

Program #10053C - Housing Placement & Retention - Homeless Families 5/6/2020

Department: Nondepartmental **Program Contact:** Marc Jolin
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Proposed
Related Programs: 10053K, 10053L
Program Characteristics:

Executive Summary

The Homeless Family System of Care's Mobile Housing Team (MHT) works collaboratively as a leadership/direct service team to address the unique housing needs of homeless families in Multnomah County. Through this offer, MHT in partnership with the family futures, Neighborhood House and Housing Choice Voucher programs, will maintain current capacity to house and provide retention support services to hundreds of families with minor children, using a combination of housing placement and retention staffing and flexible rent/client assistance. MHT is a collaboration of Multnomah County and nine community partners, the majority of which are culturally-specific service providers.

Program Summary

The Homeless Family System of Care (HFSC) is the primary coordinated effort to assist families experiencing homelessness to make a rapid and sustainable transition back into permanent housing. It is a collaboration of agency leaders and direct service staff that practice shared budgeting, leveraging of resources, shared accountability, case consultation and ongoing process improvement. The system has shared values that include the practice of assertive engagement, using an equity lens to advance racial and social justice, and a shared commitment that all families should be housed. The majority of agencies in the collaborative are culturally-specific providers.

When combined with 10053K and 10053L, this program offer will provide 800 households with housing placement/retention services, including short- to medium-term flexible rent assistance (0-24 months) and client assistance. Eligible families may be living in shelter, doubled-up, experiencing domestic violence, living on the streets or in cars, or other places not meant for human habitation. A broader definition of homelessness allows the system to equitably serve families that are most vulnerable in a variety of living situations. In FY 2019, 66% of the families served through MHT identified as being from communities of color, achieving the A Home for Everyone (AHFE) goal of improving access and outcomes for these communities.

Homeless families access the system through Coordinated Access staff, who screen families for immediate safety and overall vulnerability. Because many more families are seeking housing assistance than MHT is resourced to provide, families are prioritized based on vulnerability, housing opportunity and provider capacity.

This program leverages Federal and State funding including U.S. Department of Housing and Urban Development grants.

Performance Measures

Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer
Output	Number of households newly placed or retained in housing*	723	640*	800	690
Outcome	Percentage of households retaining housing at 12 months post-exit**	83%	80%	80%	80%

Performance Measures Descriptions

*FY21 households served is adjusted to decreased to account for the out of target program offers 10053K and 10053L. When all three offers are combined the total is 800 households served.

**These percentages are based on the retention rate for households who were successfully contacted via follow-up.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2020	2020	2021	2021
Personnel	\$9,223	\$94,153	\$63,498	\$0
Contractual Services	\$4,296,870	\$1,100,270	\$3,326,742	\$1,294,850
Materials & Supplies	\$4,606	\$0	\$0	\$0
Internal Services	\$0	\$2,487	\$0	\$0
Total GF/non-GF	\$4,310,699	\$1,196,910	\$3,390,240	\$1,294,850
Program Total:	\$5,507,609		\$4,685,090	
Program FTE	0.00	0.68	0.50	0.00

Program Revenues				
Intergovernmental	\$0	\$1,196,910	\$0	\$1,294,850
Beginning Working Capital	\$364,000	\$0	\$375,000	\$0
Total Revenue	\$364,000	\$1,196,910	\$375,000	\$1,294,850

Explanation of Revenues

City of Portland General Fund - \$1,294,850
 Multnomah County Tax Title Funds - \$375,000

Significant Program Changes

Last Year this program was: FY 2020: 10053C-20 Housing Placement & Retention - Homeless Families

When combined with 10053K (\$181,600) and 10053L (\$435,000) rent assistance for the Mobile Housing Team is fully funded.