



Program #40029 - FQHC-Rockwood Community Health Clinic **FY 2024 Adopted**

Department: Health Department **Program Contact:** Lynne Wiley

Program Offer Type: Existing **Program Offer Stage:** Adopted

Related Programs: 78237, 78238, 78239

Program Characteristics:

Executive Summary

Integrated Clinical Services (ICS) is the largest Federally Qualified Health Center (FQHC) in Oregon, providing high-quality, patient-centered health care and related services to communities across Multnomah County. Rockwood Community Health Clinic provided comprehensive, culturally appropriate primary care and behavioral health services to 3790 patients this year.

Program Description

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Over sixty percent of our patients identify as people of color, and more than 40% are best served in a language other than English, including more than 100 different languages. Nearly 15% of our patients have no insurance, and 95% of our clients live below 200% of the Federal Poverty Guideline. All programs within ICS are committed to improving health outcomes, reducing health disparities and ensuring access to healthcare. Rockwood Community Health Clinic (RCHC) is designed as a Patient-Centered Medical Home (PCMH). This model includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services, and collaboration with community partners. RCHC provides comprehensive, culturally appropriate services that include:

- Primary care services, including treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations)
- Integrated pharmacy and lab services
- Wraparound services: Medicaid eligibility screening, medical interpretation, transportation, case management and health education.

Over the past 12 months, the RCHC clinic saw 11,132 patients with services provided or interpreted in 16 plus languages. RCHC plays a significant role in providing safety net medical services to residents in a historically underserved community. The clinic provides culturally appropriate care to a diverse population with the largest groups served being Hispanic (36%), and White (32%). The remaining 32% of our patients identify as Asian, Black, Karen, Burmese, Russian, Somali, Zomi, Dari, Farsi, Nepali, Swahili, and Rohingya.

One-time-only facilities program offers for Rockwood were funded in the FY 2024 Budget year related to ongoing repairs and investments into the building following its acquisition in January 2023 (78237-78239).

Performance Measures

| Measure Type | Primary Measure | FY22 Actual | FY23 Budgeted | FY23 Estimate | FY24 Offer |
|--------------|----------------------------|-------------|---------------|---------------|------------|
| Output | Individual patients served | 4,246 | 4,560 | 4,455 | 4,760 |
| Outcome | Number of visits completed | 16,155 | 16,371 | 16,270 | 16, 564 |

Performance Measures Descriptions

Output: Individual Patients Served. This measure describes the number of unique clients assigned to this site and have received clinical care within the last 12 months.

Outcome: This is the total number of in clinic visits including PCP, BHP, and Nursing Specialty Care on site. Higher visit volumes means the clinic is better able to address the complex medical needs of the community more effectively.

Legal / Contractual Obligation

The Health Center complies with CLIA (Laboratory accreditation) requirements, CCO contractual requirements, compliance with the Bureau of Primary Health 330 Grant (HRSA), and the Patient-Centered Primary Care Home (PCPCH) program. The Health Center is accredited under the Joint Commission (TJC) and follows accreditation guidelines.

All costs and revenues generated by this program must also comply with the HRSA FQHC requirements.

Revenue/Expense Detail

| | Adopted General Fund | Adopted Other Funds | Adopted General Fund | Adopted Other Funds |
|-------------------------|-------------------------|------------------------|-------------------------|------------------------|
| Program Expenses | 2023 | 2023 | 2024 | 2024 |
| Personnel | \$0 | \$4,204,021 | \$0 | \$4,809,988 |
| Contractual Services | \$0 | \$241,091 | \$0 | \$187,057 |
| Materials & Supplies | \$0 | \$190,957 | \$0 | \$190,357 |
| Internal Services | \$0 | \$1,169,336 | \$0 | \$1,300,286 |
| Total GF/non-GF | \$0 | \$5,805,405 | \$0 | \$6,487,688 |
| Program Total: | \$5,805,405 | | \$6,487,688 | |
| Program FTE | 0.00 | 28.10 | 0.00 | 27.65 |

| Program Revenues | | | | |
|-------------------------|------------|--------------------|------------|--------------------|
| Intergovernmental | \$0 | \$764,768 | \$0 | \$764,768 |
| Service Charges | \$0 | \$5,040,637 | \$0 | \$5,722,920 |
| Total Revenue | \$0 | \$5,805,405 | \$0 | \$6,487,688 |

Explanation of Revenues

This program generates \$671,956 in indirect revenues.

Rockwood Community Health Center is supported by the federal BPHC grant, Medicaid/Medicare and other medical fees.

Charges for Svcs: \$ 98,794 - FQHC Rockwood Patient Fees

Federal: \$ 764,768 - Federal Primary Care (330) grant

Federal: \$ 5,624,126 - Mcaid/Mcare Charges for Services, FFS;APM

Significant Program Changes

Last Year this program was: FY 2023: 40029 FQHC-Rockwood Community Health Clinic

One front desk office assistant is added to support primary care, and a Nurse Practitioner Fellow has been added as limited duration. Additionally, challenges in hiring permanent staff have led to an increase in budgeting for Temp. All of this combined with the increased wages, indirect, fringe and insurance account for the significant increases in permanent and temp staffing.