

Department: County Human Services

Program Contact: Alexis Alberti

Program Offer Type: Operating

Program Offer Stage: Proposed

Related Programs:
Program Characteristics:
Program Description

ISSUE: The Abuse Investigation team protects the health, safety, and rights of individuals who are at increased risk for exploitation and abuse due to their intellectual or developmental disability. The team delivers timely, equitable, and person-centered services. These services increase the quality of life for individuals with intellectual and developmental disabilities. They also support client access to criminal justice protections. The services provided by the Abuse Investigation team ensure compliance with Oregon Administrative Rules and statutes, and reduce the risk of abuse, neglect, and exploitation.

PROGRAM GOAL: The Abuse Investigation team addresses four domains identified by the research on quality of life. These include emotional, material, and physical well-being, and rights. The goals of the team include the following four objectives. First, increase access to services and criminal justice protections. The team does this through a process that centers clients' needs related to language, culture, race, health status, and financial situation. Second, consult on plans meant to increase and maintain client health and safety. Third, improve service delivery by partnering with local, state, and federal agencies. Finally, mitigate further abuse through protective service action plans.

PROGRAM ACTIVITY: The three general areas of activity include access, collaboration, and prevention. In the area of access, investigators work closely with case managers to ensure that safety plans are in place. This increases client access to supports for health and safety needs. Additional responsibilities include the review, screening, and/or investigation of allegations. These may be related to the death, alleged abuse, neglect, or exploitation of clients. Investigators use an equity lens to examine potential bias throughout this process, and use a trauma-informed practice framework when determining appropriate follow-up in each case. These services are conducted under the oversight of the Office of Training, Investigation, and Safety, which is an effort between the Department of Human Services and the Oregon Health Authority. They include investigations of care and non-care providers. Collaboration efforts include working relationships with local, state, and federal law enforcement agencies and community partners. The team participates in the District Attorney's Multi-Disciplinary Team, the IDDSD Advisory Committee, The Inter-Agency Committee for Abuse Prevention, the Incident Management Team, and the Critical Case Review Committee, which identifies safe options for high-risk clients experiencing complex situations. Prevention efforts include technical assistance and follow-up for protective services.

PROGRAM OUTPUTS:

- Screen and investigate allegations related to abuse, neglect, or exploitation.
- Conduct death reviews for quality assurance, and determine if abuse or neglect is a factor.
- Ensure safety plans are in place.
- Collaborate with local, state, and federal law enforcement and community partners.
- Provide technical assistance and follow-up for protective services.

Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Number of abuse referrals processed	1,852	1,911	2,000	2,000
Output	Percent of abuse referrals screened within 3 working days	69%	90%	88%	90%
Output	Number of investigations and death reviews closed	455	450	450	450

Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$0	\$4,006,342	\$0	\$3,909,796
Contractual Services	\$0	\$1,000	\$0	\$1,000
Materials & Supplies	\$3,571	\$39,470	\$3,571	\$40,000
Internal Services	\$0	\$1,090,735	\$0	\$1,038,779
Total GF/non-GF	\$3,571	\$5,137,547	\$3,571	\$4,989,575
Program Total:	\$5,141,118		\$4,993,146	
Program FTE	0.00	26.00	0.00	26.00

Program Revenues				
Intergovernmental	\$0	\$5,137,547	\$0	\$4,989,575
Total Revenue	\$0	\$5,137,547	\$0	\$4,989,575

Explanation of Revenues

This program generates \$563,010 in indirect revenues.

\$4,384,169 - State Mental Health Grant Abuse Investigation Services (Federal)

\$605,406 - State Mental Health Grant Case Management (Federal)

Significant Program Changes

Last Year this program was: FY 2025: 25014 IDDSD Abuse Investigations