

Department: County Human Services **Program Contact:** Mohammad Bader
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Proposed
Related Programs:
Program Characteristics:

Executive Summary

Intellectual and Developmental Disabilities Services Division (IDDSD) Abuse Investigations provides abuse investigation and prevention services to increase the quality of life for individuals with intellectual and developmental disabilities. These services ensure the health and safety of clients, as well as client rights and access to criminal justice protections. The Abuse Investigation team delivers timely and responsive services that are person-centered and collaborative.

Program Summary

ISSUE: Abuse Investigations address the need to protect the health, safety, and rights of individuals who are at increased risk for exploitation and abuse due to their intellectual or developmental disability.

PROGRAM GOALS: Abuse Investigations directly address four of the core quality of life domains identified by the research on enhancing quality of life for individuals with intellectual and developmental disabilities: emotional, material, and physical well-being, and rights. The goals related to these domains include a) increase access to developmental disability services and criminal justice protections through the abuse investigation process; b) increase and maintain client health and safety through safety plans; c) improve service delivery for clients by partnering with local, state and federal agencies; and d) prevent further abuse through a required protective service action plan.

PROGRAM ACTIVITY: The four goals outlined above correspond to three general areas of activity: access, collaboration, and prevention. In the area of access, abuse investigators are responsible for ensuring that timely and appropriate safety plans are in place so that clients have access to the direct supports they need for their health and safety. Additional responsibilities include unbiased screening and investigation of alleged abuse, neglect, or exploitation of adults now or previously enrolled in IDD services. These services are conducted under the oversight of the State Department of Human Services Office of Training, Investigation, and Safety, and include investigations of care providers and non-care providers. In the area of collaboration, abuse investigators maintain close working relationships with local, state, and federal law enforcement agencies and community partners, and participate in the District Attorney's Multi-Disciplinary Team, the ADVSD Public Guardian/Conservator program, and the Critical Case Review Committee, designed to discuss and find safe options for high-risk clients experiencing complex situations. In the area of prevention, abuse investigators provide technical assistance and follow-up for protective service and required action plans. These services ensure programmatic compliance with Oregon Administrative Rules, statutes, and contracts, and reduce the risk of abuse, neglect, and exploitation of clients.

Performance Measures

| Measure Type | Primary Measure | FY18 Actual | FY19 Purchased | FY19 Estimate | FY20 Offer |
|--------------|--|-------------|----------------|---------------|------------|
| Output | Number of investigations closed | 296 | 175 | 200 | 175 |
| Outcome | % of abuse referrals screened within 3 working days ¹ | 92% | 90% | 90% | 90% |
| Output | Number of programmatic monitoring visits performed ² | 27 | N/A | N/A | N/A |
| Outcome | % of sites monitored that were found to be in compliance with Oregon Administrative Rules ² | 100% | N/A | N/A | N/A |

Performance Measures Descriptions

¹ Due to OAR rule change in effect October 1st, 2018, abuse referrals must be screened within 3 working days instead of 5 working days. The FY18 actual of 92% reflects the previous benchmark of 5 working days. The FY19 estimate and FY20 offer reflect the new benchmark of 3 working days.

² The Output and Outcome measures associated with programmatic monitoring are no longer applicable and are being retired.

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|-------------------------|-----------------------|----------------------|-----------------------|----------------------|
| Program Expenses | 2019 | 2019 | 2020 | 2020 |
| Personnel | \$274,019 | \$1,664,278 | \$294,935 | \$1,483,745 |
| Contractual Services | \$0 | \$1,000 | \$0 | \$1,000 |
| Materials & Supplies | \$3,958 | \$21,376 | \$2,770 | \$14,961 |
| Internal Services | \$48,371 | \$500,255 | \$56,333 | \$429,040 |
| Total GF/non-GF | \$326,348 | \$2,186,909 | \$354,038 | \$1,928,746 |
| Program Total: | \$2,513,257 | | \$2,282,784 | |
| Program FTE | 2.50 | 15.50 | 2.50 | 13.50 |

| Program Revenues | | | | |
|-------------------------|------------|--------------------|------------|--------------------|
| Intergovernmental | \$0 | \$2,186,909 | \$0 | \$1,928,746 |
| Total Revenue | \$0 | \$2,186,909 | \$0 | \$1,928,746 |

Explanation of Revenues

\$1,072,965 - State Mental Health Grant Abuse Investigation Services
 \$591,431 - State Mental Health Grant Local Admin
 \$264,350- State Mental Health Grant Case Management

Significant Program Changes

Last Year this program was: FY 2019: 25014-19 IDSD Abuse Investigations

Decreased 2 FTE: 2.0 Program Specialists.