

Department: County Human Services **Program Contact:** Felicia Nelson
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Proposed
Related Programs:
Program Characteristics:

Executive Summary

Aging, Disability & Veterans Services Division (ADVSD) Adult Care Home Program (ACHP) is responsible for the safety of residents who live in the 636 adult care homes in Multnomah County. The ACHP provides older adults, people with disabilities, people with mental illness, and Veterans equitable and easy access to quality adult care home services that meet their desire for choice and contribute to improved quality of life. The ACHP licenses and monitors adult care homes to ensure residents have their specific needs and wishes met in a culturally appropriate, safe, welcoming 24-hour setting.

Program Summary

ISSUE: The State of Oregon's approach to long-term services and supports for the past 30 years has been to invest more Medicaid dollars in community settings as an alternative to nursing facilities. The State valued the goal of reducing Medicaid cost and increasing choice for participants. Adult care homes are single family homes located in residential neighborhoods and offer assistance for up to five adults in a home-like environment. Multnomah County has the majority of the nursing facilities in the state. Multnomah County has an exemption from the State of Oregon to create local licensing regulations that meet or exceed State requirements for adult care homes to ensure the highest quality and safety for County residents.

PROGRAM GOAL: The goal of the Adult Care Home Program is to ensure residents receive appropriate, person-directed, culturally specific, and safe services and that the operators of the homes are in compliance with Multnomah County Administrative Rules (MCARs).

PROGRAM ACTIVITY: The ACHP accepts, reviews, and approves license applications for those interested in operating an adult care home. Once approved, all adult care home operators are trained on and follow MCARs which exceed the State of Oregon's minimum requirements. There are 2,900 residents living in 636 adult care homes. All homes receive three to four licensing and monitoring visits each year. These visits ensure that residents receive appropriate care and services, including personal care, nutrition, physical safety, nursing care, and medication management. ACHP takes corrective action when it identifies issues of noncompliance in the home. Program staff provides technical assistance to adult care home operators and issue written warnings, sanctions, or fines when there are serious deficits.

Performance Measures

Measure Type	Primary Measure	FY16 Actual	FY17 Purchased	FY17 Estimate	FY18 Offer
Output	# of adult care homes licensed and inspected annually	636	650	636	640
Outcome	% of adult care homes that were licensed accurately and timely based on ACHP audit findings	N/A	N/A	80%	80%
Outcome	% of residents satisfied with services received in adult care homes	80%	80%	80%	82%
Outcome	Average Medicaid cost savings for adult care home residents compared to nursing facility placement ¹	62%	62%	62%	62%

Performance Measures Descriptions

In 2016, ADVSD implemented a division-wide performance management system to measure participant outcomes and improve program administration. As a result, all ADVSD Program Offers were redesigned for FY18 to reflect the new measures. The FY17 Purchased amounts are estimates and differ from measures shown in the FY17 Adopted Budget. ¹The average monthly Medicaid cost of services provided to older adults, people with disabilities, and Veterans in an adult care home is \$2.536. This is 38% of the \$6.698 average Medicaid cost of a nursing facility placement for the same population.

Legal / Contractual Obligation

Multnomah County has a contract with Oregon Department of Human Services to administer the licensing, monitoring, and training functions of Adult Care Homes. The Board of County Commissioners passed Multnomah County Resolution §23.66 - §223.999 establishing the Adult Care Home Program.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2017	2017	2018	2018
Personnel	\$30,668	\$1,502,897	\$31,186	\$1,528,173
Contractual Services	\$123,427	\$311,828	\$100,000	\$314,400
Materials & Supplies	\$1,312	\$64,252	\$1,313	\$64,258
Internal Services	\$5,553	\$402,570	\$6,231	\$501,996
Total GF/non-GF	\$160,960	\$2,281,547	\$138,730	\$2,408,827
Program Total:	\$2,442,507		\$2,547,557	
Program FTE	0.32	15.68	0.32	15.68

Program Revenues				
Indirect for Dept. Admin	\$90,775	\$0	\$155,568	\$0
Fees, Permits & Charges	\$0	\$269,400	\$0	\$269,400
Intergovernmental	\$0	\$2,012,147	\$0	\$2,139,427
Total Revenue	\$90,775	\$2,281,547	\$155,568	\$2,408,827

Explanation of Revenues

\$20,400 – Adult Care Home Program Misc Fees
\$15,000 – Adult Care Home Program Conference Fees
\$20,000 – Adult Care Home Program Fines
\$214,000 – Adult Care Home Program License Fees
\$2,139,427 – Title XIX

Significant Program Changes

Last Year this program was: FY 2017: 25022 ADVSD Adult Care Home Program