



# Regular Public Meeting

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**August 08, 2022**



**community health  
center board**

*Multnomah County*

## Public Meeting Agenda August 8, 2022 6:00-8:00 PM (via Zoom)

**Health Center Mission:** *Bringing services to individuals, families, and communities that improve health and wellness while advancing health equity and eliminating health disparities.*

### Board Members:

**Harold Odhiambo** – Chair  
**Fabiola Arreola** – Vice Chair

**Pedro Sandoval Prieto** – Secretary  
**Tamia Deary** - Member-at-Large  
**Kerry Hoeschen** – Member-at-Large

**Dave Aguayo** – Treasurer  
**Adrienne Daniels** - Interim Executive Director, Community Health Center (ICS)

**Darrell Wade** – Board Member  
**Brandi Velasquez** – Board Member  
**Aisha Hollands** - Board Member  
**Susana Mendoza** - Board Member

### Our Meeting Process Focuses on the Governance of the Health Center

- Meetings are open to the public
- There is no public comment period
- Guests are welcome to observe/listen
- All guests will be muted upon entering the Zoom

Please email questions/comments to **the CHCB Liaison at CHCB.Liaison@multco.us**. Responses will be addressed within 48 hours after the meeting

Time	Topic/Presenter	Process/Desired Outcome
6:00-6:10 (10 min)	<b>Call to Order / Welcome</b> Harold Odhiambo, CHCB Chair (National Health Center Week Announcement)	Call to order Review processes
6:10-6:15 (5 min)	<b>Minutes Review - VOTE REQUIRED</b> Review July Public Meeting minutes for omissions/errors	Board votes to approve
6:15-6:35 (20 min)	<b>Community Needs Assessment and Service Area Application (SAC) Budget- VOTE REQUIRED</b> Marc Harris, Health Department Grants Supervisor	Board votes to approve
6:35-6:55 (20 min)	<b>Q1 Patient Satisfaction and Surveys</b> Linda Niksich, Program Specialist Sr, ICS	Board receives updates
6:55-7:05 (10 min)	<b>Q2 Complaints and Incidents</b> Kimmy Hicks, Project Manager, ICS Quality Program	Board receives updates
7:05-7:10 (5 min)	<b>Board Stipend Policy Updates</b> Hailey Murto, Board Liaison	Board receives research updates



7:10-7:20 (10 min)	<b>10 Minute Break</b>	
7:20-7:30 (10 min)	<b>Labor Relations Updates</b> Adrienne Daniels, Interim Executive Director <b><i>Bargaining and Negotiation Updates(Executive Session)</i></b>  <i>CHCB to receive confidential report in separate Zoom</i>	Board receives updates
7:30-7:40 (10 min)	<b>Monthly Budget and Financial Reports</b> Jeff Perry, Chief Financial Officer, ICS Adrienne Daniels, Interim Executive Director	Board receives updates and provides feedback
7:40-7:50 (10 min)	<b>Board/Committee Updates</b> Harold Odhiambo, CHCB Chair Dr Aisha Hollands, CHCB CEO Search Committee Team Lead Tamia Deary, CHCB Member at Large and Quality Committee Lead David Aguayo, CHCB Treasurer	Board receives updates
7:50-8:00 (10 min)	<b>Executive Director's Strategic Updates</b> Adrienne Daniels, Interim Executive Director, ICS	Board receives updates
<b>8:00</b>	<b>Meeting Adjourns</b>	Thank you for your participation



## Public Meeting Minutes July 11, 2022 6:00-8:00 PM (via Zoom)

*Health Center Mission: Bringing services to individuals, families, and communities that improve health and wellness while advancing health equity and eliminating health disparities.*

### Board Members:

**Harold Odhiambo** – Chair

**Fabiola Arreola** – Vice Chair

**Dave Aguayo** – Treasurer

**Pedro Sandoval Prieto** – Secretary

**Tamia Deary** - Member-at-Large

**Kerry Hoeschen** – Member-at-Large

**Darrell Wade** – Board Member

**Brandi Velasquez** – Board Member

**Aisha Hollands** - Board Member

**Susana Mendoza** -Board Member

**Adrienne Daniels** - Interim Executive Director, Community Health Center (ICS)

### Board Members Excused/Absent:

Topic/Presenter	Discussion / Recommendations	Action	Responsible Party	Follow-up Date
<b>Call to Order / Welcome</b> Harold Odhiambo, CHCB Chair	The Board Chair called the meeting to order at 6:07 PM. A quorum <b>was</b> established with 10 members present Lucia Cabrejos and Carolina Loza Delgado in attendance (Spanish interpretation)	N/A	N/A	N/A
<b>Consent Agenda -VOTE REQUIRED</b> Harold Odhiambo, CHCB Chair		<b>Motion to approve:</b> <b>Tamia</b> <b>Second:</b> <b>Fabiola</b> Yays: - 10 Nays: - Abstain: - <b>Decision:</b> <b>Approved</b>		





<p><b>Minutes Review - VOTE REQUIRED</b></p> <p>Review June 13 Public Meeting minutes for omissions/errors</p>	<p>Tamia requested the following comment be stricken from the meeting minutes as it is not in the style of the minutes to be included when no questions were raised. Page 4 under <b>Cash Projections</b>, “No questions were asked or raised about the cash projection report.”</p>	<p><b>Motion to approve as amended:</b> <b>Tamia</b> <b>Second: Kerry</b></p> <p>Yays: - 8 Nays: - Abstain: -2 <b>Decision:</b> <b>Approved</b></p>		
<p><b>Quality Plan - VOTE REQUIRED</b></p> <p>Brieshon D’Agostini, Quality and Compliance Officer, ICS</p>	<p>Brieshon reviewed the 2023 Annual Quality plan which consists of structure resources, quality assurance and quality improvement and then highlighted important changes.</p> <ul style="list-style-type: none"> <li>• We will transition from a calendar year cycle to a fiscal year cycle</li> <li>• We will clarify language in the description of quality key comments</li> <li>• Changes in the work plan include updated key deliverables</li> </ul> <p>The work plan includes:</p> <ul style="list-style-type: none"> <li>• OCHIN security tools and analysis</li> <li>• Policy management framework</li> <li>• Quality and safety software</li> </ul>	<p><b>Motion to approve:</b> <b>David</b> <b>Second: Bee</b></p> <p>Yays: - 9 Nays: - Abstain: - <b>Decision:</b> <b>Approved</b></p> <p><b>Kerry Hoeschen’s vote not captured</b></p>		
<p><b>Patient Experience Survey 2022 Q1 Report</b></p> <p>Linda Niksich, Program Specialist Sr Quality Committee</p>	<p>Harold requests a more detailed report be moved to August’s meeting. The full report will be provided in the board books in August.</p> <ul style="list-style-type: none"> <li>• A pilot has began with Crossroads , we are working on a procurement to obtain a full time contract</li> <li>• Additional languages were approved and will be added.</li> <li>• Currently surveys for dental and pharmacy are being conducted in house, but we are working on a more uniform approach.</li> </ul>			



<p><b>UDS Report</b> Alex Lehr O'Connell, Sr Grants Management Specialist</p>	<p><i>**Alex presented on Marc's behalf**</i> <i>Harold explains this report helps us understand the impact of our services</i></p> <p>UDS is a Uniform Data System and is reviewed from the prior calendar year, 2021. 2022 will be submitted in February of 2023.</p> <p>Demographics remain stable with 52,911 unique patients served.</p> <ul style="list-style-type: none"> <li>• Continue to see a high proportion of BIPOC patients</li> <li>• 22,486 were best served in a non-English language.</li> <li>• The HRSA patient target number was 73,318, however in our SAC application we are proposing that number be modified to 66,170.</li> </ul> <p>Program costs were down \$5,445,855 due to the removal of some health center programs voted on by the board.</p> <p>Recent additions in quality measures for the UDS include depression remission at 12 months, HIV screening, breast cancer screening and statin therapy.</p> <p>Q. Harold asks what steps are being taken to show that we will reach the 66K level. A. Alex explains it is a tough climb, if we fail to meet the target there may be funding reductions, but they will be relatively minor and will not shut our doors.</p>			
<p><b>Service Area</b> <b>Application Grant</b> <b>VOTE REQUIRED</b> Adrienne Daniels, Interim Executive Director, ICS Alex Lehr O'Connell, Sr Grants Management Specialist **</p>	<p><i>**Alex presented on Marc's behalf</i></p> <p>This is our main service grant. It is utilized to ensure we can maintain services for those who can't afford health care, including uninsured and underinsured patients.</p> <p>The \$9.8 million dollar fund is used to operate 7 health centers, 9 student health centers, 7 dental clinics, 7 pharmacies, and HIV health service centers. The majority of this grant is used for personnel, fringe benefits and indirect costs. This grant enables our health center to continue providing services and care to any person who needs healthcare.</p>	<p><b>Motion to approve:</b> <b>Tamia</b> <b>Second:</b> <b>Darrell</b></p> <p>Yays: - 10 Nays: - Abstain: - <b>Decision:</b></p>		



		Approved		
<b>Change of Scope - Rockwood Health Center - VOTE REQUIRED</b> Adrienne Daniels, Interim Executive Director, ICS	<p>Fred presented and asked the board to consider a change in the hours of operations. Requests to change the hours to 5 days a week 8:00am - 5:00pm due to staffing shortages. 3 of 7 providers have resigned, the minimum should be no less than 4 providers. With the expected number of staff, we are unable to offer late hours as previously supported. This change is expected to be temporary. The impact to patient care is expected to be minimal as we will continue to still serve patients.</p> <p>Q: Harold asks if we expect that within 6 months the issues of providers will be resolved.            A: Fred answered yes, we believe that would be the time it takes to recruit and onboard new providers. Current patient panels would be sustained.</p> <p>Q: Pedro asks if this will affect dental and pharmacy.            A: Fred responds no.</p> <p>Q: Pedro asks if the patients have been polled.            A: Fred responds no.</p> <p>Pedro requests to meet Fred in person.</p>	<p><b>Motion to approve:</b>  <b>Bee</b>  <b>Second:</b>  <b>Fabiola</b></p> <p>Yays: - 9            Nays: -            Abstain: -</p> <p><b>Decision:</b>  <b>Approved</b></p> <p><b>David Aguayo's vote not captured</b></p>		
<b>Financial Operational Reserve Policy - VOTE REQUIRED</b> Jeff Perry, Chief Financial Officer, ICS	<p>Harold introduced that this policy will help us establish our first ever official reserve as part of the Enterprise Fund.</p> <p>Jeff presents the new operational financial reserve policy. Jeff explained there may be minor changes for the board to consider in the future, but the actual framework will remain the same. Funding has all been moved to our enterprise fund. There is a need to maintain adequate levels of reserve that will support the health centers in the event of unplanned shortfalls. These funds are not expected to replace a permanent loss of funds or budget gaps.</p>	<p><b>Motion to approve:</b>  <b>Tamia</b>  <b>Second: Fabiola</b></p> <p>Yays: - 9            Nays: -            Abstain: -</p> <p><b>Decision:</b>  <b>Approved</b></p> <p><b>David Aguayo's</b></p>		



		vote not captured		
<b>10 Minute Break</b>				
<b>Patient Suicide and Behavioral Health Programs Update</b> Kevin Minor LCSW, Manager, Integrated Behavioral Health and Addiction	<p>Kevin reports a decline in suicide rates nationally. However, there were still 46,000 lives lost. Oregon has the 13th highest suicide rate, but the youth numbers dropped from the 11th to 18th in 2020. Specific to ICS from 2019-present we had 9 completed suicides. Numbers continue to rise across the BIPOC demographic. Possibly due to accessibility or communication, suicide is becoming less taboo.</p> <p>What are we doing to help? Kevin presented an overview of work in the health center to support behavioral health. This includes: Expanding the workforce with a complex mental health focus, focusing on transition of care, utilizing integrated peers (currently working with 4), #988, partnering with culturally specific resources and providing a racial equity support line.</p> <p>Q: Tamia asks if the support peers are paid.  A: Kevin answers no, we are contracting with Lutheran Community Services (LCS) NW whose peers are certified but need to continue to receive working hours for certification. It was later clarified during the meeting that LCS does pay the support peers.  Q: Aisha asks if demographics were provided regarding geographic areas where locally we are seeing a higher or lower level of suicide.  A: Kevin answers no, but will work on providing that information.  Q: Tamia asks if we have taken any surveys requesting information on what other resources our clients are using.  A: Kevin answers not currently, but will follow up.</p> <p>Tamia requests more information about the cultural resources and the equity support line.</p>	N/A		



<p><b>Labor Relations Updates</b> Adrienne Daniels, Interim Executive Director <b>Bargaining and Negotiation Updates(Executive Session)</b> <i>CHCB to receive confidential report in separate Zoom</i></p>	<p>CHCB received confidential reports in a separate meeting room related to bargaining and labor agreements.</p>	<p><b>Motion to approve:</b> <b>Tamia</b> <b>Second:</b> <b>David</b></p> <p>Yays: - 10 Nays: - Abstain: - <b>Decision:</b> <b>Approved</b></p>		
<p><b>Monthly Budget Report and Financial Reports</b> Jeff Perry, Chief Financial Officer, ICS Adrienne Daniels, Interim Executive Director</p>	<p>JJeff and Adrienne presented the monthly health center financial reports. The CHCB continues to receive the full financial reporting packet, including balance sheets, journal entries, cash projections, and vacancies reports. Upon the request of the executive committee, a separate financial pdf called “financial essentials” is also included in the board packet for easier printing from home.</p> <ul style="list-style-type: none"> <li>• Jeff presented the highlights of the financial reports through period 10. <ul style="list-style-type: none"> <li>○ Revenue \$149,967,221</li> <li>○ Expenditures \$120,934,818</li> <li>○ Surplus \$29,032,405</li> <li>○ Jeff highlighted a BudMod from May 11th authorizing a cash transfer to the new enterprise fund of \$9.3 million.</li> <li>○ The health center will need to close the fiscal year after the June month pending final grant spending and anticipates needing to utilize surplus funds to cover deficits in the dental program.</li> </ul> </li> <li>• Adrienne presented on health center vacancies for July</li> </ul>	<p><b>N/A</b></p>		



	<ul style="list-style-type: none"> <li>○ Currently have an increase of vacancies from the past month</li> <li>○ Average number of vacancies that are not yet posted or active recruitment stage increased from the previous month.</li> <li>○ The average number of vacancies that are in the final offer stage decreased from the past month, as a result of closed and completed offers overall.</li> <li>○ Approximately \$2M in lost revenue is estimated.</li> </ul>			
<b>Board/Committee Updates</b> Harold Odhiambo, CHCB Chair Dr Aisha Hollands, CHCB CEO Search Committee Team Lead Tamia Deary, CHCB Member at Large and Quality Committee Lead David Aguayo, CHCB Treasurer	<p>Dr. Hollands presented on CEO recruitment : We have identified a recruiting firm, and will post the position by July 20th.</p> <p>Tamia presented on the Quality Committee: Explains their focus was on the quality plan but they continue to do work so reports are timely.</p> <p>Dave was unable to access audio, so Adrienne spoke on his behalf: the Finance committee had reviewed the operational reserve policy. In addition, Dave has decided to step aside from his board member duties and will be working with Adrienne and Harold on a transition plan. He intends to remain on the board through the end of the year. We thank Dave for his hard work and commitment to the health center!</p> <p>Harold presented on the Executive Committee: Hearing updates on the board stipend options and ability to receive public comments. Information is in the board packets.</p>	N/A		



### Strategic Updates

Adrienne Daniels - Interim Executive Director, ICS

Adrienne Daniels, Interim ICS Executive Director, presented on the strategic update for the health center. The updates include:

1. Patient and community voice:
  - a. Rx to Play has launched– this allows providers to “prescribe” play time to parents and kids as part of pediatric care
  - b. We will be distributing free lego playsets for families this summer
2. Workforce:
  - a. We have onboarded four new peer health interns to our behavioral health team– partnership training program with Lutheran Community Services to support refugee families (at Midcounty and NE Health Center)
  - b. Primary Care teams will receive new COVID-19 vaccine trainings this month to focus on pediatric vaccines
3. Fiscal responsibility:
  - a. Infrastructure for new reserve account is in development– account will be mechanism for tracking funds and the policy defines how the funds can be accessed
  - b. FY22 Budget year has now been completed –all funding is now fully tracked and reported within the Enterprise Fund for FY23
  - c. Negotiations with our CCO partners are in process for annual contracts - including incentives and metrics for how well we perform as a system, including for pt populations at higher risk of adverse health outcomes
4. Equitable treatment:
  - a. Pediatric vaccines for ages 6 months - 5 years have arrived. Vaccines will be available at our primary care clinics. We continue to offer vaccines at all regular appointments and hold COVID-19- specific vaccine appointments.
  - b. Reviews of our booster outreach effectiveness has shown that postcard reminders were successful- will be repeating this process this month
  - c. New patient “recall” system will begin on 7/20 for five of our main locations. This system helps remind patients when they





	<p>are due for an appointment so patients don't have to remember on their own.</p> <p>5. Noted Board priorities and projects:</p> <ul style="list-style-type: none"><li>a. Facilities Costs<ul style="list-style-type: none"><li>i. Facilities director completed analysis and presented to executive committee and full board in June</li><li>ii. Vacant space costs to be credited back in FY22 and FY23.</li></ul></li><li>b. Discretionary Fund<ul style="list-style-type: none"><li>i. Finance committee to develop recommendation, policy reviewed on 7/11 b the full board</li></ul></li><li>c. FTCA Coverage<ul style="list-style-type: none"><li>i. Document gathering phase and project plan is being mapped - anticipated submission by Fall 2022. Board Members should refer to the memo included in their board packets</li></ul></li><li>d. Legal Counsel Contract – completed!</li><li>e. Data and Privacy Consultant<ul style="list-style-type: none"><li>i. Interviews completed, consultant working on recommendations</li></ul></li><li>f. Media and Advocacy Opportunities<ul style="list-style-type: none"><li>i. Multiple media interviews on the importance of pediatric COVID-19 vaccines (Univision, KOIN, Portland Tribune)</li></ul></li><li>g. Financial Policy Updates - completed!</li></ul>			
Meeting Adjourns	Meeting adjourned at 8:33 PM			Next public meeting scheduled on 8/8/22

Signed:\_\_\_\_\_ Date:\_\_\_\_\_



**Pedro Prieto Sandoval, Secretary**

**Signed:**\_\_\_\_\_ **Date:**\_\_\_\_\_

**Harold Odhiambo, Board Chair**

**Scribe taker name/email:**  
**Edie Honesto / Edie.honesto@multco.us**

## Community Health Center Board (CHCB) Authority and Responsibility

As the governing board of the Multnomah County Health Center, the CHCB is responsible for revising and approving changes in the health centers scope; availability of services, site locations, and hours of operations; and operating budget. Reviewing and approving the submission of continuation, supplemental, and competitive grant applications is part of this review and approval process.

An approval to submit a grant application will allow for budget revisions during the application development process within and between approved budget categories up to 25 percent without CHCB approval. All budget revisions that exceed the cumulative 25% budget revision cap will be presented to the CHCB for a vote prior to grant submission. Upon Notice of Award, the budget approved by the funder will be presented to the CHCB for a final approval.

Please type or copy/paste your content in the white spaces below. When complete, please return/share the document with **CHCB Liaison at [chcb.liaison@multco.us](mailto:chcb.liaison@multco.us)**

<b>Grant Title</b>	<b>Community Needs Assessment and Service Area Competition (SAC) Budget Grant</b>								
<table border="1"> <tr> <td><b>Current Operations</b></td> <td><b>Expanded Services or Capacity</b></td> <td><b>New Services</b></td> </tr> <tr> <td>X</td> <td></td> <td></td> </tr> </table>				<b>Current Operations</b>	<b>Expanded Services or Capacity</b>	<b>New Services</b>	X		
<b>Current Operations</b>	<b>Expanded Services or Capacity</b>	<b>New Services</b>							
X									
<b>This funding will support:</b> <i>Please add an "X" in the category that applies.</i>									
<b>Date of Presentation:</b>	8/8/22	<b>Program / Area:</b>	Health Center Program						
<b>Presenters:</b>	Marc Harris								
<b>Project Title and Brief Description:</b>									
Health Center Program SAC Community Needs Assessment and Budget									

The Multnomah County Health Department (MCHD) has been receiving Health Center Program (Section 330) funds since 1980. Multnomah County is the grantee, but the program is fully overseen and managed by the Community Health Center Board and Integrated Clinical Services. As part of this award, MCHD receives Community Health Center and Healthcare for the Homeless funding. Health Center Program funds are used to operate the Health Center's seven Community Health Centers, nine student health centers, seven dental clinics, seven pharmacies, and HIV Health Services Center. MCHD must submit a Service Area Competition (a competing continuation) application every three years. In non-Service Area Competition years, MCHD submits Budget Period Renewal applications.

The CHCB approved submitting the SAC on 7/11/2022. This agenda item is for details of the Needs Assessment and full budget, which were not available at that time.

## What need is this addressing?

MCHD's Community Health Centers provide comprehensive primary care, dental, and behavioral health services for the 28% of the Multnomah County service area's population that lives on incomes below 200% of the Federal Poverty Level (about 250,000). About 10% of the service area's population is uninsured, 60% are covered by public health insurance, and over 4,000 people experience homelessness.

## What is the expected impact of this project? (#of patients, visits, staff, health outcomes, etc.)

The patient goal for the project period will be set at 66,170, requiring MCHD to serve a minimum of that many patients annually by 2024.

Goals for clinical and financial performance measures will also be set to track and improve health outcomes for patients.

Grant funds support salaries for Health Center Program staff. Example staff include: Administrative Analysts, Administrative Specialists, Business Process Consultants, Clerical Unit Coordinators, Clinical Services Specialists, Community Health Nurses, Community Health Specialists, Data Analysts, Dental Assistants, Dental Hygienists, Eligibility Specialists, Finance Specialists, Finance Technicians, Laboratory Technicians, Licensed Practical Nurses, Medical Assistants, Nurse Practitioners, Nurse Practitioner Manager, Nursing Supervisors, Office Assistants, Operations Supervisors, Physicians, Physician Assistants, Program Coordinators, Program Specialists, Program Technicians, and Project Managers.

## What is the total amount requested: \$9,809,194

Funds will be used for personnel, fringe benefits, and indirect costs.

## Expected Award Date and project/funding period:

The funding period is from 1/1/2023 - 12/31/2025.

## Briefly describe the outcome of a “YES” vote by the Board:

*(Please be sure to also note any financial outcomes)*

A yes vote indicates the Board approves the full budget for the FY23 SAC. (Submission of the application was approved on July 11, 2022.)

## Briefly describe the outcome of a “NO” vote or inaction by the Board:

*(Please be sure to also note any financial outcomes)*

- A no vote means the Board does not approve the FY23 SAC budget.

## Related Change in Scopes Requests:

*(only applicable in cases in which project will represent a change in the scope of health center services, sites, hours or target population)*

## Proposed Budget (when applicable)

	Budgeted Amount	Non-Federal Resources	Total Budget
A. Personnel, Salaries and Fringe	\$8,647,003	\$ 87,374,160	\$96,021,193
B. Supplies	\$0	\$24,868,013	\$24,868,013
Pharmaceuticals, medical and dental, office supplies			

<b>C. Contract Costs</b>	<b>\$0</b>	<b>\$3,460,325</b>	<b>\$3,460,325</b>
Lab and x-ray; transportation; interpretation; staffing services; patient surveys; etc.			
<b>D. Other Costs</b>	<b>\$0</b>	<b>\$28,427,794</b>	<b>\$28,427,794</b>
Data processing; building occupancy; telecom; education and training; etc.			
<b>Total Direct Costs (A+B+C+D)</b>	<b>\$8,647,033</b>	<b>\$144,561,404</b>	<b>\$153,208,437</b>
<b>Indirect Costs (13.44% of A)</b>	<b>\$1,162,161</b>	<b>\$12,065,972</b>	<b>\$113,228,133</b>
The FY 2023 Multnomah County Cost Allocation Plan has set the Health Department's indirect rate at 13.44% of Personnel Expenses (Salary and Fringe Benefits). The rate includes 3.59% for Central Services and 9.85% for Departmental. The Cost Allocation Plan is federally-approved.			
<b>Total Project Costs (Direct + Indirect)</b>	<b>\$9,809,194</b>	<b>\$156,627,376</b>	<b>\$166,436,570</b>



# Quarter-to-Quarter Cross-Tabulation Report

## Aggregate Patient Satisfaction & Experience

### Q1 2022

## Overall Satisfaction Scores **By-Site**

Percentages, Replies, **Mean Scores**, and Mean Standard Errors (68% CL)  
*Quarter-to-Quarter Comparison*

**Q:** Overall, how would you rate your most recent experience with Multnomah County Community Health Center?

	Rolling 2 Quarters							
	Site:							
	<b>East County</b>		<b>Health Services Center</b>		<b>La Clinica de Buena Salud</b>		<b>MidCounty</b>	
	Quarter:		Quarter:		Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022
Overall Satisfaction								
<b>Poor</b>	1.6% 2	0.0% 0	0.0% 0	2.0% 1	2.0% 1	3.5% 2	0.7% 1	
<b>Fair</b>	4.0% 5	5.8% 8	0.0% 0	8.0% 4	6.0% 3	3.5% 2	3.5% 5	
<b>Good</b>	34.1% 43	33.3% 46	24.0% 12	8.0% 4	26.0% 13	36.8% 21	32.6% 47	
<b>Excellent</b>	60.3% 76	60.9% 84	76.0% 38	82.0% 41	66.0% 33	56.1% 32	63.2% 91	
Totals	100.0% 126	100.0% 138	100.0% 50	100.0% 50	100.0% 50	100.0% 57	100.0% 144	
Mean	88.3	88.8	94.0	92.5	89.0	86.4	89.6	
Mean Err(68)*	±1.5	±1.3	±1.5	±2.5	±2.5	±2.4	±1.2	

	Rolling 2 Quarters							
	Site:							
	<b>MidCounty</b>		<b>North Portland</b>		<b>Northeast</b>		<b>Rockwood</b>	
	Quarter:		Quarter:		Quarter:		Quarter:	
	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021
Overall Satisfaction								
<b>Poor</b>	0.6% 1	0.0% 0	1.4% 1	5.9% 5	1.4% 1	0.9% 1	3.2% 3	
<b>Fair</b>	6.6% 12	7.1% 4	5.4% 4	2.4% 2	10.0% 7	3.4% 4	2.2% 2	
<b>Good</b>	41.4% 75	32.1% 18	41.9% 31	40.0% 34	32.9% 23	32.8% 38	26.9% 25	
<b>Excellent</b>	51.4% 93	60.7% 34	51.4% 38	51.8% 44	55.7% 39	62.9% 73	67.7% 63	
Totals	100.0% 181	100.0% 56	100.0% 74	100.0% 85	100.0% 70	100.0% 116	100.0% 93	
Mean	85.9	88.4	85.8	84.4	85.7	89.4	89.8	
Mean Err(68)*	±1.2	±2.1	±1.9	±2.2	±2.2	±1.4	±1.8	



	Rolling 2 Quarters
	Site:
	<b>Southeast</b>
	Quarter:
	Q1 2022
Overall Satisfaction	
<b>Poor</b>	0.0% 0
<b>Fair</b>	3.7% 2
<b>Good</b>	40.7% 22
<b>Excellent</b>	55.6% 30
Totals	100.0% 54
Mean	88.0
Mean Err(68)*	±2.0

\* Note: Mean Err(68) covers 68% of distribution.

## Patient Satisfaction Scores By-Site

Replies and Mean Scores  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters					
	Site:					
	East County		Health Services Center		La Clinica de Buena Salud	
	Quarter:		Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Satisfaction Replies						
Overall Satisfaction	126	138	50	50	50	57
Phone Attendant Courtesy & Helpfulness	72	81	31	26	34	32
Portal Satisfaction	4	10	5	7	4	1
Appointment Wait	126	137	50	50	50	56
Reception Staff Courtesy & Respect	103	103	23	33	37	41
Reception Staff Helpfulness	104	102	23	33	37	41
Provider Wait	104	103	23	33	37	41
Provider Asst. Courtesy & Helpfulness	103	103	23	33	37	41
Provider Listening	126	138	50	50	50	57
Provider Respect	125	138	50	50	50	57
Provider Explanation	126	138	50	50	50	56
Quality of Care	126	136	50	50	50	57
Provider Knowledge of Health History	125	136	50	50	50	57
Provider Time Spent	126	138	50	50	50	57
Test Results Communication	69	62	30	38	21	31
Cultural & Language Needs Met	125	137	50	50	50	57
Whole Group	126	138	50	50	50	57
MCCHC Core Satisfaction Mean						
Overall Satisfaction	88.3	88.8	94.0	92.5	89.0	86.4
Phone Attendant Courtesy & Helpfulness	86.5	86.1	89.5	98.1	84.6	85.9
Portal Satisfaction	93.8	90.0	100.0	92.9	75.0	100.0
Appointment Wait	78.0	79.6	89.0	85.5	81.0	74.6
Reception Staff Courtesy & Respect	85.7	88.3	89.1	93.9	91.2	84.1
Reception Staff Helpfulness	87.7	87.3	90.2	94.7	87.8	85.4
Provider Wait	86.3	88.6	95.7	91.7	91.2	90.2
Provider Asst. Courtesy & Helpfulness	90.8	90.3	94.6	99.2	91.9	89.0
Provider Listening	91.9	93.1	95.5	96.0	93.5	90.4
Provider Respect	91.6	93.1	96.0	96.5	95.5	91.7
Provider Explanation	91.9	92.8	94.5	97.0	92.5	90.6
Quality of Care	89.5	91.4	96.0	97.5	91.0	89.0
Provider Knowledge of Health History	87.2	88.6	92.5	94.5	90.5	89.5
Provider Time Spent	89.5	91.3	93.5	95.5	90.5	87.7
Test Results Communication	87.7	88.3	96.7	94.7	88.1	89.5
Cultural & Language Needs Met	88.0	89.8	91.0	95.5	89.0	86.4
Whole Group	88.0	89.3	93.3	94.6	89.6	87.2

	Rolling 2 Quarters					
	Site:					
	MidCounty		North Portland		Northeast	
	Quarter:		Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Satisfaction Replies						
<b>Overall Satisfaction</b>	144	181	56	74	85	70
Phone Attendant Courtesy & Helpfulness	88	92	30	44	51	39
Portal Satisfaction	12	13	3	9	2	0
Appointment Wait	144	175	56	74	85	70
Reception Staff Courtesy & Respect	83	117	49	53	64	53
Reception Staff Helpfulness	83	116	49	52	65	53
Provider Wait	83	117	49	53	65	53
Provider Asst. Courtesy & Helpfulness	83	117	48	53	65	53
Provider Listening	144	182	56	75	84	70
Provider Respect	143	182	56	75	85	70
Provider Explanation	144	179	56	75	85	70
Quality of Care	143	181	56	75	83	70
Provider Knowledge of Health History	143	179	56	73	84	69
Provider Time Spent	144	179	56	75	85	70
Test Results Communication	67	79	21	32	51	30
Cultural & Language Needs Met	143	178	55	75	85	69
Whole Group	144	182	56	75	85	70
MCCHC Core Satisfaction Mean						
<b>Overall Satisfaction</b>	89.6	85.9	88.4	85.8	84.4	85.7
Phone Attendant Courtesy & Helpfulness	87.8	84.8	81.7	86.4	82.4	83.3
Portal Satisfaction	79.2	90.4	91.7	88.9	87.5	-
Appointment Wait	77.1	75.9	79.5	82.1	74.4	76.4
Reception Staff Courtesy & Respect	90.1	86.5	89.3	91.0	81.6	85.8
Reception Staff Helpfulness	90.7	87.3	88.3	89.9	85.0	86.8
Provider Wait	86.7	86.1	92.3	86.8	83.1	86.8
Provider Asst. Courtesy & Helpfulness	92.8	89.3	90.1	88.2	90.0	91.0
Provider Listening	92.5	87.9	92.4	84.7	89.9	91.4
Provider Respect	94.6	90.1	94.2	89.0	90.3	91.1
Provider Explanation	92.7	88.1	91.5	86.7	88.5	89.3
Quality of Care	92.1	87.8	89.7	86.0	89.2	87.1
Provider Knowledge of Health History	91.1	86.5	87.1	83.2	82.4	86.2
Provider Time Spent	89.2	85.3	89.3	86.0	86.8	90.4
Test Results Communication	85.1	81.6	78.6	80.5	82.4	81.7
Cultural & Language Needs Met	90.7	87.2	89.5	88.3	86.2	89.9
Whole Group	89.4	85.8	88.7	86.1	85.1	87.0

	Rolling 2 Quarters		
	Site:		
	Rockwood		Southeast
	Quarter:		Quarter:
	Q4 2021	Q1 2022	Q1 2022
MCCHC Core Satisfaction Replies			
<b>Overall Satisfaction</b>	116	93	54
Phone Attendant Courtesy & Helpfulness	67	51	24
Portal Satisfaction	9	4	6
Appointment Wait	115	93	54
Reception Staff Courtesy & Respect	75	65	40
Reception Staff Helpfulness	75	65	40
Provider Wait	74	65	40
Provider Asst. Courtesy & Helpfulness	75	65	39
Provider Listening	116	91	54
Provider Respect	116	93	54
Provider Explanation	116	93	53
Quality of Care	116	92	54
Provider Knowledge of Health History	116	91	54
Provider Time Spent	116	92	54
Test Results Communication	74	53	24
Cultural & Language Needs Met	116	92	53
Whole Group	116	93	54
MCCHC Core Satisfaction Mean			
<b>Overall Satisfaction</b>	89.4	89.8	88.0
Phone Attendant Courtesy & Helpfulness	89.6	82.8	87.5
Portal Satisfaction	94.4	81.3	79.2
Appointment Wait	85.0	83.3	78.7
Reception Staff Courtesy & Respect	92.3	92.7	87.5
Reception Staff Helpfulness	91.3	90.0	86.3
Provider Wait	91.9	90.8	86.3
Provider Asst. Courtesy & Helpfulness	91.7	93.8	89.7
Provider Listening	93.3	92.6	90.3
Provider Respect	94.2	91.1	91.2
Provider Explanation	93.5	90.6	89.6
Quality of Care	90.9	90.2	86.6
Provider Knowledge of Health History	89.9	87.6	88.0
Provider Time Spent	91.6	89.7	84.3
Test Results Communication	83.4	89.6	91.7
Cultural & Language Needs Met	91.4	93.2	92.5
Whole Group	90.9	89.4	88.0

## Patient Experience Scores By-Site

Replies and Percentage "Yes" Scores  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters					
	Site:					
	East County		Health Services Center		La Clínica de Buena Salud	
	Quarter:		Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Experience						
Replies						
Provider Involved You in Healthcare Decisions?	123	137	50	50	50	56
Asked About Difficulties Caring for Health? (6m)	120	132	50	49	47	56
Asked About Causes of Worry/Stress? (6m)	99	108	50	49	40	46
Same-Day Response to Question(s)? (3m)	42	59	24	31	14	30
Test Results Received Quickly Enough?	67	62	32	38	24	31
MCCHC Core Experience						
Top Box						
Provider Involved You in Healthcare Decisions?	98.4%	97.8%	100.0%	94.0%	98.0%	96.4%
Asked About Difficulties Caring for Health? (6m)	25.8%	33.3%	38.0%	53.1%	34.0%	53.6%
Asked About Causes of Worry/Stress? (6m)	44.4%	50.0%	56.0%	59.2%	52.5%	58.7%
Same-Day Response to Question(s)? (3m)	90.5%	91.5%	91.7%	87.1%	78.6%	73.3%
Test Results Received Quickly Enough?	91.0%	91.9%	93.8%	92.1%	83.3%	90.3%

	Rolling 2 Quarters					
	Site:					
	MidCounty		North Portland		Northeast	
	Quarter:		Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Experience						
Replies						
Provider Involved You in Healthcare Decisions?	144	178	56	74	84	70
Asked About Difficulties Caring for Health? (6m)	138	171	54	71	82	67
Asked About Causes of Worry/Stress? (6m)	115	146	44	64	74	54
Same-Day Response to Question(s)? (3m)	53	62	21	31	25	26
Test Results Received Quickly Enough?	67	78	21	35	49	30
MCCHC Core Experience						
Top Box						
Provider Involved You in Healthcare Decisions?	97.2%	91.0%	92.9%	94.6%	96.4%	95.7%
Asked About Difficulties Caring for Health? (6m)	29.7%	31.6%	37.0%	35.2%	29.3%	32.8%
Asked About Causes of Worry/Stress? (6m)	42.6%	32.9%	45.5%	48.4%	43.2%	44.4%
Same-Day Response to Question(s)? (3m)	84.9%	82.3%	57.1%	74.2%	64.0%	65.4%
Test Results Received Quickly Enough?	91.0%	82.1%	85.7%	88.6%	79.6%	93.3%

	Rolling 2 Quarters		
	Site:		
	<b>Rockwood</b>		<b>Southeast</b>
	Quarter:		Quarter:
	Q4 2021	Q1 2022	Q1 2022
MCCHC Core Experience			
Replies			
Provider Involved You in Healthcare Decisions?	115	93	54
Asked About Difficulties Caring for Health? (6m)	113	91	52
Asked About Causes of Worry/Stress? (6m)	108	84	51
Same-Day Response to Question(s)? (3m)	37	44	20
Test Results Received Quickly Enough?	75	54	27
MCCHC Core Experience			
Top Box			
Provider Involved You in Healthcare Decisions?	96.5%	93.5%	87.0%
Asked About Difficulties Caring for Health? (6m)	31.9%	39.6%	19.2%
Asked About Causes of Worry/Stress? (6m)	43.5%	54.8%	37.3%
Same-Day Response to Question(s)? (3m)	75.7%	81.8%	75.0%
Test Results Received Quickly Enough?	89.3%	92.6%	96.3%

## Loyalty and Referral Intentions Scores By-Site

Percentages, Replies, **Mean Scores**, and Mean Standard Errors (68% CL)  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters							
	Site:							
	<b>East County</b>		<b>Health Services Center</b>		<b>La Clinica de Buena Salud</b>		<b>MidCounty</b>	
	Quarter:		Quarter:		Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022
Loyalty Intentions 3pt								
Not Likely	0.0% 0	0.7% 1	0.0% 0	0.0% 0	0.0% 0	0.0% 0	2.1% 3	
Somewhat Likely	7.1% 9	8.9% 12	4.0% 2	0.0% 0	12.5% 6	17.5% 10	7.0% 10	
Very Likely	92.9% 117	90.4% 122	96.0% 48	100.0% 50	87.5% 42	82.5% 47	90.9% 130	
Totals	100.0% 126	100.0% 135	100.0% 50	100.0% 50	100.0% 48	100.0% 57	100.0% 143	
Mean	96.8	95.3	98.2	100.0	94.4	92.1	95.0	
Mean Err(68)*	±1.0	±1.3	±1.3	±0.0	±2.2	±2.3	±1.4	
Referral Intentions 3pt								
Not Likely	2.4% 3	3.0% 4	4.1% 2	8.0% 4	0.0% 0	10.7% 6	6.3% 9	
Somewhat Likely	14.6% 18	20.1% 27	8.2% 4	10.0% 5	10.6% 5	14.3% 8	18.9% 27	
Very Likely	82.9% 102	76.9% 103	87.8% 43	82.0% 41	89.4% 42	75.0% 42	74.8% 107	
Totals	100.0% 123	100.0% 134	100.0% 49	100.0% 50	100.0% 47	100.0% 56	100.0% 143	
Mean	91.2	88.2	92.7	88.3	95.2	83.9	85.8	
Mean Err(68)*	±1.8	±2.0	±3.0	±3.8	±2.0	±4.0	±2.2	

	Rolling 2 Quarters							
	Site:							
	<b>MidCounty</b>		<b>North Portland</b>		<b>Northeast</b>		<b>Rockwood</b>	
	Quarter:		Quarter:		Quarter:		Quarter:	
	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021
Loyalty Intentions 3pt								
Not Likely	0.6% 1	1.9% 1	0.0% 0	2.4% 2	0.0% 0	0.0% 0	4.3% 4	
Somewhat Likely	22.2% 40	16.7% 9	12.0% 9	16.7% 14	15.7% 11	1.8% 2	7.6% 7	
Very Likely	77.2% 139	81.5% 44	88.0% 66	81.0% 68	84.3% 59	98.2% 112	88.0% 81	
Totals	100.0% 180	100.0% 54	100.0% 75	100.0% 84	100.0% 70	100.0% 114	100.0% 92	
Mean	89.5	90.8	94.6	90.4	92.9	99.2	92.7	
Mean Err(68)*	±1.5	±2.8	±1.7	±2.3	±2.0	±0.6	±2.2	
Referral Intentions 3pt								
Not Likely	7.9% 14	5.7% 3	4.1% 3	8.4% 7	10.1% 7	2.6% 3	6.5% 6	
Somewhat Likely	32.2% 57	13.2% 7	19.2% 14	21.7% 18	17.4% 12	18.4% 21	20.7% 19	
Very Likely	59.9% 106	81.1% 43	76.7% 56	69.9% 58	72.5% 50	78.9% 90	72.8% 67	
Totals	100.0% 177	100.0% 53	100.0% 73	100.0% 83	100.0% 69	100.0% 114	100.0% 92	
Mean	78.4	89.0	87.7	82.7	83.0	89.3	84.8	
Mean Err(68)*	±2.2	±3.4	±2.8	±3.2	±3.6	±2.0	±2.8	



	Rolling 2 Quarters
	Site:
	<b>Southeast</b>
	Quarter:
	Q1 2022
Loyalty Intentions 3pt	
<b>Not Likely</b>	0.0% 0
<b>Somewhat Likely</b>	18.5% 10
<b>Very Likely</b>	81.5% 44
Totals	100.0% 54
Mean	91.7
Mean Err(68)*	±2.4
Referral Intentions 3pt	
<b>Not Likely</b>	7.4% 4
<b>Somewhat Likely</b>	35.2% 19
<b>Very Likely</b>	57.4% 31
Totals	100.0% 54
Mean	77.5
Mean Err(68)*	±3.9

\* Note: Mean Err(68) covers 68% of distribution.

## Patient Satisfaction Scores By-Specialty

Replies and Mean Scores  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters			
	Specialty:			
	Family Practice		HIV	
	Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Satisfaction Replies				
<b>Overall Satisfaction</b>	577	667	50	50
Phone Attendant Courtesy & Helpfulness	342	363	31	26
Portal Satisfaction	34	43	5	7
Appointment Wait	576	659	50	50
Reception Staff Courtesy & Respect	411	472	23	33
Reception Staff Helpfulness	413	469	23	33
Provider Wait	412	472	23	33
Provider Asst. Courtesy & Helpfulness	411	471	23	33
Provider Listening	576	667	50	50
Provider Respect	575	669	50	50
Provider Explanation	577	664	50	50
Quality of Care	574	665	50	50
Provider Knowledge of Health History	574	659	50	50
Provider Time Spent	577	665	50	50
Test Results Communication	303	311	30	38
Cultural & Language Needs Met	574	661	50	50
Whole Group	577	669	50	50
MCCHC Core Satisfaction Mean				
<b>Overall Satisfaction</b>	88.3	87.2	94.0	92.5
Phone Attendant Courtesy & Helpfulness	86.2	85.1	89.5	98.1
Portal Satisfaction	86.0	87.8	100.0	92.9
Appointment Wait	79.0	78.6	89.0	85.5
Reception Staff Courtesy & Respect	88.1	88.1	89.1	93.9
Reception Staff Helpfulness	88.6	87.6	90.2	94.7
Provider Wait	88.0	87.8	95.7	91.7
Provider Asst. Courtesy & Helpfulness	91.2	90.2	94.6	99.2
Provider Listening	92.2	90.0	95.5	96.0
Provider Respect	93.3	91.1	96.0	96.5
Provider Explanation	91.9	89.7	94.5	97.0
Quality of Care	90.5	88.6	96.0	97.5
Provider Knowledge of Health History	88.3	87.1	92.5	94.5
Provider Time Spent	89.5	87.9	93.5	95.5
Test Results Communication	84.6	85.8	96.7	94.7
Cultural & Language Needs Met	89.3	89.3	91.0	95.5
Whole Group	88.7	87.5	93.3	94.6

## Patient Experience Scores **By-Specialty**

### Replies and **Percentage "Yes" Scores**

#### Quarter-to-Quarter Comparison

	Rolling 2 Quarters			
	Specialty:			
	<b>Family Practice</b>		<b>HIV</b>	
	Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Experience				
Replies				
Provider Involved You in Healthcare Decisions?	572	662	50	50
Asked About Difficulties Caring for Health? (6m)	554	640	50	49
Asked About Causes of Worry/Stress? (6m)	480	553	50	49
Same-Day Response to Question(s)? (3m)	192	272	24	31
Test Results Received Quickly Enough?	303	317	32	38
MCCHC Core Experience				
Top Box				
Provider Involved You in Healthcare Decisions?	96.9%	93.8%	100.0%	94.0%
Asked About Difficulties Caring for Health? (6m)	30.3%	34.5%	38.0%	53.1%
Asked About Causes of Worry/Stress? (6m)	44.4%	45.0%	56.0%	59.2%
Same-Day Response to Question(s)? (3m)	78.1%	80.1%	91.7%	87.1%
Test Results Received Quickly Enough?	87.8%	89.6%	93.8%	92.1%

## Patient Satisfaction Scores By-Encounter Method

Replies and Mean Scores  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters				
	Encounter Method:				
	Telephone		Video	In-person	
	Quarter:		Quarter:	Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q4 2021	Q1 2022
MCCHC Core Satisfaction (All Modes) Replies					
<b>Overall Satisfaction</b>	189	214	2	436	503
Phone Attendant Courtesy & Helpfulness	121	136	2	250	253
Portal Satisfaction	11	18	0	28	32
Appointment Wait	189	211	2	435	498
Provider Listening	189	213	2	435	504
Provider Respect	188	214	2	435	505
Provider Explanation	189	211	2	436	503
Quality of Care	187	211	2	435	504
Provider Knowledge of Health History	187	210	2	435	499
Provider Time Spent	189	211	2	436	504
Test Results Communication	85	78	0	248	271
Cultural & Language Needs Met	188	211	2	434	500
Whole Group	189	214	2	436	505
MCCHC Core Satisfaction (All Modes) Mean					
<b>Overall Satisfaction</b>	87.4	84.9	100.0	89.3	88.7
Phone Attendant Courtesy & Helpfulness	87.4	85.1	100.0	85.9	86.5
Portal Satisfaction	90.9	91.7	-	86.6	86.7
Appointment Wait	80.2	77.7	100.0	79.6	79.6
Provider Listening	92.5	88.6	100.0	92.5	91.2
Provider Respect	93.5	90.5	100.0	93.4	91.8
Provider Explanation	91.9	88.6	100.0	92.2	90.9
Quality of Care	90.2	88.4	87.5	91.3	89.6
Provider Knowledge of Health History	88.0	85.8	100.0	88.9	88.3
Provider Time Spent	88.0	88.0	100.0	90.6	88.6
Test Results Communication	86.2	86.5	-	85.5	86.8
Cultural & Language Needs Met	89.6	87.7	100.0	89.3	90.7
Whole Group	88.8	86.4	98.8	89.2	88.5

## Patient Experience Scores **By-Encounter Method**

### Replies and **Percentage "Yes" Scores**

#### Quarter-to-Quarter Comparison

	Rolling 2 Quarters				
	Encounter Method:				
	<b>Telephone</b>		<b>Video</b>	<b>In-person</b>	
	Quarter:		Quarter:	Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q4 2021	Q1 2022
MCCHC Core Experience					
Replies					
Provider Involved You in Healthcare Decisions?	187	212	2	433	500
Asked About Difficulties Caring for Health? (6m)	181	203	1	422	486
Asked About Causes of Worry/Stress? (6m)	158	171	2	370	431
Same-Day Response to Question(s)? (3m)	82	108	1	133	195
Test Results Received Quickly Enough?	82	78	0	253	277
MCCHC Core Experience					
Top Box					
Provider Involved You in Healthcare Decisions?	97.9%	91.5%	100.0%	96.8%	94.8%
Asked About Difficulties Caring for Health? (6m)	30.4%	32.5%	0.0%	31.3%	37.2%
Asked About Causes of Worry/Stress? (6m)	48.1%	48.0%	50.0%	44.3%	45.5%
Same-Day Response to Question(s)? (3m)	76.8%	79.6%	100.0%	81.2%	81.5%
Test Results Received Quickly Enough?	90.2%	91.0%	-	87.7%	89.5%

## Patient Satisfaction Scores By-Age

Replies and Mean Scores  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters						
	Age:						
	Under 12		18-34		35-54		55-64
	Quarter:		Quarter:		Quarter:		Quarter:
	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021
MCCHC Core Satisfaction Replies							
<b>Overall Satisfaction</b>	83	101	172	152	223	250	102
Phone Attendant Courtesy & Helpfulness	55	70	101	83	135	139	59
Portal Satisfaction	1	3	21	15	9	18	6
Appointment Wait	83	101	172	152	223	249	102
Reception Staff Courtesy & Respect	57	66	125	119	163	179	61
Reception Staff Helpfulness	57	65	125	118	165	178	61
Provider Wait	57	66	125	119	165	179	60
Provider Asst. Courtesy & Helpfulness	57	66	125	119	164	179	60
Provider Listening	83	101	172	152	223	250	102
Provider Respect	83	101	172	152	222	252	101
Provider Explanation	83	101	172	151	223	250	102
Quality of Care	83	100	172	152	222	250	101
Provider Knowledge of Health History	83	101	172	151	222	246	100
Provider Time Spent	83	101	172	152	223	250	102
Test Results Communication	13	16	88	79	135	137	66
Cultural & Language Needs Met	83	101	172	151	222	250	100
Whole Group	83	101	172	152	223	252	102
MCCHC Core Satisfaction Mean							
<b>Overall Satisfaction</b>	86.7	83.7	90.6	89.0	88.3	88.4	89.2
Phone Attendant Courtesy & Helpfulness	87.7	81.8	87.4	88.0	86.3	86.5	84.3
Portal Satisfaction	75.0	83.3	89.3	83.3	88.9	88.9	79.2
Appointment Wait	77.1	75.2	81.1	80.9	80.5	79.4	78.9
Reception Staff Courtesy & Respect	85.1	86.0	91.2	91.0	87.0	87.8	88.9
Reception Staff Helpfulness	82.9	86.2	92.0	89.6	88.9	87.6	86.9
Provider Wait	83.3	86.7	90.2	88.2	88.0	87.7	91.3
Provider Asst. Courtesy & Helpfulness	89.5	88.3	91.6	91.4	91.9	90.9	92.1
Provider Listening	90.4	88.4	93.3	90.3	93.2	91.5	90.7
Provider Respect	92.8	89.6	95.6	91.6	93.7	92.0	91.3
Provider Explanation	91.0	88.9	93.3	91.1	92.3	90.9	90.4
Quality of Care	89.8	89.3	91.0	89.8	91.0	88.7	90.6
Provider Knowledge of Health History	85.2	86.6	89.8	88.6	88.4	87.7	89.8
Provider Time Spent	87.3	87.1	91.4	88.3	89.3	88.5	88.7
Test Results Communication	88.5	85.9	87.2	85.4	82.4	86.1	88.6
Cultural & Language Needs Met	87.3	84.9	91.7	92.2	88.7	89.6	89.0
Whole Group	87.2	85.5	90.5	89.1	88.8	88.2	88.5

	Rolling 2 Quarters		
	Age:		
	55-64	65 and over	
	Quarter:		Quarter:
	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Satisfaction Replies			
<b>Overall Satisfaction</b>	129	47	85
Phone Attendant Courtesy & Helpfulness	68	23	29
Portal Satisfaction	6	2	8
Appointment Wait	127	46	80
Reception Staff Courtesy & Respect	79	28	62
Reception Staff Helpfulness	79	28	62
Provider Wait	79	28	62
Provider Asst. Courtesy & Helpfulness	79	28	61
Provider Listening	129	46	85
Provider Respect	129	47	85
Provider Explanation	128	47	84
Quality of Care	129	46	84
Provider Knowledge of Health History	127	47	84
Provider Time Spent	128	47	84
Test Results Communication	75	31	42
Cultural & Language Needs Met	127	47	82
Whole Group	129	47	85
MCCHC Core Satisfaction Mean			
<b>Overall Satisfaction</b>	89.3	87.2	84.7
Phone Attendant Courtesy & Helpfulness	87.5	85.9	84.5
Portal Satisfaction	100.0	100.0	90.6
Appointment Wait	80.3	78.8	77.2
Reception Staff Courtesy & Respect	90.5	85.7	85.5
Reception Staff Helpfulness	91.5	88.4	84.3
Provider Wait	90.8	87.5	86.7
Provider Asst. Courtesy & Helpfulness	93.7	90.2	88.5
Provider Listening	92.2	94.0	87.4
Provider Respect	93.8	90.4	88.2
Provider Explanation	91.4	93.1	86.6
Quality of Care	91.3	94.0	86.6
Provider Knowledge of Health History	89.0	88.8	84.5
Provider Time Spent	90.8	93.1	86.3
Test Results Communication	89.0	87.9	87.5
Cultural & Language Needs Met	92.5	89.4	87.5
Whole Group	89.9	89.6	85.4

## Patient Experience Scores By-Age

### Replies and Percentage "Yes" Scores

#### Quarter-to-Quarter Comparison

	Rolling 2 Quarters						
	Age:						
	<b>Under 12</b>		<b>18-34</b>		<b>35-54</b>		<b>55-64</b>
	Quarter:		Quarter:		Quarter:		Quarter:
	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021
MCCHC Core Experience							
Replies							
Provider Involved You in Healthcare Decisions?	82	101	171	150	222	250	101
Asked About Difficulties Caring for Health? (6m)	78	98	166	147	217	244	96
Asked About Causes of Worry/Stress? (6m)	0	0	170	151	220	245	94
Same-Day Response to Question(s)? (3m)	23	40	61	59	74	118	44
Test Results Received Quickly Enough?	14	17	88	78	136	141	66
MCCHC Core Experience							
Top Box							
Provider Involved You in Healthcare Decisions?	98.8%	95.0%	98.2%	92.0%	96.8%	96.4%	94.1%
Asked About Difficulties Caring for Health? (6m)	25.6%	28.6%	25.3%	30.6%	35.9%	46.7%	34.4%
Asked About Causes of Worry/Stress? (6m)	-	-	43.5%	46.4%	47.3%	49.0%	46.8%
Same-Day Response to Question(s)? (3m)	78.3%	75.0%	82.0%	81.4%	75.7%	80.5%	81.8%
Test Results Received Quickly Enough?	85.7%	88.2%	88.6%	92.3%	88.2%	85.8%	87.9%

	Rolling 2 Quarters		
	Age:		
	<b>55-64</b>	<b>65 and over</b>	
	Quarter:		Quarter:
	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Experience			
Replies			
Provider Involved You in Healthcare Decisions?	128	46	83
Asked About Difficulties Caring for Health? (6m)	122	47	78
Asked About Causes of Worry/Stress? (6m)	123	46	83
Same-Day Response to Question(s)? (3m)	54	14	32
Test Results Received Quickly Enough?	75	31	44
MCCHC Core Experience			
Top Box			
Provider Involved You in Healthcare Decisions?	93.0%	97.8%	89.2%
Asked About Difficulties Caring for Health? (6m)	32.8%	29.8%	25.6%
Asked About Causes of Worry/Stress? (6m)	48.8%	41.3%	33.7%
Same-Day Response to Question(s)? (3m)	81.5%	85.7%	87.5%
Test Results Received Quickly Enough?	93.3%	90.3%	93.2%



## Patient Satisfaction Scores By-Language

Replies and Mean Scores  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters					
	Language:					
	Cantonese	English		Russian	Spanish	
	Quarter:	Quarter:		Quarter:	Quarter:	
	Q1 2022	Q4 2021	Q1 2022	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Satisfaction Replies						
<b>Overall Satisfaction</b>	28	345	369	29	282	260
Phone Attendant Courtesy & Helpfulness	13	214	223	10	159	137
Portal Satisfaction	1	30	44	2	9	2
Appointment Wait	27	344	369	25	282	258
Reception Staff Courtesy & Respect	27	212	244	22	222	191
Reception Staff Helpfulness	27	212	242	21	224	191
Provider Wait	27	211	244	22	224	191
Provider Asst. Courtesy & Helpfulness	26	210	244	22	224	191
Provider Listening	28	344	369	30	282	259
Provider Respect	28	344	370	30	281	260
Provider Explanation	27	345	368	28	282	260
Quality of Care	28	342	368	30	282	258
Provider Knowledge of Health History	28	342	365	27	282	258
Provider Time Spent	28	345	370	28	282	259
Test Results Communication	18	198	186	19	135	119
Cultural & Language Needs Met	28	342	367	26	282	260
Whole Group	28	345	370	30	282	260
MCCHC Core Satisfaction Mean						
<b>Overall Satisfaction</b>	81.3	88.7	87.6	86.2	88.9	88.5
Phone Attendant Courtesy & Helpfulness	80.8	87.3	88.0	87.5	85.4	83.6
Portal Satisfaction	100.0	88.3	87.5	87.5	86.1	100.0
Appointment Wait	70.4	79.0	79.5	77.0	80.9	79.8
Reception Staff Courtesy & Respect	85.2	88.1	90.3	85.2	88.2	87.8
Reception Staff Helpfulness	83.3	89.3	90.5	90.5	88.2	86.5
Provider Wait	84.3	88.3	89.1	86.4	88.6	88.2
Provider Asst. Courtesy & Helpfulness	83.7	92.1	93.1	88.6	90.7	89.8
Provider Listening	86.6	93.8	91.7	86.7	91.0	89.7
Provider Respect	89.3	94.0	92.7	85.8	92.8	90.7
Provider Explanation	82.4	93.2	91.9	85.7	90.9	89.4
Quality of Care	80.4	91.9	91.0	83.3	89.9	88.6
Provider Knowledge of Health History	83.0	89.2	88.4	84.3	87.9	87.5
Provider Time Spent	81.3	89.9	89.5	84.8	89.7	88.3
Test Results Communication	76.4	86.2	87.5	85.5	84.8	87.6
Cultural & Language Needs Met	79.5	91.4	92.2	90.4	87.1	87.6
Whole Group	82.2	89.6	89.3	85.3	88.5	87.3

	Rolling 2 Quarters
	Language:
	<b>Vietnamese</b>
	Quarter:
	Q1 2022
MCCHC Core Satisfaction Replies	
<b>Overall Satisfaction</b>	31
Phone Attendant Courtesy & Helpfulness	6
Portal Satisfaction	1
Appointment Wait	30
Reception Staff Courtesy & Respect	21
Reception Staff Helpfulness	21
Provider Wait	21
Provider Asst. Courtesy & Helpfulness	21
Provider Listening	31
Provider Respect	31
Provider Explanation	31
Quality of Care	31
Provider Knowledge of Health History	31
Provider Time Spent	30
Test Results Communication	7
Cultural & Language Needs Met	30
Whole Group	31
MCCHC Core Satisfaction Mean	
<b>Overall Satisfaction</b>	87.1
Phone Attendant Courtesy & Helpfulness	75.0
Portal Satisfaction	100.0
Appointment Wait	76.7
Reception Staff Courtesy & Respect	81.0
Reception Staff Helpfulness	78.6
Provider Wait	81.0
Provider Asst. Courtesy & Helpfulness	84.5
Provider Listening	89.5
Provider Respect	90.3
Provider Explanation	87.9
Quality of Care	87.9
Provider Knowledge of Health History	86.3
Provider Time Spent	86.7
Test Results Communication	82.1
Cultural & Language Needs Met	87.5
Whole Group	85.4

## Patient Experience Scores By-Language

Replies and Percentage "Yes" Scores  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters				
	Language:				
	Cantonese	English		Russian	Spanish
	Quarter:	Quarter:		Quarter:	Quarter:
	Q1 2022	Q4 2021	Q1 2022	Q1 2022	Q4 2021
MCCHC Core Experience					
Replies					
Provider Involved You in Healthcare Decisions?	28	340	367	26	282
Asked About Difficulties Caring for Health? (6m)	27	329	353	25	275
Asked About Causes of Worry/Stress? (6m)	24	313	327	25	217
Same-Day Response to Question(s)? (3m)	4	146	180	15	70
Test Results Received Quickly Enough?	16	195	187	21	140
MCCHC Core Experience					
Top Box					
Provider Involved You in Healthcare Decisions?	96.4%	96.8%	92.4%	92.3%	97.5%
Asked About Difficulties Caring for Health? (6m)	18.5%	28.6%	30.6%	20.0%	33.8%
Asked About Causes of Worry/Stress? (6m)	8.3%	44.1%	49.8%	24.0%	47.5%
Same-Day Response to Question(s)? (3m)	100.0%	77.4%	76.7%	86.7%	84.3%
Test Results Received Quickly Enough?	81.3%	92.3%	93.6%	95.2%	82.9%

	Rolling 2 Quarters	
	Language:	
	Spanish	Vietnamese
	Quarter:	Quarter:
	Q1 2022	Q1 2022
MCCHC Core Experience		
Replies		
Provider Involved You in Healthcare Decisions?	260	31
Asked About Difficulties Caring for Health? (6m)	256	28
Asked About Causes of Worry/Stress? (6m)	198	28
Same-Day Response to Question(s)? (3m)	99	5
Test Results Received Quickly Enough?	123	8
MCCHC Core Experience		
Top Box		
Provider Involved You in Healthcare Decisions?	97.7%	77.4%
Asked About Difficulties Caring for Health? (6m)	50.4%	0.0%
Asked About Causes of Worry/Stress? (6m)	53.0%	7.1%
Same-Day Response to Question(s)? (3m)	87.9%	60.0%
Test Results Received Quickly Enough?	84.6%	87.5%

## Patient Satisfaction Scores By-Gender

Replies and Mean Scores  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters				
	Gender:				
	Male		Female		Nonbinary
	Quarter:		Quarter:		Quarter:
	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q1 2022
MCCHC Core Satisfaction Replies					
<b>Overall Satisfaction</b>	239	262	388	454	1
Phone Attendant Courtesy & Helpfulness	137	129	236	259	1
Portal Satisfaction	16	21	23	29	0
Appointment Wait	238	259	388	449	1
Reception Staff Courtesy & Respect	154	183	280	322	0
Reception Staff Helpfulness	154	181	282	321	0
Provider Wait	154	183	281	322	0
Provider Asst. Courtesy & Helpfulness	154	183	280	321	0
Provider Listening	239	264	387	452	1
Provider Respect	239	264	386	454	1
Provider Explanation	239	261	388	452	1
Quality of Care	238	262	386	452	1
Provider Knowledge of Health History	237	263	387	445	1
Provider Time Spent	239	263	388	451	1
Test Results Communication	119	116	214	232	1
Cultural & Language Needs Met	238	259	386	451	1
Whole Group	239	264	388	454	1
MCCHC Core Satisfaction Mean					
<b>Overall Satisfaction</b>	89.9	87.3	88.1	87.8	75.0
Phone Attendant Courtesy & Helpfulness	89.6	89.5	84.6	84.2	100.0
Portal Satisfaction	92.2	86.9	84.8	89.7	-
Appointment Wait	80.9	80.2	79.2	78.4	75.0
Reception Staff Courtesy & Respect	89.1	90.7	87.6	87.2	-
Reception Staff Helpfulness	90.1	89.6	87.9	87.2	-
Provider Wait	89.0	90.2	88.2	86.9	-
Provider Asst. Courtesy & Helpfulness	92.0	92.3	91.1	90.0	-
Provider Listening	92.8	91.6	92.3	89.8	100.0
Provider Respect	93.5	92.4	93.5	90.9	100.0
Provider Explanation	92.6	91.6	91.9	89.4	100.0
Quality of Care	92.2	89.8	90.2	88.9	75.0
Provider Knowledge of Health History	89.3	89.1	88.2	86.7	100.0
Provider Time Spent	89.5	89.3	90.0	87.9	100.0
Test Results Communication	89.9	88.8	83.3	86.0	25.0
Cultural & Language Needs Met	90.9	90.0	88.6	89.6	100.0
Whole Group	90.1	89.1	88.4	87.3	86.4

## Patient Experience Scores By-Gender

Replies and **Percentage "Yes" Scores**  
*Quarter-to-Quarter Comparison*

	Rolling 2 Quarters				
	Gender:				
	<b>Male</b>		<b>Female</b>		<b>Nonbinary</b>
	Quarter:		Quarter:		Quarter:
	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q1 2022
MCCHC Core Experience					
Replies					
Provider Involved You in Healthcare Decisions?	236	262	386	449	1
Asked About Difficulties Caring for Health? (6m)	231	257	373	431	1
Asked About Causes of Worry/Stress? (6m)	185	215	345	386	1
Same-Day Response to Question(s)? (3m)	76	108	140	194	1
Test Results Received Quickly Enough?	119	114	216	240	1
MCCHC Core Experience					
Top Box					
Provider Involved You in Healthcare Decisions?	97.5%	92.7%	96.9%	94.4%	100.0%
Asked About Difficulties Caring for Health? (6m)	29.9%	34.6%	31.6%	36.4%	100.0%
Asked About Causes of Worry/Stress? (6m)	43.2%	41.9%	46.7%	48.4%	100.0%
Same-Day Response to Question(s)? (3m)	84.2%	86.1%	77.1%	78.4%	0.0%
Test Results Received Quickly Enough?	95.0%	89.5%	84.7%	90.0%	100.0%

## Patient Satisfaction Scores By-Race

Replies and Mean Scores  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters					
	Race:					
	Am. Indian / Alas. Native		Asian		Black/AA	
	Quarter:		Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Satisfaction Replies						
Overall Satisfaction	12	14	7	70	63	57
Phone Attendant Courtesy & Helpfulness	6	10	3	27	41	28
Portal Satisfaction	1	0	2	5	7	5
Appointment Wait	12	14	7	68	63	57
Reception Staff Courtesy & Respect	6	9	6	57	44	39
Reception Staff Helpfulness	6	9	6	57	44	39
Provider Wait	6	9	6	57	44	39
Provider Asst. Courtesy & Helpfulness	6	9	6	56	44	39
Provider Listening	12	14	7	70	62	57
Provider Respect	11	14	7	70	63	57
Provider Explanation	12	14	7	69	63	57
Quality of Care	12	14	7	70	61	57
Provider Knowledge of Health History	12	14	7	70	63	56
Provider Time Spent	12	14	7	69	63	57
Test Results Communication	4	4	4	29	38	32
Cultural & Language Needs Met	12	13	7	69	63	57
Whole Group	12	14	7	70	63	57
MCCHC Core Satisfaction Mean						
Overall Satisfaction	85.4	91.1	89.3	86.1	88.1	88.6
Phone Attendant Courtesy & Helpfulness	79.2	82.5	91.7	81.5	88.4	91.1
Portal Satisfaction	100.0	-	87.5	90.0	89.3	90.0
Appointment Wait	70.8	89.3	78.6	76.8	81.7	81.1
Reception Staff Courtesy & Respect	91.7	94.4	91.7	83.8	85.2	88.5
Reception Staff Helpfulness	91.7	94.4	87.5	82.5	89.2	89.1
Provider Wait	95.8	97.2	83.3	84.2	84.1	90.4
Provider Asst. Courtesy & Helpfulness	91.7	97.2	91.7	84.8	89.8	94.2
Provider Listening	91.7	96.4	92.9	88.6	94.0	95.2
Provider Respect	97.7	98.2	100.0	90.7	93.7	95.6
Provider Explanation	91.7	91.1	92.9	87.0	91.3	93.4
Quality of Care	87.5	92.9	92.9	85.7	92.2	92.5
Provider Knowledge of Health History	85.4	87.5	82.1	85.7	89.7	90.2
Provider Time Spent	79.2	91.1	85.7	85.1	89.7	91.2
Test Results Communication	87.5	87.5	75.0	76.7	88.8	89.1
Cultural & Language Needs Met	83.3	90.4	82.1	84.1	91.3	93.0
Whole Group	85.9	91.3	88.0	85.1	89.4	90.8

	Rolling 2 Quarters			
	Race:			
	Native Haw. / Pac. Islander		White	
	Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Satisfaction Replies				
<b>Overall Satisfaction</b>	6	6	347	399
Phone Attendant Courtesy & Helpfulness	3	6	212	228
Portal Satisfaction	0	0	21	36
Appointment Wait	6	6	346	393
Reception Staff Courtesy & Respect	5	3	227	273
Reception Staff Helpfulness	5	3	229	270
Provider Wait	5	3	228	273
Provider Asst. Courtesy & Helpfulness	5	3	227	273
Provider Listening	6	5	347	401
Provider Respect	6	6	346	401
Provider Explanation	6	6	347	398
Quality of Care	6	6	346	399
Provider Knowledge of Health History	6	5	344	395
Provider Time Spent	6	6	347	399
Test Results Communication	4	1	198	213
Cultural & Language Needs Met	6	6	344	395
Whole Group	6	6	347	401
MCCHC Core Satisfaction Mean				
<b>Overall Satisfaction</b>	95.8	83.3	88.8	86.9
Phone Attendant Courtesy & Helpfulness	100.0	83.3	87.1	86.2
Portal Satisfaction	-	-	89.3	86.8
Appointment Wait	79.2	79.2	79.6	78.3
Reception Staff Courtesy & Respect	95.0	91.7	88.2	88.9
Reception Staff Helpfulness	95.0	91.7	89.4	88.7
Provider Wait	85.0	91.7	88.2	87.8
Provider Asst. Courtesy & Helpfulness	95.0	91.7	91.3	91.6
Provider Listening	95.8	90.0	92.9	90.5
Provider Respect	91.7	91.7	93.5	91.3
Provider Explanation	95.8	87.5	93.0	90.3
Quality of Care	100.0	91.7	91.4	88.8
Provider Knowledge of Health History	87.5	95.0	88.8	87.0
Provider Time Spent	95.8	79.2	90.8	88.5
Test Results Communication	68.8	75.0	86.4	87.7
Cultural & Language Needs Met	91.7	91.7	90.8	90.6
Whole Group	91.9	87.0	89.4	87.9

## Patient Experience Scores By-Race

### Replies and Percentage "Yes" Scores

#### Quarter-to-Quarter Comparison

	Rolling 2 Quarters							
	Race:							
	Am. Indian / Alas. Native		Asian		Black/AA		Native Haw. / Pac. Islander	
	Quarter:		Quarter:		Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Experience Replies								
Provider Involved You in Healthcare Decisions?	12	14	7	70	62	56	5	
Asked About Difficulties Caring for Health? (6m)	11	14	6	66	63	55	5	
Asked About Causes of Worry/Stress? (6m)	12	10	7	60	52	51	5	
Same-Day Response to Question(s)? (3m)	3	7	3	13	25	31	1	
Test Results Received Quickly Enough?	6	4	4	28	39	31	4	
MCCHC Core Experience Top Box								
Provider Involved You in Healthcare Decisions?	100.0%	100.0%	100.0%	88.6%	98.4%	92.9%	100.0%	
Asked About Difficulties Caring for Health? (6m)	36.4%	28.6%	33.3%	10.6%	25.4%	29.1%	20.0%	
Asked About Causes of Worry/Stress? (6m)	66.7%	50.0%	28.6%	10.0%	36.5%	41.2%	60.0%	
Same-Day Response to Question(s)? (3m)	33.3%	85.7%	66.7%	84.6%	72.0%	74.2%	100.0%	
Test Results Received Quickly Enough?	83.3%	100.0%	100.0%	78.6%	89.7%	100.0%	100.0%	

	Rolling 2 Quarters		
	Race:		
	Native Haw. / Pac. Islander	White	
	Quarter:	Quarter:	
	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Experience Replies			
Provider Involved You in Healthcare Decisions?	6	344	395
Asked About Difficulties Caring for Health? (6m)	6	330	379
Asked About Causes of Worry/Stress? (6m)	4	299	343
Same-Day Response to Question(s)? (3m)	2	128	189
Test Results Received Quickly Enough?	1	196	218
MCCHC Core Experience Top Box			
Provider Involved You in Healthcare Decisions?	83.3%	97.7%	93.7%
Asked About Difficulties Caring for Health? (6m)	33.3%	32.7%	38.5%
Asked About Causes of Worry/Stress? (6m)	25.0%	48.2%	52.2%
Same-Day Response to Question(s)? (3m)	100.0%	81.3%	81.5%
Test Results Received Quickly Enough?	0.0%	90.3%	93.6%



## Patient Satisfaction Scores By-Ethnicity

Replies and Mean Scores  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters			
	Ethnicity:			
	Hispanic		Non-Hispanic	
	Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Satisfaction Replies				
<b>Overall Satisfaction</b>	340	344	254	347
Phone Attendant Courtesy & Helpfulness	202	195	149	177
Portal Satisfaction	12	12	25	37
Appointment Wait	340	342	253	341
Reception Staff Courtesy & Respect	262	246	146	238
Reception Staff Helpfulness	264	246	146	235
Provider Wait	264	246	145	238
Provider Asst. Courtesy & Helpfulness	264	246	144	237
Provider Listening	340	343	253	348
Provider Respect	339	344	253	349
Provider Explanation	340	344	254	344
Quality of Care	340	341	251	348
Provider Knowledge of Health History	340	342	251	341
Provider Time Spent	340	343	254	346
Test Results Communication	165	156	154	183
Cultural & Language Needs Met	340	343	251	342
Whole Group	340	344	254	349
MCCHC Core Satisfaction Mean				
<b>Overall Satisfaction</b>	89.5	88.8	88.4	86.5
Phone Attendant Courtesy & Helpfulness	86.0	85.4	87.6	87.9
Portal Satisfaction	85.4	91.7	89.0	87.2
Appointment Wait	80.2	79.7	79.3	78.5
Reception Staff Courtesy & Respect	88.1	88.8	89.2	88.0
Reception Staff Helpfulness	88.6	87.6	89.7	88.5
Provider Wait	89.1	88.1	87.8	87.6
Provider Asst. Courtesy & Helpfulness	91.4	90.0	92.2	91.7
Provider Listening	91.7	90.1	94.3	90.7
Provider Respect	93.3	90.9	93.9	91.8
Provider Explanation	91.3	90.1	93.3	90.3
Quality of Care	90.7	89.1	92.0	89.2
Provider Knowledge of Health History	88.8	87.6	88.9	87.4
Provider Time Spent	90.1	88.3	89.6	88.3
Test Results Communication	86.1	87.7	86.2	86.3
Cultural & Language Needs Met	87.9	88.8	91.8	90.9
Whole Group	88.9	87.8	89.7	88.1

## Patient Experience Scores By-Ethnicity

### Replies and Percentage "Yes" Scores

#### Quarter-to-Quarter Comparison

	Rolling 2 Quarters			
	Ethnicity:			
	Hispanic		Non-Hispanic	
	Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Experience				
Replies				
Provider Involved You in Healthcare Decisions?	340	343	250	343
Asked About Difficulties Caring for Health? (6m)	330	336	243	327
Asked About Causes of Worry/Stress? (6m)	270	266	235	315
Same-Day Response to Question(s)? (3m)	94	135	111	156
Test Results Received Quickly Enough?	170	159	153	186
MCCHC Core Experience				
Top Box				
Provider Involved You in Healthcare Decisions?	96.8%	96.2%	97.6%	92.1%
Asked About Difficulties Caring for Health? (6m)	30.6%	42.3%	32.1%	31.2%
Asked About Causes of Worry/Stress? (6m)	45.9%	51.5%	45.1%	42.9%
Same-Day Response to Question(s)? (3m)	84.0%	84.4%	76.6%	76.9%
Test Results Received Quickly Enough?	84.7%	88.1%	92.2%	92.5%

## Patient Satisfaction Scores By-Patient Type

Replies and Mean Scores  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters			
	Patient Type:			
	New		Established	
	Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Satisfaction Replies				
<b>Overall Satisfaction</b>	27	47	600	670
Phone Attendant Courtesy & Helpfulness	14	24	359	365
Portal Satisfaction	1	2	38	48
Appointment Wait	27	47	599	662
Reception Staff Courtesy & Respect	14	35	420	470
Reception Staff Helpfulness	14	35	422	467
Provider Wait	14	35	421	470
Provider Asst. Courtesy & Helpfulness	14	35	420	469
Provider Listening	27	47	599	670
Provider Respect	27	47	598	672
Provider Explanation	27	47	600	667
Quality of Care	26	47	598	668
Provider Knowledge of Health History	26	47	598	662
Provider Time Spent	27	46	600	669
Test Results Communication	12	21	321	328
Cultural & Language Needs Met	27	46	597	665
Whole Group	27	47	600	672
MCCHC Core Satisfaction Mean				
<b>Overall Satisfaction</b>	92.6	91.5	88.6	87.3
Phone Attendant Courtesy & Helpfulness	89.3	86.5	86.4	86.0
Portal Satisfaction	75.0	100.0	88.2	88.0
Appointment Wait	83.3	86.2	79.7	78.5
Reception Staff Courtesy & Respect	96.4	93.6	87.9	88.1
Reception Staff Helpfulness	92.9	92.9	88.6	87.7
Provider Wait	92.9	90.7	88.3	87.9
Provider Asst. Courtesy & Helpfulness	94.6	95.0	91.3	90.5
Provider Listening	93.5	95.2	92.4	90.1
Provider Respect	94.4	96.3	93.4	91.1
Provider Explanation	91.7	97.3	92.2	89.7
Quality of Care	91.3	93.6	91.0	88.9
Provider Knowledge of Health History	91.3	92.0	88.5	87.3
Provider Time Spent	92.6	94.6	89.7	88.0
Test Results Communication	91.7	94.0	85.4	86.3
Cultural & Language Needs Met	92.6	92.4	89.3	89.6
Whole Group	91.5	92.9	89.0	87.6

## Patient Experience Scores By-Patient Type

Replies and **Percentage "Yes" Scores**

Quarter-to-Quarter Comparison

	Rolling 2 Quarters			
	Patient Type:			
	<b>New</b>		<b>Established</b>	
	Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Experience				
Replies				
Provider Involved You in Healthcare Decisions?	26	46	596	666
Asked About Difficulties Caring for Health? (6m)	26	46	578	643
Asked About Causes of Worry/Stress? (6m)	16	28	514	574
Same-Day Response to Question(s)? (3m)	5	10	211	293
Test Results Received Quickly Enough?	12	21	323	334
MCCHC Core Experience				
Top Box				
Provider Involved You in Healthcare Decisions?	100.0%	93.5%	97.0%	93.8%
Asked About Difficulties Caring for Health? (6m)	23.1%	28.3%	31.3%	36.4%
Asked About Causes of Worry/Stress? (6m)	31.3%	42.9%	45.9%	46.3%
Same-Day Response to Question(s)? (3m)	100.0%	70.0%	79.1%	81.2%
Test Results Received Quickly Enough?	91.7%	90.5%	88.2%	89.8%

## Patient Satisfaction Scores **By-Insured vs. Uninsured**

Replies and **Mean Scores**  
Quarter-to-Quarter Comparison

	Rolling 2 Quarters			
	Insured vs. Uninsured:			
	<b>Insured</b>		<b>Uninsured</b>	
	Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Satisfaction Replies				
<b>Overall Satisfaction</b>	582	686	45	31
Phone Attendant Courtesy & Helpfulness	344	373	29	16
Portal Satisfaction	38	49	1	1
Appointment Wait	581	678	45	31
Reception Staff Courtesy & Respect	408	486	26	19
Reception Staff Helpfulness	410	483	26	19
Provider Wait	409	486	26	19
Provider Asst. Courtesy & Helpfulness	408	485	26	19
Provider Listening	581	686	45	31
Provider Respect	580	688	45	31
Provider Explanation	582	683	45	31
Quality of Care	580	684	44	31
Provider Knowledge of Health History	580	678	44	31
Provider Time Spent	582	684	45	31
Test Results Communication	312	339	21	10
Cultural & Language Needs Met	579	681	45	30
Whole Group	582	688	45	31
MCCHC Core Satisfaction Mean				
<b>Overall Satisfaction</b>	88.6	87.5	91.7	89.5
Phone Attendant Courtesy & Helpfulness	86.0	85.9	91.4	89.1
Portal Satisfaction	87.5	88.3	100.0	100.0
Appointment Wait	79.8	79.2	80.0	76.6
Reception Staff Courtesy & Respect	87.8	88.5	93.3	86.8
Reception Staff Helpfulness	88.5	88.1	92.3	86.8
Provider Wait	88.0	88.2	95.2	84.2
Provider Asst. Courtesy & Helpfulness	91.2	90.9	94.2	89.5
Provider Listening	92.5	90.5	92.2	88.7
Provider Respect	93.5	91.5	93.3	91.1
Provider Explanation	92.2	90.4	91.1	87.1
Quality of Care	91.0	89.3	90.3	87.9
Provider Knowledge of Health History	88.5	87.5	90.3	88.7
Provider Time Spent	89.6	88.3	92.2	90.3
Test Results Communication	86.1	86.7	79.8	87.5
Cultural & Language Needs Met	89.3	89.8	91.1	89.2
Whole Group	89.0	88.0	90.4	87.2

## Patient Experience Scores **By-Insured vs. Uninsured**

Replies and **Percentage "Yes" Scores**  
*Quarter-to-Quarter Comparison*

	Rolling 2 Quarters			
	Insured vs. Uninsured:			
	<b>Insured</b>		<b>Uninsured</b>	
	Quarter:		Quarter:	
	Q4 2021	Q1 2022	Q4 2021	Q1 2022
MCCHC Core Experience				
Replies				
Provider Involved You in Healthcare Decisions?	578	681	44	31
Asked About Difficulties Caring for Health? (6m)	561	660	43	29
Asked About Causes of Worry/Stress? (6m)	491	575	39	27
Same-Day Response to Question(s)? (3m)	206	297	10	6
Test Results Received Quickly Enough?	313	345	22	10
MCCHC Core Experience				
Top Box				
Provider Involved You in Healthcare Decisions?	97.2%	94.0%	95.5%	90.3%
Asked About Difficulties Caring for Health? (6m)	31.4%	36.5%	25.6%	20.7%
Asked About Causes of Worry/Stress? (6m)	46.2%	47.3%	35.9%	22.2%
Same-Day Response to Question(s)? (3m)	79.1%	80.8%	90.0%	83.3%
Test Results Received Quickly Enough?	89.8%	89.9%	68.2%	90.0%

## Loyalty and Referral Intentions Scores **By-Insured vs. Uninsured**

Percentages, Replies, **Mean Scores**, and Mean Standard Errors (68% CL)

*Quarter-to-Quarter Comparison*

	Rolling 2 Quarters							
	Insured vs. Uninsured:							
	<b>Insured</b>				<b>Uninsured</b>			
	Quarter:				Quarter:			
	Q4 2021		Q1 2022		Q4 2021		Q1 2022	
Loyalty Intentions 3pt								
<b>Not Likely</b>	1.0%	6	0.7%	5	0.0%	0	3.3%	1
<b>Somewhat Likely</b>	8.3%	48	14.1%	96	9.1%	4	10.0%	3
<b>Very Likely</b>	90.6%	521	85.2%	582	90.9%	40	86.7%	26
Totals	100.0%	575	100.0%	683	100.0%	44	100.0%	30
Mean	95.3		93.0		95.9		92.5	
Mean Err(68)*	±0.6		±0.7		±2.0		±3.8	
Referral Intentions 3pt								
<b>Not Likely</b>	4.6%	26	7.1%	48	2.2%	1	0.0%	0
<b>Somewhat Likely</b>	16.8%	95	23.1%	156	11.1%	5	16.7%	5
<b>Very Likely</b>	78.7%	446	69.8%	471	86.7%	39	83.3%	25
Totals	100.0%	567	100.0%	675	100.0%	45	100.0%	30
Mean	88.3		83.2		93.0		92.5	
Mean Err(68)*	±1.0		±1.1		±2.8		±3.1	

\* Note: Mean Err(68) covers 68% of distribution.

## Patient Satisfaction Scores By-Payer Type

Replies ( $n > 2$ ) and Mean Scores  
Four Quarter Cumulative Baseline

	Rolling 4 Quarters									
	Payer Type:									Overall
	Blue Cross	CareOregon	Commercial	Medicaid	Medicare	Reproductive Health	Self-Pay	Other	Other	
MCCHC Core Satisfaction Replies										
Overall Satisfaction	20	726	173	184	78	16	76	70	1	1344
Phone Attendant Courtesy & Helpfulness	11	419	102	102	39	11	45	33	0	762
Portal Satisfaction	4	50	13	12	4	0	2	4	0	89
Appointment Wait	20	719	173	184	76	16	76	70	1	1335
Reception Staff Courtesy & Respect	11	508	115	137	53	15	45	55	0	939
Reception Staff Helpfulness	11	508	116	135	53	15	45	55	0	938
Provider Wait	11	508	116	137	53	15	45	55	0	940
Provider Asst. Courtesy & Helpfulness	11	507	116	137	52	15	45	55	0	938
Provider Listening	20	726	172	184	78	16	76	70	1	1343
Provider Respect	20	726	172	185	78	16	76	70	1	1344
Provider Explanation	20	724	172	184	78	16	76	70	1	1341
Quality of Care	20	723	172	184	78	16	75	70	1	1339
Provider Knowledge of Health History	20	719	172	183	77	16	75	70	1	1333
Provider Time Spent	20	724	173	184	78	16	76	70	1	1342
Test Results Communication	11	368	94	86	50	5	31	36	1	682
Cultural & Language Needs Met	20	721	172	184	76	16	75	70	1	1335
Whole Group	20	727	173	185	78	16	76	70	1	1346
MCCHC Core Satisfaction Mean										
Overall Satisfaction	86.3	88.0	88.2	90.4	81.7	92.2	90.8	87.5	100.0	88.2
Phone Attendant Courtesy & Helpfulness	88.6	86.4	86.0	86.0	82.7	84.1	90.6	83.3	-	86.2
Portal Satisfaction	87.5	87.5	90.4	85.4	100.0	-	100.0	81.3	-	88.2
Appointment Wait	73.8	78.8	79.8	81.8	77.6	76.6	78.6	83.6	100.0	79.4
Reception Staff Courtesy & Respect	84.1	88.1	87.8	90.3	85.4	90.0	90.6	87.7	-	88.3
Reception Staff Helpfulness	81.8	87.6	89.0	89.8	87.3	95.0	90.0	89.5	-	88.4
Provider Wait	86.4	87.8	87.1	89.4	88.7	93.3	90.6	88.2	-	88.2
Provider Asst. Courtesy & Helpfulness	95.5	90.9	90.9	91.8	88.9	95.0	92.2	90.9	-	91.1
Provider Listening	97.5	91.4	91.3	92.5	89.7	90.6	90.8	89.3	100.0	91.4
Provider Respect	97.5	92.3	92.2	93.8	88.5	98.4	92.4	91.4	100.0	92.4
Provider Explanation	96.3	90.9	92.0	92.9	88.5	92.2	89.5	89.6	100.0	91.1
Quality of Care	92.5	89.9	91.4	90.1	88.5	92.2	89.3	88.9	100.0	90.0
Provider Knowledge of Health History	95.0	87.7	87.9	89.1	86.4	93.8	89.7	86.4	100.0	88.1
Provider Time Spent	92.5	88.8	89.0	89.9	86.2	90.6	91.4	88.9	100.0	89.1
Test Results Communication	84.1	85.8	88.6	86.9	84.5	80.0	82.3	89.6	100.0	86.2
Cultural & Language Needs Met	88.8	89.7	89.1	91.6	86.8	89.1	90.3	87.9	100.0	89.6
Whole Group	90.2	88.3	88.6	89.8	85.7	90.6	89.1	87.9	100.0	88.5



## Patient Experience Scores By-Payer Type

Replies ( $n > 2$ ) and Percentage "Yes" Scores  
Four Quarter Cumulative Baseline

	Rolling 4 Quarters						
	Payer Type:						
	Blue Cross	CareOregon	Commercial	Medicaid	Medicare	Reproductive Health	Self-Pay
MCCHC Core Experience							
Replies							
Provider Involved You in Healthcare Decisions?	19	720	173	184	76	16	75
Asked About Difficulties Caring for Health? (6m)	20	696	167	178	75	16	72
Asked About Causes of Worry/Stress? (6m)	20	600	145	152	74	14	66
Same-Day Response to Question(s)? (3m)	12	291	68	72	34	5	16
Test Results Received Quickly Enough?	11	374	95	84	50	6	32
MCCHC Core Experience							
Top Box							
Provider Involved You in Healthcare Decisions?	94.7%	95.6%	96.5%	96.2%	90.8%	100.0%	93.3%
Asked About Difficulties Caring for Health? (6m)	50.0%	31.9%	38.9%	34.8%	30.7%	56.3%	23.6%
Asked About Causes of Worry/Stress? (6m)	50.0%	46.5%	50.3%	48.7%	43.2%	50.0%	30.3%
Same-Day Response to Question(s)? (3m)	83.3%	79.4%	85.3%	73.6%	88.2%	80.0%	87.5%
Test Results Received Quickly Enough?	100.0%	90.9%	89.5%	88.1%	88.0%	83.3%	75.0%

	Rolling 4 Quarters		
	Payer Type:		Overall
	Other	Other	
MCCHC Core Experience			
Replies			
Provider Involved You in Healthcare Decisions?	70	1	1334
Asked About Difficulties Caring for Health? (6m)	68	1	1293
Asked About Causes of Worry/Stress? (6m)	60	1	1132
Same-Day Response to Question(s)? (3m)	21	0	519
Test Results Received Quickly Enough?	37	1	690
MCCHC Core Experience			
Top Box			
Provider Involved You in Healthcare Decisions?	94.3%	100.0%	95.4%
Asked About Difficulties Caring for Health? (6m)	38.2%	0.0%	33.6%
Asked About Causes of Worry/Stress? (6m)	40.0%	0.0%	45.8%
Same-Day Response to Question(s)? (3m)	81.0%	-	80.3%
Test Results Received Quickly Enough?	83.8%	100.0%	89.1%



# Q2 Complaints and Incidents

**Kimmy Hicks**  
Project Manager, ICS  
Quality Program



**community health  
center board**

*Multnomah County*

# Q2 Complaints by Ethnicity

Select the most dominant category that matches the complaint (group)

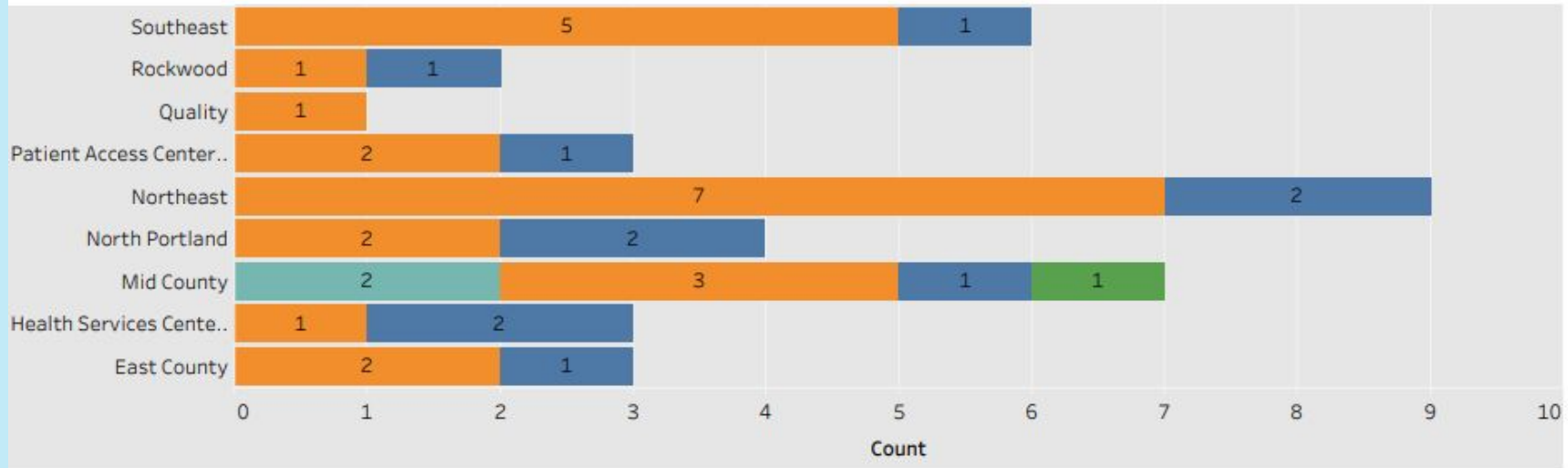
All

By Quarter

2022 Q2

By Service .. All

## Location and Race Analysis



### ETHNICITY

- Null
- Hispanic or Latin..
- Non-Hispanic or ..

# Q2 Complaints by Location and Race

Select the .. All

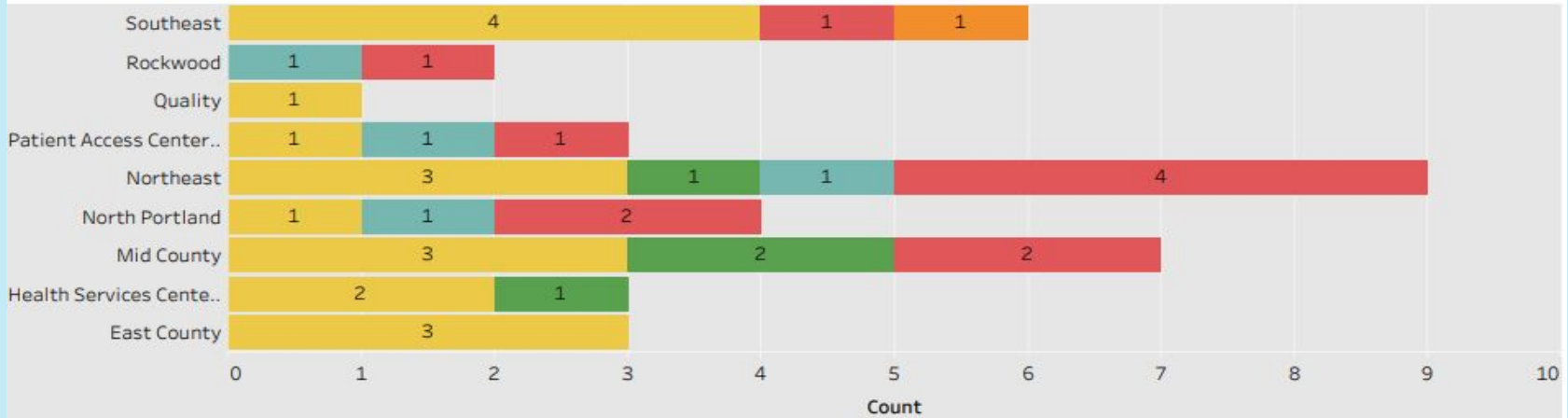
By Quarter

2022 Q2

By Service Area

All

## Location and Race Analysis

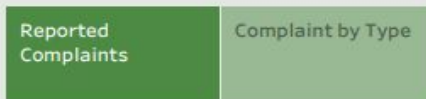


### RACE

- Asian
- Black/African American
- Patient Refused
- Unknown
- White

# Q2 Patient Complaints by Service Area and Location

## Complaints Report



## Reported Complaints

This report displays all of the complaints reported to ICS. Use the toolbar across the top to jump to Complai..

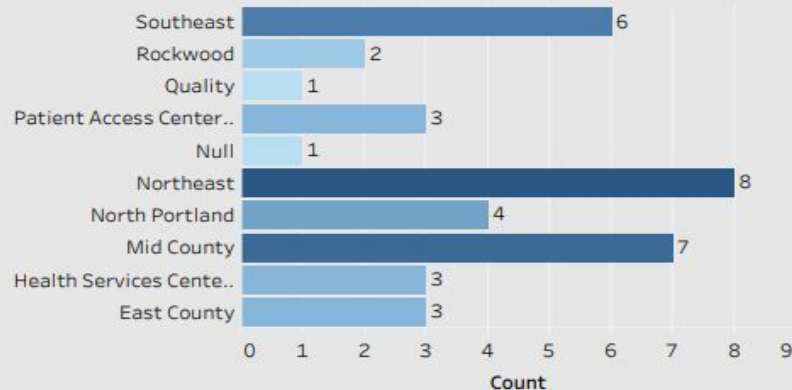
By Servi.. All

By Quar.. 2022 Q2

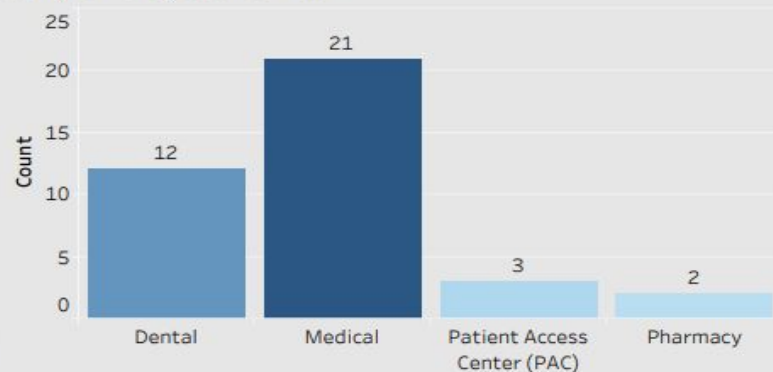
## Complaints by Month



## Complaints by Location

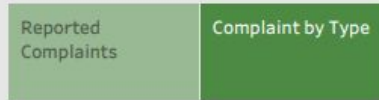


## Complaints by Service Area

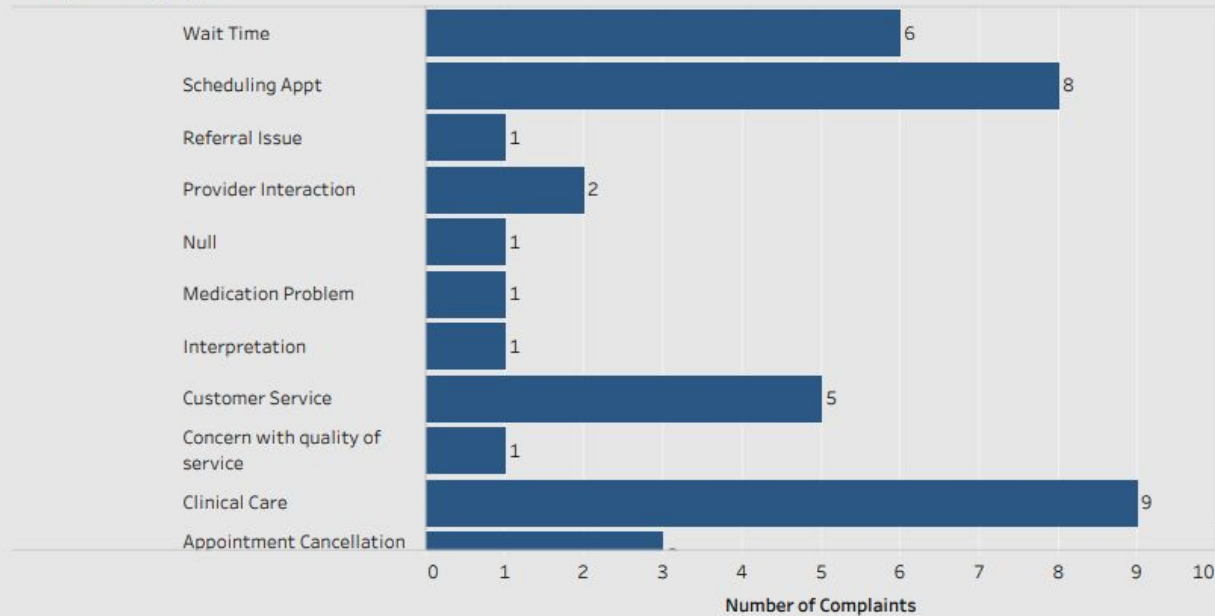


# Q2 Patient Complaints by Type

## Complaints Report



### Complaints by Type



#### By Service Area

All

#### Clinic Site

All

#### By Quarter

2022 Q2

Clinic Comparison:  
None

# Q2 Patient Incidents Reported by Location and Service Area

## Incidents Report

Reported Incidents	Incident by Type	Reported Pharmacy Med Dispensing Errors	Med Dispensing Error by Type	Definitions
--------------------	------------------	---	------------------------------	-------------



## Reported Incidents

This report displays all of the incidents reported to ICS.

By Service Area

All

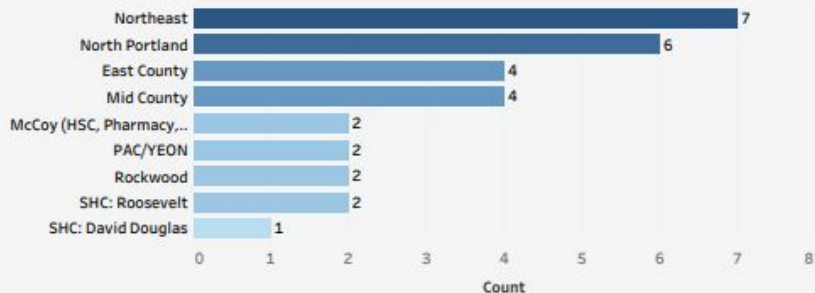
By Quarter:

2022 Q2

Subject Person Affected by Event:

Client

## Incidents by Location

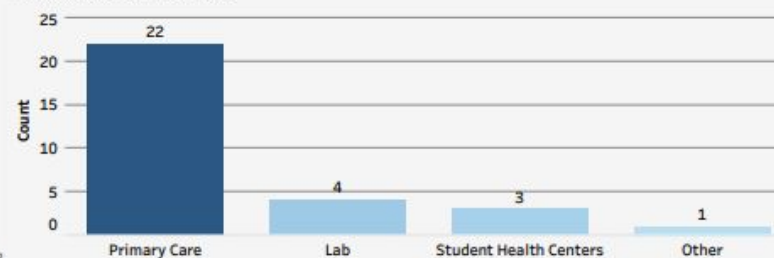


## Incidents by Month



Point of Reference: From 04/01/2022 - 06/30/22: Primary Care completed 29,032 appts (includes Telehealth visits). Dental completed (aprox.) 16,825 appts.

## Incidents by Service Area



# Q2 Patient Incidents by Type

## Incidents Report





# Board Presentation Summary

<b>Presentation Title</b>	Stipend Policy Research			
<b>Type of Presentation: Please add an "X" in the categories that apply.</b>				
<b>Inform Only</b>	<b>Annual / Scheduled Process</b>	<b>New Proposal</b>	<b>Review &amp; Input</b>	<b>Inform &amp; Vote</b>
x			x	
<b>Date of Presentation:</b>	August 8, 2022	<b>Program / Area:</b>	Board Member Reimbursement	
<b>Presenters:</b>	Hailey Murto, Board Liaison			
<b>Project Title and Brief Description:</b>				
Stipend Policy Research Update – During the June 13th Public Meeting, the Board requested research into Stipend Policy updates and changes. This update gives a review of research currently in-progress.				
<b>Describe the current situation:</b>				
<p>Clarity was needed surrounding the HRSA language regarding reimbursement policy for Board Members. The language refers to <i>federal award funds</i>, but the CHCB Board does not use federal award funds for Board Member reimbursement. This reimbursement comes from other program revenue. The HRSA language concerning reimbursement is included below.</p> <p><i>While no board member may be an employee of the health center, 42 CFR 51c.107 permits the health center to use <b>Federal award funds</b> to reimburse board members for these limited purposes: 1) <b>reasonable expenses actually incurred by reason of their participation in board activities</b> (e.g., transportation to board meetings, childcare during board meetings); or 2) wages lost by reason of participation in the activities of such board members if the member is from a family with an annual family income less than \$10,000 or if the member is a single person with an annual income less than \$7,000.</i></p> <p>(Source: <a href="https://bphc.hrsa.gov/compliance/compliance-manual/chapter20">https://bphc.hrsa.gov/compliance/compliance-manual/chapter20</a>)</p>				



We recently heard back from our consultants, who state that the use of a stipend policy (instead of reimbursement for costs incurred by each Board Member per meeting) goes against this HRSA policy, regardless of whether or not they are coming from federal grant funds. Our consultant also cautioned that this policy will most likely be flagged by HRSA at our next review.

Our options:

1. Keep a stipend-type policy, knowing that it may need to be restructured if flagged by HRSA, to best fit Board Members' needs
2. Restructure our policy now, based on consultants' recommendations

This policy is not ready for a vote. Board Members will be reminded of this concern/recommendation when it comes time to vote on the Stipend Policy.

#### **Why is this project, process, system being implemented now?**

Annual review of our stipend policy led to Board Members' request for further research.

#### **List any limits or parameters for the Board's scope of influence and decision-making:**

Federal HRSA regulations have the largest impact on limitations and scope of influence for this policy.

#### **Who are the area or subject matter experts for this project?** *(Please provide a brief description of qualifications)*

Pamela Byrnes, JSI, and colleagues

#### **What have been the recommendations so far?**

The recommendation from our HRSA consultant is to move to a model which provides direct reimbursement per individual per meeting. Board Member feedback on this model includes concerns over increased workload/cost of participation on volunteer Board Members, equity, and white dominant culture being reinforced through structures.

Board Notes:





# Monthly Financial Packet

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**August 2022**



**community health  
center board**

*Multnomah County*

Item 1. A revenue and expense monthly report.

Item 2. A modified and accrued monthly report with balance sheet accounts such as cash, accounts receivable, reserves, incentives, and accounts payable (*Board Members sent Excel spreadsheet*)

Item 3. A projection of health center monthly cash requirements in a user-friendly format, using Excel or other spreadsheet applications, to display projected cash balances for each month for the next 12 months (*Board Members sent Excel spreadsheet*)

Item 4. A monthly report from the health department on all health center vacancies by position, length of vacancy, status of efforts to fill the position and financial costs of each vacancy.

Item 5. A report with Itemized general journal entries. (*Board Members sent Excel spreadsheet*)

Item 6. A summary report for all indirect cost charges and internal services charges

Item 7. A report with the following items: adjustments to health center general fund sub-funds, and transfers of health center resources.

A stylized graphic on the left side of the page. It features two dark green mountain peaks with white outlines, set against a white background. Below the mountains is a dark green wavy line representing a body of water. At the bottom of the page is a solid dark blue horizontal bar.

# Multnomah County Federally Qualified Health Center

## Monthly Financial Reporting Package

**May FY 2022**

Updated 7/1/2022

Prepared by: Financial and Business Management Division



# Multnomah County Health Department Community Health Center Board - Financial Statement

For Period Ending May 31, 2022  
Percentage of Year Complete: 91.7%

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

## Community Health Center - Monthly Highlights

### Financial Statement

For period 11 in Fiscal Year 2022 (July 2021 - June 2022)

	<u>YTD Actuals</u>	<u>Budget</u>	<u>Difference</u>	<u>% of Budget</u> <u>YTD</u>
<u>Revenue:</u>	\$ 149,967,221	\$ 157,829,804	\$ 7,862,583	95%
<u>Expenditures</u>	\$ 120,934,818	\$ 157,829,804	\$ 36,894,987	77%
<u>Surplus/(Deficit)</u>	\$ 29,032,405			

### Recent Budget Modifications:

<u>Period added</u>	<u>Budmod #</u>	<u>Description</u>	<u>Budget Change Amount</u>
01 July	Budmod-HD-003-22	State CARES Act funding to increase Vaccination Rates	\$ 1,146,666
03 September	Budmod-HD-009-22	State CARES Act funding to Health for Vaccine Incentives	\$ 250,000
06 December	Budmod-HD-041-22	Revenue for ARPA Capital Projects Funds to ICS	\$ 1,183,848
10 April	Budmod-HD-043-22	HRSA Provider Relief budmod amount \$2,944,785	\$ -
11 May	Budmod-HD-053-22	Authorizing cash transfer to new FQ HC enterprise fund 3003	\$ -
			<u>\$ 2,580,514</u>

- The HRSA provider relief budget modification was added as of April. There was no inc/dec to the overall budget, just amounts moving within various revenue categories. See the budget walk slide for details.

- Expenditures are at 77% due to contractual costs. ARPA Contract spending are lower than expected in the current year.





**Multnomah County Health Department**  
**Community Health Center Board - Financial Statement**  
For Period Ending May 31, 2022  
Percentage of Year Complete: 91.7%

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**Community Health Center**

	Adopted Budget	Revised Budget	Budget Change	01 July	02 Aug	03 Sept	04 Oct	05 Nov	06 Dec	Year to Date Total	% YTD	FY21 YE Actuals
<b>Revenue</b>												
County General Fund Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	\$ 5,222,198
Miscellaneous Revenue	\$ -	\$ -	\$ -	\$ 4,380	\$ 5,053	\$ 8,677	\$ (16,068)	\$ -	\$ -	\$ 2,042	0%	\$ 111,693
Grants- PC 330 (BPHC) (1)	\$ 9,309,724	\$ 9,309,724	\$ -	\$ -	\$ -	\$ 1,815,488	\$ -	\$ 1,696,550	\$ 670,922	\$ 7,328,924	79%	\$ 9,515,047
Grants- COVID-19 (2)	\$ 13,000,000	\$ 18,525,299	\$ 5,525,299	\$ -	\$ -	\$ 11,571	\$ (7,764)	\$ 9,560	\$ 293,416	\$ 5,603,285	30%	\$ 8,682,545
Grants- All Other	\$ 4,235,186	\$ 4,320,186	\$ 85,000	\$ 40	\$ 31,261	\$ 517,640	\$ 98,422	\$ 559,053	\$ 355,674	\$ 3,625,955	84%	\$ 8,581,060
Grant Revenue Accrual (3)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,390,268	0%	\$ -
Quality & Incentives Payments	\$ 7,800,159	\$ 7,658,465	\$ (141,694)	\$ 647,267	\$ 544,656	\$ 103,650	\$ 41,160	\$ 1,743,310	\$ -	\$ 6,592,868	86%	\$ 11,049,279
Health Center Fees (4)	\$ 115,784,522	\$ 113,510,106	\$ (2,274,416)	\$ 8,866,217	\$ 8,382,679	\$ 8,167,450	\$ 7,885,132	\$ 7,997,021	\$ 8,044,109	\$ 121,756,295	107%	\$ 92,485,906
Self Pay Client Fees	\$ 1,244,879	\$ 1,207,898	\$ (36,981)	\$ 51,363	\$ 57,006	\$ 56,768	\$ 58,924	\$ 41,623	\$ 51,518	\$ 644,301	53%	\$ 678,121
Beginning Working Capital	\$ 3,789,820	\$ 3,298,126	\$ (491,694)	\$ 274,844	\$ 274,844	\$ 274,844	\$ 274,844	\$ 274,844	\$ 274,844	\$ 3,023,282	92%	\$ 3,145,138
<b>Total</b>	<b>\$ 155,164,290</b>	<b>\$ 157,829,804</b>	<b>\$ 2,665,514</b>	<b>\$ 9,844,111</b>	<b>\$ 9,295,499</b>	<b>\$ 10,956,087</b>	<b>\$ 8,334,650</b>	<b>\$ 12,321,961</b>	<b>\$ 9,690,483</b>	<b>\$ 149,967,221</b>	<b>95%</b>	<b>\$ 139,470,987</b>
<b>Expense</b>												
Personnel	\$ 89,712,811	\$ 90,210,348	\$ 497,537	\$ 6,914,452	\$ 6,784,681	\$ 6,966,160	\$ 6,809,060	\$ 6,802,065	\$ 6,882,329	\$ 75,192,393	83%	\$ 88,332,034
Contracts	\$ 15,558,672	\$ 16,508,672	\$ 950,000	\$ 282,414	\$ 152,675	\$ 179,156	\$ 215,864	\$ 292,498	\$ 403,692	\$ 4,174,658	25%	\$ 3,659,777
Materials and Services	\$ 21,685,789	\$ 21,713,143	\$ 27,354	\$ 1,333,780	\$ 1,770,146	\$ 1,407,689	\$ 2,094,021	\$ 1,345,753	\$ 1,434,890	\$ 18,374,125	85%	\$ 18,982,109
Internal Services	\$ 27,902,518	\$ 28,806,034	\$ 903,516	\$ 1,173,911	\$ 2,247,929	\$ 2,683,035	\$ 2,547,455	\$ 1,815,453	\$ 1,954,327	\$ 23,106,807	80%	\$ 24,921,085
Capital Outlay	\$ 304,500	\$ 591,607	\$ 287,107	\$ -	\$ -	\$ -	\$ 6,666	\$ -	\$ -	\$ 86,835	15%	\$ 128,667
<b>Total</b>	<b>\$ 155,164,290</b>	<b>\$ 157,829,804</b>	<b>\$ 2,665,514</b>	<b>\$ 9,704,557</b>	<b>\$ 10,955,431</b>	<b>\$ 11,236,040</b>	<b>\$ 11,673,067</b>	<b>\$ 10,255,769</b>	<b>\$ 10,675,238</b>	<b>\$ 120,934,818</b>	<b>77%</b>	<b>\$ 136,023,672</b>
<b>Surplus/ (Deficit)</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 139,553</b>	<b>\$ (1,659,932)</b>	<b>\$ (279,952)</b>	<b>\$ (3,338,417)</b>	<b>\$ 2,066,192</b>	<b>\$ (984,755)</b>	<b>\$ 29,032,404</b>		<b>\$ 3,447,315</b>







**Multnomah County Health Department**  
**Community Health Center Board - Financial Statement**  
For Period Ending May 31, 2022  
Percentage of Year Complete: 91.7%

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Community Health Center													
	Adopted Budget	Revised Budget	Budget Change	07 Jan	08 Feb	09 Mar	10 Apr	11 May	12 Jun	Year to Date Total	% YTD	FY21 YE Actuals	
Revenue													
County General Fund Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	\$ 5,222,198	
Miscellaneous Revenue	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,042	0%	\$ 111,693	
Grants- PC 330 (BPHC) (1)	\$ 9,309,724	\$ 9,309,724	\$ -	\$ -	\$ -	\$ 1,300,999	\$ 1,105,674	\$ 739,292	\$ -	\$ 7,328,924	79%	\$ 9,515,047	
Grants- COVID-19 (2)	\$ 13,000,000	\$ 18,525,299	\$ 5,525,299	\$ 3,098,794	\$ 297,002	\$ 393,154	\$ 436,723	\$ 1,070,830	\$ -	\$ 5,603,285	30%	\$ 8,682,545	
Grants- All Other	\$ 4,235,186	\$ 4,320,186	\$ 85,000	\$ 128,592	\$ 822,975	\$ 202,115	\$ 219,942	\$ 690,242	\$ -	\$ 3,625,955	84%	\$ 8,581,060	
Grant Revenue Accrual (3)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,390,268	\$ -	\$ 1,390,268	0%	\$ -	
Quality & Incentives Payments	\$ 7,800,159	\$ 7,658,465	\$ (141,694)	\$ 1,304,964	\$ 521,223	\$ 118,088	\$ 519,061	\$ 1,049,489	\$ -	\$ 6,592,868	86%	\$ 11,049,279	
Health Center Fees (4)	\$ 115,784,522	\$ 113,510,106	\$ (2,274,416)	\$ 22,188,168	\$ 9,585,986	\$ 9,828,551	\$ 20,770,932	\$ 10,040,049	\$ -	\$ 121,756,295	107%	\$ 92,485,906	
Self Pay Client Fees	\$ 1,244,879	\$ 1,207,898	\$ (36,981)	\$ 71,676	\$ 69,996	\$ 59,778	\$ 58,279	\$ 67,370	\$ -	\$ 644,301	53%	\$ 678,121	
Beginning Working Capital	\$ 3,789,820	\$ 3,298,126	\$ (491,694)	\$ 274,844	\$ 274,844	\$ 274,844	\$ 274,844	\$ 274,844	\$ -	\$ 3,023,282	92%	\$ 3,145,138	
Total	\$ 155,164,290	\$ 157,829,804	\$ 2,665,514	\$ 27,067,037	\$ 11,572,026	\$ 12,177,528	\$ 23,385,455	\$ 15,322,384	\$ -	\$ 149,967,221	95%	\$ 139,470,987	
Expense													
Personnel	\$ 89,712,811	\$ 90,210,348	\$ 497,537	\$ 6,561,616	\$ 6,667,017	\$ 7,033,577	\$ 6,837,209	\$ 6,934,225	\$ -	\$ 75,192,393	83%	\$ 88,332,034	
Contracts	\$ 15,558,672	\$ 16,508,672	\$ 950,000	\$ 801,033	\$ 458,409	\$ 482,551	\$ 429,147	\$ 477,219	\$ -	\$ 4,174,658	25%	\$ 3,659,777	
Materials and Services	\$ 21,685,789	\$ 21,713,143	\$ 27,354	\$ 1,998,586	\$ 1,867,165	\$ 1,319,747	\$ 2,169,824	\$ 1,632,524	\$ -	\$ 18,374,125	85%	\$ 18,982,109	
Internal Services (5)	\$ 27,902,518	\$ 28,806,034	\$ 903,516	\$ 1,847,699	\$ 1,556,476	\$ 3,027,569	\$ 2,378,244	\$ 1,874,710	\$ -	\$ 23,106,807	80%	\$ 24,921,085	
Capital Outlay	\$ 304,500	\$ 591,607	\$ 287,107	\$ -	\$ 15,178	\$ -	\$ 64,991	\$ -	\$ -	\$ 86,835	15%	\$ 128,667	
Total	\$ 155,164,290	\$ 157,829,804	\$ 2,665,514	\$ 11,208,934	\$ 10,564,245	\$ 11,863,444	\$ 11,879,415	\$ 10,918,678	\$ -	\$ 120,934,818	77%	\$ 136,023,672	
Surplus/ (Deficit)	\$ -	\$ -	\$ -	\$ 15,858,104	\$ 1,007,781	\$ 314,085	\$ 11,506,039	\$ 4,403,706	\$ -	\$ 29,032,404		\$ 3,447,315	





**Multnomah County Health Department**  
**Community Health Center Board**  
 FY 2022 YTD Actual Revenues & Expenses by Program Group  
 For Period Ending May 31, 2022  
 Percentage of Year Complete: 91.7%

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	Category	Description	Admin	Dental (6)	Pharmacy	Primary Care Clinics	Quality & Compliance	Student Health Centers
<b>Revenues</b>		County General Fund Support	-	-	-	-	-	-
		Miscellaneous Revenue	-	-	-	2,042	-	-
		Grants- PC 330 (BPHC) (1)	1,563,840	301,497	-	4,666,609	-	286,903
		Grants- COVID-19 (2)	5,511,001	-	-	57,253	1,400	12,500
		Grants- All Other	106,517	-	-	-	-	908,384
		Grant Revenue Accrual (3)	412,694	-	-	538,271	-	197,342
		Quality & Incentives Payments	4,743,160	-	-	-	1,849,708	-
		Health Center Fees (4)	26,207,212	14,959,927	29,187,273	44,121,411	28,438	4,477,002
		Self Pay Client Fees	-	82,371	238,656	317,918	-	-
		Beginning Working Capital	2,610,782	-	-	-	412,500	-
<b>Revenues Total</b>			41,155,206	15,343,795	29,425,929	49,703,503	2,292,046	5,882,131
<b>Expenditures</b>		Personnel Total	13,933,489	16,524,388	6,233,323	27,170,347	2,071,207	4,131,315
		Contractual Services Total	2,350,808	275,389	23,112	1,304,317	31,445	106,481
		Internal Services Total	3,944,626	4,470,531	2,765,700	8,609,218	610,323	1,117,208
		Materials & Supplies Total	752,029	979,497	14,828,191	1,114,585	30,742	267,114
		Capital Outlay Total	80,169	6,666	-	-	-	-
<b>Expenditures Total</b>			21,061,121	22,256,471	23,850,326	38,198,468	2,743,716	5,622,119
<b>Net Income/(Loss)</b>			20,094,086	(6,912,676)	5,575,603	11,505,036	(451,670)	260,012
<b>Total BWC from Prior Years</b>			2,293,860	3,593,476	-	15,850	2,575,732	2,000





**Multnomah County Health Department**  
**Community Health Center Board**  
 FY 2022 YTD Actual Revenues & Expenses by Program Group  
 For Period Ending May 31, 2022  
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		HIV Clinic	Lab	Y-T-D Actual	Y-T-D Budget	Revised Budget	% of Budget	FY21 YE Actuals
Category	Description							
<b>Revenues</b>	County General Fund Support	-	-	-	-	-	0%	5,222,198
	Miscellaneous Revenue	-	-	2,042	-	-	0%	111,693
	Grants- PC 330 (BPHC) (1)	510,076	-	7,328,924	8,533,914	9,309,724	79%	9,515,047
	Grants- COVID-19 (2)	21,131	-	5,603,285	16,981,524	18,525,299	30%	8,682,545
	Grants- All Other	2,611,054	-	3,625,955	3,960,171	4,320,186	84%	8,581,060
	Grant Revenue Accrual (3)	241,962	-	1,390,268	-	-	0%	-
	Quality & Incentives Payments	-	-	6,592,868	7,020,260	7,658,465	86%	11,049,279
	Health Center Fees (4)	2,774,631	401	121,756,295	104,050,931	113,510,106	107%	92,485,906
	Self Pay Client Fees	5,356	-	644,301	1,107,240	1,207,898	53%	678,121
Beginning Working Capital		-	-	3,023,282	-	-	0%	3,145,138
<b>Revenues Total</b>		6,164,210	401	149,967,222	141,654,038	154,531,678	97%	139,470,988
<b>Expenditures</b>	Personnel Total	3,812,325	1,316,000	75,192,393	82,692,819	90,210,348	83%	88,332,034
	Contractual Services Total	67,860	15,245	4,174,658	15,132,949	16,508,672	25%	3,659,777
	Internal Services Total	1,159,502	429,700	23,106,807	26,405,531	28,806,034	80%	24,921,085
	Materials & Supplies Total	235,885	166,082	18,374,125	19,903,714	21,713,143	85%	18,982,109
	Capital Outlay Total	-	-	86,835	542,306	591,607	15%	128,667
<b>Expenditures Total</b>		5,275,572	1,927,026	120,934,818	144,677,321	157,829,804	77%	136,023,673
<b>Net Income/(Loss)</b>		888,638	(1,926,625)	29,032,404	(3,023,282)	(3,298,126)		3,447,316
<b>Total BWC from Prior Years</b>		724,184	-	9,205,101				





**Multnomah County Health Department**  
 Community Health Center Board  
 FY 2022 YTD Internal Services Expenditures by Program Group  
 For Period Ending May 31, 2022  
 Percentage of Year Complete: 91.7%

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GL Name	Administrative	Dental	HIV Clinic	Lab	Pharmacy	Primary Care Clinics	Quality and Compliance	Student Health Centers	Grand Total
Indirect Expense	1,764,165	2,198,812	421,020	175,291	830,110	3,613,704	273,824	455,320	9,732,247
Internal Service Data Processing	1,069,676	1,034,169	475,132	114,823	1,487,378	2,838,597	169,344	451,301	7,640,421
Internal Service Distribution	50,281	78,936	816	19,882	64,280	131,003	7,160	75,726	428,084
Internal Service Enhanced Building Services	175,131	183,470	24,275	11,395	59,472	258,542	44,353	-	756,638
Internal Service Facilities & Property Management	633,098	790,655	183,009	89,999	263,894	1,237,971	92,442	-	3,291,069
Internal Service Facilities Service Requests	94,099	51,467	4,880	16	11,789	194,676	258	85,354	442,541
Internal Service Fleet Services	-	17,470	-	-	-	-	-	-	17,470
Internal Service Motor Pool	6,377	228	1,412	964	29	30	1,610	132	10,782
Internal Service Other	35,125	24,735	6,178	1,772	8,215	56,769	1,737	6,540	141,070
Internal Service Records	547	13,642	5,957	5,631	17,492	42,079	-	1,256	86,605
Internal Service Telecommunications	116,127	76,946	36,822	9,925	23,042	235,847	19,593	41,578	559,881
<b>Grand Total</b>	<b>3,944,626</b>	<b>4,470,531</b>	<b>1,159,502</b>	<b>429,700</b>	<b>2,765,700</b>	<b>8,609,218</b>	<b>610,323</b>	<b>1,117,208</b>	<b>23,106,807</b>







**Multnomah County Health Department**  
Community Health Center Board  
FY 2022 Internal Services Expenditures by Fiscal Period  
For Period Ending May 31, 2022  
Percentage of Year Complete: 91.7%

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GL Name	01 July	02 August	03 September	04 October	05 November	06 December	07 January	08 February	09 March	10 April	11 May	Grand Total
Indirect Expense	851,983	836,979	895,115	1,070,228	785,356	893,938	846,206	861,940	911,391	889,193	889,917	9,732,247
Internal Service Data Processing	259,794	1,267,504	538,608	886,343	641,139	628,939	841,432	548,202	546,505	874,336	607,621	7,640,421
Internal Service Distribution	35,109	34,001	39,403	40,444	40,204	42,697	39,167	36,253	37,267	44,024	39,514	428,084
Internal Service Enhanced Building Services	-	-	144,596	93,632	-	-	-	-	434,814	83,596	-	756,638
Internal Service Facilities & Property Management	-	-	954,174	273,045	270,163	280,755	-	-	981,176	327,581	204,175	3,291,069
Internal Service Facilities Service Requests	18,164	49,802	45,370	30,356	21,725	24,489	28,900	50,564	64,193	58,881	50,095	442,541
Internal Service Fleet Services	116	1,516	1,516	1,516	2,186	1,516	1,516	2,065	2,491	1,516	1,516	17,470
Internal Service Motor Pool	755	755	755	770	755	1,399	872	1,323	1,265	1,023	1,112	10,782
Internal Service Other	300	600	359	105,693	300	4,168	525	5,379	7,439	5,933	10,373	141,070
Internal Service Records	7,690	7,690	7,690	7,690	7,690	7,690	7,690	7,690	9,702	7,690	7,690	86,605
Internal Service Telecommunications	-	49,081	55,448	37,739	45,934	68,736	81,391	43,060	31,493	84,302	62,697	559,881
Grand Total	1,173,911	2,247,929	2,683,035	2,547,455	1,815,453	1,954,327	1,847,699	1,556,476	3,027,737	2,378,076	1,874,710	23,106,807





## Multnomah County Health Department Community Health Center Board - Notes & Definitions

For Period Ending May 31, 2022  
Percentage of Year Complete: 91.7%

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### Community Health Center - Footnotes

- (1) Breakdown of PC 330 amounts (2021 Calendar Year): 5,514,900.80 FY21 (January 21 - June 21) | 3,512,037.91 FY22 (July 21 - Oct 21) | 670,922.29 FY22 (Nov 21) = 9,697,861  
The new grant year started in January with revenue posting in March.
- (2) \$2.9m in Provider Relief, one-time amount posted in January  
Amounts not included in Provider Relief, posted in Dec and Jan COVID-19 revenue are attributed to increasing recruitment, some contracts starting and catch up from prior months  
BWC reduction in Admin program group due to Provider Relief budmod
- (3) Grant Revenue Accrual reflects related expenditures invoiced in prior periods
- (4) Health Center Fee revenue within the Lab program group is in error and will be fixed by year-end. Actual Revenues & Expenses by Program Group page 2  
The Health Center received a one-time APM payment (in January) of \$14.8M, for FY 2022 and is based on a rebase calculation for calendar year 2021.  
The Health Center received a one-time APM payment (in April) of \$9.4M, for FY 2022 and is based on a rebase calculation for calendar year 2021.
- (5) Internal Services - Enhanced Building Services & Facilities posted in March, Catch-up posting from months missed during the budgeting period
- (6) We are currently investigating the fluctuation in May Dental fee revenue and will report back in the following month  
Quality incentive payments for December was recorded in January, along with January amount.  
Ongoing research to identify personnel costs that could be moved to COVID grants will occur in subsequent periods  
ARPA HHS, ends 3/23. Expecting to spend approx \$2.5M of 10.9M in FY22; Will carry over approx. \$8M to following fiscal year. (see contract expense line)  
Capital Outlay costs are primarily for Pharmacy and Lab programs, amounts include software upgrades and new lab equipment.  
The Revised Budget differs from the Adopted Budget due to budget modifications, see those listed on the budget adjustments page.  
All non-ICS Service Programs were removed from the health center scope effective June 30th, 2021.  
Administrative Programs include the following: ICS Administration, ICS Health Center Operations, ICS Primary Care Admin & Support





## Multnomah County Health Department Community Health Center Board - Notes & Definitions

For Period Ending May 31, 2022  
Percentage of Year Complete: 91.7%

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

### Community Health Center - Definitions

**Budget** Adopted budget is the financial plan adopted by the Board of County Commissioners for the current fiscal year. Revised Budget is the Adopted budget plus any changes made through budget modifications as of the current period.

**Revenue:** are tax and non-tax generated resources that are used to pay for services.

**General Fund 1000:** The primary sources of revenue are property taxes, business income taxes, motor vehicle rental taxes, service charges, intergovernmental revenue, fees and permits and interest income.

**Miscellaneous Revenue:** Revenues from services provided from Pharmacy related activities, including: refunds for outdated/recalled medications and reimbursements from the state for TB and STD medications.

**Grants – PC 330 (BPHC):** Federal funding from the Bureau of Primary Care (BPHC) at the Health Resources and Services Administration (HRSA). Funding is awarded to federally qualified health centers (FQHC) to support services to un-/under-insured clients. This grant is awarded on a calendar year, January to December. Sometimes called the 330 grant, the H80 grant or the HRSA grant. Invoicing typically occurs one month after the close of the period because this is a cost reimbursement grant.

**Grants - COVID-19, Fund 1515:** Accounts for revenues and expenditures associated with the County's COVID-19 public health emergency response. Expenditures are restricted to public health services, medical services, human services and measures taken to facilitate COVID-19 public health measures (e.g., care for homeless population). Revenues are primarily from federal, state and local sources directed at COVID relief.

**Grants – All Other, Federal/State Fund 1505:** Accounts for the majority of grant restricted revenues and expenditures related to funding received from federal, state and local programs. The fund also includes some non-restricted operational revenues in the form of fees and licenses.

**Quality & Incentives Payments** (formerly Grants – Incentives): Payments received for serving Medicaid clients and achieving specific quality metrics and health outcomes.

**Grant Revenue Accrual:** Accrual amounts for current and prior periods.

**Health Center Fees:** Revenue from services provided in the clinics that are payable by insurance companies.

**Self Pay Client Fees:** Revenue from services provided in the clinics that are payable by our clients.

**Beginning working capital:** Funding that has been earned in a previous period but unspent. It is then carried over into the next fiscal year to cover expenses in the current period if needed. Current balances have been earned over multiple years.

**Write-offs:** A write-off is a cancellation from an account of a bad debt. The health department cancels bad debt when it has determined that it is uncollectible.





## Multnomah County Health Department Community Health Center Board - Notes & Definitions

For Period Ending May 31, 2022  
Percentage of Year Complete: 91.7%

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

### Community Health Centers - Definitions cont.

**Expenses** are what the County spends to provide services to the community. Expenditure categories include personnel, materials and supplies, internal services, contracted services, and capital.

**Personnel:** Costs of salaries and benefits. Includes the cost of temporary employees.

**Contracts:** professional services that are provided by non County employees e.g., lab and x-ray services, interpretation services, etc.

**Materials and Services:** non personnel expenses the program needs to perform its mission: e.g., medical and dental supplies, repairs & maintenance, supplies, etc.

#### Internal Services

Facilities/Building Mgmt

IT/Data Processing

Department Indirect

Central Indirect

Telecommunications

Mail/Distribution

Records

Motor Pool

#### Allocation Method

FTE Count Allocation

PC Inventory, Multco Align

FTE Count (Health HR, Health Business Ops)

FTE Count (HR, Legal, Central Accounting)

Telephone Inventory

Active Mail Stops, Frequency, Volume

Items Archived and Items Retrieved

Actual Usage

**Capital Outlay:** Capital Expenditures- purchase of capital items that cost \$5,000 or more that have an expected useful life of more than one fiscal year: e.g., medical and dental equipment.

**Unearned revenue** is generated when the County receives payment in advance for a particular grant or program. The funding is generally restricted to a specific purpose, and the revenue will be earned and recorded when certain criteria are met (spending the funds on the specified program, meeting benchmarks etc.) The unearned revenue balance is considered a liability because the County has an obligation to spend the funds in a particular manner or meet certain programmatic goals. If these obligations are not met, the funder may require repayment of these funds.







# Multnomah County Health Department

## Community Health Center Board - Budget Adjustments

For Period Ending May 31, 2022  
Percentage of Year Complete: 91.7%

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

### Community Health Centers

	Original Adopted Budget	Budmod-HD- 003-22	Budmod-HD- 009-22	Budmod-HD- 023-22	Budmod-HD- 041-22	Budmod-HD- 043-22	Revised Budget	Budget Modifications
<b>Revenue</b>								
County General Fund Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Miscellaneous Revenue	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Grants- PC 330 (BPHC)	\$ 9,309,724	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 9,309,724	\$ -
Grants- COVID-19	\$ 13,000,000	\$ 1,146,666	\$ 250,000	\$ -	\$ 1,183,848	\$ 2,944,785	\$ 18,525,299	\$ 5,525,299
Grants- All Other	\$ 4,235,186	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,320,186	\$ -
Medicaid Quality & Incentives	\$ 7,800,159	\$ -	\$ -	\$ -	\$ -	\$ (141,694)	\$ 7,658,465	\$ (141,694)
Health Center Fees	\$ 115,784,522	\$ -	\$ -	\$ -	\$ -	\$ (2,274,416)	\$ 113,510,106	\$ (2,274,416)
Self Pay Client Fees	\$ 1,244,879	\$ -	\$ -	\$ -	\$ -	\$ (36,981)	\$ 1,207,898	\$ (36,981)
Beginning Working Capital	\$ 3,789,820	\$ -	\$ -	\$ -	\$ -	\$ (491,694)	\$ 3,298,126	\$ (491,694)
Write-offs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total</b>	<b>\$ 155,164,290</b>	<b>\$ 1,146,666</b>	<b>\$ 250,000</b>	<b>\$ -</b>	<b>\$ 1,183,848</b>	<b>\$ -</b>	<b>\$ 157,829,804</b>	<b>\$ 2,580,514</b>
<b>Expense</b>								
Personnel	\$ 89,712,811	\$ 446,666	\$ -	\$ 763	\$ -	\$ -	\$ 90,210,348	\$ 447,429
Contracts	\$ 15,558,672	\$ 700,000	\$ 250,000	\$ -	\$ -	\$ -	\$ 16,508,672	\$ 950,000
Materials and Services	\$ 21,685,789	\$ -	\$ -	\$ (864)	\$ -	\$ -	\$ 21,713,143	\$ (864)
Internal Services	\$ 27,902,518	\$ -	\$ -	\$ 101	\$ 896,741	\$ -	\$ 28,806,034	\$ 896,842
Capital Outlay	\$ 304,500	\$ -	\$ -	\$ -	\$ 287,107	\$ -	\$ 591,607	\$ 287,107
<b>Total</b>	<b>\$ 155,164,290</b>	<b>\$ 1,146,666</b>	<b>\$ 250,000</b>	<b>\$ -</b>	<b>\$ 1,183,848</b>	<b>\$ -</b>	<b>\$ 157,829,804</b>	<b>\$ 2,580,514</b>

### Community Health Centers

#### Notes

The Revised Budget differs from the Adopted Budget due to the following budget modifications:

Budget Modification #	Budget Modification Description
Budmod-HD-003-22	State CARES Act funding to increase Vaccination Rates
Budmod-HD-009-22	State CARES Act funding to Health for Vaccine Incentives
Budmod-HD-023-22	Staffing adjustment resulting from the reclassification of six positions
Budmod-HD-041-22	Revenue for ARPA Capital Projects Funds to Integrated Clinical Services
Budmod-HD-043-22	HRSA Provider Relief budmod request date 4/21/22, amount: \$2,944,785
Budmod-HD-053-22	Authorizing a cash transfer from funds 1000 and 1505 to the FQHC enterprise fund 3003



# Modified Balance Sheet (incl Trial Balance)

Balance Sheet (Modified - Operational)  
As of May 30, 2022

	May	April (Prior Month)	% Change
<b>ASSETS</b>			
10000:Cash	\$ 68,334,819	\$ 59,125,644	16 %
10100:Undeposited Payments	23,927	3,932	508 %
10450:Investments - Local Government Investment Pool (LGIP)	616,692	439,705	40 %
10600:Interfund Cash Clearing	(49,523,121)	(52,814,713)	(6)%
<b>Cash &amp; Cash Equivalents</b>	<b>\$ 19,452,316</b>	<b>\$ 6,754,568</b>	<b>188 %</b>
<b>CURRENT ASSETS</b>			
72100:Accounts Receivable, General	\$ 17,930,378	\$ 20,060,147	(11)%
20345:Allowance for Discounts & Returns	(2,578,885)	(3,390,224)	(24)%
Accounts Receivable, Net	15,351,492	16,669,924	(8)%
20602:Prepaid Other Expenses	12,932	12,932	0 %
<b>Current Assets</b>	<b>\$ 34,816,741</b>	<b>\$ 23,437,424</b>	<b>49 %</b>
<b>Total Assets</b>	<b>34,816,741</b>	<b>23,437,424</b>	<b>49 %</b>
<b>LIABILITIES AND NET ASSETS</b>			
<b>CURRENT LIABILITIES</b>			
70000:Accounts Payable, General	1,100,632	1,250,230	(12)%
30090:Payroll Payable	1,511,018	1,364,011	11 %
30830:Procurement Cards Payable	133,199	128,442	4 %
30831:MMP-Card Clearing	(315)	(315)	0 %
30905:Unearned Revenue, Health Department	500,957	500,957	0 %
<b>Current Liabilities</b>	<b>\$ 3,245,491</b>	<b>\$ 3,243,325</b>	<b>0 %</b>
<b>Total Liabilities</b>	<b>\$ 3,245,491</b>	<b>\$ 3,243,325</b>	<b>0 %</b>
<b>Net Assets</b>	<b>\$ 31,571,250</b>	<b>\$ 20,194,098</b>	<b>56 %</b>
<b>Total Liabilities &amp; Net Assets</b>	<b>\$ 34,816,741</b>	<b>\$ 23,437,424</b>	<b>49 %</b>

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

## Trial Balance Sheet *\*Board Members sent Excel spreadsheet*

<b>Trial Balance</b>				
<b>Organization</b>	1000 Multnomah County			
<b>Periods</b>	FY22 : 11			
<b>Ledger</b>	Actuals			
<b>Ledger Account/Summary</b>	Multnomah County Account Set (Parent): 1000 - All Ledger Accounts			

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

Accounting Worktag	03003 Health Department FQHC Fund  30001 Fee for Services (FFS) - FQHC Medicaid Wraparound  30002 Other - Medicaid Quality and Incentives  30003 Federal - Ryan White Part C - Early Intervention to HIV - 93.918  30004 Federal - Primary Care (PC) 330 - 93.224  30005 Other Roots & Wings Strong Start for Kids  30006 State - Oregon Refugee Health Promotion  30007 Federal - Homeless General - 93.224  30008 Federal - OHSU Russell Street HIV - 93.924  30009 Federal - AIDS Education and Training Centers - University of Washington - 93.145  30010 Federal - Ryan White Part A - HIV Emergency - 93.914  30011 Fee for Services (FFS) - AIDS Drug Assistance Program (ADAP) CAREAssist  30012 State - School Based Health Clinics (SBHC)  30013 Fee for Services (FFS) - Medicaid - Care Oregon  30014 Fee for Services (FFS) - Medicaid  30015 Fee for Services (FFS) - Medicare  30017 Fee for Services (FFS) - Oregon ContraceptiveCare (CCare)  30018 Fee for Services (FFS) - Medicaid Pharmacy  30020 Fee for Services (FFS) - Pharmacy PA Programs  30021 Federal - Ryan White Title IV - 93.153  30022 Federal & State - Family Planning - 93.217  30023 Other - OCHIN  30025 Other - Health Share Foster Care  30030 State - Oregon Health Authority (OHA) HIV Care  30031 State - Oregon Health Authority (OHA) Ryan White  30032 Other - Oregon School Based Health Alliance (OSBHA) ACTION Grant  30034 Other - Emergency Department Utilization  30035 Other - Medicare Wellness  30037 Other - Dental Primary Care Coordination  30038 Other - Gilead FOCUS  30039 Fee for Services (FFS) - Narcan Outside Agency Distribution  30041 Other - Diabetes Integration  30044 Federal - Rapid Start - Special Projects - 93.928  30045 Federal - Ryan White Title III Capacity Development & Planning Grants - 93.918  30046 Other - Association of Oregon Community Mental Health Programs  30048 Other - Virtual Care Innovation Network  30049 Fee for Services (FFS) - Patient Fees 3rd Party  30050 Fee for Services (FFS) - Patient Fees  30051 Other - Legacy Health System Child Abuse and Response Evaluation Services (CARES)			<p>The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.</p>
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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

<b>Book</b>	Operating			
<b>Company Currency</b>	USD			
<b>Translation Currency</b>	USD			
<b>Run</b>	7/6/22 18:36			
<b>Consolidation Data</b>				
<b>Ledger Account</b>	<b>Beginning Balance</b>	<b>Debit Amount</b>	<b>Credit Amount</b>	<b>Ending Balance</b>
10000:Cash	59,125,643.78	14,608,290.25	5,399,115.49	68,334,818.54
10100:Undeposited Payments	3,932.35	472,784.47	452,789.90	23,926.92
10450:Investments - Local Government Investment Pool (LGIP)	439,704.73	176,987.03	0.00	616,691.76
10600:Interfund Cash Clearing	(52,814,713.28)	11,586,497.30	8,294,905.08	(49,523,121.06)
20345:Allowance for Discounts & Returns	(3,390,223.50)	3,209,434.06	2,398,095.97	(2,578,885.41)
20602:Prepaid Other Expenses	12,932.46	0.00	0.00	12,932.46
30090:Payroll Payable	(1,364,011.40)	2,784,489.12	2,931,495.87	(1,511,018.15)
30100:Deductions Payable Federal Tax	0.00	482,900.10	482,900.10	0.00
30110:Deductions Payable FICA (Social Security & Medicare)	0.00	331,857.47	331,857.47	0.00
30130:Deductions Payable State Tax	0.00	295,339.00	295,339.00	0.00
30135:Deductions Payable State Transit Tax	0.00	4,084.03	4,084.03	0.00
30140:Deductions Payable Workers' Compensation	0.00	934.31	934.31	0.00
30170:Deductions Payable Local Taxes	0.00	2,450.29	2,450.29	0.00
30180:Benefits Payable Local Taxes	0.00	1,022.25	1,022.25	0.00
30200:Deductions Payable Support	0.00	2,187.00	2,187.00	0.00
30210:Deductions Payable Bankruptcy	0.00	125.00	125.00	0.00
30220:Deductions Payable Federal & State Tax Levies	0.00	391.50	391.50	0.00
30230:Deductions Payable Creditor Garnishments	0.00	1,198.19	1,198.19	0.00
30240:Deductions Payable Fair Share & Union Dues	0.00	28,229.66	28,229.66	0.00
30250:Deductions Payable Sheriff's Office Associations & Donations	0.00	10.00	10.00	0.00
30305:Deductions Payable Pensions	0.00	2,822.01	2,822.01	0.00
30350:Deductions Payable Deferred Compensation	0.00	230,949.90	230,949.90	0.00
30430:Deductions Payable Supplemental Life Insurance	0.00	7,531.33	7,531.33	0.00
30435:Deductions Payable Long-Term Care Insurance	0.00	866.00	866.00	0.00
30460:Deductions Payable Short-Term Disability Insurance	0.00	2,838.69	2,838.69	0.00
30470:Deductions Payable FSAs - DCAP & MERP	0.00	23,422.90	23,422.90	0.00
30550:Deductions Payable United Way	0.00	603.20	603.20	0.00
30620:Deductions Payable Parking	0.00	45.00	45.00	0.00
30830:Procurement Cards Payable	(128,442.21)	0.00	4,756.33	(133,198.54)
30831:MMP-Card Clearing	315.02	0.00	0.00	315.02
30905:Unearned Revenue, Health Department	(500,956.61)	0.00	0.00	(500,956.61)
30961:Unearned Revenue, State Mental Health Grant, Health Department	0.00	0.00	0.00	0.00
50170:Intergovernmental, Direct Federal	(8,373,581.73)	3,811.05	1,204,195.29	(9,573,965.97)
50180:Intergovernmental, Direct State	(1,040,530.23)	0.00	221,810.16	(1,262,340.39)
50195:Intergovernmental, Federal through Other	(62,404.51)	0.00	7,339.17	(69,743.68)
50210:Non-governmental Grants, Operating	(5,589,919.00)	0.00	1,213,885.70	(6,803,804.70)
50220:Licenses & Fees	12.00	0.00	0.00	12.00
50235:Charges for Services	(3,888,697.38)	7,031.76	566,585.09	(4,448,250.71)
50236:Charges for Services, Intergovernmental	(135,499,629.23)	984,703.32	13,159,969.94	(147,674,895.85)
50240:Property and Space Rentals	(20,420.00)	0.00	2,042.00	(22,462.00)
50270:Interest Earnings	0.00	2,688.60	18,855.28	(16,166.68)
50290:Dividends & Rebates	(2,890.83)	0.00	10,039.03	(12,929.86)
50292:Employee Benefit Contribution	0.00	58,490.86	58,490.86	0.00

50310:Internal Service Reimbursement	(94.00)	0.00	0.00	(94.00)
50320:Cash Transfers In	0.00	1,081,551.98	10,286,653.37	(9,205,101.39)
50360:Miscellaneous Revenue	(8,337.03)	0.00	10,321.43	(18,658.46)
50400>Returns & Discounts Contra Revenue	23,178,921.35	2,341,422.03	4,115.92	25,516,227.46
60000:Permanent	38,517,832.15	4,032,702.58	158,577.06	42,391,957.67
60100:Temporary	2,436,832.54	275,776.67	23,278.23	2,689,330.98
60110:Overtime	724,705.78	59,667.17	24.58	784,348.37
60120:Premium	600,875.98	62,387.52	5,510.74	657,752.76
60130:Salary Related	14,738,969.19	1,566,912.53	78,700.77	16,227,180.95
60135:Non Base Fringe	570,633.41	64,529.70	7,580.78	627,582.33
60140:Insurance Benefits	11,037,856.94	1,211,259.58	58,103.30	12,191,013.22
60141:Insurance Benefits - Medical Credits/Refunds	0.00	8,000.88	8,000.88	0.00
60145:Non Base Insurance	267,632.86	35,503.63	2,164.94	300,971.55
60155:Direct Client Assistance	54,221.02	7,928.90	0.00	62,149.92
60160:Pass-Through & Program Support	8,974.00	72,911.49	0.00	81,885.49
60170:Professional Services	2,175,758.63	283,813.58	81,483.63	2,378,088.58
60190:Utilities	12,128.00	1,514.34	0.00	13,642.34
60200:Communications	13,861.19	2,141.52	213.30	15,789.41
60210:Rentals	146,112.51	50,628.17	0.00	196,740.68
60220:Repairs & Maintenance	23,855.45	0.00	0.00	23,855.45
60240:Supplies	388,918.43	30,000.78	154.07	418,765.14
60246:Medical & Dental Supplies	1,344,672.35	134,461.42	6,951.74	1,472,182.03
60260:Training & Non-Local Travel	97,140.18	18,263.94	133.20	115,270.92
60270:Local Travel	32,810.81	4,652.37	1,163.46	36,299.72
60290:Software, Subscription Computing, Maintenance	246,058.59	13,255.33	0.00	259,313.92
60310:Pharmaceuticals	16,004,743.53	1,632,041.13	134,416.83	17,502,367.83
60320:Refunds	4,787.28	35.00	0.00	4,822.28
60340:Dues & Subscriptions	49,566.58	2,714.00	0.00	52,280.58
60350:Indirect Expense	9,007,335.25	937,274.19	32,732.57	9,911,876.87
60370:Internal Service Telecommunications	501,028.24	63,543.33	327.59	564,243.98
60380:Internal Service Data Processing	7,253,170.21	626,660.37	0.00	7,879,830.58
60411:Internal Service Fleet Services	15,954.31	1,516.08	0.00	17,470.39
60412:Internal Service Motor Pool	9,272.31	1,125.23	0.00	10,397.54
60430:Internal Service Facilities & Property Management	3,136,493.76	322,951.92	115,496.30	3,343,949.38
60432:Internal Service Enhanced Building Services	767,227.17	0.00	0.00	767,227.17
60435:Internal Service Facilities Service Requests	332,916.36	47,495.39	0.00	380,411.75
60440:Internal Service Other	111,673.78	780.60	0.00	112,454.38
60461:Internal Service Distribution	392,096.63	40,657.21	0.00	432,753.84
60462:Internal Service Records	82,062.81	7,997.06	0.00	90,059.87
60550:Capital Equipment - Expenditure	6,666.00	0.00	0.00	6,666.00
60680:Cash Discounts Taken	(1,371.90)	1,361.90	0.00	(10.00)
70000:Accounts Payable, General	(1,250,230.18)	2,058,645.21	1,909,047.27	(1,100,632.24)
72100:Accounts Receivable, General	20,060,147.10	15,749,933.20	17,879,702.63	17,930,377.67
Total	0.00	68,169,033.58	68,169,033.58	0.00

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

# Balance Sheet (incl Trial Balance)

Balance Sheet (Full Accrual)  
As of May 30, 2022

	May	April (Prior Month)	% Change
<b>ASSETS</b>			
10000:Cash	\$ 68,334,819	\$ 59,125,644	16 %
10100:Undeposited Payments	23,927	3,932	508 %
10450:Investments - Local Government Investment Pool (LGIP)	616,692	439,705	40 %
10600:Interfund Cash Clearing	(49,523,121)	(53,037,890)	(7) %
<b>Cash &amp; Cash Equivalents</b>	<b>\$ 19,452,316</b>	<b>\$ 6,531,391</b>	<b>198 %</b>
<b>CURRENT ASSETS</b>			
72100:Accounts Receivable, General	\$ 17,930,378	\$ 20,060,147	(11) %
20345:Allowance for Discounts & Returns	(2,578,885)	(3,390,224)	(24) %
Accounts Receivable, Net	15,351,492	16,669,924	(8) %
20602:Prepaid Other Expenses	12,932	12,932	0 %
<b>Current Assets</b>	<b>\$ 34,816,741</b>	<b>\$ 23,214,247</b>	<b>50 %</b>
<b>NON-CURRENT ASSETS</b>			
40070:Buildings - Asset	\$ 2,134,899	\$ -	
40090:Machinery & Equipment - Asset	1,658,473	1,590,209	4 %
41070:Accumulated Depreciation - Buildings	(405,980)	-	
41090:Accumulated Depreciation - Machinery & Equipment	(1,470,696)	(1,400,805)	5 %
<b>Non-Current Assets</b>	<b>\$ 1,916,697</b>	<b>\$ 189,404</b>	<b>912 %</b>
<b>Total Assets</b>	<b>\$ 36,733,438</b>	<b>\$ 23,403,651</b>	<b>57 %</b>
<b>LIABILITIES AND NET ASSETS</b>			
<b>CURRENT LIABILITIES</b>			
70000:Accounts Payable, General	\$ 1,100,632	\$ 1,250,230	(12) %
30090:Payroll Payable	1,511,018	1,364,011	11 %
30830:Procurement Cards Payable	133,199	128,442	4 %
30831:MMP-Card Clearing	(315)	(315)	0 %
30905:Unearned Revenue, Health Department	500,957	500,957	0 %
<b>Current Liabilities</b>	<b>\$ 3,245,491</b>	<b>\$ 3,243,325</b>	<b>0 %</b>
<b>Total Liabilities</b>	<b>\$ 3,245,491</b>	<b>\$ 3,243,325</b>	<b>0 %</b>
<b>Net Assets</b>	<b>\$ 33,487,947</b>	<b>\$ 20,160,326</b>	<b>66 %</b>
<b>Total Liabilities &amp; Net Assets</b>	<b>\$ 36,733,438</b>	<b>\$ 23,403,651</b>	<b>57 %</b>

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

Trial Balance Sheet *\*Board Members sent Excel spreadsheet*

Trial Balance				
Organization	1000 Multnomah County			
Periods	FY22 : 11			
Ledger	Actuals			
Ledger Account/Summary	Multnomah County Account Set (Parent): 1000 - All Ledger Accounts			

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Accounting Worktag	03003 Health Department FQHC Fund		The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.	
	30001 Fee for Services (FFS) - FQHC Medicaid Wraparound			
	30002 Other - Medicaid Quality and Incentives			
	30003 Federal - Ryan White Part C - Early Intervention to HIV - 93.918			
	30004 Federal - Primary Care (PC) 330 - 93.224			
	30005 Other Roots & Wings Strong Start for Kids			
	30006 State - Oregon Refugee Health Promotion			
	30007 Federal - Homeless General - 93.224			
	30008 Federal - OHSU Russell Street HIV - 93.924			
	30009 Federal - AIDS Education and Training Centers - University of Washington - 93.145			
	30010 Federal - Ryan White Part A - HIV Emergency - 93.914			
	30011 Fee for Services (FFS) - AIDS Drug Assistance Program (ADAP) CAREAssist			
	30012 State - School Based Health Clinics (SBHC)			
	30013 Fee for Services (FFS) - Medicaid - Care Oregon			
	30014 Fee for Services (FFS) - Medicaid			
	30015 Fee for Services (FFS) - Medicare			
	30017 Fee for Services (FFS) - Oregon ContraceptiveCare (CCare)			
	30018 Fee for Services (FFS) - Medicaid Pharmacy			
	30020 Fee for Services (FFS) - Pharmacy PA Programs			
	30021 Federal - Ryan White Title IV - 93.153			
	30022 Federal & State - Family Planning - 93.217			
	30023 Other - OCHIN			
	30025 Other - Health Share Foster Care			
	30030 State - Oregon Health Authority (OHA) HIV Care			
	30031 State - Oregon Health Authority (OHA) Ryan White			
	30032 Other - Oregon School Based Health Alliance (OSBHA) ACTION Grant			
	30034 Other - Emergency Department Utilization			
	30035 Other - Medicare Wellness			
	30037 Other - Dental Primary Care Coordination			
	30038 Other - Gilead FOCUS			
	30039 Fee for Services (FFS) - Narcan Outside Agency Distribution			
	30041 Other - Diabetes Integration			
	30044 Federal - Rapid Start - Special Projects - 93.928			
	30045 Federal - Ryan White Title III Capacity Development & Planning Grants - 93.918			
	30046 Other - Association of Oregon Community Mental Health Programs			
	30048 Other - Virtual Care Innovation Network			
	30049 Fee for Services (FFS) - Patient Fees 3rd Party			
	30050 Fee for Services (FFS) - Patient Fees			
	30051 Other - Legacy Health System Child Abuse and Response Evaluation Services (CARES)			
Book	ACFR Proprietary and Agency Fund - Full Accrual Basis			
Company Currency	USD			
Translation Currency	USD			
Run	7/6/22 16:28			

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Consolidation Data				
Ledger Account	Beginning Balance	Debit Amount	Credit Amount	Ending Balance
10000:Cash	59,125,643.78	14,608,290.25	5,399,115.49	68,334,818.54
10100:Undeposited Payments	3,932.35	472,784.47	452,789.90	23,926.92
10450:Investments - Local Government Investment Pool (LGIP)	439,704.73	176,987.03	0.00	616,691.76
10600:Interfund Cash Clearing	(53,037,890.26)	13,569,314.53	10,054,545.33	(49,523,121.06)
20345:Allowance for Discounts & Returns	(3,390,223.50)	3,209,434.06	2,398,095.97	(2,578,885.41)
20602:Prepaid Other Expenses	12,932.46	0.00	0.00	12,932.46
30090:Payroll Payable	(1,364,011.40)	2,784,489.12	2,931,495.87	(1,511,018.15)
30100:Deductions Payable Federal Tax	0.00	482,900.10	482,900.10	0.00
30110:Deductions Payable FICA (Social Security & Medicare)	0.00	331,857.47	331,857.47	0.00
30130:Deductions Payable State Tax	0.00	295,339.00	295,339.00	0.00
30135:Deductions Payable State Transit Tax	0.00	4,084.03	4,084.03	0.00
30140:Deductions Payable Workers' Compensation	0.00	934.31	934.31	0.00
30170:Deductions Payable Local Taxes	0.00	2,450.29	2,450.29	0.00
30180:Benefits Payable Local Taxes	0.00	1,022.25	1,022.25	0.00
30200:Deductions Payable Support	0.00	2,187.00	2,187.00	0.00
30210:Deductions Payable Bankruptcy	0.00	125.00	125.00	0.00
30220:Deductions Payable Federal & State Tax Levies	0.00	391.50	391.50	0.00
30230:Deductions Payable Creditor Garnishments	0.00	1,198.19	1,198.19	0.00
30240:Deductions Payable Fair Share & Union Dues	0.00	28,229.66	28,229.66	0.00
30250:Deductions Payable Sheriff's Office Associations & Donations	0.00	10.00	10.00	0.00
30305:Deductions Payable Pensions	0.00	2,822.01	2,822.01	0.00
30350:Deductions Payable Deferred Compensation	0.00	230,949.90	230,949.90	0.00
30430:Deductions Payable Supplemental Life Insurance	0.00	7,531.33	7,531.33	0.00
30435:Deductions Payable Long-Term Care Insurance	0.00	866.00	866.00	0.00
30460:Deductions Payable Short-Term Disability Insurance	0.00	2,838.69	2,838.69	0.00
30470:Deductions Payable FSAs - DCAP & MERP	0.00	23,422.90	23,422.90	0.00
30550:Deductions Payable United Way	0.00	603.20	603.20	0.00
30620:Deductions Payable Parking	0.00	45.00	45.00	0.00
30830:Procurement Cards Payable	(128,442.21)	0.00	4,756.33	(133,198.54)
30831:MMP-Card Clearing	315.02	0.00	0.00	315.02
30905:Unearned Revenue, Health Department	(500,956.61)	0.00	0.00	(500,956.61)
30961:Unearned Revenue, State Mental Health Grant, Health Department	0.00	0.00	0.00	0.00
40070:Buildings - Asset	0.00	2,134,898.74	0.00	2,134,898.74
40090:Machinery & Equipment - Asset	1,590,209.01	68,264.36	0.00	1,658,473.37
41070:Accumulated Depreciation - Buildings	0.00	0.00	405,979.68	(405,979.68)
41090:Accumulated Depreciation - Machinery & Equipment	(1,400,804.55)	0.00	69,891.24	(1,470,695.79)
50170:Intergovernmental, Direct Federal	(8,373,581.73)	3,811.05	1,204,195.29	(9,573,965.97)
50180:Intergovernmental, Direct State	(1,040,530.23)	0.00	221,810.16	(1,262,340.39)
50195:Intergovernmental, Federal through Other	(62,404.51)	0.00	7,339.17	(69,743.68)
50210:Non-governmental Grants, Operating	(5,589,919.00)	0.00	1,213,885.70	(6,803,804.70)
50220:Licenses & Fees	12.00	0.00	0.00	12.00
50235:Charges for Services	(3,888,697.38)	7,031.76	566,585.09	(4,448,250.71)
50236:Charges for Services, Intergovernmental	(135,499,629.23)	984,703.32	13,159,969.94	(147,674,895.85)
50240:Property and Space Rentals	(20,420.00)	0.00	2,042.00	(22,462.00)
50270:Interest Earnings	0.00	2,688.60	18,855.28	(16,166.68)
50290:Dividends & Rebates	(2,890.83)	0.00	10,039.03	(12,929.86)
50292:Employee Benefit Contribution	0.00	58,490.86	58,490.86	0.00
50305:Capital Asset Contributions In	0.00	0.00	1,982,817.23	(1,982,817.23)

50310:Internal Service Reimbursement	(94.00)	0.00	0.00	(94.00)
50320:Cash Transfers In	0.00	1,081,551.98	10,286,653.37	(9,205,101.39)
50360:Miscellaneous Revenue	(8,337.03)	0.00	10,321.43	(18,658.46)
50400>Returns & Discounts Contra Revenue	23,178,921.35	2,341,422.03	4,115.92	25,516,227.46
60000:Permanent	38,517,832.15	4,032,702.58	158,577.06	42,391,957.67
60100:Temporary	2,436,832.54	275,776.67	23,278.23	2,689,330.98
60110:Overtime	724,705.78	59,667.17	24.58	784,348.37
60120:Premium	600,875.98	62,387.52	5,510.74	657,752.76
60130:Salary Related	14,738,969.19	1,566,912.53	78,700.77	16,227,180.95
60135:Non Base Fringe	570,633.41	64,529.70	7,580.78	627,582.33
60140:Insurance Benefits	11,037,856.94	1,211,259.58	58,103.30	12,191,013.22
60141:Insurance Benefits - Medical Credits/Refunds	0.00	8,000.88	8,000.88	0.00
60145:Non Base Insurance	267,632.86	35,503.63	2,164.94	300,971.55
60155:Direct Client Assistance	54,221.02	7,928.90	0.00	62,149.92
60160:Pass-Through & Program Support	8,974.00	72,911.49	0.00	81,885.49
60170:Professional Services	2,175,758.63	283,813.58	81,483.63	2,378,088.58
60190:Utilities	12,128.00	1,514.34	0.00	13,642.34
60200:Communications	13,861.19	2,141.52	213.30	15,789.41
60210:Rentals	146,112.51	50,628.17	0.00	196,740.68
60220:Repairs & Maintenance	23,855.45	0.00	0.00	23,855.45
60240:Supplies	388,918.43	30,000.78	154.07	418,765.14
60246:Medical & Dental Supplies	1,344,672.35	134,461.42	6,951.74	1,472,182.03
60260:Training & Non-Local Travel	97,140.18	18,263.94	133.20	115,270.92
60270:Local Travel	32,810.81	4,652.37	1,163.46	36,299.72
60290:Software, Subscription Computing, Maintenance	246,058.59	13,255.33	0.00	259,313.92
60310:Pharmaceuticals	16,004,743.53	1,632,041.13	134,416.83	17,502,367.83
60320:Refunds	4,787.28	35.00	0.00	4,822.28
60340:Dues & Subscriptions	49,566.58	2,714.00	0.00	52,280.58
60350:Indirect Expense	9,007,335.25	937,274.19	32,732.57	9,911,876.87
60370:Internal Service Telecommunications	501,028.24	63,543.33	327.59	564,243.98
60380:Internal Service Data Processing	7,253,170.21	626,660.37	0.00	7,879,830.58
60411:Internal Service Fleet Services	15,954.31	1,516.08	0.00	17,470.39
60412:Internal Service Motor Pool	9,272.31	1,125.23	0.00	10,397.54
60430:Internal Service Facilities & Property Management	3,136,493.76	322,951.92	115,496.30	3,343,949.38
60432:Internal Service Enhanced Building Services	767,227.17	0.00	0.00	767,227.17
60435:Internal Service Facilities Service Requests	332,916.36	47,495.39	0.00	380,411.75
60440:Internal Service Other	111,673.78	780.60	0.00	112,454.38
60461:Internal Service Distribution	392,096.63	40,657.21	0.00	432,753.84
60462:Internal Service Records	82,062.81	7,997.06	0.00	90,059.87
60550:Capital Equipment - Expenditure	0.00	0.00	0.00	0.00
60580:Depreciation Expense	40,438.52	32,348.07	0.00	72,786.59
60680:Cash Discounts Taken	(1,371.90)	1,361.90	0.00	(10.00)
70000:Accounts Payable, General	(1,250,230.18)	2,058,645.21	1,909,047.27	(1,100,632.24)
72100:Accounts Receivable, General	20,060,147.10	15,749,933.20	17,879,702.63	17,930,377.67
Total	0.00	72,387,361.98	72,387,361.98	0.00

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ICS CASH FLOW PROJECTION TEMPLATE FY2022 *\*Board Members sent Excel spreadsheet*

	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	FISCAL YEAR TOTALS
BEGINNING BALANCE   CASH ON HAND	\$ 9,205,101.00	\$ 8,236,542.00	\$ 4,826,233.00	\$ 3,150,876.00	\$ (1,651,777.00)	\$ (896,451.00)	\$ (3,037,747.00)	\$ 11,484,829.00	\$ 14,490,980.00	\$ 17,700,554.00	\$ 27,127,783.00	\$ 27,841,699.00	\$ 118,478,622.00
(+ ) CASH RECEIPTS													
(+ ) GRANTS													
HRSA PC 330 Health Center Cluster	\$ -	\$ -	\$ 1,815,488.00	\$ -	\$ 1,696,550.00	\$ 670,922.00	\$ -	\$ -	\$ 1,300,999.00	\$ 1,105,674.00	\$ 739,292.00	\$ 1,281,691.00	\$ 8,610,616.00
HRSA Ryan White Part A	\$ -	\$ -	\$ 161,806.00	\$ 132,800.00	\$ -	\$ -	\$ -	\$ 527,545.00	\$ -	\$ -	\$ 394,912.00	\$ 124,408.00	\$ 1,341,471.00
HRSA Ryan White Part C	\$ -	\$ -	\$ 136,444.00	\$ -	\$ 195,331.00	\$ 64,088.00	\$ -	\$ 119,275.00	\$ 47,410.00	\$ 88,032.00	\$ -	\$ 80,371.50	\$ 730,951.50
OHA Ryan White Part B	\$ -	\$ -	\$ -	\$ -	\$ 84,624.00	\$ -	\$ -	\$ 103,850.00	\$ -	\$ -	\$ 42,917.00	\$ 41,756.50	\$ 273,147.50
OHA School-Based Health Centers	\$ -	\$ -	\$ 129,632.00	\$ -	\$ 211,574.00	\$ 133,164.00	\$ 65,870.00	\$ 70,525.00	\$ 45,000.00	\$ -	\$ 157,120.00	\$ 36,938.75	\$ 849,823.75
All other Non-COVID	\$ 40.00	\$ 31,261.00	\$ 89,758.00	\$ (34,379.00)	\$ 67,525.00	\$ 158,422.00	\$ 62,722.00	\$ 1,780.00	\$ 109,705.00	\$ 131,910.00	\$ 95,293.00	\$ 122,295.25	\$ 836,332.25
Other / Misc - All Other Non-COVID	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Intergovernmental - Other COVID-19 Funding	\$ -	\$ -	\$ 11,571.00	\$ (7,764.00)	\$ 9,560.00	\$ 293,416.00	\$ 154,009.00	\$ 297,002.00	\$ 393,154.00	\$ 436,723.00	\$ 1,070,830.00	\$ 500,000.00	\$ 3,158,501.00
HHS CARES Act Provider Relief	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,944,785.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,944,785.00
	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
(+ ) FEES AND MISCELLANEOUS													
Other / Miscellaneous Revenue	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Misc. Medicaid (Quality & Incentive Payments)	\$ 647,267.00	\$ 544,656.00	\$ 103,650.00	\$ 41,160.00	\$ 1,743,310.00	\$ -	\$ 1,304,964.00	\$ 521,223.00	\$ -	\$ -	\$ -	\$ -	\$ 4,906,230.00
Other / Misc - Medical Fees	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
APM - Service Charges	\$ 2,533,017.00	\$ 2,551,228.00	\$ 2,618,137.00	\$ 2,561,568.00	\$ 2,602,208.00	\$ 2,598,769.00	\$ 2,400,010.00	\$ 4,226,205.00	\$ 3,844,964.00	\$ 5,061,149.00	\$ 5,028,923.00	\$ 4,226,205.00	\$ 40,252,383.00
APM - One Time Change In Scope	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 14,921,147.00	\$ -	\$ -	\$ 9,434,291.00	\$ -	\$ -	\$ 24,355,438.00
Medicaid Service Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Medical Fees (Service Charges)	\$ 5,805,727.00	\$ 4,765,581.00	\$ 4,773,773.00	\$ 4,573,348.00	\$ 4,756,510.00	\$ 4,978,740.00	\$ 4,194,296.00	\$ 4,631,705.00	\$ 5,126,812.00	\$ 5,331,017.00	\$ 4,276,295.00	\$ 4,640,315.54	\$ 57,854,119.54
Self Pay Client Fees	\$ 53,932.00	\$ 60,181.00	\$ 60,049.00	\$ 62,446.00	\$ 44,270.00	\$ 54,582.00	\$ 74,844.00	\$ 73,951.00	\$ 62,988.00	\$ 61,733.00	\$ 70,985.00	\$ 61,911.84	\$ 741,872.84
Wrap - Service Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
(+ ) OTHER REVENUE SOURCES													
CASH SALES	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUSTOMER ACCOUNT COLLECTIONS	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
LOAN / CASH INJECTION	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
INTEREST INCOME	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
INVESTMENT INCOME	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
SPECIAL EVENTS	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
PROGRAM SERVICE FEES	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TAX REFUND	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OTHER	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OTHER	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OTHER	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
(+ ) YEAR PREVIOUS RECEIVABLES													
WRAPAROUND (Jan21-Mar21)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 3,371,007.00	\$ -	\$ -	\$ -	\$ -	\$ 3,371,007.00
WRAPAROUND (Apr21-Jun21)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,423,769.00	\$ -	\$ -	\$ -	\$ 4,423,769.00
WRAPAROUND (Jul21-Sep21)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 3,679,290.00	\$ -	\$ 3,679,290.00
RECEIVABLE 4	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
RECEIVABLE 5	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
RECEIVABLE 6	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL CASH RECEIPTS	\$ 9,039,983.00	\$ 7,952,907.00	\$ 9,900,308.00	\$ 7,329,179.00	\$ 11,411,462.00	\$ 8,952,103.00	\$ 26,122,647.00	\$ 13,944,068.00	\$ 15,354,801.00	\$ 21,650,529.00	\$ 11,876,567.00	\$ 14,795,183.38	\$ 158,329,737.38
(- ) CASH PAYMENTS													
(- ) COST OF GOODS SOLD													
DIRECT PRODUCT - PHARMACEUTICALS	\$ 1,258,149.00	\$ 1,807,538.00	\$ 1,276,510.00	\$ 2,050,966.00	\$ 1,251,227.00	\$ 1,380,497.00	\$ 1,970,156.00	\$ 1,872,333.00	\$ 1,173,491.00	\$ 1,963,878.00	\$ 1,497,624.00	\$ 3,008,295.33	\$ 20,510,664.33
DIRECT PRODUCT - MEDICAL & DENTAL SUPPLIES	\$ 136,093.00	\$ 138,929.00	\$ 174,076.00	\$ 158,535.00	\$ 110,114.00	\$ 156,669.00	\$ 192,340.00	\$ 122,301.00	\$ 169,828.00	\$ 159,909.00	\$ 147,994.00	\$ 269,962.89	\$ 1,936,750.89
PAYROLL TAXES / BENEFITS - DIRECT	\$ 2,485,876.00	\$ 2,440,548.00	\$ 2,448,829.00	\$ 2,390,723.00	\$ 2,377,598.00	\$ 2,417,039.00	\$ 2,306,602.00	\$ 2,336,266.00	\$ 2,427,783.00	\$ 2,399,790.00	\$ 2,437,548.00	\$ 2,258,912.85	\$ 18,204,367.85
SALARIES - DIRECT	\$ 3,087,112.00	\$ 3,065,511.00	\$ 3,186,654.00	\$ 3,143,603.00	\$ 3,223,690.00	\$ 3,205,583.00	\$ 2,915,275.00	\$ 2,965,004.00	\$ 3,168,796.00	\$ 3,031,020.00	\$ 3,135,352.00	\$ 3,130,022.44	\$ 37,257,622.44
SUPPLIES	\$ 40,583.00	\$ 41,728.00	\$ 41,412.00	\$ 76,792.00	\$ 40,457.00	\$ 35,690.00	\$ 38,782.00	\$ 29,368.00	\$ 59,915.00	\$ 236,561.00	\$ 64,318.00	\$ 38,056.62	\$ 743,662.62
CONTRACT - DIRECT CLIENT ASSISTANCE	\$ 4,063.00	\$ 1,406.00	\$ 4,725.00	\$ 8,081.00	\$ 4,182.00	\$ 5,451.00	\$ 8,669.00	\$ 85,027.00	\$ 14,613.00	\$ 34,215.00	\$ 20,724.00	\$ 9,302.37	\$ 200,458.37
OTHER	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OTHER	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL COST OF GOODS SOLD	\$ 7,011,876.00	\$ 7,495,660.00	\$ 7,132,206.00	\$ 7,828,700.00	\$ 7,007,268.00	\$ 7,200,929.00	\$ 7,431,824.00	\$ 7,410,299.00	\$ 7,014,426.00	\$ 7,825,373.00	\$ 7,303,560.00	\$ 8,714,552.51	\$ 78,853,526.51
(- ) OPERATING EXPENSES													
ACCOUNT FEES	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
ADVERTISING	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
BANK FEES	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
COMMUNICATIONS	\$ 711.00	\$ 668.00	\$ 607.00	\$ 646.00	\$ 1,830.00	\$ 1,820.00	\$ 1,902.00	\$ 1,926.00	\$ 1,687.00	\$ 2,247.00	\$ 1,928.00	\$ 2,032.72	\$ 18,004.72
CONTINUING EDUCATION	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
DUES / SUBSCRIPTIONS	\$ 2,364.00	\$ 351.00	\$ 1,323.00	\$ 7,735.00	\$ 9,565.00	\$ 6,829.00	\$ 4,911.00	\$ 9,632.00	\$ 5,346.00	\$ 3,266.00	\$ 2,714.00	\$ 8,803.71	\$ 62,839.71
INDIRECT EXPENSE	\$ 866,234.00	\$ 851,530.00	\$ 910,187.00	\$ 1,086,108.00	\$ 811,409.00	\$ 926,580.00	\$ 859,476.00	\$ 875,541.00	\$ 925,246.00	\$ 903,380.00	\$ 904,184.00	\$ 1,215,034.25	\$ 11,134,909.25
INSURANCE	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
INTERNAL SERVICE DATA PROCESSING	\$ 267,934.00	\$ 1,307,221.00	\$ 555,485.00	\$ 914,116.00	\$ 661,228.00	\$ 648,646.00	\$ 867,798.00	\$ 565,379.00	\$ 563,629.00	\$ 901,733.00	\$ 626,660.00	\$ 972,552.75	\$ 8,852,381.75

ICS CASH FLOW PROJECTION TEMPLATE FY2022

	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	FISCAL YEAR TOTALS
INTERNAL SERVICE DISTRIBUTION	\$ 36,256.00	\$ 35,144.00	\$ 40,544.00	\$ 41,587.00	\$ 41,348.00	\$ 37,652.00	\$ 40,310.00	\$ 38,719.00	\$ 39,959.00	\$ 40,579.00	\$ 40,983.00	\$ 42,202.75	\$ 475,283.75
INTERNAL SERVICE ENHANCED BUILDING SERVICES	\$ -	\$ -	\$ 146,920.00	\$ 95,136.00	\$ -	\$ -	\$ -	\$ -	\$ 440,232.00	\$ 84,393.00	\$ -	\$ 192,895.50	\$ 959,576.50
INTERNAL SERVICE FACILITIES & PROPERTY MGMT	\$ -	\$ -	\$ 969,505.00	\$ 277,432.00	\$ 274,504.00	\$ 285,266.00	\$ -	\$ -	\$ 996,773.00	\$ 333,013.00	\$ 207,456.00	\$ 547,403.00	\$ 3,891,352.00
INTERNAL SERVICE FACILITIES SERVICE REQUESTS	\$ 18,291.00	\$ 49,879.00	\$ 46,931.00	\$ 60,515.00	\$ 21,892.00	\$ 17,645.00	\$ 28,929.00	\$ 50,685.00	\$ 64,206.00	\$ 58,414.00	\$ 50,673.00	\$ 13,186.50	\$ 481,246.50
INTERNAL SERVICE FLEET SERVICES	\$ 116.00	\$ 1,516.00	\$ 1,516.00	\$ 1,516.00	\$ 2,186.00	\$ 1,516.00	\$ 1,516.00	\$ 2,065.00	\$ 2,491.00	\$ 1,516.00	\$ 1,516.00	\$ 1,751.25	\$ 19,221.25
INTERNAL SERVICE MOTOR POOL	\$ 768.00	\$ 768.00	\$ 768.00	\$ 783.00	\$ 768.00	\$ 885.00	\$ 885.00	\$ 1,337.00	\$ 1,278.00	\$ 1,036.00	\$ 1,125.00	\$ 3,631.75	\$ 14,032.75
INTERNAL SERVICE OTHER	\$ 300.00	\$ 600.00	\$ 369.00	\$ 107,705.00	\$ 300.00	\$ 525.00	\$ 525.00	\$ 5,379.00	\$ 7,439.00	\$ 5,933.00	\$ -	\$ -	\$ 129,075.00
INTERNAL SERVICE RECORDS	\$ 7,997.00	\$ 7,997.00	\$ 7,997.00	\$ 7,997.00	\$ 7,997.00	\$ 7,997.00	\$ 7,997.00	\$ 7,997.00	\$ 10,089.00	\$ 7,997.00	\$ 7,997.00	\$ 13,827.25	\$ 103,886.25
INTERNAL SERVICE TELECOMMUNICATIONS	\$ -	\$ 49,541.00	\$ 55,903.00	\$ 38,109.00	\$ 46,340.00	\$ 70,246.00	\$ 82,699.00	\$ 45,784.00	\$ 31,028.00	\$ 82,964.00	\$ 63,984.00	\$ 105,017.00	\$ 671,615.00
INTERNET	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
LICENSES / PERMITS	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OCCUPANCY	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OFFICE SUPPLIES	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
PASS-THROUGH & PROGRAM SUPPORT	\$ -	\$ 778.00	\$ 1,556.00	\$ -	\$ -	\$ -	\$ -	\$ 6,640.00	\$ -	\$ -	\$ -	\$ -	\$ 8,974.00
PAYROLL PROCESSING	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
PAYROLL TAXES / BENEFITS - INDIRECT	\$ 672,129.00	\$ 639,663.00	\$ 674,471.00	\$ 659,836.00	\$ 636,361.00	\$ 671,042.00	\$ 684,775.00	\$ 687,290.00	\$ 713,799.00	\$ 735,282.00	\$ 708,569.00	\$ 637,129.27	\$ 5,208,065.27
POSTAGE / SHIPPING	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
PRINTING	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
PROFESSIONAL SERVICES	\$ 278,494.00	\$ 150,548.00	\$ 180,741.00	\$ 208,304.00	\$ 288,594.00	\$ 399,986.00	\$ 792,103.00	\$ 368,718.00	\$ 469,113.00	\$ 393,264.00	\$ 385,113.00	\$ 434,935.07	\$ 4,349,913.07
REFUNDS	\$ -	\$ 558.00	\$ 119.00	\$ 4,047.00	\$ -	\$ 35.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,759.00
RENTAL FEES	\$ 37,704.00	\$ 4,041.00	\$ 981.00	\$ 12,226.00	\$ 42,905.00	\$ 1,976.00	\$ 7,480.00	\$ 38,774.00	\$ 1,079.00	\$ 1,079.00	\$ 50,628.00	\$ 33,277.61	\$ 232,150.61
REPAIRS & MAINTENANCE	\$ -	\$ -	\$ 207.00	\$ 4,467.00	\$ 1,879.00	\$ 85.00	\$ -	\$ 275.00	\$ 244.00	\$ 16,699.00	\$ -	\$ 2,212.54	\$ 26,068.54
SALARIES - INDIRECT	\$ 776,333.00	\$ 748,200.00	\$ 769,913.00	\$ 734,030.00	\$ 760,068.00	\$ 781,969.00	\$ 754,587.00	\$ 785,629.00	\$ 803,761.00	\$ 793,517.00	\$ 754,328.00	\$ 734,202.79	\$ 9,196,537.79
TRAINING	\$ 12,121.00	\$ 2,747.00	\$ 3,266.00	\$ 9,970.00	\$ 3,193.00	\$ 16,906.00	\$ 8,662.00	\$ 10,487.00	\$ 19,561.00	\$ 10,774.00	\$ 31,910.00	\$ 16,067.78	\$ 145,664.78
TRAVEL	\$ 1,473.00	\$ 1,606.00	\$ 2,903.00	\$ 5,602.00	\$ 3,947.00	\$ 3,673.00	\$ 3,103.00	\$ 3,892.00	\$ 4,456.00	\$ 5,823.00	\$ 4,554.00	\$ 3,527.50	\$ 44,559.50
UTILITIES	\$ 1,660.00	\$ 1,526.00	\$ 1,301.00	\$ -	\$ 1,241.00	\$ 1,081.00	\$ 2,852.00	\$ (1,550.00)	\$ 2,833.00	\$ 1,185.00	\$ 1,514.00	\$ 2,269.70	\$ 15,912.70
WEB DOMAIN, HOSTING & SOFTWARE	\$ 15,781.00	\$ 12,674.00	\$ 69,946.00	\$ 25,265.00	\$ 31,313.00	\$ 10,110.00	\$ 17,737.00	\$ 23,019.00	\$ 26,552.00	\$ 13,833.00	\$ 13,255.00	\$ 54,990.96	\$ 314,475.96
OTHER	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OTHER	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL OPERATING EXPENSES	\$ 2,996,666.00	\$ 3,867,556.00	\$ 4,443,459.00	\$ 4,303,132.00	\$ 3,648,868.00	\$ 3,892,470.00	\$ 4,168,247.00	\$ 3,527,618.00	\$ 5,130,801.00	\$ 4,397,927.00	\$ 3,859,091.00	\$ 5,036,951.64	\$ 46,360,505.64
(-) ADDITIONAL EXPENSES													
CASH DISBURSEMENTS TO OWNERS	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CHARITABLE CONTRIBUTIONS	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
INTEREST EXPENSE	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
INCOME TAX EXPENSE	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
PRIOR YEAR ACCRUALS	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OTHER	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OTHER	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OTHER	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL ADDITIONAL EXPENSES	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL CASH PAYMENTS	\$ 10,008,542.00	\$ 11,363,216.00	\$ 11,575,665.00	\$ 12,131,832.00	\$ 10,656,136.00	\$ 11,093,399.00	\$ 11,600,071.00	\$ 10,937,917.00	\$ 12,145,227.00	\$ 12,223,300.00	\$ 11,162,651.00	\$ 13,751,504.15	\$ 125,214,032.15
NET CASH CHANGE (CASH RECEIPTS – CASH PAYMENTS)	\$ (968,559.00)	\$ (3,410,309.00)	\$ (1,675,357.00)	\$ (4,802,653.00)	\$ 755,326.00	\$ (2,141,296.00)	\$ 14,522,576.00	\$ 3,006,151.00	\$ 3,209,574.00	\$ 9,427,229.00	\$ 713,916.00	\$ 1,043,679.23	\$ 33,115,705.23
MONTH ENDING CASH POSITION (CASH ON HAND + CASH RECEIPTS – CASH PAYMENTS)	\$ 8,236,542.00	\$ 4,826,233.00	\$ 3,150,876.00	\$ (1,651,777.00)	\$ (896,451.00)	\$ (3,037,747.00)	\$ 11,484,829.00	\$ 14,490,980.00	\$ 17,700,554.00	\$ 27,127,783.00	\$ 27,841,699.00	\$ 28,885,378.23	\$ 151,594,327.23

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

## Vacancy Report: August 2022

Represents vacancies as of July 15, 2022 (new FY23 budget)

<b>Total Vacant Positions, August 2022</b>	<b>151</b>
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<b>Table 1: Vacant Positions without duplication</b>		<b>#</b>	<b>Explanation / Definition</b>
Total non duplicated vacancies		139	These are the total number of positions which are vacant and planned for recruitment.
Non duplicated: Not posted		63	Of the total number of planned recruitments, 45% have not been posted or started the recruitment process, an increase from the previous month.
Non duplicated: Posted for recruitment		41	Of the total number of planned recruitments, 29% are posted and available for active applications, an increase from the previous month.
Non duplicated: Interview or final hire stage		35	Of the total number of planned recruitments, 25% are in the final hiring stages, which includes reference checks and offer letters. This is a decrease from the previous month.
<b>Non Duplicated Vacancy Data</b>		<b>Days</b>	<b>Explanation / Definition</b>
Average vacancy length (days)		133	This represents the average time to fill a vacancy for all planned recruitments. The average time is skewed to the extreme here due to a few positions which have taken over one year to complete - this means that the average is not very useful in identifying trends.
Common vacancy length (days)		89.0	This is the central point between the longest and shortest amount of time for vacancies. This is a more useful data point than the average, due to a few highly skewed recruitments. This represents a small decrease from the past month, down from 95 days. The national average for healthcare organizations for the time to fill for registered nurses averages 89 days based on a recent report from the Organization of Nurse Leaders. Other organizations report an average of 132 days, approximately three times as long compared to pre-COVID19 operations.
<b>Financial impact of non-duplicated vacancies</b>			<b>Explanation / Definition</b>
Total FTE associated with direct revenue vacancies		42.6	This is the approximate number of vacancies which can directly bill for their services. Approximately 30% of vacancies are related to direct billing, an increase from the previous month.
Estimated sum of lost revenue		\$3,113,352.00	We estimate that there is approximately \$3.1M in lost revenue due to unfilled positions. This represents 1.9% of the total budgeted revenue for the fiscal year and the newly added positions for the FY23 budget (which add new vacancies).
<b>Table 2: Duplicate, inactive vacancies</b>		<b>#</b>	<b>Explanation / Definition</b>
Total duplicated, inactive vacancies		12	This represents the number of vacancies which are recorded within our health center but are duplicated due to work out of class assignments, filled by temp staff, or under review based on operational need of the program. These positions are not currently considered active recruitments.
<b>Financial impact of duplicated, inactive vacancies</b>			<b>Explanation / Definition</b>
Total FTE associated with direct revenue, inactive vacancies		4.2	Approximately 35% of inactive vacancies are considered to be billable positions.
Estimated sum of lost revenue		\$432,098.00	We estimate that there is approximately \$432K in possible revenue in duplicated vacant positions. Some of this revenue is actualized when filled with temporary staff. This represents <1% of projected revenue for the fiscal year.



**Total vacancies by position (includes duplication)**

Red box indicates a direct revenue vacancy that is inactive or is about to be filled.

Program Group	Job Title	FY22 Budgeted FTE	Vacant Since	Days Vacant	Estimated Financial Impact to date (total annual revenue x days vacant)	Notes
HD FQHC ICS Administration	Clinical Psychologist	1	7/22/2022	2		No RAP submitted
HD FQHC HIV Clinic	Clinical Services Specialist	1	3/16/2022	130	\$53,424.66	Incumbent in WOC assignment (duplicate)
HD FQHC ICS Administration	Clinical Services Specialist	1	7/20/2022	4	\$1,643.84	New for FY23
HD FQHC ICS Administration	Clinical Services Specialist	1	7/20/2022	4	\$1,643.84	New for FY23
HD FQHC HIV Clinic	Clinical Services Specialist	1	7/1/2022	24	\$9,863.01	New for FY23
HD FQHC HIV Clinic	Clinical Services Specialist	1	7/1/2022	24	\$9,863.01	New for FY23
HD FQHC ICS Administration	Clinical Services Specialist	0.4	7/1/2022	24	\$9,863.01	New for FY23
HD FQHC ICS Administration	Clinical Services Specialist	0.3	7/1/2022	24	\$9,863.01	New for FY23
HD FQHC ICS Administration	Clinical Services Specialist	0.5	7/1/2022	24	\$9,863.01	New for FY23
HD FQHC HIV Clinic	Clinical Services Specialist	1	4/25/2022	90	\$36,986.30	Offer Letter
HD FQHC Primary Care Clinics	Community Health Nurse	1	7/5/2022	19	\$10,410.96	Job Posted in WD
HD FQHC HIV Clinic	Community Health Nurse	0.8	5/14/2022	71	\$38,904.11	Job Posted in WD
HD FQHC Primary Care Clinics	Community Health Nurse	1	10/30/2021	267	\$146,301.37	Job Posted in WD
HD FQHC Primary Care Clinics	Community Health Nurse	1	10/23/2021	274	\$150,136.99	Lateral Transfer Posted
HD FQHC Primary Care Clinics	Community Health Nurse	0.5	7/1/2022	24	\$13,150.68	New for FY23
HD FQHC Primary Care Administration and Support	Community Health Nurse	1	7/1/2022	24	\$13,150.68	New for FY23
HD FQHC Primary Care Administration and Support	Community Health Nurse	1	7/1/2022	24	\$13,150.68	New for FY23
HD FQHC Primary Care Clinics	Community Health Nurse	1	5/7/2022	78	\$42,739.73	Pre-Offer
HD FQHC Quality and Compliance	Community Health Nurse	1	4/23/2022	92	\$50,410.96	Waiting RAP Approval
HD FQHC Primary Care Administration and Support	Community Health Specialist 2	1	7/9/2021	380	\$13,742.47	Communication with managers
HD FQHC Primary Care Clinics	Community Health Specialist 2	1	3/16/2022	130	\$4,701.37	Incumbent in WOC assignment (duplicate)
HD FQHC HIV Clinic	Community Health Specialist 2	1	5/17/2022	68	\$2,459.18	Interview W/HM & Selection
HD FQHC HIV Clinic	Community Health Specialist 2	1	5/18/2022	67	\$2,423.01	Job Posted in WD
HD FQHC HIV Clinic	Community Health Specialist 2	1	2/21/2022	153	\$5,533.15	Lateral Transfer Posted
HD FQHC Primary Care Administration and Support	Community Health Specialist 2	0.8	11/17/2021	249	\$9,004.93	No RAP submitted
HD FQHC Primary Care Administration and Support	Community Health Specialist 2	1	6/8/2022	46	\$1,663.56	Offer Letter
HD FQHC Primary Care Administration and Support	Community Health Specialist 2	1	6/8/2022	46	\$1,663.56	Offer Letter
HD FQHC Dental	Dental Assistant (EFDA)	0.75	6/4/2022	50		Create Eligible List
HD FQHC Dental	Dental Assistant (EFDA)	1	9/30/2021	297		Difficult recruitment
HD FQHC Dental	Dental Assistant (EFDA)	1	5/3/2021	447		Difficult recruitment
HD FQHC Dental	Dental Assistant (EFDA)	1	7/20/2022	4		Interview W/HM & Selection
HD FQHC Dental	Dental Assistant (EFDA)	0.75	2/22/2021	517		Interview W/HM & Selection
HD FQHC Dental	Dental Assistant (EFDA)	1	2/11/2021	528		Interview W/HM & Selection
HD FQHC Dental	Dental Assistant (EFDA)	1	5/2/2022	83		Lateral Transfer - Filled (duplicate)
HD FQHC Dental	Dental Assistant (EFDA)	1	7/20/2022	4		No RAP submitted
HD FQHC Dental	Dental Assistant (EFDA)	1	5/18/2020	797		On-Hold
HD FQHC Dental	Dental Assistant (EFDA)	0.75	2/19/2022	155		On-Hold
HD FQHC Dental	Dental Assistant (EFDA)	1	12/1/2021	235		On-Hold
HD FQHC Dental	Dental Assistant (EFDA)	1	2/1/2020	904		On-Hold
HD FQHC Dental	Dental Assistant (EFDA)	1	7/8/2022	16		RAP Approved
HD FQHC Dental	Dental Hygienist	1	7/21/2022	3	\$3,123.29	Offer Letter
HD FQHC Dental	Dental Hygienist	1	1/12/2022	193	\$200,931.51	Offer Letter
HD FQHC Dental	Dental Hygienist	0.75	3/11/2022	135	\$140,547.95	On-hold
HD FQHC ICS Administration	Development Analyst	1	2/3/2021	536		Filled by agency staff (duplicate)
HD FQHC ICS Administration	Development Analyst	1	7/1/2022	23		No RAP submitted
HD FQHC ICS Administration	Development Analyst Senior	1	7/1/2022	24		New for FY23
HD FQHC ICS Administration	Development Analyst Senior	1	7/1/2021	388		Pending Class Comp - Position # Created by Central Budget

HD FQHC Health Center Operations	Eligibility Specialist	1	7/6/2022	18		Lateral Transfer Posted
HD FQHC Health Center Operations	Eligibility Specialist	1	2/15/2022	159		Limited Duration Assignment
HD FQHC ICS Administration	Finance Specialist 1	1	5/31/2022	54		Filled by agency staff (duplicate)
HD FQHC ICS Administration	Finance Specialist Senior	1	8/5/2021	353		No RAP submitted
HD FQHC ICS Administration	Finance Specialist Senior	1	8/5/2021	353		No RAP submitted
HD FQHC ICS Administration	Finance Supervisor	1	8/13/2021	345		WD Draft Job Posting Review by HM
HD FQHC Dental	Health Assistant 2	1	5/26/2022	59		Job Posted in WD (PCC climbs)
HD FQHC Dental	Health Assistant 2	1	5/26/2022	59		Job Posted in WD (PCC climbs)
HD FQHC Dental	Health Assistant 2	1	5/26/2022	59		Job Posted in WD (PCC climbs)
HD FQHC ICS Administration	IT Manager	1	5/16/2022	69		Incumbent in WOC assignment (duplicate)
HD FQHC ICS Administration	Management Analyst	1	4/27/2022	88		Create Eligible List
HD FQHC HIV Clinic	Manager 1	1	7/17/2021	372		Job Posted in WD
HD FQHC Primary Care Administration and Support	Manager 1	1	7/1/2022	24		New for FY23
HD FQHC Health Center Operations	Manager 1	1	7/13/2022	11		No RAP submitted
HD FQHC Lab	Manager 1	1	3/16/2022	130		No RAP submitted
HD FQHC Primary Care Administration and Support	Manager 1	0.8	6/15/2020	769		Pending possible reclass to Nursing Supervisor
HD FQHC HIV Clinic	Medical Assistant	1	4/26/2022	89		Interview W/HM & Selection
HD FQHC HIV Clinic	Medical Assistant	1	3/10/2022	136		Interview W/HM & Selection
HD FQHC Primary Care Clinics	Medical Assistant	1	4/7/2022	108		Interview W/HM & Selection
HD FQHC Primary Care Clinics	Medical Assistant	1	4/30/2022	85		Interview W/HM & Selection
HD FQHC Primary Care Clinics	Medical Assistant	1	3/21/2022	125		Interview W/HM & Selection
HD FQHC Primary Care Clinics	Medical Assistant	1	4/4/2022	111		Interview W/HM & Selection
HD FQHC Primary Care Clinics	Medical Assistant	1	1/16/2022	189		Interview W/HM & Selection
HD FQHC Primary Care Clinics	Medical Assistant	0.8	7/1/2022	24		New for FY23
HD FQHC Dental	Medical Assistant	1	7/1/2022	24		New for FY23
HD FQHC Primary Care Clinics	Medical Assistant	1	7/1/2022	24		New for FY23
HD FQHC Pharmacy	Medical Assistant	1	7/1/2022	24		New for FY23
HD FQHC Pharmacy	Medical Assistant	1	7/1/2022	24		New for FY23
HD FQHC Lab	Medical Assistant	1	7/1/2022	24		New for FY23
HD FQHC Lab	Medical Assistant	1	7/1/2022	24		New for FY23
HD FQHC Student Health Centers	Medical Assistant	0.67	7/22/2022	2		No RAP submitted
HD FQHC Primary Care Clinics	Medical Assistant	1	7/21/2022	3		No RAP submitted
HD FQHC Primary Care Clinics	Medical Assistant	1	6/4/2022	50		RAP Approved
HD FQHC Primary Care Clinics	Medical Assistant	1	3/3/2022	143		Reference Check
HD FQHC Lab	Medical Laboratory Technician	1	12/18/2021	218		Interview W/HM & Selection
HD FQHC Lab	Medical Laboratory Technician	1	3/1/2022	145		Lateral Transfer Review HM
HD FQHC Lab	Medical Laboratory Technician	1	3/15/2022	131		No RAP submitted
HD FQHC Lab	Medical Laboratory Technician	1	7/1/2021	384		No RAP submitted
HD FQHC Lab	Medical Technologist	1	3/23/2021	488		Job Posted in WD
HD FQHC Lab	Medical Technologist	1	7/13/2022	11		No RAP submitted
HD FQHC Lab	Medical Technologist	1	4/15/2022	100		Waiting RAP Approval
HD FQHC Primary Care Clinics	Nurse Practitioner	0.8	5/4/2022	81	\$72,123.29	Filled - New Hire (duplicate)
HD FQHC HIV Clinic	Nurse Practitioner	0.6	3/4/2022	142	\$126,438.36	Filled - New Hire (duplicate)
HD FQHC Primary Care Clinics	Nurse Practitioner	0.8	1/8/2022	197	\$175,410.96	Filled - New Hire (duplicate)
HD FQHC Primary Care Clinics	Nurse Practitioner	0.8	5/21/2022	64	\$56,986.30	Interview W/HM & Selection
HD FQHC Primary Care Clinics	Nurse Practitioner	0.5	4/11/2022	104	\$92,602.74	Interview W/HM & Selection
HD FQHC Primary Care Clinics	Nurse Practitioner	0.8	12/30/2021	206	\$183,424.66	Interview W/HM & Selection
HD FQHC Primary Care Clinics	Nurse Practitioner	0.8	10/12/2021	285	\$253,767.12	Interview W/HM & Selection
HD FQHC Primary Care Clinics	Nurse Practitioner	0.8	10/31/2020	631	\$561,849.32	Interview W/HM & Selection
HD FQHC Primary Care Clinics	Nurse Practitioner	0.8	7/9/2022	15	\$13,356.16	Lateral Transfer Posted
HD FQHC Student Health Centers	Nurse Practitioner	0.68	7/1/2022	24	\$21,369.86	New for FY23
HD FQHC Primary Care Clinics	Nurse Practitioner	0.8	7/15/2022	9	\$8,013.70	No RAP submitted
HD FQHC Student Health Centers	Nurse Practitioner	0.67	12/2/2021	234	\$208,356.16	No RAP submitted
HD FQHC Primary Care Clinics	Nurse Practitioner	0.8	7/15/2022	9	\$8,013.70	Offer Letter
HD FQHC Primary Care Clinics	Nurse Practitioner	0.8	7/15/2022	9	\$8,013.70	Pre-Offer
HD FQHC Primary Care Clinics	Nurse Practitioner	0.5	7/14/2022	10	\$8,904.11	Waiting RAP Approval
HD FQHC Dental	Office Assistant 2	1	3/16/2022	130		Create Eligible List



HD FQHC Health Center Operations	Office Assistant 2	1	4/1/2022	114		Create Eligible List
HD FQHC Primary Care Clinics	Office Assistant 2	1	7/1/2022	23		Create Eligible List
HD FQHC Primary Care Clinics	Office Assistant 2	1	4/29/2022	86		Create Eligible List
HD FQHC Primary Care Clinics	Office Assistant 2	1	5/10/2022	75		Filled - New Hire (duplicate)
HD FQHC Health Center Operations	Office Assistant 2	1	4/1/2022	114		Incumbent in WOC assignment (duplicate0
HD FQHC HIV Clinic	Office Assistant 2	1	3/28/2022	118		Interview W/HM & Selection
HD FQHC Dental	Office Assistant 2	1	4/1/2022	114		Interview W/HM & Selection
HD FQHC Health Center Operations	Office Assistant 2	1	4/1/2022	114		Interview W/HM & Selection
HD FQHC Dental	Office Assistant 2	1	6/9/2022	45		Lateral Transfer - Filled (duplicate)
HD FQHC Dental	Office Assistant 2	1	5/2/2022	83		Lateral Transfer Review HM
HD FQHC Dental	Office Assistant 2	1	7/1/2022	24		New for FY23
HD FQHC Primary Care Clinics	Office Assistant 2	1	7/1/2022	24		New for FY23
HD FQHC Dental	Office Assistant 2	1	10/8/2021	289		Pending Class Comp - Position # Created by Central Budget
HD FQHC Dental	Office Assistant 2	1	7/5/2022	19		RAP Approved
HD FQHC Health Center Operations	Office Assistant 2	1	5/28/2022	57		RAP Approved
HD FQHC Pharmacy	Office Assistant 2	1	1/19/2021	551		Waiting RAP Approval
HD FQHC Primary Care Clinics	Office Assistant Senior	0.8	6/13/2022	41		Job Posted in WD
HD FQHC Dental	Office Assistant Senior	1	6/2/2022	52		On-Hold
HD FQHC Primary Care Clinics	Office Assistant Senior	1	6/21/2022	33		RAP Approved
HD FQHC Dental	Office Assistant Senior	1	6/4/2022	50		Waiting RAP Approval
HD FQHC Health Center Operations	Office Assistant Senior	1	4/5/2022	110		Waiting RAP Approval
HD FQHC Pharmacy	Pharmacist	1	7/1/2022	24	\$19,726.03	New for FY23
HD FQHC Pharmacy	Pharmacist	1	7/1/2022	24	\$19,726.03	New for FY23
HD FQHC Pharmacy	Pharmacist	1	7/1/2022	24	\$19,726.03	New for FY23
HD FQHC Pharmacy	Pharmacist	1	7/1/2022	24	\$19,726.03	New for FY23
HD FQHC Pharmacy	Pharmacist	1	7/1/2022	24	\$19,726.03	New for FY23
HD FQHC Pharmacy	Pharmacy Technician	1	6/22/2022	32		Lateral Transfer Posted
HD FQHC Pharmacy	Pharmacy Technician	1	7/16/2020	738		Waiting RAP Approval
HD FQHC Pharmacy	Pharmacy Technician	1	4/7/2022	108		Waiting RAP Approval
HD FQHC Primary Care Clinics	Physician	0.6	7/1/2022	23	\$26,308.22	Interview W/HM & Selection
HD FQHC Primary Care Clinics	Physician	1	10/6/2021	291	\$332,856.16	Interview W/HM & Selection
HD FQHC Primary Care Clinics	Physician	0.8	7/5/2022	19	\$21,732.88	Offer Letter
HD FQHC Primary Care Clinics	Physician	0.8	5/12/2022	73	\$83,500.00	Offer Letter
HD FQHC Primary Care Clinics	Physician Assistant	0.6	2/4/2022	170	\$163,479.45	Interview W/HM & Selection
HD FQHC Pharmacy	Program Specialist	1	7/1/2022	24		New for FY23
HD FQHC Primary Care Administration and Support	Program Specialist	1	5/26/2020	789		No RAP submitted
HD FQHC Quality and Compliance	Program Specialist	1	2/26/2021	513		Waiting RAP Approval
HD FQHC ICS Administration	Program Specialist Senior	1	7/1/2022	24		New for FY23
HD FQHC ICS Administration	Program Specialist Senior	1	4/29/2021	451		On-Hold
HD FQHC HIV Clinic	Program Supervisor	1	2/19/2022	155		Job Posted in WD
HD FQHC Primary Care Administration and Support	Program Supervisor	1	6/30/2022	24		No RAP submitted
HD FQHC Pharmacy	Program Supervisor	1	7/20/2022	4		No RAP submitted
HD FQHC ICS Administration	Project Manager Represented	1	5/18/2022	67		Interview W/HM & Selection
HD FQHC HIV Clinic	Project Manager Represented	1	7/1/2022	24		New for FY23
HD FQHC ICS Administration	Project Manager Represented	1	7/1/2021	388		Pending Class Comp - Position # Created by Central Budget
HD FQHC ICS Administration	Project Manager Represented	1	10/18/2021	279		Waiting RAP Approval

# Journal Entries

*\*Board Members sent Excel spreadsheet*

Fund	Journal	DR/CR	Ledger Acc	Sum of Am
01000 General Fund	JRNL.000831747	DR	60370:Inter	41.93
		DR Total		41.93
	JRNL.000831747 - 1000 Multnomah Coun			41.93
	JRNL.000831751	DR	60370:Inter	160.04
		DR Total		160.04
	JRNL.000831751 - 1000 Multnomah Coun			160.04
	JRNL.000831752	DR	60370:Inter	7.00
		DR Total		7.00
	JRNL.000831752 - 1000 Multnomah Coun			7.00
	JRNL.000831756	DR	60370:Inter	28.00
		DR Total		28.00
	JRNL.000831756 - 1000 Multnomah Coun			28.00
	JRNL.000838217	DR	60440:Inter	3,897.00
		DR Total		3,897.00
	JRNL.000838217 - 1000 Multnomah Coun			3,897.00
	JRNL.000840281	DR	60461:Inter	9.37
		DR Total		9.37
	JRNL.000840281 - 1000 Multnomah Coun			9.37
	JRNL.000840348	DR	60370:Inter	85.96
		DR Total		85.96
	JRNL.000840348 - 1000 Multnomah Coun			85.96
	JRNL.000840352	DR	60370:Inter	160.04
		DR Total		160.04
	JRNL.000840352 - 1000 Multnomah Coun			160.04
	JRNL.000840353	DR	60370:Inter	14.00
		DR Total		14.00
	JRNL.000840353 - 1000 Multnomah Coun			14.00
	JRNL.000840357	DR	60370:Inter	28.00
		DR Total		28.00
	JRNL.000840357 - 1000 Multnomah Coun			28.00
	JRNL.000846930	CR	60440:Inter	(3,897.00)
		CR Total		(3,897.00)
	JRNL.000846930 - 1000 Multnomah Coun			(3,897.00)
	JRNL.000846941	CR	60440:Inter	(3,897.00)
		CR Total		(3,897.00)
	JRNL.000846941 - 1000 Multnomah Coun			(3,897.00)
	JRNL.000848910	CR	60260:Trair	(147.70)
		CR Total		(147.70)
	JRNL.000848910 - 1000 Multnomah Coun			(147.70)
	JRNL.000848925	DR	60260:Trair	97.20
		DR Total		97.20
	JRNL.000848925 - 1000 Multnomah Coun			97.20
01000 General Fund Total				(3,413.16)

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01505 Federal/State Program Fund	JRNL.000831747 - DR	60370:Inter	144.35
	DR Total		144.35
	JRNL.000831747 - 1000 Multnomah Count		144.35
	JRNL.000831752 - DR	60370:Inter	28.00
	DR Total		28.00
	JRNL.000831752 - 1000 Multnomah Count		28.00
	JRNL.000838217 - CR	60440:Inter	(702.00)
	CR Total		(702.00)
	DR	60440:Inter	46,101.00
	DR Total		46,101.00
	JRNL.000838217 - 1000 Multnomah Count		45,399.00
	JRNL.000840281 - DR	60461:Inter	289.63
	DR Total		289.63
	JRNL.000840281 - 1000 Multnomah Count		289.63
	JRNL.000840291 - DR	60461:Inter	26.96
	DR Total		26.96
	JRNL.000840291 - 1000 Multnomah Count		26.96
	JRNL.000840348 - CR	60370:Inter	(32.12)
	CR Total		(32.12)
	DR	60370:Inter	117.00
	DR Total		117.00
	JRNL.000840348 - 1000 Multnomah Count		84.88
	JRNL.000840353 - DR	60370:Inter	49.00
	DR Total		49.00
	JRNL.000840353 - 1000 Multnomah Count		49.00
	JRNL.000846930 - CR	60440:Inter	(46,101.00)
	CR Total		(46,101.00)
	DR	60440:Inter	702.00
	DR Total		702.00
	JRNL.000846930 - 1000 Multnomah Count		(45,399.00)
	JRNL.000846941 - CR	60440:Inter	(46,101.00)
	CR Total		(46,101.00)
	DR	60440:Inter	702.00
	DR Total		702.00
	JRNL.000846941 - 1000 Multnomah Count		(45,399.00)
01505 Federal/State Program Fund Total			(44,776.18)
03003 Health Department FQHC Fund	JRNL.000823301 - CR	60350:Indir	(4,901.71)
	CR Total		(4,901.71)
	DR	60350:Indir	0.11
	DR Total		0.11
	JRNL.000823301 - 1000 Multnomah Count		(4,901.60)
	JRNL.000829726 - CR	60310:Phar	(48,169.14)
	CR Total		(48,169.14)
	DR	60310:Phar	30,284.05
	DR Total		30,284.05
	JRNL.000829726 - 1000 Multnomah Count		(17,885.09)

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JRNL.000829727 - CR	60310:Phar	(3,795.84)
CR Total		(3,795.84)
DR	60310:Phar	3,787.83
DR Total		3,787.83
JRNL.000829727 - 1000 Multnomah Count		(8.01)
JRNL.000829728 - CR	60310:Phar	(3,227.26)
CR Total		(3,227.26)
DR	60310:Phar	3,227.26
DR Total		3,227.26
JRNL.000829728 - 1000 Multnomah Count		(0.00)
JRNL.000829729 - CR	60310:Phar	(2,413.40)
CR Total		(2,413.40)
DR	60310:Phar	2,410.59
DR Total		2,410.59
JRNL.000829729 - 1000 Multnomah Count		(2.81)
JRNL.000829730 - CR	60310:Phar	(253.01)
CR Total		(253.01)
DR	60310:Phar	253.01
DR Total		253.01
JRNL.000829730 - 1000 Multnomah Count		0.00
JRNL.000829731 - CR	60310:Phar	(3,138.24)
CR Total		(3,138.24)
DR	60310:Phar	3,025.38
DR Total		3,025.38
JRNL.000829731 - 1000 Multnomah Count		(112.86)
JRNL.000829732 - CR	60310:Phar	(1,145.00)
CR Total		(1,145.00)
DR	60310:Phar	1,143.88
DR Total		1,143.88
JRNL.000829732 - 1000 Multnomah Count		(1.12)
JRNL.000829733 - CR	60310:Phar	(69,365.76)
CR Total		(69,365.76)
DR	60310:Phar	69,365.76
DR Total		69,365.76
JRNL.000829733 - 1000 Multnomah Count		(0.00)
JRNL.000829734 - CR	60310:Phar	(756.00)
CR Total		(756.00)
JRNL.000829734 - 1000 Multnomah Count		(756.00)
JRNL.000829735 - CR	60310:Phar	(1,982.30)
CR Total		(1,982.30)
JRNL.000829735 - 1000 Multnomah Count		(1,982.30)
JRNL.000829737 - CR	60246:Med	(1,100.00)
CR Total		(1,100.00)
DR	60246:Med	1,100.00
DR Total		1,100.00
JRNL.000829737 - 1000 Multnomah Count		0.00

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JRNL.000831700 - DR	60440:Inter	300.00
DR Total		300.00
JRNL.000831700 - 1000 Multnomah Count		300.00
JRNL.000831713 - DR	60461:Inter	30,991.77
DR Total		30,991.77
JRNL.000831713 - 1000 Multnomah Count		30,991.77
JRNL.000831716 - DR	60412:Inter	768.21
DR Total		768.21
JRNL.000831716 - 1000 Multnomah Count		768.21
JRNL.000831718 - DR	60411:Inter	116.04
DR Total		116.04
JRNL.000831718 - 1000 Multnomah Count		116.04
JRNL.000831720 - DR	60412:Inter	357.02
DR Total		357.02
JRNL.000831720 - 1000 Multnomah Count		357.02
JRNL.000831739 - DR	60411:Inter	622.00
DR Total		622.00
JRNL.000831739 - 1000 Multnomah Count		622.00
JRNL.000831743 - DR	60411:Inter	734.00
DR Total		734.00
JRNL.000831743 - 1000 Multnomah Count		734.00
JRNL.000831744 - DR	60411:Inter	44.04
DR Total		44.04
JRNL.000831744 - 1000 Multnomah Count		44.04
JRNL.000831747 - CR	60370:Inter	(56.85)
CR Total		(56.85)
DR	60370:Inter	10,389.49
DR Total		10,389.49
JRNL.000831747 - 1000 Multnomah Count		10,332.64
JRNL.000831752 - DR	60370:Inter	1,708.00
DR Total		1,708.00
JRNL.000831752 - 1000 Multnomah Count		1,708.00
JRNL.000831762 - DR	60140:Insu	2,655.86
DR Total		2,655.86
JRNL.000831762 - 1000 Multnomah Count		2,655.86
JRNL.000838235 - CR	10000:Casl	(4,303.21)
CR Total		(4,303.21)
DR	30090:Payr	1,242.50
DR Total		1,242.50
JRNL.000838235 - 1000 Multnomah Count		(3,060.71)
JRNL.000840281 - DR	60461:Inter	4,583.24
DR Total		4,583.24
JRNL.000840281 - 1000 Multnomah Count		4,583.24
JRNL.000840291 - DR	60461:Inter	81.88
DR Total		81.88
JRNL.000840291 - 1000 Multnomah Count		81.88

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	JRNL.000840293 - DR	60461:Inter	1,784.93
	DR Total		1,784.93
	JRNL.000840293 - 1000 Multnomah Count		1,784.93
	JRNL.000840295 - DR	60461:Inter	892.50
	DR Total		892.50
	JRNL.000840295 - 1000 Multnomah Count		892.50
	JRNL.000840296 - DR	60461:Inter	1,345.01
	DR Total		1,345.01
	JRNL.000840296 - 1000 Multnomah Count		1,345.01
	JRNL.000840348 - CR	60370:Inter	(217.47)
	CR Total		(217.47)
	DR	60370:Inter	10,010.72
	DR Total		10,010.72
	JRNL.000840348 - 1000 Multnomah Count		9,793.25
	JRNL.000840353 - DR	60370:Inter	1,687.00
	DR Total		1,687.00
	JRNL.000840353 - 1000 Multnomah Count		1,687.00
	JRNL.000840707 - DR	60440:Inter	150.00
	DR Total		150.00
	JRNL.000840707 - 1000 Multnomah Count		150.00
	JRNL.000840731 - DR	60440:Inter	330.60
	DR Total		330.60
	JRNL.000840731 - 1000 Multnomah Count		330.60
	JRNL.000848877 - CR	60141:Insu	(7,300.81)
	CR Total		(7,300.81)
	JRNL.000848877 - 1000 Multnomah Count		(7,300.81)
	JRNL.000848910 - CR	60170:Profi	(8,287.50)
	CR Total		(8,287.50)
	DR	60260:Trair	50.50
	DR Total		50.50
	JRNL.000848910 - 1000 Multnomah Count		(8,237.00)
	JRNL.000848925 - DR	50170:Inter	3,811.05
	DR Total		3,811.05
	JRNL.000848925 - 1000 Multnomah Count		3,811.05
03003 Health Department FQHC Fund Total			28,840.73
10020 Medicaid Quality and Incentives	JRNL.000848874 - DR	60560:Cas	8,205,874.1
	DR Total		8,205,874.1
	JRNL.000848874 - 1000 Multnomah Count		8,205,874.1
10020 Medicaid Quality and Incentives Total			8,205,874.1
19067 ARPA Federal Multco American Rescue Plan Act	JRNL.000840252 - DR	60440:Inter	546.44
	DR Total		546.44
	JRNL.000840252 - 1000 Multnomah Count		546.44
	JRNL.000840738 - CR	50170:Inter	(966,778.22)
	CR Total		(966,778.22)
	JRNL.000840738 - 1000 Multnomah Count		(966,778.22)
	JRNL.000848910 - DR	60170:Profi	8,287.50

		DR Total	8,287.50
	JRNL.000848910 - 1000 Multnomah Count		8,287.50
19067 ARPA Federal Multco American Rescue Plan Act Total			(957,944.28)
19077 ARPA Federal Community Health Centers 93.224	JRNL.000846918 - CR	50170:Inter	(23,237.32)
	CR Total		(23,237.32)
	DR	50170:Inter	23,237.32
	DR Total		23,237.32
	JRNL.000846918 - 1000 Multnomah Count		0.00
	JRNL.000848877 - CR	60141:Insu	(500.00)
	CR Total		(500.00)
	JRNL.000848877 - 1000 Multnomah Count		(500.00)
19077 ARPA Federal Community Health Centers 93.224 Total			(500.00)
19088 ARPA Federal Health Center Infrastructure Support 93.526	JRNL.000840252 - DR	60440:Inter	9,274.36
	DR Total		9,274.36
	JRNL.000840252 - 1000 Multnomah Count		9,274.36
	JRNL.000846918 - CR	50170:Inter	(68,314.13)
	CR Total		(68,314.13)
	DR	50170:Inter	68,314.13
	DR Total		68,314.13
	JRNL.000846918 - 1000 Multnomah Count		(0.00)
19088 ARPA Federal Health Center Infrastructure Support 93.526 Total			9,274.36
19093 COVID-19 State PE44 School Based Health and Recovery	JRNL.000846918 - CR	50180:Inter	(6,250.00)
	CR Total		(6,250.00)
	DR	50180:Inter	6,250.00
	DR Total		6,250.00
	JRNL.000846918 - 1000 Multnomah Count		0.00
	JRNL.000848925 - CR	50180:Inter	(6,250.00)
	CR Total		(6,250.00)
	DR	50180:Inter	6,250.00
	DR Total		6,250.00
	JRNL.000848925 - 1000 Multnomah Count		0.00
19093 COVID-19 State PE44 School Based Health and Recovery Total			0.00
20500 Fed:Primary Care 330	JRNL.000829741 - CR	30920:Une	(1,213.59)
	CR Total		(1,213.59)
	DR	72101:Unbi	1,213.59
	DR Total		1,213.59
	JRNL.000829741 - 1000 Multnomah Count		0.00
	JRNL.000840351 - CR	60370:Inter	(70.00)
	CR Total		(70.00)
	JRNL.000840351 - 1000 Multnomah Count		(70.00)
	JRNL.000840356 - DR	60370:Inter	7.00
	DR Total		7.00
	JRNL.000840356 - 1000 Multnomah Count		7.00
20500 Fed:Primary Care 330 Total			(63.00)
20530 ST:AFS Refugee Scree	JRNL.000848874 - DR	60560:Casi	15,849.88
	DR Total		15,849.88

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	JRNL.000848874 - 1000 Multnomah Count	15,849.88	
20530 ST:AFS Refugee Scree Total		15,849.88	
26020 Medicaid CareOR FFS	JRNL.000848874 - DR	60560:Cas	257,043.11
	DR Total		257,043.11
	JRNL.000848874 - 1000 Multnomah Count		257,043.11
26020 Medicaid CareOR FFS Total			257,043.11
30001 Fee for Services (FFS) - FQHC Medicaid Wraparound	JRNL.000831709 - DR	60380:Inter	132,833.09
	DR Total		132,833.09
	JRNL.000831709 - 1000 Multnomah Count		132,833.09
	JRNL.000831710 - DR	60370:Inter	5,521.62
	DR Total		5,521.62
	JRNL.000831710 - 1000 Multnomah Count		5,521.62
	JRNL.000831715 - DR	60462:Inter	104.18
	DR Total		104.18
	JRNL.000831715 - 1000 Multnomah Count		104.18
	JRNL.000840760 - CR	60430:Inter	(1,432.98)
	CR Total		(1,432.98)
	JRNL.000840760 - 1000 Multnomah Count		(1,432.98)
	JRNL.000840761 - CR	60430:Inter	(1,432.98)
	CR Total		(1,432.98)
	JRNL.000840761 - 1000 Multnomah Count		(1,432.98)
	JRNL.000840762 - CR	60430:Inter	(1,432.98)
	CR Total		(1,432.98)
	JRNL.000840762 - 1000 Multnomah Count		(1,432.98)
	JRNL.000840763 - CR	60430:Inter	(1,432.98)
	CR Total		(1,432.98)
	JRNL.000840763 - 1000 Multnomah Count		(1,432.98)
	JRNL.000840764 - CR	60430:Inter	(1,432.98)
	CR Total		(1,432.98)
	JRNL.000840764 - 1000 Multnomah Count		(1,432.98)
	JRNL.000840765 - CR	60430:Inter	(1,432.98)
	CR Total		(1,432.98)
	JRNL.000840765 - 1000 Multnomah Count		(1,432.98)
	JRNL.000840766 - CR	60430:Inter	(1,432.98)
	CR Total		(1,432.98)
	JRNL.000840766 - 1000 Multnomah Count		(1,432.98)
	JRNL.000840767 - CR	60430:Inter	(1,432.98)
	CR Total		(1,432.98)
	JRNL.000840767 - 1000 Multnomah Count		(1,432.98)
	JRNL.000840768 - CR	60430:Inter	(1,432.98)
	CR Total		(1,432.98)
	JRNL.000840768 - 1000 Multnomah Count		(1,432.98)
	JRNL.000840769 - CR	60430:Inter	(1,432.98)
	CR Total		(1,432.98)
	JRNL.000840769 - 1000 Multnomah Count		(1,432.98)
	JRNL.000846927 - CR	50400:Retu	(28.77)

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	CR Total	(28.77)	
	DR 50400:Retu	46,825.00	
	DR Total	46,825.00	
JRNL.000846927 - 1000 Multnomah Count		46,796.23	
JRNL.000848863 - DR 60430:Inter		8,782.90	
	DR Total	8,782.90	
JRNL.000848863 - 1000 Multnomah Count		8,782.90	
JRNL.000848865 - DR 60430:Inter		596.76	
	DR Total	596.76	
JRNL.000848865 - 1000 Multnomah Count		596.76	
JRNL.000848866 - DR 60430:Inter		3,087.29	
	DR Total	3,087.29	
JRNL.000848866 - 1000 Multnomah Count		3,087.29	
JRNL.000848869 - DR 60430:Inter		16,364.03	
	DR Total	16,364.03	
JRNL.000848869 - 1000 Multnomah Count		16,364.03	
JRNL.000848870 - DR 60430:Inter		11,238.11	
	DR Total	11,238.11	
JRNL.000848870 - 1000 Multnomah Count		11,238.11	
JRNL.000848874 - CR 50320:Casl		(311,146.02)	
	CR Total	(311,146.02)	
JRNL.000848874 - 1000 Multnomah Count		(311,146.02)	
30001 Fee for Services (FFS) - FQHC Medicaid Wraparound Total		(100,151.67)	
30002 Other - Medicaid Quality and Incentives	JRNL.000831709 - DR 60380:Inter	61,473.97	
	DR Total	61,473.97	
	JRNL.000831709 - 1000 Multnomah Count	61,473.97	
	JRNL.000831710 - DR 60370:Inter	5,909.85	
	DR Total	5,909.85	
	JRNL.000831710 - 1000 Multnomah Count	5,909.85	
	JRNL.000831715 - DR 60462:Inter	194.02	
	DR Total	194.02	
	JRNL.000831715 - 1000 Multnomah Count	194.02	
	JRNL.000831751 - DR 60370:Inter	469.44	
	DR Total	469.44	
	JRNL.000831751 - 1000 Multnomah Count	469.44	
	JRNL.000831756 - DR 60370:Inter	77.00	
	DR Total	77.00	
	JRNL.000831756 - 1000 Multnomah Count	77.00	
	JRNL.000840352 - CR 60370:Inter	(35.07)	
	CR Total	(35.07)	
	DR 60370:Inter	423.87	
	DR Total	423.87	
	JRNL.000840352 - 1000 Multnomah Count	388.80	
	JRNL.000840357 - DR 60370:Inter	77.00	
	DR Total	77.00	
	JRNL.000840357 - 1000 Multnomah Count	77.00	

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JRNL.000840760 - CR	60430:Inter	(1,722.94)	
CR Total		(1,722.94)	
JRNL.000840760 - 1000 Multnomah Count		(1,722.94)	
JRNL.000840761 - CR	60430:Inter	(1,722.94)	
CR Total		(1,722.94)	
JRNL.000840761 - 1000 Multnomah Count		(1,722.94)	
JRNL.000840762 - CR	60430:Inter	(1,722.94)	
CR Total		(1,722.94)	
JRNL.000840762 - 1000 Multnomah Count		(1,722.94)	
JRNL.000840763 - CR	60430:Inter	(1,722.94)	
CR Total		(1,722.94)	
JRNL.000840763 - 1000 Multnomah Count		(1,722.94)	
JRNL.000840764 - CR	60430:Inter	(1,722.94)	
CR Total		(1,722.94)	
JRNL.000840764 - 1000 Multnomah Count		(1,722.94)	
JRNL.000840765 - CR	60430:Inter	(1,722.94)	
CR Total		(1,722.94)	
JRNL.000840765 - 1000 Multnomah Count		(1,722.94)	
JRNL.000840766 - CR	60430:Inter	(1,722.94)	
CR Total		(1,722.94)	
JRNL.000840766 - 1000 Multnomah Count		(1,722.94)	
JRNL.000840767 - CR	60430:Inter	(1,722.94)	
CR Total		(1,722.94)	
JRNL.000840767 - 1000 Multnomah Count		(1,722.94)	
JRNL.000840768 - CR	60430:Inter	(1,722.94)	
CR Total		(1,722.94)	
JRNL.000840768 - 1000 Multnomah Count		(1,722.94)	
JRNL.000840769 - CR	60430:Inter	(1,722.94)	
CR Total		(1,722.94)	
JRNL.000840769 - 1000 Multnomah Count		(1,722.94)	
JRNL.000848863 - DR	60430:Inter	10,560.02	
DR Total		10,560.02	
JRNL.000848863 - 1000 Multnomah Count		10,560.02	
JRNL.000848865 - DR	60430:Inter	717.52	
DR Total		717.52	
JRNL.000848865 - 1000 Multnomah Count		717.52	
JRNL.000848866 - DR	60430:Inter	3,711.98	
DR Total		3,711.98	
JRNL.000848866 - 1000 Multnomah Count		3,711.98	
JRNL.000848869 - DR	60430:Inter	19,675.16	
DR Total		19,675.16	
JRNL.000848869 - 1000 Multnomah Count		19,675.16	
JRNL.000848870 - DR	60430:Inter	13,512.06	
DR Total		13,512.06	
JRNL.000848870 - 1000 Multnomah Count		13,512.06	
JRNL.000848874 - CR	50320:Casl	(8,205,874.	

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		CR Total	(8,205,874.	
	JRNL.000848874 - 1000 Multnomah Count		(8,205,874.	
	JRNL.000848877 - CR	60141:Insu	(400.02)	
		CR Total	(400.02)	
	JRNL.000848877 - 1000 Multnomah Count		(400.02)	
	JRNL.000848925 - CR	50320:Casl	(782,908.64	
		CR Total	(782,908.64	
		DR	50320:Casl	782,908.64
		DR Total	782,908.64	
	JRNL.000848925 - 1000 Multnomah Count		0.00	
30002 Other - Medicaid Quality and Incentives Total			(8,106,736.	
30004 Federal - Primary Care (PC) 330 - 93.224	JRNL.000813405 - CR	60350:Indir	(1.01)	
		CR Total	(1.01)	
		DR	60350:Indir	25.30
		DR Total	25.30	
	JRNL.000813405 - 1000 Multnomah Count		24.29	
	JRNL.000840314 - DR	60350:Indir	0.83	
		DR Total	0.83	
	JRNL.000840314 - 1000 Multnomah Count		0.83	
	JRNL.000840315 - CR	60350:Indir	(0.05)	
		CR Total	(0.05)	
	JRNL.000840315 - 1000 Multnomah Count		(0.05)	
	JRNL.000840316 - CR	60350:Indir	(0.45)	
		CR Total	(0.45)	
	JRNL.000840316 - 1000 Multnomah Count		(0.45)	
	JRNL.000840317 - CR	60350:Indir	(0.07)	
		CR Total	(0.07)	
	JRNL.000840317 - 1000 Multnomah Count		(0.07)	
	JRNL.000840318 - DR	60350:Indir	0.08	
		DR Total	0.08	
	JRNL.000840318 - 1000 Multnomah Count		0.08	
	JRNL.000840319 - CR	60350:Indir	(0.08)	
		CR Total	(0.08)	
	JRNL.000840319 - 1000 Multnomah Count		(0.08)	
	JRNL.000840320 - DR	60350:Indir	98.56	
		DR Total	98.56	
	JRNL.000840320 - 1000 Multnomah Count		98.56	
	JRNL.000840323 - CR	60350:Indir	(0.05)	
		CR Total	(0.05)	
	JRNL.000840323 - 1000 Multnomah Count		(0.05)	
	JRNL.000840326 - DR	60350:Indir	124.17	
		DR Total	124.17	
	JRNL.000840326 - 1000 Multnomah Count		124.17	
	JRNL.000840328 - CR	60350:Indir	(5.47)	
		CR Total	(5.47)	
	JRNL.000840328 - 1000 Multnomah Count		(5.47)	

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	JRNL.000840329 - CR	60350:Indir	(0.14)	
	CR Total		(0.14)	
	JRNL.000840329 - 1000 Multnomah Count		(0.14)	
	JRNL.000840330 - CR	60350:Indir	(0.18)	
	CR Total		(0.18)	
	JRNL.000840330 - 1000 Multnomah Count		(0.18)	
	JRNL.000840331 - CR	60350:Indir	(43.31)	
	CR Total		(43.31)	
	JRNL.000840331 - 1000 Multnomah Count		(43.31)	
	JRNL.000840332 - DR	60350:Indir	5.40	
	DR Total		5.40	
	JRNL.000840332 - 1000 Multnomah Count		5.40	
	JRNL.000840337 - CR	60350:Indir	(0.16)	
	CR Total		(0.16)	
	JRNL.000840337 - 1000 Multnomah Count		(0.16)	
	JRNL.000840745 - DR	60350:Indir	130.54	
	DR Total		130.54	
	JRNL.000840745 - 1000 Multnomah Count		130.54	
	JRNL.000848877 - CR	60141:Insu	(50.02)	
	CR Total		(50.02)	
	JRNL.000848877 - 1000 Multnomah Count		(50.02)	
30004 Federal - Primary Care (PC) 330 - 93.224 Total			283.89	
30005 Other Roots & Wings Strong Start for Kids	JRNL.000848910 - DR	60000:Pern	1,592.00	
		60130:Sala	601.96	
		60140:Insu	490.36	
		60170:Prof	8,139.62	
		60240:Supp	397.20	
		60246:Med	6,542.30	
		60350:Indir	357.53	
	DR Total		18,120.97	
	JRNL.000848910 - 1000 Multnomah Count		18,120.97	
	JRNL.000848925 - CR	50210:Non	(85,000.00)	
	CR Total		(85,000.00)	
	JRNL.000848925 - 1000 Multnomah Count		(85,000.00)	
30005 Other Roots & Wings Strong Start for Kids Total			(66,879.03)	
30006 State - Oregon Refugee Health Promotion	JRNL.000848874 - CR	50320:Casi	(15,849.88)	
	CR Total		(15,849.88)	
	JRNL.000848874 - 1000 Multnomah Count		(15,849.88)	
	JRNL.000848925 - CR	50320:Casi	(15,849.88)	
	CR Total		(15,849.88)	
	DR	50320:Casi	15,849.88	
	DR Total		15,849.88	
	JRNL.000848925 - 1000 Multnomah Count		0.00	
30006 State - Oregon Refugee Health Promotion Total			(15,849.88)	
30007 Federal - Homeless General - 93.224	JRNL.000813405 - CR	60350:Indir	(0.46)	
	CR Total		(0.46)	

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	DR	60350:Indir	0.55
	DR Total		0.55
JRNL.000813405 - 1000 Multnomah Count			0.09
JRNL.000840334 - CR	60350:Indir		(0.01)
	CR Total		(0.01)
JRNL.000840334 - 1000 Multnomah Count			(0.01)
JRNL.000840335 - CR	60350:Indir		(0.43)
	CR Total		(0.43)
JRNL.000840335 - 1000 Multnomah Count			(0.43)
JRNL.000840336 - DR	60350:Indir		166.01
	DR Total		166.01
JRNL.000840336 - 1000 Multnomah Count			166.01
JRNL.000848877 - CR	60141:Insu		(250.03)
	CR Total		(250.03)
JRNL.000848877 - 1000 Multnomah Count			(250.03)
30007 Federal - Homeless General - 93.224 Total			(84.37)
30009 Federal - AIDS Education and Training Centers - University of Washington - 93.145	JRNL.000848910 - DR	60260:Trair	97.20
	DR Total		97.20
	JRNL.000848910 - 1000 Multnomah Count		97.20
	JRNL.000848925 - CR	60260:Trair	(97.20)
		CR Total	(97.20)
	DR	60260:Trair	97.20
	DR Total		97.20
	JRNL.000848925 - 1000 Multnomah Count		0.00
30009 Federal - AIDS Education and Training Centers - University of Washington - 93.145 Total			97.20
30012 State - School Based Health Clinics (SBHC)	JRNL.000831709 - DR	60380:Inter	4,350.16
	DR Total		4,350.16
	JRNL.000831709 - 1000 Multnomah Count		4,350.16
	JRNL.000831710 - DR	60370:Inter	179.69
	DR Total		179.69
	JRNL.000831710 - 1000 Multnomah Count		179.69
	JRNL.000831713 - DR	60461:Inter	903.71
	DR Total		903.71
	JRNL.000831713 - 1000 Multnomah Count		903.71
30012 State - School Based Health Clinics (SBHC) Total			5,433.56
30013 Fee for Services (FFS) - Medicaid - Care Oregon	JRNL.000831709 - DR	60380:Inter	226,593.05
	DR Total		226,593.05
	JRNL.000831709 - 1000 Multnomah Count		226,593.05
	JRNL.000831710 - DR	60370:Inter	10,515.25
	DR Total		10,515.25
	JRNL.000831710 - 1000 Multnomah Count		10,515.25
	JRNL.000831715 - DR	60462:Inter	1,523.25
	DR Total		1,523.25
	JRNL.000831715 - 1000 Multnomah Count		1,523.25
	JRNL.000840760 - CR	60430:Inter	(1,973.84)
	CR Total		(1,973.84)

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JRNL.000840760 - 1000 Multnomah Count	(1,973.84)	
JRNL.000840761 - CR 60430:Inter	(1,973.84)	
CR Total	(1,973.84)	
JRNL.000840761 - 1000 Multnomah Count	(1,973.84)	
JRNL.000840762 - CR 60430:Inter	(1,973.84)	
CR Total	(1,973.84)	
JRNL.000840762 - 1000 Multnomah Count	(1,973.84)	
JRNL.000840763 - CR 60430:Inter	(1,973.84)	
CR Total	(1,973.84)	
JRNL.000840763 - 1000 Multnomah Count	(1,973.84)	
JRNL.000840764 - CR 60430:Inter	(1,973.84)	
CR Total	(1,973.84)	
JRNL.000840764 - 1000 Multnomah Count	(1,973.84)	
JRNL.000840765 - CR 60430:Inter	(1,973.84)	
CR Total	(1,973.84)	
JRNL.000840765 - 1000 Multnomah Count	(1,973.84)	
JRNL.000840766 - CR 60430:Inter	(1,973.84)	
CR Total	(1,973.84)	
JRNL.000840766 - 1000 Multnomah Count	(1,973.84)	
JRNL.000840767 - CR 60430:Inter	(1,973.84)	
CR Total	(1,973.84)	
JRNL.000840767 - 1000 Multnomah Count	(1,973.84)	
JRNL.000840768 - CR 60430:Inter	(1,973.84)	
CR Total	(1,973.84)	
JRNL.000840768 - 1000 Multnomah Count	(1,973.84)	
JRNL.000840769 - CR 60430:Inter	(1,973.84)	
CR Total	(1,973.84)	
JRNL.000840769 - 1000 Multnomah Count	(1,973.84)	
JRNL.000846923 - CR 50400:Retu	(186.84)	
CR Total	(186.84)	
DR 50400:Retu	823,002.50	
DR Total	823,002.50	
JRNL.000846923 - 1000 Multnomah Count	822,815.66	
JRNL.000846924 - CR 50400:Retu	(34.64)	
CR Total	(34.64)	
DR 50400:Retu	920,284.28	
DR Total	920,284.28	
JRNL.000846924 - 1000 Multnomah Count	920,249.64	
JRNL.000848863 - DR 60430:Inter	12,097.95	
DR Total	12,097.95	
JRNL.000848863 - 1000 Multnomah Count	12,097.95	
JRNL.000848865 - DR 60430:Inter	822.03	
DR Total	822.03	
JRNL.000848865 - 1000 Multnomah Count	822.03	
JRNL.000848866 - DR 60430:Inter	4,252.58	
DR Total	4,252.58	

	JRNL.000848866 - 1000 Multnomah Count	4,252.58	
	JRNL.000848869 - DR	60430:Inter	22,540.59
	DR Total		22,540.59
	JRNL.000848869 - 1000 Multnomah Count		22,540.59
	JRNL.000848870 - DR	60430:Inter	15,479.90
	DR Total		15,479.90
	JRNL.000848870 - 1000 Multnomah Count		15,479.90
	JRNL.000848874 - CR	50320:Casl	(257,043.11
	CR Total		(257,043.11
	JRNL.000848874 - 1000 Multnomah Count		(257,043.11
30013 Fee for Services (FFS) - Medicaid - Care Oregon Total			1,760,108.3
30014 Fee for Services (FFS) - Medicaid	JRNL.000831709 - DR	60380:Inter	89,695.97
	DR Total		89,695.97
	JRNL.000831709 - 1000 Multnomah Count		89,695.97
	JRNL.000831710 - DR	60370:Inter	8,354.73
	DR Total		8,354.73
	JRNL.000831710 - 1000 Multnomah Count		8,354.73
	JRNL.000831713 - DR	60461:Inter	74.17
	DR Total		74.17
	JRNL.000831713 - 1000 Multnomah Count		74.17
	JRNL.000831715 - DR	60462:Inter	1,266.62
	DR Total		1,266.62
	JRNL.000831715 - 1000 Multnomah Count		1,266.62
	JRNL.000840760 - CR	60430:Inter	(3,559.45)
	CR Total		(3,559.45)
	JRNL.000840760 - 1000 Multnomah Count		(3,559.45)
	JRNL.000840761 - CR	60430:Inter	(3,559.45)
	CR Total		(3,559.45)
	JRNL.000840761 - 1000 Multnomah Count		(3,559.45)
	JRNL.000840762 - CR	60430:Inter	(3,559.45)
	CR Total		(3,559.45)
	JRNL.000840762 - 1000 Multnomah Count		(3,559.45)
	JRNL.000840763 - CR	60430:Inter	(3,559.45)
	CR Total		(3,559.45)
	JRNL.000840763 - 1000 Multnomah Count		(3,559.45)
	JRNL.000840764 - CR	60430:Inter	(3,559.45)
	CR Total		(3,559.45)
	JRNL.000840764 - 1000 Multnomah Count		(3,559.45)
	JRNL.000840765 - CR	60430:Inter	(3,559.45)
	CR Total		(3,559.45)
	JRNL.000840765 - 1000 Multnomah Count		(3,559.45)
	JRNL.000840766 - CR	60430:Inter	(3,559.45)
	CR Total		(3,559.45)
	JRNL.000840766 - 1000 Multnomah Count		(3,559.45)
	JRNL.000840767 - CR	60430:Inter	(3,559.45)
	CR Total		(3,559.45)

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	JRNL.000840767 - 1000 Multnomah Count	(3,559.45)	
	JRNL.000840768 - CR 60430:Inter	(3,559.45)	
	CR Total	(3,559.45)	
	JRNL.000840768 - 1000 Multnomah Count	(3,559.45)	
	JRNL.000840769 - CR 60430:Inter	(3,559.45)	
	CR Total	(3,559.45)	
	JRNL.000840769 - 1000 Multnomah Count	(3,559.45)	
	JRNL.000846926 - CR 50400:Retu	(124.36)	
	CR Total	(124.36)	
	DR 50400:Retu	284,282.50	
	DR Total	284,282.50	
	JRNL.000846926 - 1000 Multnomah Count	284,158.14	
	JRNL.000848863 - DR 60430:Inter	21,816.29	
	DR Total	21,816.29	
	JRNL.000848863 - 1000 Multnomah Count	21,816.29	
	JRNL.000848865 - DR 60430:Inter	1,482.35	
	DR Total	1,482.35	
	JRNL.000848865 - 1000 Multnomah Count	1,482.35	
	JRNL.000848866 - DR 60430:Inter	7,668.71	
	DR Total	7,668.71	
	JRNL.000848866 - 1000 Multnomah Count	7,668.71	
	JRNL.000848869 - DR 60430:Inter	40,647.53	
	DR Total	40,647.53	
	JRNL.000848869 - 1000 Multnomah Count	40,647.53	
	JRNL.000848870 - DR 60430:Inter	27,914.97	
	DR Total	27,914.97	
	JRNL.000848870 - 1000 Multnomah Count	27,914.97	
30014 Fee for Services (FFS) - Medicaid Total			447,484.98
30015 Fee for Services (FFS) - Medicare	JRNL.000831709 - DR 60380:Inter	94,605.98	
	DR Total	94,605.98	
	JRNL.000831709 - 1000 Multnomah Count	94,605.98	
	JRNL.000831710 - DR 60370:Inter	7,461.83	
	DR Total	7,461.83	
	JRNL.000831710 - 1000 Multnomah Count	7,461.83	
	JRNL.000831715 - DR 60462:Inter	4,908.99	
	DR Total	4,908.99	
	JRNL.000831715 - 1000 Multnomah Count	4,908.99	
	JRNL.000840760 - CR 60430:Inter	(2,615.89)	
	CR Total	(2,615.89)	
	JRNL.000840760 - 1000 Multnomah Count	(2,615.89)	
	JRNL.000840761 - CR 60430:Inter	(2,615.89)	
	CR Total	(2,615.89)	
	JRNL.000840761 - 1000 Multnomah Count	(2,615.89)	
	JRNL.000840762 - CR 60430:Inter	(2,615.89)	
	CR Total	(2,615.89)	
	JRNL.000840762 - 1000 Multnomah Count	(2,615.89)	



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	JRNL.000840763 - CR	60430:Inter	(2,615.89)	
	CR Total		(2,615.89)	
	JRNL.000840763 - 1000 Multnomah Count		(2,615.89)	
	JRNL.000840764 - CR	60430:Inter	(2,615.89)	
	CR Total		(2,615.89)	
	JRNL.000840764 - 1000 Multnomah Count		(2,615.89)	
	JRNL.000840765 - CR	60430:Inter	(2,615.89)	
	CR Total		(2,615.89)	
	JRNL.000840765 - 1000 Multnomah Count		(2,615.89)	
	JRNL.000840766 - CR	60430:Inter	(2,615.89)	
	CR Total		(2,615.89)	
	JRNL.000840766 - 1000 Multnomah Count		(2,615.89)	
	JRNL.000840767 - CR	60430:Inter	(2,615.89)	
	CR Total		(2,615.89)	
	JRNL.000840767 - 1000 Multnomah Count		(2,615.89)	
	JRNL.000840768 - CR	60430:Inter	(2,615.89)	
	CR Total		(2,615.89)	
	JRNL.000840768 - 1000 Multnomah Count		(2,615.89)	
	JRNL.000840769 - CR	60430:Inter	(2,615.89)	
	CR Total		(2,615.89)	
	JRNL.000840769 - 1000 Multnomah Count		(2,615.89)	
	JRNL.000846925 - CR	50400:Retu	(550.25)	
	CR Total		(550.25)	
	DR	50400:Retu	192,297.63	
	DR Total		192,297.63	
	JRNL.000846925 - 1000 Multnomah Count		191,747.38	
	JRNL.000848863 - DR	60430:Inter	16,033.07	
	DR Total		16,033.07	
	JRNL.000848863 - 1000 Multnomah Count		16,033.07	
	JRNL.000848865 - DR	60430:Inter	1,089.41	
	DR Total		1,089.41	
	JRNL.000848865 - 1000 Multnomah Count		1,089.41	
	JRNL.000848866 - DR	60430:Inter	5,635.82	
	DR Total		5,635.82	
	JRNL.000848866 - 1000 Multnomah Count		5,635.82	
	JRNL.000848869 - DR	60430:Inter	29,872.38	
	DR Total		29,872.38	
	JRNL.000848869 - 1000 Multnomah Count		29,872.38	
	JRNL.000848870 - DR	60430:Inter	20,515.07	
	DR Total		20,515.07	
	JRNL.000848870 - 1000 Multnomah Count		20,515.07	
30015 Fee for Services (FFS) - Medicare Total			345,711.03	
30017 Fee for Services (FFS) - Oregon ContraceptiveCare (CCare)	JRNL.000831709 - DR	60380:Inter	8,044.39	
	DR Total		8,044.39	
	JRNL.000831709 - 1000 Multnomah Count		8,044.39	
	JRNL.000831710 - DR	60370:Inter	401.52	

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		DR Total	401.52	
	JRNL.000831710 - 1000 Multnomah Count		401.52	
30017 Fee for Services (FFS) - Oregon ContraceptiveCare (CCare) Total			8,445.91	
30023 Other - OCHIN	JRNL.000848874 - CR	50320:Casl	(13,654.30)	
	CR Total		(13,654.30)	
	JRNL.000848874 - 1000 Multnomah Count		(13,654.30)	
	JRNL.000848925 - CR	50320:Casl	(13,654.30)	
	CR Total		(13,654.30)	
	DR	50320:Casl	13,654.30	
	DR Total		13,654.30	
	JRNL.000848925 - 1000 Multnomah Count		0.00	
30023 Other - OCHIN Total			(13,654.30)	
30034 Other - Emergency Department Utilization	JRNL.000848874 - CR	50320:Casl	(113,038.25)	
	CR Total		(113,038.25)	
	JRNL.000848874 - 1000 Multnomah Count		(113,038.25)	
	JRNL.000848925 - CR	50320:Casl	(113,038.25)	
	CR Total		(113,038.25)	
	DR	50320:Casl	113,038.25	
	DR Total		113,038.25	
	JRNL.000848925 - 1000 Multnomah Count		0.00	
30034 Other - Emergency Department Utilization Total			(113,038.25)	
30035 Other - Medicare Wellness	JRNL.000848874 - CR	50320:Casl	(132,500.85)	
	CR Total		(132,500.85)	
	JRNL.000848874 - 1000 Multnomah Count		(132,500.85)	
	JRNL.000848925 - CR	50320:Casl	(132,500.85)	
	CR Total		(132,500.85)	
	DR	50320:Casl	132,500.85	
	DR Total		132,500.85	
	JRNL.000848925 - 1000 Multnomah Count		0.00	
30035 Other - Medicare Wellness Total			(132,500.85)	
30038 Other - Gilead FOCUS	JRNL.000848874 - CR	50320:Casl	(23,600.06)	
	CR Total		(23,600.06)	
	JRNL.000848874 - 1000 Multnomah Count		(23,600.06)	
	JRNL.000848925 - CR	50320:Casl	(23,600.06)	
	CR Total		(23,600.06)	
	DR	50320:Casl	23,600.06	
	DR Total		23,600.06	
	JRNL.000848925 - 1000 Multnomah Count		0.00	
30038 Other - Gilead FOCUS Total			(23,600.06)	
30039 Fee for Services (FFS) - Narcan Outside Agency Distribution	JRNL.000829735 - DR	60310:Phar	1,982.30	
	DR Total		1,982.30	
	JRNL.000829735 - 1000 Multnomah Count		1,982.30	
	JRNL.000829736 - CR	60310:Phar	(143.20)	
	CR Total		(143.20)	
	JRNL.000829736 - 1000 Multnomah Count		(143.20)	
30039 Fee for Services (FFS) - Narcan Outside Agency Distribution Total			1,839.10	

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30044 Federal - Rapid Start - Special Projects - 93.928	JRNL.000831687 - CR	60350:Indir	(2,186.97)
	CR Total		(2,186.97)
	JRNL.000831687 - 1000 Multnomah Count		(2,186.97)
	JRNL.000831750 - DR	60370:Inter	40.49
	DR Total		40.49
	JRNL.000831750 - 1000 Multnomah Count		40.49
	JRNL.000831755 - DR	60370:Inter	7.00
	DR Total		7.00
	JRNL.000831755 - 1000 Multnomah Count		7.00
	JRNL.000840351 - CR	60370:Inter	(18.20)
	CR Total		(18.20)
	JRNL.000840351 - 1000 Multnomah Count		(18.20)
	JRNL.000840356 - DR	60370:Inter	7.00
	DR Total		7.00
	JRNL.000840356 - 1000 Multnomah Count		7.00
	JRNL.000848925 - CR	50170:Inter	(3,811.05)
	CR Total		(3,811.05)
	JRNL.000848925 - 1000 Multnomah Count		(3,811.05)
30044 Federal - Rapid Start - Special Projects - 93.928 Total			(5,961.73)
30046 Other - Association of Oregon Community Mental Health Programs	JRNL.000840261 - CR	60350:Indir	(2.20)
	CR Total		(2.20)
	JRNL.000840261 - 1000 Multnomah Count		(2.20)
30046 Other - Association of Oregon Community Mental Health Programs Total			(2.20)
30048 Other - Virtual Care Innovation Network	JRNL.000840306 - CR	60350:Indir	(0.10)
	CR Total		(0.10)
	JRNL.000840306 - 1000 Multnomah Count		(0.10)
30048 Other - Virtual Care Innovation Network Total			(0.10)
30049 Fee for Services (FFS) - Patient Fees 3rd Party	JRNL.000831709 - DR	60380:Inter	9,063.76
	DR Total		9,063.76
	JRNL.000831709 - 1000 Multnomah Count		9,063.76
	JRNL.000831710 - DR	60370:Inter	301.83
	DR Total		301.83
	JRNL.000831710 - 1000 Multnomah Count		301.83
	JRNL.000846922 - CR	50400:Retu	(3,191.06)
	CR Total		(3,191.06)
	DR	50400:Retu	74,730.12
	DR Total		74,730.12
	JRNL.000846922 - 1000 Multnomah Count		71,539.06
	JRNL.000848874 - CR	50320:Casl	(128,841.25)
	CR Total		(128,841.25)
	JRNL.000848874 - 1000 Multnomah Count		(128,841.25)
30049 Fee for Services (FFS) - Patient Fees 3rd Party Total			(47,936.60)
30050 Fee for Services (FFS) - Patient Fees	JRNL.000840760 - CR	60430:Inter	(244.53)
	CR Total		(244.53)
	JRNL.000840760 - 1000 Multnomah Count		(244.53)
	JRNL.000840761 - CR	60430:Inter	(244.53)

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		CR Total	(244.53)	
	JRNL.000840761 - 1000 Multnomah Count		(244.53)	
	JRNL.000840762 - CR 60430:Inter		(244.53)	
		CR Total	(244.53)	
	JRNL.000840762 - 1000 Multnomah Count		(244.53)	
	JRNL.000840763 - CR 60430:Inter		(244.53)	
		CR Total	(244.53)	
	JRNL.000840763 - 1000 Multnomah Count		(244.53)	
	JRNL.000840764 - CR 60430:Inter		(244.53)	
		CR Total	(244.53)	
	JRNL.000840764 - 1000 Multnomah Count		(244.53)	
	JRNL.000840765 - CR 60430:Inter		(244.53)	
		CR Total	(244.53)	
	JRNL.000840765 - 1000 Multnomah Count		(244.53)	
	JRNL.000840766 - CR 60430:Inter		(244.53)	
		CR Total	(244.53)	
	JRNL.000840766 - 1000 Multnomah Count		(244.53)	
	JRNL.000840767 - CR 60430:Inter		(244.53)	
		CR Total	(244.53)	
	JRNL.000840767 - 1000 Multnomah Count		(244.53)	
	JRNL.000840768 - CR 60430:Inter		(244.53)	
		CR Total	(244.53)	
	JRNL.000840768 - 1000 Multnomah Count		(244.53)	
	JRNL.000840769 - CR 60430:Inter		(244.53)	
		CR Total	(244.53)	
	JRNL.000840769 - 1000 Multnomah Count		(244.53)	
	JRNL.000848863 - DR 60430:Inter		1,498.72	
		DR Total	1,498.72	
	JRNL.000848863 - 1000 Multnomah Count		1,498.72	
	JRNL.000848865 - DR 60430:Inter		101.83	
		DR Total	101.83	
	JRNL.000848865 - 1000 Multnomah Count		101.83	
	JRNL.000848866 - DR 60430:Inter		526.82	
		DR Total	526.82	
	JRNL.000848866 - 1000 Multnomah Count		526.82	
	JRNL.000848869 - DR 60430:Inter		2,792.38	
		DR Total	2,792.38	
	JRNL.000848869 - 1000 Multnomah Count		2,792.38	
	JRNL.000848870 - DR 60430:Inter		1,917.69	
		DR Total	1,917.69	
	JRNL.000848870 - 1000 Multnomah Count		1,917.69	
	JRNL.000848874 - CR 50320:Casl		(3,553.52)	
		CR Total	(3,553.52)	
	JRNL.000848874 - 1000 Multnomah Count		(3,553.52)	
30050 Fee for Services (FFS) - Patient Fees Total			838.62	
32357 FED:RW Title IV	JRNL.000829739 - CR 30920:Une		(2,700.00)	

		CR Total	(2,700.00)
	JRNL.000829739 - 1000 Multnomah Count		(2,700.00)
32357 FED:RW Title IV Total			(2,700.00)
32360 ST:FamilyPlan 93.217	JRNL.000829740 - CR	30920:Unei	(47,459.90)
	CR Total		(47,459.90)
	DR	30920:Unei	47,459.90
	DR Total		47,459.90
	JRNL.000829740 - 1000 Multnomah Count		(0.00)
32360 ST:FamilyPlan 93.217 Total			(0.00)
32447 OCHIN CHARN BRIDGES	JRNL.000848874 - DR	60560:Casi	13,654.30
	DR Total		13,654.30
	JRNL.000848874 - 1000 Multnomah Count		13,654.30
32447 OCHIN CHARN BRIDGES Total			13,654.30
32859 Emergency Department Utilization	JRNL.000848874 - DR	60560:Casi	113,038.25
	DR Total		113,038.25
	JRNL.000848874 - 1000 Multnomah Count		113,038.25
32859 Emergency Department Utilization Total			113,038.25
32861 Medicare Wellness	JRNL.000848874 - DR	60560:Casi	132,500.85
	DR Total		132,500.85
	JRNL.000848874 - 1000 Multnomah Count		132,500.85
32861 Medicare Wellness Total			132,500.85
32900 Gilead FOCUS	JRNL.000848874 - DR	60560:Casi	23,600.06
	DR Total		23,600.06
	JRNL.000848874 - 1000 Multnomah Count		23,600.06
32900 Gilead FOCUS Total			23,600.06
33007 **DNU** Other Roots & Wings Strong Start for Kids	JRNL.000848910 - CR	60000:Pern	(1,592.00)
		60130:Sala	(601.96)
		60140:Insu	(490.36)
		60170:Profi	(8,139.62)
		60240:Supr	(397.20)
		60246:Med	(6,542.30)
		60350:Indir	(357.53)
	CR Total		(18,120.97)
	JRNL.000848910 - 1000 Multnomah Count		(18,120.97)
	JRNL.000848925 - DR	50210:Non-	85,000.00
	DR Total		85,000.00
	JRNL.000848925 - 1000 Multnomah Count		85,000.00
33007 **DNU** Other Roots & Wings Strong Start for Kids Total			66,879.03
40140 Patient Fees-3rdPrty	JRNL.000848874 - DR	60560:Casi	128,841.25
	DR Total		128,841.25
	JRNL.000848874 - 1000 Multnomah Count		128,841.25
40140 Patient Fees-3rdPrty Total			128,841.25
40160 Patient Fees	JRNL.000848874 - DR	60560:Casi	3,553.52
	DR Total		3,553.52
	JRNL.000848874 - 1000 Multnomah Count		3,553.52
40160 Patient Fees Total			3,553.52

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Grand Total				1,933,399.8	
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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

## Journal Entries

**\*Board Members sent Execl spreadsheet**

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525
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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.



1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525
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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.



The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525	526	527	528	529	530	531	532	533	534	535	536	537	538	539	540	541	542	543	544	545	546	547	548	549	550	551	552	553	554	555	556	557	558	559	560	561	562	563	564	565	566	567	568	569	570	571	572	573	574	575	576	577	578	579	580	581	582	583	584	585	586	587	588	589	590	591	592	593	594	595	596	597	598	599	600	601	602	603	604	605	606	607	608	609	610	611	612	613	614	615	616	617	618	619	620	621	622	623	624	625	626	627	628	629	630	631	632	633	634	635	636	637	638	639	640	641	642	643	644	645	646	647	648	649	650	651	652	653	654	655	656	657	658	659	660	661	662	663	664	665	666	667	668	669	670	671	672	673	674	675	676	677	678	679	680	681	682	683	684	685	686	687	688	689	690	691	692	693	694	695	696	697	698	699	700	701	702	703	704	705	706	707	708	709	710	711	712	713	714	715	716	717	718	719	720	721	722	723	724	725	726	727	728	729	730	731	732	733	734	735	736	737	738	739	740	741	742	743	744	745	746	747	748	749	750	751	752	753	754	755	756	757	758	759	760	761	762	763	764	765	766	767	768	769	770	771	772	773	774	775	776	777	778	779	780	781	782	783	784	785	786	787	788	789	790	791	792	793	794	795	796	797	798	799	800	801	802	803	804	805	806	807	808	809	810	811	812	813	814	815	816	817	818	819	820	821	822	823	824	825	826	827	828	829	830	831	832	833	834	835	836	837	838	839	840	841	842	843	844	845	846	847	848	849	850	851	852	853	854	855	856	857	858	859	860	861	862	863	864	865	866	867	868	869	870	871	872	873	874	875	876	877	878	879	880	881	882	883	884	885	886	887	888	889	890	891	892	893	894	895	896	897	898	899	900	901	902	903	904	905	906	907	908	909	910	911	912	913	914	915	916	917	918	919	920	921	922	923	924	925	926	927	928	929	930	931	932	933	934	935	936	937	938	939	940	941	942	943	944	945	946	947	948	949	950	951	952	953	954	955	956	957	958	959	960	961	962	963	964	965	966	967	968	969	970	971	972	973	974	975	976	977	978	979	980	981	982	983	984	985	986	987	988	989	990	991	992	993	994	995	996	997	998	999	1000	1001	1002	1003	1004	1005	1006	1007	1008	1009	1010	1011	1012	1013	1014	1015	1016	1017	1018	1019	1020	1021	1022	1023	1024	1025	1026	1027	1028	1029	1030	1031	1032	1033	1034	1035	1036	1037	1038	1039	1040	1041	1042	1043	1044	1045	1046	1047	1048	1049	1050	1051	1052	1053	1054	1055	1056	1057	1058	1059	1060	1061	1062	1063	1064	1065	1066	1067	1068	1069	1070	1071	1072	1073	1074	1075	1076	1077	1078	1079	1080	1081	1082	1083	1084	1085	1086	1087	1088	1089	1090	1091	1092	1093	1094	1095	1096	1097	1098	1099	1100	1101	1102	1103	1104	1105	1106	1107	1108	1109	1110	1111	1112	1113	1114	1115	1116	1117	1118	1119	1120	1121	1122	1123	1124	1125	1126	1127	1128	1129	1130	1131	1132	1133	1134	1135	1136	1137	1138	1139	1140	1141	1142	1143	1144	1145	1146	1147	1148	1149	1150	1151	1152	1153	1154	1155	1156	1157	1158	1159	1160	1161	1162	1163	1164	1165	1166	1167	1168	1169	1170	1171	1172	1173	1174	1175	1176	1177	1178	1179	1180	1181	1182	1183	1184	1185	1186	1187	1188	1189	1190	1191	1192	1193	1194	1195	1196	1197	1198	1199	1200	1201	1202	1203	1204	1205	1206	1207	1208	1209	1210	1211	1212	1213	1214	1215	1216	1217	1218	1219	1220	1221	12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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.



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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525
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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.



1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525
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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.



The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525
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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

[illegible]

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525
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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525
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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525
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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525
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The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.




## Reference Guide: Internal Services and Indirect Charges

The Health Department's total indirect rate is made up of two separate rates. The first establishes support costs internal to the Health Department and the other identifies countywide (Central) support costs:

**Departmental Indirect Cost Rates:** Each department pays a rate based on departmental administrative costs incurred within the organization. Only costs not charged directly to grants are included in the departmental rates. This is the **Health Department Indirect Rate**, and is calculated using a cost pool method:

$$\frac{\text{Indirect Eligible Payroll}}{\text{Total Health Dept Direct Payroll}} = \text{HD Indirect Rate \%}$$


$$\text{HD Indirect Rate (\%)} \times \text{Division Payroll (\$)}^* = \text{Division pays to HD Indirect Cost Pool (\$)}$$

**Central Service Cost Allocation:** The Cost Allocation Plan identifies and distributes the personnel cost of services provided by County support divisions to County departments (Health, Sheriff, etc.) as a flat county-wide central service rate. Central services include Internal Auditor, Central Budget Office, Workday ERP Support, Central Finance, Central Human Resources and Strategic Sourcing.

**Combined Indirect Cost Rates:** These are the indirect rates that each department may charge to grants. Indirect cost rates are applied to direct personnel expenditures only.

Separate from indirect rate are internal services, which includes Fleet Management, Information Technology, Mail & Distribution, Facilities, and Risk Management. Internal services are directly charged to departmental users. Charges to the County departments are calculated to recover costs and maintain capital. Below is a short description of each internal service. Rates for the internal service providers are posted on the County's public website at:

<https://multco.us/budget/fy-2023-county-assets-cost-allocations>

## **Subject: Adjustments to Health Center Sub-Funds & Transfers of Health Center Resources**

This information is included in the journal entries and the balance sheet.

### **ADJUSTMENTS:**

Health Center financial activity (including any adjustments) no longer reside within General Fund Sub-Funds.

No adjustments made this period.

### **TRANSFERS:**

No transfers made this period.

Date	From	To	Amount
May 2022	Fund 1000 General Fund	Fund 3003-Health Department FQHC	\$9.2M

The financial reports will not be updated until the County completes its year end close. The year end close process runs through the end of August and financial reports will be available starting in September.