

Department: County Human Services **Program Contact:** Mohammad Bader
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

Multnomah County hosts Region 1 which is responsible for crisis diversion services to more than 11,500 adults and children with developmental disabilities residing in Multnomah, Washington, Clatsop, Columbia or Clackamas counties. Services include from short-term crisis support or placement, to in-home supports and/or long-term residential placements. Services are also provided to individuals who are not in crisis situations but find themselves in need of crisis intervention such as in-home support, out-of-home placement, proactive supports or resource development.

Program Summary

The program is responsible for arranging crisis and long-term placements and quick-response technical assistance to service providers and concerned others. These supports are accessed through a functional needs assessment when support needs change. Clients needing crisis diversion services tend to be at high risk due to vulnerability resulting from their disabilities or live in volatile living situations. An individual may be at risk for a "crisis" when the child or adult is not receiving necessary supports to address life-threatening safety skill deficits or challenges resulting from behavioral or medical conditions. Individuals who are not in "crisis" but are choosing a change in supported residential services are also assisted by the unit in identifying appropriate residential placement options to meet their needs and preferences.

DD Crisis Diversion Services provides a lifeline of safe and supportive homes and services to help people navigate through crises, challenges and transitions in their lives. Services and supports include: 1) Prompt response for coordination of placement for an adult or child into a DD foster home or 24-hour residential home for crisis situations that may be acute or require a long term solution; 2) Quick response by professional behavior specialists for short term behavior consultation in the individual's home or community (non-school) setting; 3) Technical assistance and training, both in classrooms and in home and community settings for caregivers, licensed providers, case managers, personal agents, and other support partners, specifically to help facilitate proactive and crisis-response supports; and 4) Assistance to Individual Support Plan (ISP) teams in identifying and planning for long term residential options within the local area and other areas of Oregon for adults with intellectual or developmental disabilities, in order to help prevent crises; and 5) Coordination of placement in the community for adults exiting Oregon State Hospital, corrections institutions, hospitals, and more restrictive residential settings operated by the state. Region 1 also develops and maintains a network of DD adult crisis foster home placements as a resource, provides technical assistance on prospective placements and makes available training in Oregon Intervention System (OIS), a set of techniques for positive behavior support to assure client rights and client and provider safety in challenging situations. The program assists in development of new certified OIS instructors and coordinates a training cooperative that provides approximately 60 classes annually to 1,500 caregivers, family members and case managers among the five counties served by Region 1. The 5 counties served by Region 1 are responsible for about 10,000 DD clients; of those, about 500 may be at risk of experiencing a health or safety crisis at any time.

Performance Measures

| Measure Type | Primary Measure | FY14 Actual | FY15 Purchased | FY15 Estimate | FY16 Offer |
|--------------|------------------------------------------------------------------------------------------------------|-------------|----------------|---------------|------------|
| Output | # of programmatic monitoring visits performed by the unit ¹ | 463 | 400 | 335 | - |
| Outcome | % of adults requesting immediate placement who are placed safely within 2 business days ² | - | 90.0% | 99.0% | 90.0% |
| Output | # of intakes that request out-of-home placement ³ | - | - | - | 288 |
| Output | # of caregivers trained and certified in Oregon Intervention System ³ | - | - | - | 192 |

Performance Measures Descriptions

¹Discontinue this measure, function has transferred to 25014-16 Abuse Investigations.

²New measure for FY15, no data for last year. Revise wording to delete the word "crisis" to clarify this measure applies to all requested placements, whether or not related to a crisis.

³New measures for FY16 to reflect program focus on crisis diversion and residential placements and caregiver training.

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|------------------------|-----------------------|----------------------|-----------------------|----------------------|
| Program Expenses | 2015 | 2015 | 2016 | 2016 |
| Personnel | \$0 | \$1,316,382 | \$0 | \$936,576 |
| Contractual Services | \$0 | \$570,300 | \$0 | \$142,000 |
| Materials & Supplies | \$0 | \$17,102 | \$0 | \$9,217 |
| Internal Services | \$0 | \$181,475 | \$0 | \$147,576 |
| Total GF/non-GF | \$0 | \$2,085,259 | \$0 | \$1,235,369 |
| Program Total: | \$2,085,259 | | \$1,235,369 | |
| Program FTE | 0.00 | 13.35 | 0.00 | 9.25 |

| Program Revenues | | | | |
|---------------------------|------------|--------------------|------------|--------------------|
| Fees, Permits & Charges | \$0 | \$13,000 | \$0 | \$0 |
| Intergovernmental | \$0 | \$2,072,259 | \$0 | \$1,089,792 |
| Other / Miscellaneous | \$0 | \$0 | \$0 | \$10,000 |
| Beginning Working Capital | \$0 | \$0 | \$0 | \$135,577 |
| Total Revenue | \$0 | \$2,085,259 | \$0 | \$1,235,369 |

Explanation of Revenues

\$104,012 - State Mental Health Grant Local Admin
 \$985,780 - State Mental Health Grant Regional Crisis Coordination
 \$10,000 - Miscellaneous Fees (based on historical averages)
 \$135,577 - Beginning Working Capital

Significant Program Changes

Last Year this program was: FY 2015: 25015A DD Monitoring and Crisis Services

In FY 15, 4.0 FTE (1.0 FTE Program Spec. Senior, 2.0 FTE Program Spec., and 1.0 FTE Program Tech.) assigned to monitoring duties were transferred out of this program via budget modification and moved to 25014-16 - Abuse Investigations; a Case Manager Senior position decreased from 1.0 FTE to .80 FTE; and a Program Specialist position increased from .60 FTE to .70 FTE, for a net 4.10 FTE reduction in this program offer between FY15 and FY16. Additionally, the program name has changed from "DD Monitoring and Crisis Services" to "DD Crisis Diversion Services" .