

OPI HOMECARE WORKER (HCW) RESOURCE SHEET



For questions related to OPI paychecks contact:

Multnomah County OPI Voucher Team

Email opi.vouchers@multco.us | **Phone** 503-988-8552

For questions related to your background check, or to submit background documentation contact: Homecare Worker Unit: Email HCW.unit@multco.us 503-988-7575 (message line)

OR PTC DCI HelpDesk: 1-855-565-0155 (24/7) Email ORPTCSupport@dcisoftware.com

Email: ptc.support@dhsosha.state.or.us (Getting started, Fobs)

Questions/Feedback/Accessibility: Email PTCProject.Info@dhsosha.state.or.us

Website: PTC.Oregon.Gov

OR PTC DCI Web Portal: <https://orptc.dcisoftware.com/>

Carewell/SEIU 503 TRAINING & BENEFITS (NEW WORKER/CONTINUING EDU)

Website: <https://www.carewellseiu503.org>

Email: carewellSEIU503benefits@risepartnership.com

Phone: 1-844-503-SEIU (7348)

OHCC TRAININGS, REGISTRY & REFERRAL SYSTEM, CUSTOMER RELATIONS



Phone: 877-624-6080; **Email:** OHCC.CustomerRelations@dhsosha.state.or.us

*Looking for Work? *Must log on every 90 days *Update your availability at www.or-hcc.org

Training Phone 877-867-0077; **Fax** 503-378-5886; **Email:** Training.OHCC@dhsosha.state.or.us

Training Certification/Pay differentials Email: CERTIFICATIONS.OHCC@dhsosha.state.or.us

PROVIDER RELATIONS UNIT: 1-800-241-3013; **Fax:** 503-947-5357

For W-2's, 1099's: 503-947-5138 (message line only)

EMPLOYMENT VERIFICATIONS - Submit a request on the [OHCC Customer Relations website:](http://OHCC.CustomerRelations@dhsosha.state.or.us)

<https://www.oregon.gov/dhs/SENIORS-DISABILITIES/HCC/PSW-HCW/Pages/index.aspx>

UNEMPLOYMENT CLAIMS: Fax to 503-947-5357 or Email to hcw.uiclaims@state.or.us

DIRECT DEPOSIT (EFT) \$ 503-945-6872; **Fax:** 503-945-6860

Email: DHSOHA.ProvDirDep@dhsosha.state.or.us

TRAVEL TIME CLAIMS \$ Mail to: 500 Summer St NE E-10, Salem, OR 97301

WAGE GARNISHMENTS \$ Email: OFS.AccountReceivable@dhsosha.state.or.us

DHS Office of Financial Services, Accounts Receivable Unit, E-79

500 Summer St, NE, Salem, OR 97301. 503-947-5126; Fax: 503-947-5120

Updated 12/29/2022

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OREGONSAVES RETIREMENT PLAN 💰 (844) 661-6777

Email: clientservices@oregonsaves.com

WORKERS COMPENSATION: 888-365-0001/503-378-3099; Fax: 503-378-5886

Email: WorkersComp.OHCC@dhsosha.state.or.us

IN-HOME SERVICES SCREENING (Message Line): 503-988-9450

ADULT PROTECTIVE SERVICES: 503-988-4450

ADULT CARE HOME PROGRAM: 503-988-3000

ADULT MENTAL HEALTH (AMH) PC20

County Mental Health phone number (503-988-5464)

OHA Provider Enrollment Unit phone number (1-800-422-5047)

INTELLECTUAL & DEVELOPMENTAL DISABILITIES SERVICES (PSWs): 503-988-3658

PSW Background checks Email: DD.backgroundchecks@multco.us, 503-988-9790

PSW Income Verification Email: psw.enrollment@state.or.us, 1-844-874-2788

PSW Helpline: 503-988-9485 **I/DD Service Screening:** 503-988-2535

I/DD Abuse Line: 971-201-2940

US CITIZENSHIP & IMMIGRATION SERVICES (USCIS) - EADs

1455 NW Overton Street, Suite 1, Portland, OR 97209

800-375-5283 (TTY 800-767-1833)

<https://www.uscis.gov>