



**Program #10053C - Housing Placement & Retention - Homeless Families** 6/27/2018

**Department:** Nondepartmental **Program Contact:** Marc Jolin  
**Program Offer Type:** Existing Operating Program **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Homeless Family System of Care (HFSC) works collaboratively as a leadership/direct service team to address the unique needs of homeless families in Multnomah County. The Mobile Housing Team (MHT) will maintain its current capacity to house 400 families, and provide housing placement, ongoing support and flexible rent assistance and retention to the community's most vulnerable homeless families. MHT is a collaboration of Multnomah County and seven homeless service providers, the majority culturally specific agencies.

**Program Summary**

The Homeless Family System of Care (HFSC) is the primary coordinated effort to assist families experiencing homelessness to make a rapid and sustainable transition back into permanent housing. It is a collaboration of agency leaders and direct service staff that practice shared budgeting, leveraging of resources, shared accountability, case consultation and ongoing process improvement. The system has shared values that include the practice of assertive engagement, using an equity lens to assure racial and social justice, and a shared belief that all homeless families should be housed. The majority of agencies in the collaborative are culturally-specific providers.

This program offer continues housing placement/retention services, including short- to medium-term flexible rent assistance (0-12 months) and client assistance for families experiencing homelessness. Eligible families may be living in shelter, doubled-up, experiencing domestic violence, living on the streets or in cars, or other places not meant for human habitation. A broad definition of homelessness allows us to equitably serve families that are most vulnerable in a variety of living situations. In FY 2017, 79% of the families served through MHT identified as being from communities of color, achieving the A Home for Everyone goal of improving access and outcomes for these communities.

Homeless families access the system through Coordinated Access staff, who screen families for immediate safety and overall vulnerability. Because many more families are seeking housing assistance than MHT is resourced to provide, families are prioritized based on vulnerability, housing opportunity and provider capacity.

This program leverages federal and state funding including U.S. Department of Housing and Urban Development grants. The system collaborates with the Department of Human Services (DHS), which provides a full-time DHS staff who is an integrated member of the team and provides eligibility assistance and benefits acquisition.

**Performance Measures**

Measure Type	Primary Measure	FY17 Actual	FY18 Purchased	FY18 Estimate	FY19 Offer
Output	Number of households placed in housing	421	400	400	400
Outcome	Percentage of households who remain housed 12 months after exit	84%	80%	80%	80%

**Performance Measures Descriptions**

**Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2018	2018	2019	2019
Contractual Services	\$3,772,613	\$958,370	\$3,811,710	\$991,920
Internal Services	\$0	\$0	\$0	\$0
<b>Total GF/non-GF</b>	<b>\$3,772,613</b>	<b>\$958,370</b>	<b>\$3,811,710</b>	<b>\$991,920</b>
<b>Program Total:</b>	<b>\$4,730,983</b>		<b>\$4,803,630</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$958,370	\$0	\$991,920
<b>Total Revenue</b>	<b>\$0</b>	<b>\$958,370</b>	<b>\$0</b>	<b>\$991,920</b>

**Explanation of Revenues**

City of Portland General Fund - \$991,920

**Significant Program Changes**

**Last Year this program was:** FY 2018: 10053C Housing Placement & Retention - Homeless Families (Part I)

This program combines two offers from FY 2018: 10053C Homeless Families (Part I) and 10053D Homeless Families (Part II).