

**Department:** County Human Services      **Program Contact:** Mohammad Bader  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Developmental Disabilities Regional Crisis Diversion Unit (“Region 1 Crisis Diversion Program”) provides service access to approximately 10,000 adults and children with intellectual or developmental disabilities (I/DD) in a five-county Region including Multnomah. Services include short-term crisis stabilization assistance, long-term residential placement coordination, training and technical assistance to direct care professionals and service coordinators who support some of the most extraordinarily challenged adults and children in the state.

**Program Summary**

The program facilitates crisis and long-term residential placements and quick-response technical assistance to direct care providers and others who support individuals experiencing crisis and transition. Clients needing crisis diversion services tend to be at high risk due to vulnerability resulting from their disabilities or volatile living situations. The program also assists individuals requesting a change in residential services.

In addition, it delivers specialized training and technical assistance for professionals who provide direct supports. Services include: 1) Prompt response for coordination of placement into DD foster or 24-hour licensed homes for acute crisis situations, and pro-active planning for non-crisis situations, either of which may require a long term solution; includes client functional needs assessments and coordination of placement for adults and children exiting family homes, Oregon State Hospital, other hospitals, nursing homes, correctional facilities and restrictive residential settings operated by the state; 2) Continual development and maintenance of a network of approximately 80 DD adult crisis foster homes; ongoing recruitment, training, and certification of DD child foster homes, including culturally-responsive homes; 3) Quick response by professional behavior support specialists for short term consultation in the individual’s home or community; 4) Technical assistance and training, in classrooms and individually in home and community for licensed/certified caregivers, county and brokerage service coordinators, and other support partners, to facilitate proactive and crisis-responsive supports; 5) Coordination of the Regional Training Cooperative providing 60 classes annually on relevant topics and skills for 1,500 caregivers, family members and service coordinators among the five counties served by Region 1; 6) Certified Training in Oregon Intervention System (OIS), a standardized curriculum teaching positive behavior support philosophy and strategies to preserve client rights and client/provider safety to approximately 200 providers, parents and service coordinators annually; the Program also assists in the mentoring of new certified OIS instructors; and 7) State-mandated orientation sessions to Personal Support Workers; State-mandated Health Care Representative training for providers and county case managers.

**Performance Measures**

Measure Type	Primary Measure	FY15 Actual	FY16 Purchased	FY16 Estimate	FY17 Offer
Output	# of intakes that request out-of-home placement	301	288	260	247
Outcome	% of adults requesting a placement within 2 business days who are placed safely within 2 business days <sup>1</sup>	100%	90.0%	95.0%	95.0%
Output	# of caregivers trained and certified in Oregon Intervention System	168	192	200	200
Outcome	% of "critical" intakes reported as "stable" at 6 months following placement and case is closed. <sup>2</sup>	N/A	N/A	80.0%	80.0%

**Performance Measures Descriptions**

<sup>1</sup> Clarified language from the FY16 outcome measure to continue the outcome measure for FY17.

<sup>2</sup> New outcome measure added for FY17, no prior data. “Critical” is defined as exhibiting one or more crisis diversion risk factors per OAR definition; “stable” is defined as not requesting additional crisis diversion services.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2016	2016	2017	2017
Personnel	\$0	\$936,576	\$0	\$848,348
Contractual Services	\$0	\$142,000	\$0	\$82,357
Materials & Supplies	\$0	\$9,217	\$0	\$21,390
Internal Services	\$0	\$147,576	\$0	\$200,005
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$1,235,369</b>	<b>\$0</b>	<b>\$1,152,100</b>
<b>Program Total:</b>	<b>\$1,235,369</b>		<b>\$1,152,100</b>	
<b>Program FTE</b>	0.00	9.25	0.00	8.25

Program Revenues				
Indirect for Dept. Admin	\$0	\$0	\$51,240	\$0
Intergovernmental	\$0	\$1,089,792	\$0	\$1,137,600
Other / Miscellaneous	\$0	\$10,000	\$0	\$14,500
Beginning Working Capital	\$0	\$135,577	\$0	\$0
<b>Total Revenue</b>	<b>\$0</b>	<b>\$1,235,369</b>	<b>\$51,240</b>	<b>\$1,152,100</b>

Explanation of Revenues

\$1,137,600 - State Mental Health Grant Regional Crisis Coordination; \$14,500 - Miscellaneous Fees (based on historical averages).

Significant Program Changes

Last Year this program was: FY 2016: 25015-16 DD Crisis Diversion Services

Transfer 1.0 FTE Program Specialist to Program Offer 25011 to join the Comp/Plan of Care unit.