



CLIENT TEXT MESSAGING CONSENT FORM

Individuals Name:

DOB:

RISK OF USING TEXT MESSAGING

Text messaging has a number of risks that clients should consider. These include, but are not limited to the following:

- Text messages are not encrypted
- Text messages can be circulated or forwarded and may be stored
- Text messages can be received by unintended recipients
- Text message senders can easily misdirect text messages
- Back-up copies of text messages may exist even after the sender or the recipient has deleted his or her copy
- Employers have a right to inspect text messages transmitted through employer phones
- Text messages can be used as evidence in court
- Text messages may be subject to public records requests

CONDITIONS FOR THE USE OF TEXT MESSAGING

- Text messaging is not appropriate for life-threatening emergency situations
- Behavioral Health staff must not send any Protected Health Information via text messaging
- Clients must avoid sending any personal information to Multnomah County via text messaging
- Text messaging to or from a client may need to be transcribed by Behavioral Health staff into the client's services record as applicable in accordance with record retention requirements
- The client shall inform Multnomah County in writing of changes in his/her cell phone number
- The client shall notify Multnomah County in writing when he/she no longer wants to receive text messages from Multnomah County
- The client is responsible for protecting his/her cell phone or other means of access to text messaging Multnomah County is not liable for breaches of confidentiality caused by the client or any third party
- The client shall avoid use of his/her employer's cell phone to send/receive text messages to Multnomah County

CLIENT ACKNOWLEDGEMENT AND AGREEMENT

I acknowledge that I have read and fully understand the information Multnomah County has provided me regarding the risks of using text messaging. I consent to the conditions outlined above, and understand that Multnomah County may impose other conditions regarding text messaging use in the future.

Client/Guardian Signature	Date and Time
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Client/Guardian Email Address	Client/Guardian Cell Phone Number
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Client/Guardian Cell Phone Carrier

BHD Staff Member Name	BHD Program
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