

**Department:** County Human Services      **Program Contact:** Mohammad Bader  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Requested  
**Related Programs:**  
**Program Characteristics:** Backfill State/Federal/Grant, Out of Target

**Executive Summary**

Intellectual and Developmental Disabilities Crisis Diversion Services directly support the quality of life of individuals with intellectual and developmental disabilities by providing crisis stabilization for the most severely challenged clients. Services include crisis residential placements, maintenance of crisis bed availability, training, technical assistance, and local collaboration. These services emphasize safety, crisis prevention, community inclusion, service access, communication, cost-effectiveness, and culturally appropriate practice and placement.

**Program Summary**

**ISSUE:** Some clients are at high risk for health, safety and housing crises due to disability-related vulnerabilities or volatile living situations. Crisis Diversion Services address the need for immediate residential placements and technical assistance for the providers serving these clients. Region 1 services are currently state-funded crisis diversion services across five counties: Multnomah, Clackamas, Washington, Clatsop and Columbia. As a result of the potential elimination of Region 1 services, DD will lose an estimated 8.0 FTE. This contingency offer would restore an estimated 5.0 Crisis Diversion FTE to continue services solely in Multnomah County, upon State's approval to match.

**PROGRAM GOALS:** Research has demonstrated that enhanced quality of life is the result of a good match between a person's emotional and physical needs and the ability of the environment to fulfill those needs. Crisis Diversion Services match clients with services that meet their needs, and increase the capacity of the Multnomah County service network to meet the needs of clients in crisis. Service goals include: a) long-term stabilization of living situations for vulnerable clients, b) increased capacity of residential and service providers to meet the needs of the most vulnerable clients by providing professional development and maintenance of crisis bed availability, and c) improved service delivery and client access to services by partnering with other agencies and coordinating services across Multnomah County.

**PROGRAM ACTIVITY:** The three goals outlined above correspond to three general areas of activity: access, capacity, and system coordination. In the area of access, Crisis Diversion Services provide prompt placement of clients into foster care or 24-hour licensed homes for acute crisis situations, including clients exiting hospitals, nursing homes, correctional facilities and state-operated residential settings. In the area of capacity, services include continual development, maintenance, recruitment and certification of culturally-responsive crisis foster homes that offer linguistic and culturally specific supports, as well as behavior support consultation, technical assistance, and training to service providers, Service Coordinators, Health Care Representatives and family members. In the area of system coordination, Crisis Diversion Services engage in work groups, steering committees and task forces with mental health agencies, public safety partners, child welfare, school districts, hospitals, and the state to develop policies that improve service delivery to clients in crisis.

**Performance Measures**

Measure Type	Primary Measure	FY16 Actual	FY17 Purchased	FY17 Estimate	FY18 Offer
Output	# of intakes that request out-of-home placement	N/A	N/A	N/A	165
Outcome	% of adults requesting a placement within 2 business days who are placed safely within 2 business days	N/A	N/A	N/A	95%
Outcome	# of caregivers trained and certified in Oregon Intervention System	N/A	N/A	N/A	100
Outcome	% of "critical" intakes reported as "stable" at 6 months following placement and case is closed				80%

**Performance Measures Descriptions**

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2017	2017	2018	2018
Contractual Services	\$0	\$0	\$320,000	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$320,000</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$320,000</b>	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was: