

Department: County Human Services **Program Contact:** Mohammad Bader
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics:

Executive Summary

Intellectual and Developmental Disabilities Region 1 Crisis Diversion Services directly support the quality of life of individuals with intellectual and developmental disabilities by providing crisis stabilization for the most severely challenged clients. Services include crisis residential placements, maintenance of crisis bed availability, training, technical assistance, and statewide, regional and local collaboration. These services emphasize safety, crisis prevention, community inclusion, service access, communication, cost-effectiveness, and culturally appropriate practice and placement.

Program Summary

ISSUE: Some clients are at high risk for health, safety and housing crises due to disability-related vulnerabilities or volatile living situations. Crisis Diversion Services address the need for immediate residential placements and technical assistance for the providers serving these clients.

PROGRAM GOALS: Research has demonstrated that enhanced quality of life is the result of a good match between a person's emotional and physical needs and the ability of the environment to fulfill those needs. Crisis Diversion Services match clients with services that meet their needs, and increase the capacity of the cross-county service network to meet the needs of clients in crisis. The service network includes Clackamas, Clatsop, Columbia, Multnomah, and Washington Counties. Service goals include: a) long-term stabilization of living situations for vulnerable clients across Region 1 counties, b) increase capacity of residential and service providers to meet the needs of the most vulnerable clients by providing professional development and maintenance of crisis bed availability, and c) improve service delivery and client access to services by partnering with other agencies and coordinating services across the five counties of Region 1.

PROGRAM ACTIVITY: The three goals outlined above correspond to three general areas of activity: access, capacity, and system coordination. In the area of access, Crisis Diversion Services provide prompt placement of clients into foster care or 24-hour licensed homes for acute crisis situations, including clients exiting hospitals, nursing homes, correctional facilities and state-operated residential settings. In the area of capacity, services include continual development, maintenance, recruitment and certification of culturally-responsive crisis foster homes that offer linguistic and culturally specific supports, as well as behavior support consultation, technical assistance, and training to service providers, Service Coordinators, health care representatives and family members. In the area of system coordination, Crisis Diversion Services engage in work groups, steering committees and task forces with mental health agencies, public safety partners, child welfare, school districts, hospitals, Region 1 counties, and the state to develop policies that improve service delivery to clients in crisis. System coordination also includes centralized administrative services across Region 1 that allow for expedited service access for clients in crisis.

Performance Measures

Measure Type	Primary Measure	FY16 Actual	FY17 Purchased	FY17 Estimate	FY18 Offer
Output	# of intakes that request out-of-home placement	327	247	330	300
Outcome	% of adults requesting a placement within 2 business days who are placed safely within 2 business days	100%	95%	100%	95%
Outcome	# of caregivers trained and certified in Oregon Intervention System	224	200	250	200
Outcome	% of "critical" intakes reported as "stable" at 6 months following placement and case is closed ¹	87%	80%	80%	80%

Performance Measures Descriptions

¹ "Critical" is defined as any child needing an out-of-home placement, or any adult exhibiting two of three state-defined crisis conditions; "stable" is defined as not requesting additional crisis diversion services.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2017	2017	2018	2018
Personnel	\$0	\$848,348	\$0	\$806,593
Contractual Services	\$0	\$82,357	\$0	\$22,688
Materials & Supplies	\$0	\$21,390	\$0	\$11,095
Internal Services	\$0	\$200,005	\$0	\$233,536
Total GF/non-GF	\$0	\$1,152,100	\$0	\$1,073,912
Program Total:	\$1,152,100		\$1,073,912	
Program FTE	0.00	8.25	0.00	7.45

Program Revenues				
Indirect for Dept. Admin	\$51,240	\$0	\$82,111	\$0
Intergovernmental	\$0	\$1,137,600	\$0	\$997,062
Other / Miscellaneous	\$0	\$14,500	\$0	\$0
Beginning Working Capital	\$0	\$0	\$0	\$76,850
Total Revenue	\$51,240	\$1,152,100	\$82,111	\$1,073,912

Explanation of Revenues

\$982,562 - State Mental Health Grant Regional Crisis Coordination
 \$14,500 - Miscellaneous Fees (based on historical averages)
 \$76,850 - Federal/State Beginning Working Capital

Significant Program Changes

Last Year this program was: FY 2017: 25015 DD Crisis Diversion Services

Decrease 1 FTE as a result of funding shortfall: 0.8 FTE Case Manager Sr.