



Program #40074 - Mental Health Residential Services FY 2024 Department Requested

Department: Health Department **Program Contact:** Christa Jones
Program Offer Type: Existing **Program Offer Stage:** Department Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

Mental Health Residential Services (RS) provides health and safety oversight to residential programs that house 652 individuals in Multnomah County. RS programs include: Secure Residential Treatment Facilities (SRTF), Residential Treatment Homes (RTH), Adult Care Homes, and a range of supportive/supported housing. These units provide stability, thereby decreasing the likelihood that participants will need acute care services or become houseless. In addition, RS hosts monthly trainings for residential providers, cultivating a learning environment on topics such as mental healthcare, ancillary supports, system navigation, and changes to/interpretation of Oregon Administrative Rule. Daily, RS engages providers regarding resident admissions/evictions to address bias, racism, and culturally responsive treatment needs.

Program Description

The Residential Services (RS) program provides regulatory, health and safety oversight, and technical assistance to designated residential mental health programs. Services are provided through the use of clinical consultations, problem-solving, participation in client interdisciplinary team meetings, review of appropriateness of unplanned discharges, and monitoring and enforcement of client rights. RS staff also participate in audits and licensing reviews. The RS team participates in monthly diversity, equity and inclusion discussions to better understand and take action against systemic racism, and how to support equitable outcomes for Black, Indigenous and People of Color (BIPOC) and other marginalized groups.

RS oversees approximately 85 residential programs, with approximately 652 clients, that include Secure Residential Treatment Programs, Residential Treatment Homes/Facilities, Adult Care Homes (ACH), Crisis/Respite Programs, and Supportive Housing Programs. RS provides health and safety oversight through the review and response to incident reports completed by residential programs. RS partners with Quality Management (QM) who hold Critical Incident Reviews with residential providers and provide a Root Cause Analysis as needed. -QM has processed approximately 12,384 incident reports.

RS supports the development of new mental health ACHs and the creation of new placement opportunities. Despite developing placements in seven new ACHs in 2022, six ACHs were lost from the provider network due to retirements, billing issues and lack of work/life balance.

The primary population served in RS programs are Choice Model eligible (diagnosis of severe persistent mental illness, under civil commitment and/or admitted to the Oregon State Hospital, OSH). RS also serves those who are under the jurisdiction of the Psychiatric Security Review Board and those receiving community restoration services under Aid and Assist orders. The Aid and Assist population served within residential programs is small, but it is expected to grow in 2023 to support increased individual liberties in the community and outside of institutional care at the OSH. Individuals who meet admission criteria for residential placement, but are not served by either Choice Model or the PSRB are referred to licensed residential programs through the RS program, referred to as CMHP placements.

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	# of placements that receive health and safety oversight by Residential Services	651	641	653	650
Outcome	% of Non-Multnomah County Residents Placed in RTH/F and SRTF Housing	22%	22%	22%	22%
Output	# of CMHP referrals managed by Residential Services	32	42	31	32

Performance Measures Descriptions

Legal / Contractual Obligation

Oregon Health Authority Intergovernmental Agreement for the Financing of Community Additions and Mental Health Services.

Health Share of Oregon Risk Accepting Entity Participation Agreement.

Revenue Contract with City of Portland Bureau of Housing and Community Development.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$1,216,902	\$506,654	\$1,356,247	\$515,664
Contractual Services	\$0	\$8,054,214	\$0	\$8,079,247
Materials & Supplies	\$4,258	\$6,620	\$4,492	\$6,930
Internal Services	\$149,731	\$120,044	\$163,222	\$101,847
Total GF/non-GF	\$1,370,891	\$8,687,532	\$1,523,961	\$8,703,688
Program Total:	\$10,058,423		\$10,227,649	
Program FTE	8.15	3.65	8.35	3.45

Program Revenues				
Intergovernmental	\$0	\$8,652,716	\$0	\$8,703,688
Beginning Working Capital	\$0	\$34,816	\$0	\$0
Total Revenue	\$0	\$8,687,532	\$0	\$8,703,688

Explanation of Revenues

Federal \$ 182,779 - State Mental Health Grant based on 2019-2021 IGA with State of Oregon

State \$ 8,520,909 - State Mental Health Grant based on 2019-2021 IGA with State of Oregon

Significant Program Changes

Last Year this program was: FY 2023: 40074 Mental Health Residential Services