

**Department:** County Human Services      **Program Contact:** Mohammad Bader  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Proposed  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

Intellectual and Developmental Disabilities Services Division (IDDSD) Abuse Investigations provides abuse investigation and prevention services to increase the quality of life for individuals with intellectual and developmental disabilities. These services ensure the health and safety of clients, as well as client rights and access to criminal justice protections. The Abuse Investigation team delivers timely and responsive services that are person-centered and collaborative.

**Program Summary**

**ISSUE:** Abuse Investigations address the need to protect the health, safety, and rights of individuals who are at increased risk for exploitation and abuse due to their intellectual or developmental disability.

**PROGRAM GOALS:** Abuse Investigations directly address four of the core quality of life domains identified by the research on enhancing quality of life for individuals with intellectual and developmental disabilities: emotional, material, and physical well-being, and rights. The goals related to these domains include a) increase access to developmental disability services and criminal justice protections through the abuse investigation process; b) increase and maintain client health and safety through safety plans; c) improve service delivery for clients by partnering with local, state and federal agencies; and d) prevent further abuse through a required protective service action plan.

**PROGRAM ACTIVITY:** The four goals outlined above correspond to three general areas of activity: access, collaboration, and prevention. In the area of access, abuse investigators are responsible for ensuring that timely and appropriate safety plans are in place so that clients have access to the direct supports they need for their health and safety. Additional responsibilities include unbiased review, or screening and investigation of death, alleged abuse, neglect, or exploitation of adults now or previously enrolled in IDD services. These services are conducted under the oversight of the State Department of Human Services Office of Training, Investigation, and Safety, and include investigations of care providers and non-care providers. In the area of collaboration, abuse investigators maintain close working relationships with local, state, and federal law enforcement agencies and community partners, and participate in the District Attorney's Multi-Disciplinary Team, the ADVSD Public Guardian/Conservator program, and the Critical Case Review Committee, designed to discuss and find safe options for high-risk clients experiencing complex situations. In the area of prevention, abuse investigators provide technical assistance and follow-up for protective service and recommended action plans. These services ensure programmatic compliance with Oregon Administrative Rules, statutes, and contracts, and reduce the risk of abuse, neglect, and exploitation of clients.

**Performance Measures**

Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer
Output	Number of investigations closed	180	175	175	175
Outcome	Percent of abuse referrals screened within 3 working days	95%	90%	90%	90%
Outcome	Percent of recommended actions completed <sup>1</sup>	98%	N/A	95%	100%

**Performance Measures Descriptions**

<sup>1</sup> New Performance Measure for FY2021. Abuse Investigators provide technical assistance and follow-up for recommended action plans in order to ensure compliance with Oregon Administrative Rules, statues, and contracts, and to reduce the risk of abuse, neglect, and exploitation of clients.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2020	2020	2021	2021
Personnel	\$294,935	\$1,483,745	\$412,353	\$1,357,316
Contractual Services	\$0	\$1,000	\$0	\$1,000
Materials & Supplies	\$2,770	\$14,961	\$3,876	\$8,688
Internal Services	\$56,333	\$429,040	\$81,808	\$418,388
<b>Total GF/non-GF</b>	<b>\$354,038</b>	<b>\$1,928,746</b>	<b>\$498,037</b>	<b>\$1,785,392</b>
<b>Program Total:</b>	<b>\$2,282,784</b>		<b>\$2,283,429</b>	
<b>Program FTE</b>	2.50	13.50	3.50	11.50

Program Revenues				
Intergovernmental	\$0	\$1,928,746	\$0	\$1,785,392
<b>Total Revenue</b>	<b>\$0</b>	<b>\$1,928,746</b>	<b>\$0</b>	<b>\$1,785,392</b>

Explanation of Revenues

This program generates \$179,980 in indirect revenues.  
 \$1,319,555 - State Mental Health Grant Abuse Investigation Services  
 \$314,108 - State Mental Health Grant Case Management  
 \$151,729 - State Mental Health Grant Local Admin

Significant Program Changes

Last Year this program was: FY 2020: 25014-20 IDSD Abuse Investigations

Decreased 3.00 FTE Program Specialists, transferred to PO 25011- 717610, 717613, and 719385. These positions were transferred to a program offer that better aligns with their job functions.

Increased 1.00 FTE Human Services Investigator

Increased 1.00 FTE Human Services Investigator. Bud Mod 007-20 Increased State Funds