SUN Service System Coordinating Council Mutual Responsibility Workgroup Meeting

August 22, 2008 Portland Building, Room 1302 12:00 – 1:30 p.m.

MEETING NOTES

Attendance

Lisa Turpel, Lorena Campbell, Adrienne Livingston, Diana Hall, Dunya Minoo, Anne Kroma (note-taker)

Two-pager

Diana Hall will complete the information in the 2008-09 Contributions by Source portion, to have this ready for the Sept 19th SUNCC meeting. Otherwise, this document needs no further work by the Mutual Responsibility SUNCC subgroup.

General Discussion of Benefits and Commitments List

There was discussion about being clear on the language used in the list of Benefits and Commitments. Words such as "pledge" may lead to confusion or "vision" may start a lengthy discussion or revisioning process. It was agreed that the SUNCC may choose to wordsmith whatever this subgroup presents as recommendations.

While commitment drives the work, listing the benefits first gives the Sponsors clear understanding of why they should be willing to agree to the commitments. The language of the SUN MOU (Memorandum of Understanding) could be used for consistency and can be provided by either Diana or Lorena.

The focus should be conveying the idea that the Sponsors are committing attention and resources to strengthening kids' assets, their families and supporting education.

Lisa Turpel will refer to a copy of the PP&R policy regarding Friends and Partners, for language to "borrow" for this Benefits and Commitments document.

The discussion regarding language about ethical behavior, morality, and shared values will be added to "the parking lot" for possible future discourse.

Each line of the Commitments draft was reviewed by the subgroup. It was noted that the Benefits items could be grouped by 'Community,' 'Agency' and 'System' and the items were reviewed with this in mind.

DRAFT Sponsor Benefits

COMMUNITY BENEFITS:

- Broadens outreach to historically under-served communities
- Simplifies access for participants (i.e. clients)
- Strengthens public goodwill
- Builds a sense of community so that the participants help to sustain and advocate for it

Serves people in their own neighborhoods, saving on urban infrastructure costs and aligning with the "15-minute community" concept that the City of Portland is advocating. The 15-minute community concept assumes that most community services are within a 15-minute walk or bike ride from home

AGENCY BENEFITS:

- Links programs and services across agencies and jurisdictions
- Each agency can claim the success of the whole SUNSS, increasing results of each agency
- Provides a strategic approach to delivering services to those who have the greatest need
- Makes better use of neighborhood-based public facilities

SYSTEM BENEFITS:

- Achieves better outcomes and serves more kids and families
- Focuses on prevention rather than remediation addressing issues on less costly end of the service delivery continuum
- Frees up resources to focus treatment on the smaller segment, for which third party reimbursements are possible
- Increases productivity of workers of each agency, since they can really focus on what each does best
- Declares that all community's kids and their families are the responsibility of all partners
- Coordinates resource allocation resulting in cost efficiencies, unnecessary duplication reductions and increased system capacity
- Increases opportunities for attracting revenue diversity
- Helps partners achieve their individual core mission goals including poverty reduction, academic success, and healthy communities.

DRAFT Sponsor Commitments

- Invest in Portland/Multnomah County kids and families through active involvement and linkage to the SUNSS by:
 - Sharing decision making amongst all Sponsors
 - Contributing money to sustain and grow the SUNSS

- Align all child and family service systems from Sponsors and other partners (County and non-County)
- Represent the SUNSS in a manner consistent with all protocols and agreements
- Dedicate sufficient staff time to improve the SUNSS (system coordination, program and contract oversight, program delivery and supervision, etc.)
- Develop and build professional expertise among Sponsors and partners
- Communicate fully on all decisions and activities that directly affect the kids and families of the SUNSS, including financial implications of the system of care model; changes in funding, allocation and program design; and resource development
- Build the body of knowledge and best practices such as out-of-school-hours academic support, family success, anti-poverty service delivery, etc.
- Subscribe to a set of aligned performance measures and data collection processes
- Share data to better identify participants (i.e. clients) in common and measure evaluation outcomes
- Actively champion the SUNSS, cultivating new Sponsors/Funders
- Acknowledge relationship of Sponsor to the SUNSS by including the official SUNSS logo in all print and electronic publications, at all relevant presentations, and on other materials and signage

"(Sponsor Name) is a proud partner of the SUN Service System."
(insert SUNSS logo)

Upcoming Meetings

SUNSS Coordinating Council Sponsor's Meeting

Friday, September 19, 2008 Tuesday, October 21, 2008