

Program #25022 - ADVSD Adult Care Home Program 4/15/2016

Department: County Human Services **Program Contact:** Felicia Nelson
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Proposed
Related Programs:
Program Characteristics:

Executive Summary

The Adult Care Home Program (ACHP) licenses and monitors 631 adult care homes and 14 room and board facilities in Multnomah County. Homes offer affordable 24-hour care in safe and culturally-appropriate settings. Adult care homes are licensed under Multnomah County Administrative Rules. ACHP licenses 2,815 adult care home beds and 80 room and board beds annually. These beds are available to older adults and adults with disabilities, and they offer a less expensive homelike alternative to an institutional nursing home setting.

Program Summary

The Adult Care Home Program (ACHP) is responsible for ensuring vulnerable residents are cared for in a culturally appropriate, homelike environment that is friendly, safe and secure. All adult care home operators are trained on and required to follow Multnomah County Administrative Rules (MCARs). ACHP's guiding principles state that every individual living in an adult care home is treated respectfully and receives quality care.

Adult care homes provide a quality long term care option for older adults and adults with disabilities, who desire to live in the community. ACHP serves a monthly average of 1,273 Medicaid clients while saving taxpayers millions of dollars a year. The average monthly Medicaid cost of services provided to older adults and adults with disabilities in an adult care home is \$2,563. This is 31% of the \$8,282 average Medicaid cost of a nursing home placement for the same population. Without this option, private pay residents would have to rely on more costly and restrictive alternatives resulting in possible spend down to Medicaid. This occurs when consumers exhaust their savings and are forced to rely on Medicaid for their long term support needs. This also negatively impacts the sustainability of Oregon's long term care Medicaid system.

All homes are inspected and licensed annually. Homes are visited at least once a year to ensure that residents receive necessary care, including personal care, nutrition, physical safety, nursing care and medication management. In addition, program monitors observe interactions in the home, review records, and check to ensure residents are provided with social and recreational activities and are cared for in a safe environment. Semi-annual unannounced monitoring reduces the risk of abuse and neglect of residents in adult care homes, ensures adherence to MCARs, and supports quality care. ACHP takes corrective action when it identifies issues of noncompliance in the home. Program staff provide technical assistance to adult care home operators and issue written warnings, sanctions or fines when there are serious deficits.

Performance Measures

Measure Type	Primary Measure	FY15 Actual	FY16 Purchased	FY16 Estimate	FY17 Offer
Output	Total number of adult care homes licensed and inspected yearly	631	650	640	650
Outcome	Adult care homes with two or more monitoring visits in a year ¹	13%	80%	25%	80%
Outcome	Adult care home/nursing home cost efficiency ratio ²	33%	40%	32%	35%

Performance Measures Descriptions

¹ All homes had an annual licensing inspection and at least 1 monitoring visit. Homes with 2 or more visits were targeted because of identified quality issues. Performance declined in FY15 due to vacancies, retirements, and promotions coupled with difficulties in hiring and retaining qualified monitoring staff. Efforts are ongoing to hire and train staff to meet program goals. Plan in place to hire both monitoring positions by April 2016.

² Lower is better. Ratio equals adult care home cost as percent of nursing home cost.

Legal / Contractual Obligation

Multnomah County has a contract with the State of Oregon to administer the licensing, monitoring and training functions of Adult Care Homes. The Board of County Commissioners passed Multnomah County Resolution §23.66 - §223.999 establishing the Adult Care Home Program.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2016	2016	2017	2017
Personnel	\$27,664	\$1,355,500	\$30,668	\$1,502,897
Contractual Services	\$74,428	\$364,400	\$123,427	\$311,828
Materials & Supplies	\$1,167	\$57,240	\$1,312	\$64,252
Internal Services	\$5,062	\$373,915	\$5,553	\$402,570
Total GF/non-GF	\$108,321	\$2,151,055	\$160,960	\$2,281,547
Program Total:	\$2,259,376		\$2,442,507	
Program FTE	0.30	14.70	0.32	15.68

Program Revenues				
Indirect for Dept. Admin	\$78,805	\$0	\$90,775	\$0
Fees, Permits & Charges	\$0	\$289,400	\$0	\$269,400
Intergovernmental	\$0	\$1,861,655	\$0	\$2,012,147
Total Revenue	\$78,805	\$2,151,055	\$90,775	\$2,281,547

Explanation of Revenues

\$2,012,147 - Title XIX; \$269,400 - Fees & Fines (based on historical averages)

Significant Program Changes

Last Year this program was: FY 2016: 25022-16 ADVSD Adult Care Home Program