

Division: Intellectual & Developmental Disabilities

Program Characteristics:**Program Description**

The Multnomah County Intellectual and Developmental Disability Services Division (IDDSD) is the Community Developmental Disability Program (CDDP) for Multnomah County. This is a Medicaid authority status conferred by the State. IDDSD staff support quality of life for individuals with intellectual and developmental disabilities such as cerebral palsy, autism, and intellectual disability. These are disabling neurological conditions that originate during developmental years and directly affect the brain. The Eligibility and Intake Services team is the point of entry to all IDDSD vocational, residential, in-home, and case management services. The team follows state and federal rules to ensure that eligibility and intake services are self directed and inclusive. They work to increase awareness, access, choice, and community inclusion for individuals with intellectual and developmental disabilities.

The IDDSD Eligibility and Intake Services team's work encompasses three areas; first, community outreach increases understanding of IDDSD services. Community outreach results in referrals from community partners, such as schools, medical providers, and parent networks. It also results in high-need referrals from Adult Protective Services and Child Welfare; second, staff provide accessible intake services that include communication with the applicant in their primary language and meeting at a convenient location for the applicant. Accessible service supports provided by this team include application assistance, initial needs assessment, service information, and eligibility determination. Once eligible, clients are paired with a Service Coordinator or referred to a brokerage; finally, this team connects applicants, regardless of eligibility status, to agencies providing resources such as early intervention, energy assistance, housing support, social security benefits, health insurance, and behavioral health.

Equity Statement

The IDDSD Eligibility & Intake Services team advances equity by providing intake services and written materials in the language spoken by the applicant, and by meeting at locations convenient for the applicant. This flexibility increases service accessibility. Staff with specific knowledge, skills and abilities (KSAs) also increase service access by conducting outreach to ethnic, underserved, and marginalized communities.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$0	\$2,105,497	\$0	\$2,513,382
Contractual Services	\$10,000	\$0	\$10,000	\$0
Materials & Supplies	\$2,960	\$21,535	\$2,960	\$27,013
Internal Services	\$0	\$559,375	\$0	\$806,372
Total GF/non-GF	\$12,960	\$2,686,407	\$12,960	\$3,346,767
Total Expenses:	\$2,699,367		\$3,359,727	
Program FTE	0.00	14.00	0.00	16.00
Program Revenues				
Intergovernmental	\$0	\$2,686,407	\$0	\$3,346,767
Total Revenue	\$0	\$2,686,407	\$0	\$3,346,767

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of intake eligibility referrals processed	1,540	1,400	1,400
Number of community outreach activities	23	20	20