

Department: County Human Services

Program Contact: Alexis Alberti

Program Offer Type: Existing

Program Offer Stage: Adopted

Related Programs:
Program Characteristics:

Executive Summary

The IDSD Abuse Investigation team provides abuse investigation and coordinates protective services. This increases the quality of life for individuals with intellectual and developmental disabilities. These services ensure the health and safety of clients. They also support client rights and access to criminal justice protections. The team delivers timely, equitable, person centered, and responsive services. The team strives to be collaborative. The services provided by the Abuse Investigation team ensure compliance with Oregon Administrative Rules and statutes and reduce the risk of abuse, neglect, and exploitation of clients. Abuse reporting decreased during the beginning of the COVID pandemic, but has now returned to pre-pandemic levels.

Program Description

ISSUE: The Abuse Investigation team protects the health, safety, and rights of individuals who are at increased risk for exploitation and abuse due to their intellectual or developmental disability.

PROGRAM GOALS: The Abuse Investigation team addresses four domains identified by the research on quality of life for individuals with intellectual and developmental disabilities. These include emotional, material, and physical well-being, and rights. The goals of the team include the following. First, increase access to services and criminal justice protections. The team does this through a process that centers clients' needs related to language, culture, race, health status, and financial situation. Second, increase and maintain client health and safety through safety plans. Third, improve service delivery by partnering with local, state and federal agencies. Finally, prevent further abuse through protective service action plans.

PROGRAM ACTIVITY: The goals outlined above correspond to three general areas of activity. These include access, collaboration, and prevention. In the area of access, investigators are responsible for ensuring that safety plans are in place. This increases client access to direct supports for health and safety needs. Additional responsibilities related to access include the review, screening, and investigation of allegations. These may be related to the death, alleged abuse, neglect, or exploitation of clients. Investigators use an equity lens to examine potential bias throughout this process, and use a trauma informed practice framework when determining appropriate follow up in each case. These services are conducted under the oversight of the Office of Training, Investigation, and Safety, which is a joint effort between DHS and OHA. They include investigations of care and non-care providers. Collaboration efforts include working relationships with local, state, and federal law enforcement agencies. Collaborations also occur with community partners. The team participates in the District Attorney's Multi-Disciplinary Team, the DD Advisory Committee, The Inter-Agency Committee for Abuse Prevention, the Incident Management Team, and the Critical Case Review Committee. This committee identifies safe options for high-risk clients experiencing complex situations. Prevention efforts include technical assistance and follow-up for protective services. This is also provided for recommended action plans.

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Number of investigations and death reviews closed. ¹	200	190	350	350
Outcome	Percent of abuse referrals screened within 3 working days. ²	40%	90%	65%	90%
Outcome	Percent of new investigations and death reviews closed within 55 days. ³	27%	N/A	50%	90%

Performance Measures Descriptions

¹ This measure was updated to recognize the work that is done to close all investigation types.

² This percentage dropped in FY22 due to increased data entry and documentation requirements by the State, as well as staff turnover.

³ This is a new measure that reflects the team's efforts to prevent a backlog of investigations.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$0	\$3,143,626	\$0	\$3,405,304
Contractual Services	\$0	\$1,000	\$0	\$1,000
Materials & Supplies	\$2,058	\$34,421	\$3,571	\$51,383
Internal Services	\$719	\$985,613	\$719	\$942,366
Total GF/non-GF	\$2,777	\$4,164,660	\$4,290	\$4,400,053
Program Total:	\$4,167,437		\$4,404,343	
Program FTE	0.00	26.00	0.00	26.00

Program Revenues				
Intergovernmental	\$0	\$4,164,660	\$0	\$4,196,805
Beginning Working Capital	\$0	\$0	\$0	\$203,248
Total Revenue	\$0	\$4,164,660	\$0	\$4,400,053

Explanation of Revenues

This program generates \$441,825 in indirect revenues.
 \$3,663,982 - State Mental Health Grant Abuse Investigation Services (Federal)
 \$532,823 - State Mental Health Grant Case Management (Federal)
 \$203,248 - Beginning Working Capital from State Mental Health Grant Abuse Investigation Services (Federal)

Significant Program Changes

Last Year this program was: FY 2023: 25014 IDDSD Abuse Investigations

IDDSD will use \$203,248 in one-time-only State funding from the 21-23 biennium to backfill reductions to the 23-25 State biennium funding to maintain current service levels for one year.