

**SUN Service System Coordinating Council
Shared Responsibility Workgroup Meeting**

July 25, 2008
Portland Building, Room 1302
12:00 – 1:30 p.m.

MEETING NOTES

Attendance

Lisa Turpel, Lorenzo Poe (Co-Chairs), Diana Hall, Lori Kenney, Lorena Campbell, Billie Manning (note-taker)

Meeting Goals

- Introductions
- Review summary of 7/11 meeting
- Follow up
 - Leaders Roundtable
 - SUN two-pager
 - SUN resources
 - Definition of mutual responsibility
- Agency benefits and commitments

Leaders Roundtable

Diana reported some reactions that she's heard third hand that the attendees were engaged and enthusiastic about what the workgroup wants to accomplish. They broke off into smaller groups to discuss strategies. The leaders' general feeling was that this meeting was a productive use of their time. Commissioner Adams is particularly interested in making it a goal to reduce the dropout rate in Portland by half, an outcome he wants to work toward throughout his mayoral term. Commissioner Fish felt reduction of the dropout rate should be central to the concerns of the next mayoralty and wanted to know how he could play a part. A summary of the Roundtable meeting will be published and available as usual.

This meeting was a retreat, at which they usually discuss what they hope to accomplish together. Liesl Wendt from Mayor Potter's staff) and Jane (from Adams' staff) attended so we expect to be receive a report.

The Leadership Roundtable meets monthly, is well-attended, and includes the Mayor, the County Chair, superintendents of school districts in Portland, representatives of

colleges such as OSU, PSU, PCC and MHCC and representatives of businesses such as Nike and Boeing.

SUN SS Two-pager

Diana presented a draft constituting an attempt to arrive at a clear and succinct description of the SUN Service System. The group agreed a document that can be used to communicate with anyone who doesn't have a comprehensive understanding of the system, and who needs a simple, clear overview. We have found that often this is helpful for officials, electeds, agency staff and the public at-large. We also want a document that convinces potential partners or sponsors/funders of the value and benefits of the system, since most people know a part of the system better than others.

Discussion ensued concerning the fact that not all services on the list of Core Services were represented in the list of Outcomes. In particular, no outcomes were attributed to the provision of health, mental health and addictions services. Lorenzo questioned whether all individuals in fact had access to mental health and addictions services. Lorena said they were made available through DHS and Touchstone. She conceded that mental health services were not well integrated, through no fault of the SUNSS, but needed attention on service integration. Lorenzo also questioned whether it was accurate to claim 61,890 served by counting multiple services to one individual.

It was agreed that instead of stating that core services were provided, suggesting that they were fully provided to any individual who wanted them, the two-pager should indicate where SUN actually stands in providing services. It was pointed out that SUN was originally envisioned as the integrator of interdepartmental services, not the sole provider. Hopefully SUN will be the place where conversations around service integration will take place. It was agreed that a clear and accurate statement of SUN's present status or mission, as well as the overall vision for SUN, will show the workgroup where the next steps align with opportunities. It will also be useful in showing potential partners where they could contribute. It was agreed that Outcomes placeholders should indicate areas where services are not being fully provided. Diana noted that SUN never adopted a formal mission statement, which gives her latitude in formulating the two-pager.

It was agreed that the idea of partnership represented by the "flower" figure should be moved up earlier in the document.

When consideration turned to the second page, it was noted that the state did not contribute either cash or in kind to SUN. Nevertheless, it was agreed that DHS and other state agencies are critical to be at the table. Diana will continue to pursue the updated contribution figures for the 2008-2009 fiscal year. It was agreed that the information concerning contributions should be consolidated into a table, putting the definitions of types of funding in a footnote.

Definition of Mutual Responsibility

Group members were enthusiastic about the definition researched by Lisa (included in July 11 meeting notes). Rephrasing was suggested, as follows, to convert the statements into the active voice and emphasize that partners would be making a commitment:

HIGH COMMITMENT – HIGH RISK
<p>Collaboration – organizations commit to exchange information, alter activities, share resources (including financial resources), and enhance each others' capacity for mutual benefit and a common purpose by sharing risks, responsibilities and rewards.</p> <p><i>This is the level of commitment where mutual responsibility is understood and joint ownership is demonstrated.</i></p>
<p>Coordination – organizations commit to common objectives through working together, altering activities and sharing information and resources.</p>
<p>Cooperation – organizations commit to share/network information for mutual benefit or to improve service delivery.</p>
LOW COMMITMENT – LOW RISK

It was agreed that this definition should be included with the portion of the two-pager discussing Partnership.

Lori raised the questioned use of the terms, “shared responsibility” and “mutual responsibility,” wondering if they were to be used interchangeably or if we should be consistent. It was pointed out that the Coordinating Council has used both terms. Lisa pointed out that “shared” implies that each partner attends to a piece separately, but “mutual” implies integral involvement. It was agreed that we should consistently use the term “mutual responsibility” which also means “joint ownership.” The above definition is intended to clarify and emphasize this.

Agency Benefits and Contributions

This portion of the agenda was tabled in favor of having all members of the workgroup funnel lists of benefits and contributions to Billie. At this point, we want initial reactions, realizing that what we mean by “contributions” and “benefits” will have to be refined after we receive the lists. Please send lists to Billie by August 5th so they can be aggregated and presented at the next meeting on August 8th.

Upcoming Meetings

Friday, August 8, 2008
12:00 – 1:30 p.m.
Portland Building, Room
1302
1120 SW 5th

Friday, August 22, 2008
12:00 – 1:30 p.m.
Portland Building, Room
1302
1120 SW 5th