



Program #25035 - ADVSD Case Management & In-Home Services (non-Medicaid) FY 2024 Department Requested

Department: County Human Services **Program Contact:** Marina Khalina
Program Offer Type: Existing **Program Offer Stage:** Department Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

This program serves older adults, people with disabilities, and Veterans who do not qualify for traditional Medicaid case management. They may experience complex or many problems that make it hard to remain in their homes. They are at risk for nursing facility placement. This non-traditional Medicaid program provides critical support that lets them remain at home.

Program Description

ISSUE: This program serves older adults, people with disabilities, and Veterans. They may experience complex or many problems that make it hard to remain in their homes. An outcome of community listening sessions was a four-year strategic plan for service delivery. The Division also changed its funding allocation to increase culturally specific services. Services focus on trauma informed case management and in-home support.

PROGRAM GOAL: Case management and in-home services use a comprehensive, person-centered approach. It supports participants to remain independent at home. The program supports family caregivers and delays the need for costly Medicaid services. It also helps avoid nursing facility placement. As an example, the program can help to arrange housekeeping and grocery shopping. Research shows case management can improve housing stability and prevent isolation. Partnerships with culturally specific agencies to provide this much needed case management, respite and support has a significant positive impact on communities of color and other severely marginalized communities that are disproportionately affected by lack of resources.

PROGRAM ACTIVITY: The Case Management and In-Home Services program is separate from the Long Term Services and Supports program. The program partners with community organizations to provide culturally responsive and specific services. Case managers work with participants and their families. They assess the needs for services and determine eligibility. Case managers also authorize and coordinate services. They develop and test the person-centered care plan. Other continued in-home services include respite, housekeeping, personal care, and grocery shopping. Case managers contact participants by phone and in-home visits. They reassess participant needs, provide reassurance, and advocate on their behalf. As needed, they provide information, help, and referral. In FY 2023 this program will include Medicaid funding from Oregon Project Independence-Medicaid (OPI-M) and Family Caregiver-Medicaid (FCAP).

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Number of people receiving case management and/or in-home services	2,672	3,400	3,400 ¹	3,400
Outcome	Percent of Oregon Project Independence participants who did not enroll in Title XIX services	85% ²	94%	85%	87%

Performance Measures Descriptions

¹This estimate includes OPI-M and FCAP which are currently awaiting Centers for Medicare and Medicaid Services approval.

²Methodology for calculation of actuals was updated in FY22.

Legal / Contractual Obligation

In Multnomah County, ADVSD has a contract with the Oregon Department of Human Services to administer programs under the Federal Older Americans Act. Oregon Revised Statute 410 allows for the administration of services to older adults and people with disabilities through local governmental entities.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$198,407	\$423,966	\$251,148	\$1,004,049
Contractual Services	\$1,244,795	\$10,753,202	\$1,337,790	\$10,763,703
Materials & Supplies	\$104	\$16,191	\$104	\$16,191
Internal Services	\$77,196	\$216,494	\$94,315	\$378,177
Total GF/non-GF	\$1,520,502	\$11,409,853	\$1,683,357	\$12,162,120
Program Total:	\$12,930,355		\$13,845,477	
Program FTE	1.13	3.47	1.43	9.26

Program Revenues				
Intergovernmental	\$0	\$11,402,067	\$0	\$12,154,334
Service Charges	\$0	\$7,786	\$0	\$7,786
Total Revenue	\$0	\$11,409,853	\$0	\$12,162,120

Explanation of Revenues

This program generates \$115,473 in indirect revenues.
\$9,822,365 - Veteran's Directed Home & Community Services (Federal)
\$922,288 - Title XIX (Federal)
\$517,691 - Oregon Project Independence (State)
\$515,906 - Title IIIB (OAA – Supportive Services) (Federal)
\$168,722 - PWD OPI Pilot Project (State)
\$142,496 - Oregon Money Management Program (State)
\$61,045 - Title IIIE (OAA – Caregiver Support) (Federal)
\$8,821 - Title IIID (OAA – Health Promotion) (Federal)
\$7,786 - Client Employer Provider Fees (Local)

Significant Program Changes

Last Year this program was: FY 2023: 25035 ADVSD Case Management & In-Home Services (non-Medicaid)

FY 2024 decreased by 0.50 FTE Case Manager 2 that moved to ADVSD Safety Net Program (25036) and 0.41 FTE Program Specialist that moved to ADVSD Advocacy & Community Program Operations (25038).

FY 2023 added to support OPIM / FCAP – 1.00 FTE Program Supervisor, 2.00 FTE Case Manager 2, 1.00 FTE Case Manager Assistant, 2.00 FTE Office Assistant 2, 1.00 FTE Office Assistant Sr (program offer 25038 in FY 2023). (FY23 Budget modification DCHS-009-23).