

Division: DCHS Administration

Program Characteristics:

Program Description

Data and evaluation are essential to understanding service performance, continual quality improvement and data-driven decision making. There is a continued and increasing need for data collection, analysis, and evaluation to provide the metrics necessary to support the essential programs delivered by the Department of County Human Services.

Data & Evaluation focuses on leveraging data to identify disparities by uplifting provider and participant voice through training, data collection, reporting, and analysis. It supports over 50 programs delivered by both county and community partners. This team analyzes programs and service delivery to better understand their impact while prioritizing strong relationships with providers, partners and the community. The team works with department staff and providers to ensure that the data collected is meaningful, of high quality, and accurate. The Data & Evaluation team also participates in multiple department workgroups to support data quality, transparency, and governance. This team will focus on programs funded by County General Funds. Program activities include:

- Providing technical support and training to staff, providers, and database end users.
- Designing, developing, and maintaining data quality and performance reports.
- Conducting evaluation and qualitative/quantitative analysis of relevant program data.
- Partnering and collaborating with internal and external analysts and evaluators for a coordinated approach to divisional and departmental projects.

Equity Statement

Data and Evaluation is committed to leveraging analytics and community-driven insights to address systemic disparities, ensuring that clients receive support and access to vital resources. This includes consistently disaggregating data to use for targeted service delivery, leading to equitable outcomes and helping to identify barriers. Data is the driving force of evidence-based solutions that empower communities and provide meaningful change created by a data-informed infrastructure.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$0	\$1,256,333	\$201,964
Contractual Services	\$0	\$0	\$25,751	\$0
Materials & Supplies	\$0	\$0	\$231,415	\$2,377
Internal Services	\$0	\$0	\$224,924	\$22,074
Total GF/non-GF	\$0	\$0	\$1,738,423	\$226,415
Total Expenses:	\$0		\$1,964,838	
Program FTE	0.00	0.00	7.50	1.50
Total Revenue	\$0	\$0	\$0	\$0

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of system users trained to utilize multiple databases that support accurate data entry and reporting	174	150	150
Number of data requests/reports generated, developed, or distributed to providers or internal staff	72	75	75