
 5,939 blankets
 3,930 ponchos
 7,277 hot hands
 1,993 sweatpants
 5,614 hats

During a severe winter weather event, the Joint Office of Homeless Services distributes cold-weather sleeping bags, socks and tents to providers, community-based organizations, and individuals who wish to redistribute in their neighborhoods.





## Public Information Office (PIO) and Joint Information System (JIS)

On January 1, PIO released a <u>press release</u> announcing severe weather shelters' continued operations until 8:00 am January 2.

The Public Information Section uses an equity lens to create and disseminate vital information to the public, assuring accessibility and relevance to communities. Public Information Officers (PIOs) current priorities include communicating out <u>resources</u> to mitigate the impact of this extreme cold weather incident on County residents.

A Joint Information System (JIS) was established with Washington, Clackamas, Clark and Multnomah County, the cities of Portland and Gresham on December 23. The JIS will meet daily during the December 2021 Winter Weather response and post regular updates to <u>Care for When It's Cold</u>. The JIS is responding to a growing number of media requests, has a shared media protocol, and a social media plan where they are monitoring and posting messages in multiple languages. A number of resource materials have been created to publicize the opening of <u>additional severe weather shelters</u> and to encourage community members to <u>volunteer for shifts</u> at severe weather shelters.

- <u>Winter Travel Guide</u> for transportation resources, winter driving tips and snow-plow priority route information
- Cold Weather Tips to Print and Post: Includes the
  - Help for when it's cold Information for Older Adults
  - o Help for when it's cold -Winter Safety at Home
  - Help for when it's cold Information for Cold Weather Safety
  - Help for when it's cold Information for Pet Owners
- The City and County have multiple social media accounts that are updated regularly in different languages with emergency messaging. Please visit and share:
  - Multnomah County Emergency Management Facebook
  - Multnomah County Facebook
  - Multnomah County Instagram
  - Multnomah County Twitter
  - City of Portland Facebook
  - City of Portland Twitter

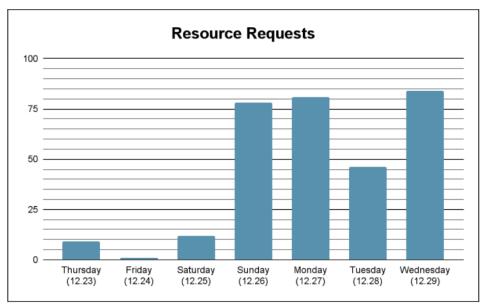
## **Logistics**

The Logistics Section is coordinating with the Operations Section to prepare for the demobilization of severe weather shelter sites. With most of these sites being active community resources, it is critical that work to clean and reorganize these facilities is completed in a timely manner in coordination with the site owner.





The Logistics Section has received over 280 resource requests to support inclement weather operations. Below is a breakdown of supply and transportation resource requests per day (updated as of mid-day December 29):



The Logistics Section supports the actions of all other emergency response sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources, supplies, and materials needed for emergency and disaster operations.

For the current winter weather response, the Logistics Section's priorities include purchasing, coordinating, and delivering the supplies needed to set-up shelters sites, delivering requested needs to community partners, and supporting DRC sites to acquire supplies throughout the duration of this incident.

#### **Supply Unit**

The Supply Unit continued to ensure that all shelters had cleaning supplies and lists for demobilization efforts. The unit is also prepared to assist for any last minute requests.

On January 1, the unit prepared and staged the Logistics warehouse for the return of pallets of supplies and equipment used at shelters. The unit is identifying areas within the warehouse to tear down pallets in order to maintain inventory of like for like items.

The Supply Unit Team is staging, re-ordering, and procuring materials and equipment needed to open additional shelters. This includes gathering up floor protection materials, shopping for clothing and food, and adding beds bedding to supplies routed to New Shelter

The Team continues to procure various resources to support existing winter weather operations. With the assistance of Ground Support and the Resource Request Lead, the Section has staged pallets of





supplemental materials to deliver in support of the shelters, staged dozens of additional pallets of supplies for potential expansion of shelter capacity and is working to deliver any additional supplies needed for operations.

#### **Food Unit**

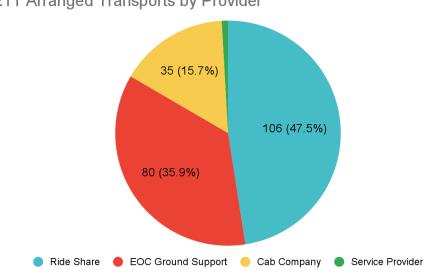
As of mid-day January 1, the Logistics Food Unit had provided 6,022 meals to severe weather shelters in coordination with community partners.

The Food Unit is supporting meal services to each of the five open shelters sites. The response is providing meals in coordination with US Foods, Feed the Mass, Blanchet House, and Stone Soup PDX.

#### Multnomah County and City of Portland Ground Support

Between December 31 and January 1, City of Portland Ground Transportation conducted 25 trips and assisted guest transport from closed severe weather shelters to open locations. The unit will be prepared to assist guests on the morning of January 2 from Reynolds High School to a more transit accessible location due to the lack of Sunday bus service in the area.

Ground support has been providing direct support to the shelter sites with a continuous transport of newcomers at full shelters to shelters with available beds as part of the 'No guest turned away' policy. The graph below provides a breakdown of 211 arranged transports by provider:



211 Arranged Transports by Provider

Note\*: The graph above only depicts transports arranged by 211.

Multnomah County Ground Support delivered 12 pallets of blankets, tarps, tents, sleeping bags and other miscellaneous items to severe weather shelters on December 31. On January 1, the unit continued to prepare for demobilization and gathered cleaning and restock supplies for each of the seven shelters. The unit confirmed staffing and box truck availability for January 2. The unit also





worked on closing lists to provide to shelters in order to ensure that supplies are stored back into appropriate trailers and pallets.

Multnomah County Ground Support Unit has assisted with the distribution of resources to shelter sites during the build-up to operations. The team has transported supply trailers, pallets of supplemental supplies, and completed general transports supporting this incident. The Ground Support Unit will continue to support incoming resource requests for shelters and other critical inclement weather operations throughout the duration of this incident.

<u>Portland Bureau of Emergency Management (PBEM) Ground Transportation</u> is assisting 211 with ground transportation support for those looking for transportation assistance to severe weather shelters. PBEM is seeking relief for Ground Transport coordinators and will be working with partners to help with passenger transportation needs. Portland Water Bureau provided vehicles for transport to shelters and snow removal.

Portland Fire and Rescue volunteers are assisting the unit in order to meet staffing needs, Portland Fire and Rescue employees are also active as drivers and provided guest transport vans. The Portland Water Bureau also provided the Ground Transportation Unit with a 9 passenger van.

## **Public Health and Emergency Services**

Emergency Medical Services (EMS) saw average volumes for December 31. Hospitals continue to stay at stress levels because of COVID-19.

Behavioral Health staff are working with emergency response teams for this incident and are working with a health outreach program. The urgent walk-in clinic is open.

## Portland Fire and Rescue (PF&R)

Staffing levels have improved and PF&R are fully staffed for January 1. As of 8:00 am, all West Hills stations are still in chains to access side streets; road conditions will be reevaluated throughout the day to see if chains can be dropped.

PF&R crews will likely be responding to frozen pipe bursts as the weather warms up. These are most often bursts related to fire sprinkler systems that activate an alarm as they thaw.

On January 1, PF&R published a <u>press release</u> regarding three people injured, including two seriously, from warming fires.

PF&R continue to assist PBEM Ground Support with shelter drivers and van dispatchers/coordinators - especially during the final overnight shifts.

## **Planning**

The planning section provides administrative and documentation support that helps organize the response;





and creates situational awareness and the development of a common operating picture. This work helps to inform the priorities and objectives of the response. The Planning Section ensures the accurate documentation of actions taken and continues to provide updates to the tools that connect all partners across the response. This organizational framework aims to reduce duplication and increase efficiency and effectiveness of the cooperative effort of this response.

## Stay Informed, Get Help, Get Involved

## **Activated Call Centers**

Call Center	Phone Number	Email	Hours
211 Call Center	211 or 866-698-6155	help@211info.org	Seven days a week, 24 hours a day.
Behavioral Health Call Center	503-988-4888 Toll-free: 800-716-9769 TTY: 711		Open 24 hours a day, seven days a week
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	Information and assistance to older people, people with disabilities, and caregivers, open 24 hours a day, seven days a week
Multnomah County COVID-19 Call Center	503-988-8939		Information and assistance available on Severe Heat resources, cooling centers, and COVID-19 vaccine and testing sites and business guidance

## More questions?

- Consult <u>Multnomah County Care for When It's Cold</u>.
- Contact <u>211</u>:
  - o Call 2-1-1 (open 24/7)
  - o Visit 211info
  - Text your zip code to 899211 (standard message and data rates may apply)

## Media

For media inquiries related to the December 2021 Winter Weather incident please contact Kate Yeiser (503-410-4524), Multnomah County Public Information Media Coordinators

#### **Document Development Information**





Prepared By (Name & Position)	Arini Farrell, Situation Unit Leader			
Approved By (Name & Position)	Mohammad Bader, Unified Command			
Date; Time Approved	1/1/2022; 1944 hours			
This is the situation report for 1/1/2022				