

Department: County Human Services **Program Contact:** Alexis Alberti
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

The IDSD Abuse Investigation team provides abuse investigation and coordinates protective services. This increases the quality of life for individuals with intellectual and developmental disabilities. These services ensure the health and safety of clients. They also support client rights and access to criminal justice protections. The team delivers timely, equitable, person centered, and responsive services. The team strives to be collaborative. Abuse reporting had decreased during the beginning of the COVID pandemic. They have now returned to normal.

Program Summary

ISSUE: The Abuse Investigation team protects the health, safety, and rights of individuals who are at increased risk for exploitation and abuse due to their intellectual or developmental disability.

PROGRAM GOALS: The Abuse Investigation team addresses four domains identified by the research on quality of life for individuals with intellectual and developmental disabilities. These include emotional, material, and physical well-being, and rights. The goals of the team include the following. First, increase access to services and criminal justice protections. Do this through a process that centers clients' needs related to language, culture, race, health status, and financial situation. Second, increase and maintain client health and safety through safety plans. Third, improve service delivery by partnering with local, state and federal agencies. Finally, prevent further abuse through protective service action plans.

PROGRAM ACTIVITY: The goals outlined above correspond to three general areas of activity. These include access, collaboration, and prevention. In the area of access, investigators are responsible for ensuring that safety plans are in place. This increases client access to direct supports for health and safety needs. Additional responsibilities related to access include the review, screening, and investigation of allegations. These may be related to the death, alleged abuse, neglect, or exploitation of clients. Investigators use an equity lens to examine potential bias throughout this process. These services are conducted under the oversight of the State Department of Human Services Office of Training, Investigation, and Safety. They include investigations of care and non-care providers. Collaboration efforts include working relationships with local, state, and federal law enforcement agencies. Collaborations also occur with community partners. The team participates in the District Attorney's Multi-Disciplinary Team, the DD Advisory Committee, The Inter-Agency Committee for Abuse Prevention, the Serious Incident Review Team, and the Critical Case Review Committee. This committee identifies safe options for high-risk clients experiencing complex situations. Prevention efforts include technical assistance and follow-up for protective services. This is also provided for recommended action plans. These services ensure compliance with Oregon Administrative Rules and statutes. They reduce the risk of abuse, neglect, and exploitation of clients.

Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of investigations closed. ¹	172	190	120	190
Outcome	Percent of abuse referrals screened within 3 working days. ²	65%	90%	70%	90%
Outcome	Percent of recommended actions completed. ³	100%	100%	100%	N/A

Performance Measures Descriptions

¹ Staff attrition led to a backlog of cases to be closed. Received an increase in funding to hire 9 new investigators in FY22.

² Measure performance dipped due to staff turnover and ongoing staff leave.

³ Measure will be retired in FY23 due to consistent completion at 100%.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$520,121	\$1,275,469	\$0	\$3,143,626
Contractual Services	\$0	\$1,000	\$0	\$1,000
Materials & Supplies	\$7,738	\$18,058	\$2,058	\$34,421
Internal Services	\$99,805	\$418,966	\$719	\$985,613
Total GF/non-GF	\$627,664	\$1,713,493	\$2,777	\$4,164,660
Program Total:	\$2,341,157		\$4,167,437	
Program FTE	4.50	10.50	0.00	26.00

Program Revenues				
Intergovernmental	\$0	\$1,713,493	\$0	\$4,164,660
Total Revenue	\$0	\$1,713,493	\$0	\$4,164,660

Explanation of Revenues

This program generates \$441,365 in indirect revenues.
 \$3,663,982 - State Mental Health Grant Abuse Investigation Services
 \$500,678 - State Mental Health Grant Case Management

Significant Program Changes

Last Year this program was: FY 2022: 25014 IDDSD Abuse Investigations

Increased 11 FTE: 9.0 Human Services Investigator and 1.0 Program Supervisor add in FY22 revised budget on SUPP02-DCHS-002-22, additionally 1.0 Human Services Investigator add in FY23 using state grant revenue.