

**Department:** County Human Services      **Program Contact:** Dan Haynes  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

The Developmental Disabilities Monitoring and Crisis Services Unit has oversight of 24-hour comprehensive residential and employment programs, transportation, and support brokerage services, and provides crisis services to more than 3,000 adults and children with developmental disabilities who qualify for comprehensive services. These services range from short-term crisis support or crisis placement, to in-home supports and/or long-term residential placements.

**Program Summary**

To access comprehensive and support services the individual must be Medicaid eligible and have a functional assessment completed. Supports can include: accessing a crisis bed, behavior consultation, nursing support, respite and other supports needed to stabilize the client; and long-term supports including residential placement, supported living, in-home supports and employment/alternatives to employment.

The unit is responsible for arranging crisis placements and quick response and technical assistance, as well as monitoring services provided by contracted agencies and/or families. These supports are accessed through a functional assessment when support needs change. Clients accessing crisis services tend to be at high risk due to vulnerability resulting from their disabilities or find themselves in volatile living situations.

The unit also completes programmatic monitoring to ensure compliance with county contracts, Oregon Administrative Rules and Oregon Statutes. They participate in on-site licensing reviews conducted by the state Office of Developmental Disabilities Services and provide contractors with technical assistance to support them in meeting requirements. The unit monitors health and safety issues that are programmatic as opposed to client-specific concerns. They work with the Abuse Investigations team to ensure required actions are completed and ongoing issues are addressed.

**Performance Measures**

Measure Type	Primary Measure	FY13 Actual	FY14 Purchased	FY14 Estimate	FY15 Offer
Output	# of programmatic monitoring visits performed by the unit	461	400	462	400
Outcome	% of clients receiving crisis services, who are stable at 6 months post crisis <sup>1</sup>	82.2%	80.0%	86.6%	-
Outcome	% of adults requesting a crisis placement who are placed safely within 2 business days <sup>2</sup>	-	-	-	90.0%

**Performance Measures Descriptions**

<sup>1</sup>Discontinue this measure.

<sup>2</sup>New outcome measure to better reflect Region I's changing responsibilities resulting from Community First Choice Option (K Plan) implementation.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2014	2014	2015	2015
Personnel	\$0	\$1,434,962	\$0	\$1,316,382
Contractual Services	\$0	\$652,965	\$0	\$570,300
Materials & Supplies	\$0	\$13,999	\$0	\$17,102
Internal Services	\$0	\$189,200	\$0	\$181,475
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$2,291,126</b>	<b>\$0</b>	<b>\$2,085,259</b>
<b>Program Total:</b>	<b>\$2,291,126</b>		<b>\$2,085,259</b>	
<b>Program FTE</b>	0.00	14.35	0.00	13.35

Program Revenues				
Fees, Permits & Charges	\$0	\$15,000	\$0	\$13,000
Intergovernmental	\$0	\$2,165,953	\$0	\$2,072,259
Beginning Working Capital	\$0	\$110,173	\$0	\$0
<b>Total Revenue</b>	<b>\$0</b>	<b>\$2,291,126</b>	<b>\$0</b>	<b>\$2,085,259</b>

Explanation of Revenues

\$440,811 - State Mental Health Grant Local Admin  
 \$116,274 - State Mental Health Grant Case Management  
 \$500,000 - State Mental Health Grant Crisis Intervention Services  
 \$1,015,174 - State Mental Health Grant Regional Crisis Coordination  
 \$13,000 - Miscellaneous Fees (based on historical averages)

Significant Program Changes

Last Year this program was: 25015 DD Monitoring and Crisis Services