

Department: County Human Services **Program Contact:** Mohammad Bader
Program Offer Type: Innovative/New Program **Program Offer Stage:** As Proposed
Related Programs:
Program Characteristics:

Executive Summary

Immigrants and refugees residing in Multnomah County often face language, technology and other barriers to accessing critical social services as they integrate into the community. Multnomah County recognizes a need for improved communication and improved connections to county and community resources.

Program Summary

Multnomah County provides services to immigrants and refugees regardless of immigration status and is a member of “Welcoming America,” a national network of local governments and nonprofits that shares best practices on serving immigrant and refugee residents. This program seeks to build off of the work Multnomah County has engaged in to become a Welcoming County by funding a new position that will focus on advancing equity with and improving the quality of life for immigrant and refugee communities living in Multnomah County.

In the FY 2022 budget, a one-time-only investment was made to map the existing services available through the County and in the community to immigrants and refugees and develop a report with recommendations to improve access to County services. That report is expected by late June.

The focus of this new position will be to work with the Chair’s Office, internal County departments, community members, the refugee resettlement agencies, the State of Oregon, and other agencies to review, refine and advance recommendations and strategies identified in the report. Additionally, the position will:

- Support additional research and engagement needed, based on the report, including the development of an implementation plan.
- Develop and convene a team of internal stakeholders to assist in developing and supporting next steps.
- Communicate and/or convene with community stakeholders to review and refine strategic priorities and next steps.
- Elevate policy recommendations for consideration by the Board of County Commissioners, based on community and stakeholder engagement.
- Support the development of recommendations that can increase the accessibility and reach of the websites that promote and support the County’s immigrant and refugee services.

Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Develop implementation plans to improve supports and connections for I&R communities	N/A	N/A	N/A	2
Outcome	Implementation plan and/or policy recommendations developed by March 2023	N/A	N/A	N/A	1
Outcome	Immigrant and refugee communities active partners in development of next steps	N/A	N/A	N/A	Yes

Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$0	\$163,084	\$0
Materials & Supplies	\$0	\$0	\$1,916	\$0
Total GF/non-GF	\$0	\$0	\$165,000	\$0
Program Total:	\$0		\$165,000	
Program FTE	0.00	0.00	1.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

Significant Program Changes

Last Year this program was:

In FY 2022, Multnomah County funded program offer 40000C - Mapping Study - Services for Immigrant and Refugee Communities to map, illustrate and make recommendations to strengthen County services to immigrant and refugee communities. This ongoing program offer seeks to build upon and advance the recommendations developed in the Mapping Study.