



Program #72005D - FRM Purchasing - Contracting Redesign/Process Improvement 7/14/2022

Department: County Management **Program Contact:** Brian Smith
Program Offer Type: Innovative/New Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics: One-Time-Only Request

Executive Summary

This program provides funding to work with a contractor to identify opportunities for further improvements in the County's contracting systems. Implementation will include baseline education about the current operation of procurement and contracting functions at the County followed by a clarifying scope of work for a contractor to assist with addressing the most impactful contracting system improvements.

Program Summary

In 2008, the County Auditor issued audits addressing how the County managed its large human services contracts and provided specific recommendations for improvements. This was followed in January 2008 with a Board Resolution to evaluate County contracting process and make recommendations for improvements. Significant progress was subsequently made in redesigning the County's entire procurement and contracting system, including the implementation and subsequent replacement of an ERP to support procurement and contracting business processes. This Contract System Redesign included clarifying roles and responsibilities, as well as development and initial delivery of contract administration tools and training that covered: planning, risk management, performance measurement, monitoring, and sanctions. While our County contracting has improved over the years and has been recognized for excellence, there is still work to be done to improve contract administration and work towards even greater accountability, consistency, and responsible management of taxpayer dollars.

As a follow up activity to the investments previously made, DCM will provide an overview to the Board of the current procurement and contracting functions at Multnomah County including an update on how the County responded to the items specified in the 2008 audit and subsequent reports. With this background and understanding, we will highlight places where there are opportunities to improve system transparency and functionality. Funding from this program will be used by the COO and DCM to engage contracted expertise to highlight opportunities and develop recommendations that will focus on bringing the most pressing system improvements to the counties contracting activities.

Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Report updating the County's implementation of previous Audit recommendations.	N/A	N/A	N/A	1
Outcome	Delivery of actionable recommendations	N/A	N/A	N/A	1

Performance Measures Descriptions

1=achieved; 0=not achieved.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$140,000	\$0
Total GF/non-GF	\$0	\$0	\$140,000	\$0
Program Total:	\$0		\$140,000	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

This program is funded with one-time-only General Fund

Significant Program Changes

Last Year this program was: