

Department: County Human Services **Program Contact:** Steven Esser
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

The Adult Care Home Program (ACHP) licenses and monitors adult care homes. It provides equitable access to adult care homes. ACHP licenses homes to ensure compliance with rules and regulations. Adult care homes are single-family homes in residential neighborhoods. They house and care for up to five adults in a homelike environment. Adult care homes serve people with intellectual, physical and developmental disabilities, older adults, and mental health populations.

Program Summary

ISSUE: The State values the goal of reducing Medicaid cost and increasing choice. The State works to invest more Medicaid dollars in community settings. These settings are less costly than nursing facilities. Adult care homes are single-family homes in residential neighborhoods. They house and care for up to five adults in a homelike environment. These homes are a key alternative to nursing facilities. Multnomah county has most of the nursing facilities in the state.

PROGRAM GOAL: The program regulates adult care homes. It ensures residents receive appropriate, person-directed, culturally specific, and safe services. A State exemption allows ACHP to create local licensing regulations. These regulations are the Multnomah County Administrative Rules (MCARs). The local regulations meet or exceed State requirements for adult care homes. They ensure the highest quality and safety for residents.

PROGRAM ACTIVITY: The ACHP receives, reviews, and approves license applications. The program monitors licenses for adult care homes. Licensing includes background checks and role approvals for staff. Licensing also monitors home and operator compliance with MCARs. ACHP provides technical help and training for operators and staff. In-person inspections monitor resident personal care, socialization, and nutrition. Inspections check physical safety, nursing care, and medication management. In FY21, to follow COVID-19 related restrictions, the program reduced in-person licensing visits. Essential visits to address health and safety concerns were still conducted. Noncompliance with licensing requirements results in progressive corrective action. Actions are based on the frequency, severity, and seriousness of harm. Corrective actions range from technical help to license sanctions or home closure. ACHP has a quality improvement process to ensure efficiency, data quality, and program outcomes.

Performance Measures

| Measure Type | Primary Measure | FY21 Actual | FY22 Budgeted | FY22 Estimate | FY23 Offer |
|--------------|---|------------------|---------------|---------------|------------|
| Output | Number of licensed homes ¹ | N/A | N/A | N/A | 640 |
| Outcome | Percent of adult care homes that were licensed accurately and timely based on ACHP audit findings | 89% | 80% | 85% | 85% |
| Outcome | Percent of adult care home residents satisfied with services received in adult care homes | 94% | 94% | 90% | 90% |
| Outcome | Average Medicaid cost savings for adult care home residents compared to nursing facility placement ² | 52% ³ | 49% | 51% | 50% |

Performance Measures Descriptions

¹Due to operational changes related to COVID 19 restrictions as well as limits to the database to account for these changes, the data is not available. ²Resident satisfaction survey FY20. ³Average monthly Medicaid cost of services for the program population in an adult care home is \$4,863. This is 51% less than the \$10,078 average Medicaid cost for a nursing facility placement. ⁴Rate decrease due to rising costs of ACHs.

Legal / Contractual Obligation

Multnomah County has a contract with the Oregon Department of Human Services to administer the licensing, monitoring, and training functions of Adult Care Homes. The Board of County Commissioners passed Multnomah County Resolution §23.66 - §223.999 establishing the Adult Care Home Program.

Revenue/Expense Detail

| | Adopted General Fund | Adopted Other Funds | Requested General Fund | Requested Other Funds |
|-------------------------|-------------------------|------------------------|---------------------------|--------------------------|
| Program Expenses | 2022 | 2022 | 2023 | 2023 |
| Personnel | \$49,641 | \$2,432,399 | \$81,306 | \$3,984,462 |
| Contractual Services | \$176,080 | \$579,830 | \$391,694 | \$443,935 |
| Materials & Supplies | \$13,000 | \$19,600 | \$13,059 | \$22,458 |
| Internal Services | \$31,824 | \$815,271 | \$10,969 | \$1,321,425 |
| Total GF/non-GF | \$270,545 | \$3,847,100 | \$497,028 | \$5,772,280 |
| Program Total: | \$4,117,645 | | \$6,269,308 | |
| Program FTE | 0.42 | 20.58 | 0.64 | 31.36 |

| Program Revenues | | | | |
|---------------------------|------------|--------------------|------------|--------------------|
| Fees, Permits & Charges | \$0 | \$15,400 | \$0 | \$268,935 |
| Intergovernmental | \$0 | \$3,292,270 | \$0 | \$5,503,345 |
| Beginning Working Capital | \$0 | \$200,000 | \$0 | \$0 |
| Service Charges | \$0 | \$339,430 | \$0 | \$0 |
| Total Revenue | \$0 | \$3,847,100 | \$0 | \$5,772,280 |

Explanation of Revenues

This program generates \$559,417 in indirect revenues.
\$5,503,345 – Title XIX
\$224,895 – Adult Care Home Program License Fees
\$31,590 – Adult Care Home Program Other Fees
\$12,450 – Adult Care Home Program Fines

Significant Program Changes

Last Year this program was: FY 2022: 25022 ADVSD Adult Care Home Program

Added 11 positions; 1 Program Technician, 1 Program Supervisor, 1 Office Assistant 2, 5 Program Specialists, 1 Program Coordinator, 1 Data Analyst, and 1 Case Management Assistant with SUPP02-DCHS-001-22 in the FY22 revised budget.