



Program #30406 - Supportive Housing - Frequent Users Systems Engagement FY 2025 Adopted

Department: Joint Office of Homeless Services **Program Contact:** Daniel Field
Program Offer Type: Operating **Program Offer Stage:** Adopted
Related Programs:
Program Characteristics:

Executive Summary

This program offer funds a pilot project that will connect people experiencing, or at imminent risk of, chronic homelessness, who are also struggling within multiple systems (e.g. health, criminal justice, social services). The pilot project provides participants with the long-term rental assistance and support services they need to end their homelessness. In providing permanent supportive housing to this population, the program will substantially reduce the cycle of harmful, unsuccessful, and costly engagements with the criminal justice, health care, and homeless services systems.

Program Description

One of the goals of Multnomah County’s Local Implementation Plan for the Metro Supportive Housing Services (SHS) Measure is to improve coordination among the many systems that touch the lives of people experiencing chronic homelessness. Too often, these systems are not coordinated and fail to provide individuals with access to the intervention that will best meet their needs - permanent supportive housing (PSH).

Between 2018 and 2020, the Multnomah County Sheriff’s Office, the Local Public Safety Coordinating Council, the Multnomah County Health Department, Health Share of Oregon, and the Joint Office of Homeless Services participated in an analysis sponsored by the Corporation for Supportive Housing called Frequent Utilizer System Engagement (FUSE). This analysis compared data from the homeless services, health care, and public safety systems to identify individuals who are most frequently engaged in all three of these systems and to assess, among other things, how their ‘utilization’ of these systems changed based on whether or not they were in PSH.

Consistent with similar projects around the country, the Multnomah County FUSE analysis demonstrated a profound positive impact, in terms of reduced criminal justice involvement and reduced crisis health care services, when someone who is chronically homeless moves into PSH.

This program offer draws on the learnings of the Multnomah County FUSE analysis to identify those individuals who are experiencing chronic homelessness and are being failed most frequently by the criminal justice and health care systems and provides those individuals with PSH - a locally funded long-term rental subsidy and ongoing wrap-around support services to ensure ongoing housing stability. The program involves a collaboration between the Department of County Human Services (DCHS), the Health Department, the Department of Community Justice (DCJ), Health Share of Oregon, and the Joint Office of Homeless Services. The project is budgeted to provide PSH to up to 40 individuals in the pilot phase.

Performance Measures

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Maintain a by-name list of people with frequent contacts in the health, criminal justice and homeless services syst	1	1	1	1
Outcome	Number of FUSE individuals placed or retained in permanent supportive housing**	N/A	40	5	40
Output	Number of FUSE individuals enrolled in permanent supportive housing program**	N/A	40	5	40

Performance Measures Descriptions

*List was created in FY 2024. In FY 2025, will maintain and update list and use list to monitor programmatic outcomes.
**This program was designed through a collaboration between JOHS, DCHS, the Health Department, DCJ and Health Share of Oregon in FY 2024. The program will begin implementation in FY 2024 and will fully ramp up in FY 2025.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2024	2024	2025	2025
Contractual Services	\$0	\$1,085,550	\$0	\$2,261,370
Total GF/non-GF	\$0	\$1,085,550	\$0	\$2,261,370
Program Total:	\$1,085,550		\$2,261,370	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$1,085,550	\$0	\$2,261,370
Total Revenue	\$0	\$1,085,550	\$0	\$2,261,370

Explanation of Revenues

\$2,261,370 of the FY 2025 Supportive Housing Services (SHS) allocation to Multnomah County through the SHS Intergovernmental Agreement (IGA) with Oregon Metro Regional Government.

Significant Program Changes

Last Year this program was: FY 2024: 30406 Supportive Housing - Frequent Users Systems Engagement