

Department: County Assets **Program Contact:** Tracey Massey

Program Offer Type: Existing Operating Program **Program Offer Stage:** As Proposed

Related Programs:

Program Characteristics: One-Time-Only Request

Executive Summary

The IT Innovation and Investment Projects offer provides funding and governance for projects within the Technology Improvement Program. The offer provides continued funding for projects currently in progress as well as funding for replacement of high risk software applications and priority system initiatives. The IT Projects and Portfolio Management group manages the capital expenditures for this program offer.

Program Summary

The Technology Improvement Program (TIP) is designed to address obsolete technology identified through technology lifecycle management. The projects addressed through the TIP are identified through the Technology Fitness Assessment conducted every other year. These systems are used by programs throughout the County focused on serving our residents - allowing County staff to efficiently and effectively perform their job responsibilities.

There is an extensive list of systems we need to be remediated due to outdated and obsolete technologies. We continually reevaluate and reprioritize the list and here are a few example projects underway and expected to carry forward into FY 2023 include:

IRCS Data Spreadsheets: IRCS Data Spreadsheets track client data for Multnomah County's Juvenile Intervention & Resource Connection Services program. Currently this information is being tracked in google sheets which is causing reporting on the program to become quite time intensive. We would like to replace this with a custom .NET application that will allow for better reporting and increased data security.

PR Navigator - Department of Community Services (DCS) is replacing this system with new vendor technology (EnerGov). Components of the system will be available to users in the DCS, counterparts within local city governments and agencies and to residents and contractors within Multnomah County.

In FY 2023, the County will add \$2M as an initial investment to fund the TIP program in addressing capital reinvestment and lifecycle management. DCA will work with County Leadership to develop a capital program with stable funding mechanism similar to the Asset Preservation and Capital Improvement Program funds in Facilities and Property Management.

Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Percent of projects monitored per monitoring process.	100%	100%	100%	100%
Outcome	Strategic reports shared with leaders improving transparency.	12	12	12	12

Performance Measures Descriptions

PM #1 Output - 100% of the funded projects will be monitored by the IT Senior Leadership.

PM #2 Outcome - This measure ensures that information and data concerning strategic IT projects are consistently and transparently shared with County leadership.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$189,524	\$0	\$486,148
Contractual Services	\$0	\$282,720	\$0	\$2,115,188
Materials & Supplies	\$0	\$491,000	\$0	\$246,000
Total GF/non-GF	\$0	\$963,244	\$0	\$2,847,336
Program Total:	\$963,244		\$2,847,336	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Financing Sources	\$0	\$0	\$0	\$2,280,000
Beginning Working Capital	\$0	\$963,244	\$0	\$567,336
Total Revenue	\$0	\$963,244	\$0	\$2,847,336

Explanation of Revenues

This program will carryover unspent one time only revenues into FY 2023 as beginning working capital through project(s) completion. In addition there are two cash transfers in: \$280,000 from Fund 03503 to subsidize the completion of PR Navigator replacement and \$2M to support capital reinvestment.

Significant Program Changes

Last Year this program was: FY 2022: 78301A IT Innovation & Investment Projects