

Senior Law Project Evaluation Form

The Senior Law Project (SLP) is funded by Multnomah County Aging, Disabled, and Veteran Services and coordinated by the Portland Regional Office of Legal Aid Services of Oregon (LASO). Seniors who are 60 or older, and who either live in Multnomah County or have a legal issue in Multnomah County are eligible for a free 30 minute consultation with a SLP volunteer attorney. Intake sheets and evaluations are given to LASO for statistical and grant related purposes. LASO will keep your information confidential. SLP participants form a lawyer-client relationship with their SLP volunteer attorney. SLP participants are not clients of LASO.

We would like to get your opinion of the services you received. Please take a few minutes and fill out this form *after the lawyer has completed your case*. Then mail the form to Legal Aid. Thank you.

Name & Phone Number (optional): _____

1. How did you find out about the Senior Law Project?

3. Were you satisfied with how you were treated? ☐ Yes ☐ No Why?

4. Were you satisfied with your experience with the SLP attorney? ☐ Yes ☐ No Why?

6. How could the project be improved? _____

7. Other comments: _____

8. On a scale of 1 – 5 how satisfied were you with your experience with the Senior Law Project?

1

2

3

4

5

The Senior Law Project has a process that you can use if you have a complaint about the services you received. The complaint form is on the back of the evaluation form.

Please return this form to:

Volunteer Lawyers Project / Senior Law Project
Legal Aid Services of Oregon, Portland Regional Office
520 SW 6th Avenue, Suite 700, Portland, OR 97204
Shelby.Smith@lasoregon.org
Fax: (503) 295-9496

SENIOR LAW PROJECT COMPLAINT FORM

Please fill out this form if you have a complaint about the services that you received through the Senior Law Project. The Pro Bono Coordinator will contact you to discuss the complaint as soon as possible.

Your Name _____ Date _____

Address _____

Telephone Number _____

Lawyer's Name _____

What is your complaint? _____

What would you like to have done? _____

Other comments: _____

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