

Division: Chair

Program Characteristics:

Program Description

Per the County’s commitments under the Homelessness Response System (HRS) Intergovernmental Agreement with the City of Portland, the HRS mobilizes multiple jurisdictions, departments, stakeholders and service providers around shared objectives to improve system performance and service delivery related to homelessness. HRS develops and oversees a multi-jurisdictional action plan and reports related key performance indicators (KPIs) in direct alignment with the County’s Strategic Plan. HRS also convenes three contractually-obligated oversight bodies that further that work:

- Steering and Oversight Committee: sets key performance indicators, tracks overall progress and provides a venue for important cross-jurisdictional and multisector policy discussions;
- Implementation Committee: organizes department directors across multiple jurisdictions to enact the action plan and identify programmatic or budget recommendations to meet KPIs; and
- Community Advisory Committee: identifies emerging community needs and opportunities, provides input on the action plan, and also tracks progress related to KPIs.

The goal of the work is a clearer, more unified, transparent and accountable homelessness response system - one where the County and its partners make decisions together, invest toward shared goals, and track progress. The result: a system that is easier for the public to understand, easier for leaders to manage, and better responds to changes in homelessness by using real-time data.

Equity Statement

Homelessness and housing instability disproportionately impact people of color and others who experience systemic discrimination. HRS prioritizes equitable engagement, system planning, outcome tracking, and programmatic improvement to address these disparities and improve outcomes for all who are served. The HRS action plan, policy and programming, KPIs, and ongoing reporting center this work.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$514,696	\$0	\$533,592
Contractual Services	\$0	\$63,500	\$0	\$40,000
Materials & Supplies	\$0	\$35,347	\$0	\$27,740
Internal Services	\$0	\$93,579	\$0	\$85,299
Total GF/non-GF	\$0	\$707,122	\$0	\$686,631
Total Expenses:	\$707,122		\$686,631	
Program FTE	0.00	2.00	0.00	2.00
Total Revenue	\$0	\$0	\$0	\$0

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Convening three oversight committees and joint work sessions	17	48	48
Homeless Response System Quarterly Reports	1	4	4