

**Department:** Joint Office of Homeless Services      **Program Contact:** Daniel Field  
**Program Offer Type:** Operating      **Program Offer Stage:** Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

This program offer funds longer-term rent assistance and wrap around support services to help move families from homelessness into permanent housing. The Joint Office of Homeless Services (JOHS) has prioritized supportive housing programs to meet the needs of families with long-term experiences of homelessness and at least one family member who has a significant disability. Supportive housing strategies are nationally recognized best practices and can leverage existing market-rate and new affordable housing. The JOHS holds achieving racial equity as a core goal, and eliminating disparate rates of homelessness on the basis of race and ethnicity is a focus of programming.

**Program Description**

JOHS prioritizes equitable housing solutions for families with children experiencing homelessness. While many families experiencing homelessness are well served by rapid rehousing strategies, there are families with long-term or recurring experiences of homelessness, very often with household members with significant disabling conditions, that require supportive housing to achieve long-term stability. These families make up an increasing percentage of the long-term stayers in the family shelter system, because they lack the support needed to overcome their barriers to housing.

This program offer addresses the needs of long-term shelter families by expanding supportive housing resources for them, offering access to permanent housing to the families and thereby freeing up scarce and expensive shelter capacity for other families. Families in this program receive up to 24-month rental assistance vouchers and wraparound services. While not a permanent rental subsidy, the 24-month subsidy is long enough to leverage existing market-rate and newly developed or acquired affordable housing and to use progressive engagement strategies to either transition families off of subsidies altogether or, if needed, on to a more permanent subsidy program.

The Homeless Family System of Care (HFSC) is the primary coordinated effort to assist families experiencing homelessness make a rapid and sustainable transition back into permanent housing. The system has shared values that include the practice of assertive engagement, using an equity lens to advance racial and social justice, and a shared commitment that all families should be housed. The majority of agencies in the collaborative are culturally specific providers.

This program offer funds PSH programming designed to meet the needs of Black, Indigenous, and People of Color (BIPOC) families experiencing homelessness. The programs include rental assistance provided through the Regional Long-term Rent Assistance (RLRA) program administered by Home Forward, and services provided by a range of non profit partners.

**Performance Measures**

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Number of families placed into or retained in permanent housing	66	75	60	95
Outcome	Percentage of people not returning to homeless services within a year of exiting a program to housing	79%	80%	79%	80%
Outcome	BIPOC placed or retained rate as high or higher than percent of HUD homeless population	Yes	Yes	Yes	Yes

**Performance Measures Descriptions**

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2024	2024	2025	2025
Personnel	\$0	\$135,798	\$0	\$152,773
Contractual Services	\$770,009	\$960,175	\$795,420	\$1,963,875
Internal Services	\$0	\$0	\$0	\$66,747
<b>Total GF/non-GF</b>	<b>\$770,009</b>	<b>\$1,095,973</b>	<b>\$795,420</b>	<b>\$2,183,395</b>
<b>Program Total:</b>	<b>\$1,865,982</b>		<b>\$2,978,815</b>	
<b>Program FTE</b>	0.00	1.00	0.00	1.00

Program Revenues				
Intergovernmental	\$0	\$1,095,973	\$0	\$2,183,395
<b>Total Revenue</b>	<b>\$0</b>	<b>\$1,095,973</b>	<b>\$0</b>	<b>\$2,183,395</b>

Explanation of Revenues

This program generates \$66,747 in indirect revenues.  
 County General fund plus \$2,183,395 of the FY 2025 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government.

Significant Program Changes

Last Year this program was: FY 2024: 30403 Supportive Housing - Families

This program added an additional 1.00 limited duration appointment to ensure adequate oversight and support of all JOHS services contracting and procurement efforts.