

**Department:** County Human Services      **Program Contact:** Mohammad Bader  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Abuse Investigation Team reviews all serious event reports submitted to the division. The team determines which events meet Oregon's definitions of abuse and neglect and conducts investigations of those incidents. Abuse investigators screen approximately 1,200 serious event reports (SERT) and open an average of 240 investigations annually. Investigators answer requests and telephone inquiries from a wide range of parties including division staff, staff and management of provider agencies, law enforcement, other DCHS programs and the general public.

**Program Summary**

The primary responsibility of the investigation unit is to ensure timely and appropriate safety plans are in place for clients when necessary, as well as to conduct thorough and unbiased investigations of alleged abuse and neglect. Investigators perform these duties as the designee of the State of Oregon and under the oversight of the Office of Adult Abuse Prevention and Investigations (OAAPI).

The team investigates allegations of abuse, neglect or exploitation of adults now or previously enrolled in the Developmental Disabilities system. This includes clients served by brokerages who do not receive county case management services. Brokerages are a secondary case management system to which clients may be referred. However, the County Developmental Disabilities Program retains Medicaid responsibilities for these clients, including abuse investigations. Additionally, the abuse investigators have jurisdiction and responsibility to investigate care providers and non-care providers when a trusted relationship exists under expanded definitions of abuse in accordance with OAR 407-045-0260.

The team maintains strong ongoing relationships with local, state and federal law enforcement agencies and participates in the District Attorney's Multi-Disciplinary Team as legislated in Oregon Revised Statutes 430.735 to 430.765. The team participates in the Critical Case Review Committee (CCRC) which is an internal group designed to discuss complex and high risk situations for adults enrolled in the division. The committee consults with the County Public Guardians office, county counsel and other community partners to ensure clients receive services to support their independence, as well as health and safety. Abuse investigators recommend service coordinators and brokerage personal agents refer particular cases to CCRC to ensure quality service delivery. The unit also completes programmatic monitoring to ensure compliance with county contracts, Oregon Administrative Rules and Oregon Statutes.

**Performance Measures**

Measure Type	Primary Measure	FY14 Actual	FY15 Purchased	FY15 Estimate	FY16 Offer
Output	Number of investigations closed	241	240	224	240
Outcome	% of abuse referrals screened within 5 working days	93.9%	90.0%	93.6%	90.0%

**Performance Measures Descriptions**

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2015	2015	2016	2016
Personnel	\$300,747	\$607,199	\$307,712	\$854,525
Contractual Services	\$0	\$1,000	\$0	\$1,000
Materials & Supplies	\$3,830	\$7,542	\$3,725	\$11,163
Internal Services	\$52,183	\$108,025	\$41,665	\$114,394
<b>Total GF/non-GF</b>	<b>\$356,760</b>	<b>\$723,766</b>	<b>\$353,102</b>	<b>\$981,082</b>
<b>Program Total:</b>	<b>\$1,080,526</b>		<b>\$1,334,184</b>	
<b>Program FTE</b>	3.50	6.50	3.50	8.50

Program Revenues				
Intergovernmental	\$0	\$723,766	\$0	\$981,082
<b>Total Revenue</b>	<b>\$0</b>	<b>\$723,766</b>	<b>\$0</b>	<b>\$981,082</b>

Explanation of Revenues

\$375,927 - State Mental Health Grant Local Admin \$120,007 - State Mental Health Grant Case Management \$485,148 - State Mental Health Grant Abuse Investigation Services

Significant Program Changes

Last Year this program was: FY 2015: 25014 DD Abuse Investigations

During FY15 four positions responsible for programmatic monitoring (1.0 FTE Program Specialist Sr, 2.0 FTE Program Specialist, 1.0 FTE Program Technician) were moved via budget modification from 25015 - DD Monitoring and Crisis Services to 25014 - Abuse Investigations to streamline processes and enhance staff's ability to work collaboratively with Abuse Investigations staff to ensure required actions are completed and ongoing provider issues are addressed to ensure client health and safety. 2.0 FTE (1 Prog. Spec., 1 Prog. Tech.) positions are being eliminated due to lack of state funding.