

Division: DCHS Administration

Program Characteristics:

Program Description

The Department of County Human Services (DCHS), composed of four divisions and one office, is funded by a blend of local, state, and federal sources to provide human services to diverse communities. DCHS is committed to delivering high-quality services in a wide array of community-based settings. The Director's Office spearheads the department's efforts to fulfill the DCHS North Star: ensuring every person in Multnomah County, at every stage of life, has equitable opportunities to thrive. This includes prioritizing quality of life, education access and support, economic development and stability, and a diverse and inclusive system. The Director's Office advances DCHS strategic initiatives and program service delivery through six main goals: maintaining good government practices of accountability and transparency; advancing an internal and external equity agenda, including cross-jurisdictional work to expand the reach of DCHS Operations; ensuring high-quality program delivery; effective community engagement and communication; leading emergency preparedness activities, including trainings and outreach; and leading emergency response and recovery as the Primary Agency for Emergency Support Function 6 (ESF-6) – Mass Care. The office also oversees critical administrative functions, including budget, finance, human resources, communications, and information technology, ensuring seamless and efficient support for all DCHS divisions and essential community services.

Equity Statement

DCHS promotes an equitable, safe, and welcoming environment for staff and the community by actively reducing systemic barriers and ensuring inclusive opportunities. Equity guides budget, communications, and engagement. This includes coordinating with the department's Equity Manager during the budget process and other departmentwide initiatives, and implementing the Workforce Equity Strategic Plan (WESP).

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$2,789,755	\$0	\$2,997,516	\$0
Contractual Services	\$184,701	\$0	\$184,701	\$0
Materials & Supplies	\$115,638	\$0	\$95,254	\$0
Internal Services	\$441,818	\$0	\$408,152	\$0
Total GF/non-GF	\$3,531,912	\$0	\$3,685,623	\$0
Total Expenses:	\$3,531,912		\$3,685,623	
Program FTE	14.00	0.00	13.00	0.00
Program Revenues				
Other / Miscellaneous	\$2,939,402	\$0	\$858,843	\$0
Total Revenue	\$2,939,402	\$0	\$858,843	\$0

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of emergency preparedness engagement activities	N/A	N/A	9,645
Engagement rate with community-based organizations and partner recipients through messaging and communications	N/A	4,100	5,000