

**Department:** County Human Services      **Program Contact:** Mohammad Bader  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

Intellectual and Developmental Disabilities Services Division (IDSD) Abuse Investigations provides abuse investigation and prevention services to increase the quality of life for individuals with intellectual and developmental disabilities. These services ensure the health and safety of clients, as well as client rights and access to criminal justice protections. The Abuse Investigation team delivers timely and responsive services that are person-centered and collaborative.

**Program Summary**

**ISSUE:** Abuse Investigations address the need to protect the health, safety, and rights of individuals who are at increased risk for exploitation and abuse due to their intellectual or developmental disability.

**PROGRAM GOALS:** Abuse Investigations directly address four of the core quality of life domains identified by the research on enhancing quality of life for individuals with intellectual and developmental disabilities: emotional, material, and physical well-being, and rights. The goals related to these domains include a) increase access to developmental disability services and criminal justice protections through the abuse investigation process; b) increase and maintain client health and safety; c) improve service delivery for clients by partnering with local, state and federal agencies; and d) prevent further abuse through a required protective service action plan.

**PROGRAM ACTIVITY:** The four goals outlined above correspond to three general areas of activity: access, collaboration, and prevention. In the area of access, abuse investigators are responsible for ensuring that timely and appropriate safety plans are in place so that clients have access to the direct supports they need for their health and safety. Additional responsibilities include unbiased screening and investigation of alleged abuse, neglect, or exploitation of adults now or previously enrolled in IDSD services. These services are conducted under the oversight of the State Department of Human Services Office of Adult Abuse Prevention and Investigations (OAAP) and include investigations of care providers and non-care providers. In the area of collaboration, abuse investigators maintain close working relationships with local, state, and federal law enforcement agencies and community partners, and participate in the District Attorney’s Multi-Disciplinary Team, the ADVSD Public Guardian/Conservator program, and the Critical Case Review Committee, designed to discuss and find safe options for high-risk clients experiencing complex situations. In the area of prevention, abuse investigators provide technical assistance and follow-up for protective service and required action plans. These services ensure programmatic compliance with Oregon Administrative Rules, statutes, and contracts, and reduce the risk of abuse, neglect, and exploitation of clients.

**Performance Measures**

Measure Type	Primary Measure	FY17 Actual	FY18 Purchased	FY18 Estimate	FY19 Offer
Output	Number of investigations closed	259	175	250	175
Outcome	% of abuse referrals screened within 5 working days	96%	90%	90%	90%
Output	Number of programmatic monitoring visits performed <sup>1</sup>	281	120	27	N/A
Outcome	% of sites monitored that were found to be in compliance with Oregon Administrative Rules. <sup>1</sup>	100%	90%	100%	N/A

**Performance Measures Descriptions**

<sup>1</sup> Due to business need, the programmatic monitoring position changed functions to case management monitoring. The Output and Outcome measures associated with programmatic monitoring are no longer applicable and are being retired.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	<b>2018</b>	<b>2018</b>	<b>2019</b>	<b>2019</b>
Personnel	\$307,277	\$1,201,578	\$274,019	\$1,664,278
Contractual Services	\$0	\$1,000	\$0	\$1,000
Materials & Supplies	\$3,958	\$16,632	\$3,958	\$21,376
Internal Services	\$84,917	\$272,447	\$48,371	\$500,255
<b>Total GF/non-GF</b>	<b>\$396,152</b>	<b>\$1,491,657</b>	<b>\$326,348</b>	<b>\$2,186,909</b>
<b>Program Total:</b>	<b>\$1,887,809</b>		<b>\$2,513,257</b>	
<b>Program FTE</b>	2.50	11.50	2.50	15.50

<b>Program Revenues</b>				
Indirect for Dept. Admin	\$121,790	\$0	\$191,391	\$0
Intergovernmental	\$0	\$1,486,444	\$0	\$2,186,909
<b>Total Revenue</b>	<b>\$121,790</b>	<b>\$1,486,444</b>	<b>\$191,391</b>	<b>\$2,186,909</b>

Explanation of Revenues

\$1,072,965 - State Mental Health Grant Abuse Investigation Services  
 \$603,655 - State Mental Health Grant Case Management  
 \$510,289 - State Mental Health Grant Local Admin

Significant Program Changes

**Last Year this program was:** FY 2018: 25014 I/DD Abuse Investigations & Monitoring

Increased 4 FTE: 2.0 Human Services Investigators (Bud Mod APR 10-18), 1.0 Program Specialist, 1.0 Human Services Investigator.  
 Removed "Monitor" from PO title, as the programmatic monitoring position changed functions due to business need.