

Department: County Human Services **Program Contact:** Felicia Nelson
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics:

Executive Summary

Aging, Disability & Veterans Services Division Adult Care Home Program (ACHP) is responsible for licensing and monitoring adult care homes in Multnomah County. The ACHP ensures compliance with regulations that support older adults, people with disabilities, and Veterans to have equitable and easy access to quality adult care home services that meet their desire for choice and contribute to improved quality of life. Through quarterly monitoring, the ACHP ensures residents' preferences are honored and their needs are met in a culturally appropriate, safe, and welcoming 24-hour setting.

Program Summary

ISSUE: The State of Oregon's approach to long-term services and supports for over 35 years has been to invest more Medicaid dollars in community settings as an alternative to nursing facilities. The State values the goal of reducing Medicaid cost and increasing choice for participants. Adult care homes are single family homes located in residential neighborhoods that offer assistance for up to five adults in a home-like environment. These homes are a key alternative to nursing facilities. Multnomah County has the majority of the nursing facilities in the state. Multnomah County has an exemption from the State of Oregon to create local licensing regulations that meet or exceed State requirements for adult care homes to ensure the highest quality and safety for county residents.

PROGRAM GOAL: The goals of the Adult Care Home Program are to ensure residents receive appropriate, person-directed, culturally specific, and safe services; and that the operators of the homes are in compliance with Multnomah County Administrative Rules (MCARs).

PROGRAM ACTIVITY: The ACHP accepts, reviews, and approves license applications for those interested in operating an adult care home. Once approved, all adult care home operators are trained on and follow MCARs which exceed the State of Oregon's minimum requirements. Multnomah County has 2,817 licensed beds in the 615 licensed adult care homes and 15 room and board facilities. All homes receive three to four licensing and monitoring visits each year. These visits ensure that residents receive appropriate care and services, including personal care, nutrition, physical safety, nursing care, and medication management. ACHP takes corrective action when it identifies issues of noncompliance in the home. Program staff provides technical assistance to adult care home operators and issue written warnings, sanctions, or fines when there are serious deficiencies.

Performance Measures

Measure Type	Primary Measure	FY17 Actual	FY18 Purchased	FY18 Estimate	FY19 Offer
Output	# of adult care homes and room and board facilities licensed and inspected annually ¹	630	640	636	636
Outcome	% of adult care homes that were licensed accurately and timely based on ACHP audit findings	86%	80%	85%	85%
Outcome	% of adult care home residents satisfied with services received in adult care homes ²	82%	82%	82% ²	82%
Outcome	Average Medicaid cost savings for adult care home residents compared to nursing facility placement ³	65%	62%	65%	65%

Performance Measures Descriptions

¹Measure reworded for accuracy: formerly "# of adult care homes licensed and inspected annually." ²Survey conducted every other year. Last conducted in FY 2017. ³The average monthly Medicaid cost of services provided to older adults, people with disabilities, and Veterans in an adult care home is \$2,791. This is 35% of the \$8,035 average Medicaid cost of a nursing facility placement for the same population.

Legal / Contractual Obligation

Multnomah County has a contract with Oregon Department of Human Services to administer the licensing, monitoring, and training functions of Adult Care Homes. The Board of County Commissioners passed Multnomah County Resolution §23.66 - §223.999 establishing the Adult Care Home Program.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2018	2018	2019	2019
Personnel	\$35,243	\$1,513,554	\$38,004	\$1,862,612
Contractual Services	\$100,000	\$314,400	\$195,164	\$381,830
Materials & Supplies	\$1,313	\$64,258	\$1,744	\$85,070
Internal Services	\$6,231	\$501,996	\$8,550	\$685,269
Total GF/non-GF	\$142,787	\$2,394,208	\$243,462	\$3,014,781
Program Total:	\$2,536,995		\$3,258,243	
Program FTE	0.32	15.68	0.38	18.62

Program Revenues				
Indirect for Dept. Admin	\$155,568	\$0	\$214,200	\$0
Fees, Permits & Charges	\$0	\$269,400	\$0	\$354,830
Intergovernmental	\$0	\$2,139,427	\$0	\$2,659,951
Total Revenue	\$155,568	\$2,408,827	\$214,200	\$3,014,781

Explanation of Revenues

\$2,659,951 - Title XIX
\$299,430 - Adult Care Home Program License Fees
\$20,400 – Adult Care Home Program Misc Fees
\$20,000 – Adult Care Home Program Fines
\$15,000 – Adult Care Home Program Conference Fees

Significant Program Changes

Last Year this program was: FY 2018: 25022 ADVSD Adult Care Home Program

In April 2017, Multnomah County Adult Care Home Program rules were updated to incorporate new State and Federal requirements. The new rules, effective July 1, 2017, focus on the Home & Community Based Services requirements and emphasize person-centered care. ACHP updated and developed new forms, procedures, tools and training. All 630 providers were trained on the new rules.

Increase in 3.00 FTE due to increased program revenue and Medicaid funding: 1.00 FTE Program Specialist, 1.00 FTE Program Technician, 1.00 FTE Office Assistant 2.