

Department: County Human Services **Program Contact:** Mohammad Bader
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Requested
Related Programs:
Program Characteristics: Out of Target

Executive Summary

The division is requesting new ongoing funding for 1.0 FTE Clinical Services Specialist (CSS), to ensure a quick response to all serious concerns of abuse or neglect and other high-risk situations for clients enrolled with the DD program. To be effective this response needs to occur within 24 hours of the incident. In addition to safety planning the CSS would provide clinical consultation to both the abuse investigation team and service coordinator, bridging the gap to ensure an immediate response to serious issues related to health and safety of the client.

Program Summary

When a developmentally disabled client is reported to be in a high-risk situation or has potentially experienced abuse or neglect there is a need for specialized expertise in clinically-based emergency safety planning to keep the client safe while the incident is under investigation and afterward. This has been a chronic gap in capacity in DDS. The primary responsibility of the Clinical Services Specialist would be to ensure a timely response to serious events of alleged abuse. The CSS would fill an important role of making face-to-face contact with clients involved in high risk situations of abuse or neglect. This contact would provide timely collection of information to assist in screening the event for possible investigative assignment, including taking photographs of injuries and ensuring law enforcement is contacted when needed. This role would bridge the gap between the service coordinator and abuse investigator to ensure accurate information is quickly obtained and serious issues are immediately addressed, ensuring the client is maintained in a healthy and safe situation both during the investigation and afterward.

The CSS would ensure that clinically sound and effective safety plans are in place for clients when needed and would conduct a thorough assessment of future risks to assist the service coordinator in effective long term support planning. Additionally, the CSS would promote compliance with the requirement of the Oregon Administrative Rules to complete an evaluation of future risks related to allegations of abuse and neglect of our clients. Without this additional position, clients may experience delays in response and in safety planning.

Without funding for the Abuse Investigation CSS position, service coordinators will be responsible for developing emergency plans for safety for their clients when high risk situations of abuse occur. Any delay in implementation or effectiveness may increase the likelihood of client harm and possible litigation. As noted for 25012 DD Services for Adults, service coordinators are under increased pressure from the additional responsibilities of providing K services to clients. Implementation of the CSS position will increase both the immediate response to serious situations, as well as effective long term support planning for those enrolled with the division.

Performance Measures

| Measure Type | Primary Measure | FY14 Actual | FY15 Purchased | FY15 Estimate | FY16 Offer |
|--------------|--|-------------|----------------|---------------|------------|
| Output | # of safety incidents responded to within 24 hours after reported incident or abuse allegation | - | - | - | 120 |
| Outcome | % of successful safety plans implemented 90 days after incident | - | - | - | 90% |

Performance Measures Descriptions

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|------------------------|-----------------------|----------------------|-----------------------|----------------------|
| Program Expenses | 2015 | 2015 | 2016 | 2016 |
| Personnel | \$0 | \$0 | \$93,349 | \$0 |
| Total GF/non-GF | \$0 | \$0 | \$93,349 | \$0 |
| Program Total: | \$0 | | \$93,349 | |
| Program FTE | 0.00 | 0.00 | 1.00 | 0.00 |

| Program Revenues | | | | |
|----------------------|------------|------------|------------|------------|
| Total Revenue | \$0 | \$0 | \$0 | \$0 |

Explanation of Revenues

Significant Program Changes

Last Year this program was:

The requested additional funding will enable the division to add a new position to enhance clients' safety through rapid response and creation of client-specific safety plans.