

Department: County Human Services **Program Contact:** Dan Haynes
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

The Developmental Disabilities Monitoring and Crisis Services Unit has oversight of 24-hour comprehensive residential and employment programs, transportation, and support brokerage services, and provides crisis services to more than 3,000 adults and children with developmental disabilities who qualify for comprehensive services. These services range from short-term crisis support or crisis placement, to in-home supports and/or long-term residential placements.

Program Summary

To access comprehensive and support services the individual must be Medicaid eligible and have a functional assessment completed. Supports can include: accessing a crisis bed, behavior consultation, nursing support, respite and other supports needed to stabilize the client; and long-term supports including residential placement, supported living, in-home supports and employment/alternatives to employment.

The unit is responsible for arranging crisis placements and quick response and technical assistance, as well as monitoring services provided by contracted agencies and/or families. These supports are accessed through a functional assessment when support needs change. Clients accessing crisis services tend to be at high risk due to vulnerability resulting from their disabilities or find themselves in volatile living situations.

The unit also completes programmatic monitoring to ensure compliance with county contracts, Oregon Administrative Rules and Oregon Statutes. They participate in on-site licensing reviews conducted by the state Office of Developmental Disabilities Services and provide contractors with technical assistance to support them in meeting requirements. The unit monitors health and safety issues that are programmatic as opposed to client-specific concerns. They work with the Abuse Investigations team to ensure required actions are completed and ongoing issues are addressed.

Performance Measures

Measure Type	Primary Measure	FY13 Actual	FY14 Purchased	FY14 Estimate	FY15 Offer
Output	# of programmatic monitoring visits performed by the unit	461	400	462	133
Outcome	% of clients receiving crisis services, who are stable at 6 months post crisis ¹	82.2%	80.0%	86.6%	n/a
Outcome	% of adults requesting a crisis placement who are placed safely within 2 business days ²	-	-	-	90.0%

Performance Measures Descriptions

¹Discontinue this measure.

²New outcome measure to better reflect Region I's changing responsibilities resulting from Community First Choice Option (K Plan) implementation.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2014	2014	2015	2015
Personnel	\$0	\$1,434,962	\$0	\$1,135,051
Contractual Services	\$0	\$652,965	\$0	\$570,300
Materials & Supplies	\$0	\$13,999	\$0	\$14,949
Internal Services	\$0	\$189,200	\$0	\$181,475
Total GF/non-GF	\$0	\$2,291,126	\$0	\$1,901,775
Program Total:	\$2,291,126		\$1,901,775	
Program FTE	0.00	14.35	0.00	11.35

Program Revenues				
Fees, Permits & Charges	\$0	\$15,000	\$0	\$13,000
Intergovernmental	\$0	\$2,165,953	\$0	\$1,888,775
Beginning Working Capital	\$0	\$110,173	\$0	\$0
Total Revenue	\$0	\$2,291,126	\$0	\$1,901,775

Explanation of Revenues

\$257,327 - State Mental Health Grant Local Admin
 \$116,274 - State Mental Health Grant Case Management
 \$500,000 - State Mental Health Grant Crisis Intervention Services
 \$1,015,174 - State Mental Health Grant Regional Crisis Coordination
 \$13,000 - Miscellaneous Fees (based on historical averages)

Significant Program Changes

Last Year this program was: 25015 DD Monitoring and Crisis Services

This offer reflects the reduction and related elimination of 1.0 FTE Program Specialist and 1.0 FTE Program Technician. The Program Specialist position provides enhanced capacity to monitor adult foster care services in the community to ensure client health and safety and assure quality of services, assists in program monitoring of 247 licensed foster homes serving 646 clients. Loss of health and safety function of followup on reports of serious events and incidents as well as regulatory compliance with OAR standards and liaison with providers and the Adult Care Home program. Loss of 1.0 FTE Program Technician position to monitor 30 providers of vocational services to 837 clients and 20 providers of transportation services to 1,128 clients and ensure client health and safety by assisting in followup on reports of serious events and incidents as well as regulatory compliance with OAR standards.