



Program #30005A - Equity-Focused System Development & Capacity Building FY 2025 Department Requested

Department: Joint Office of Homeless Services **Program Contact:** Emily Nelson
Program Offer Type: Support **Program Offer Stage:** Department Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

The Joint Office of Homeless Services (JOHS) is dedicated to reducing homelessness through strategies that lead with racial equity. The JOHS relies on an extensive network of community-based organizations to provide equity-minded homeless services using best practices such as Assertive Engagement. This program offer supports equity-focused planning and capacity-building in the JOHS and provides system training, technical assistance and capacity-building to support the implementation of equity-focused best practices in homeless services systems of care. This includes training for managerial and frontline staff in the JOHS and in contracted community-based organizations.

Program Description

The Multnomah County Local Implementation Plan (LIP) for the Metro’s SHS Measure sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness, with a focus on disproportionately impacted Black, Indigenous, and other People of Color. The LIP specifically prioritizes expanding the network of culturally specific providers and culturally specific services.

This program offer funds capacity dedicated to coordinating, developing, and delivering equity-focused training to contracted provider agencies and to JOHS staff. Through this capacity, JOHS partners with the Department of County Human Services to deliver Assertive Engagement trainings to providers, and develops, delivers, and coordinates access to training for racial equity, culturally responsive and specific practices, trauma informed care, de-escalation, and other areas, with the goal of creating ongoing communities of practice among contracted agencies.

This program offer uses SHS Measure funding to support an increase in the number of culturally specific providers, and the range of culturally specific supportive housing services offered in the homeless response system, by (1) developing and administering training opportunities and technical assistance that builds racial equity competencies; (2) organizing and leading community-engaged planning efforts to expand the network of culturally specific organizations providing supportive housing services, including identifying capacity-building and organizational development needs of those organizations; (3) liaising between the JOHS and the network of culturally specific providers regarding matters related to services planning, policy development, organizational capacity building and trainings.

This program offer also funds capacity building technical assistance allocations to partner agencies in organizational infrastructure and program development for new, emerging, and culturally specific organizations that are needed for system expansion and long term system stability.

Performance Measures

| Measure Type | Performance Measure | FY23 Actual | FY24 Budgeted | FY24 Estimate | FY25 Target |
|--------------|------------------------------------------------------------------------------------------------------|-------------|---------------|---------------|-------------|
| Outcome | Number of qualified, not yet contracted providers reporting increased capacity to provide services** | N/A | N/A | N/A | 20 |
| Outcome | Percentage of trainees reporting increased understanding in best practice training areas | N/A | 75% | 75% | 75% |
| Outcome | Number of trainings delivered to providers and partners | N/A | 24 | 52 | 74* |
| Outcome | Number of engaged culturally-specific, not yet JOHS contracted providers | N/A | 25 | 30 | 25 |

Performance Measures Descriptions

*The FY 2025 Offer reflects reflects the actualized capacity of 4.00 FTE.
**This is a new measure in FY 2025.

Revenue/Expense Detail

| | Adopted General Fund | Adopted Other Funds | Department Requested General Fund | Department Requested Other Funds |
|-------------------------|-------------------------|------------------------|-----------------------------------------|----------------------------------------|
| Program Expenses | 2024 | 2024 | 2025 | 2025 |
| Personnel | \$137,468 | \$546,985 | \$155,715 | \$615,070 |
| Contractual Services | \$1,080,000 | \$0 | \$0 | \$1,115,640 |
| Internal Services | \$0 | \$0 | \$0 | \$268,724 |
| Total GF/non-GF | \$1,217,468 | \$546,985 | \$155,715 | \$1,999,434 |
| Program Total: | \$1,764,453 | | \$2,155,149 | |
| Program FTE | 1.00 | 4.00 | 1.00 | 4.00 |

| Program Revenues | | | | |
|---------------------------|------------|------------------|------------|--------------------|
| Intergovernmental | \$0 | \$546,985 | \$0 | \$883,794 |
| Beginning Working Capital | \$0 | \$0 | \$0 | \$1,115,640 |
| Total Revenue | \$0 | \$546,985 | \$0 | \$1,999,434 |

Explanation of Revenues

This program generates \$268,724 in indirect revenues. County General fund plus \$1,115,640 carryover from the FY 2024 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government, and \$883,794 of the FY 2025 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government.

Significant Program Changes

Last Year this program was: FY 2024: 30005A Equity-Focused System Development & Capacity Building