

Department: County Human Services **Program Contact:** Felicia Nelson
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

Aging, Disability & Veterans Services Division (ADVSD) Adult Care Home Program (ACHP) licenses, monitors, and provides equitable access to 617 quality adult care homes in Multnomah County. The ACHP licenses adult care homes to ensure compliance with health and safety rules and regulations developed to support older adults, people with disabilities, people with mental illness, and Veterans. Quarterly monitoring ensures residents' preferences are honored and their specific needs are met in a culturally appropriate, safe, and welcoming 24-hour setting.

Program Summary

ISSUE: The State of Oregon's approach to long-term services and supports for over 35 years has been to invest more Medicaid dollars in community settings as an alternative to nursing facilities. The State values the goal of reducing Medicaid cost and increasing choice for participants. Adult care homes are single family homes located in residential neighborhoods that offer assistance for up to five adults in a home-like environment. These homes are a key alternative to nursing facilities. Multnomah County has the majority of the nursing facilities in the state. Multnomah County has an exemption from the State of Oregon to create local licensing regulations that meet or exceed State requirements for adult care homes to ensure the highest quality and safety for county residents.

PROGRAM GOAL: The goal of the Adult Care Home Program is to ensure residents receive appropriate, person-directed, culturally specific, and safe services, and that the operators of the homes are in compliance with Multnomah County Administrative Rules (MCARs).

PROGRAM ACTIVITY: The ACHP accepts, reviews, and approves license applications for those interested in operating an adult care home. Once approved, all adult care home operators are trained on and follow MCARs which exceed the State of Oregon's minimum requirements. Multnomah County has 2,741 licensed beds in the 603 licensed adult care homes and 14 room and board facilities. All homes receive a minimum of three to four licensing and monitoring visits each year. These visits ensure that residents receive appropriate care and services, including personal care, nutrition, physical safety, nursing care, and medication management. ACHP takes corrective action when it identifies issues of noncompliance in the home. Program staff provide technical assistance to adult care home operators and issue written warnings, sanctions, or fines when there are serious deficits.

Performance Measures

Measure Type	Primary Measure	FY18 Actual	FY19 Purchased	FY19 Estimate	FY20 Offer
Output	# of licenses issued ¹	742	N/A	658	665
Outcome	% of adult care homes that were licensed accurately and timely based on ACHP audit findings	86%	85%	85%	85%
Outcome	% of adult care home residents satisfied with services received in adult care homes ²	82%	82%	82%	82%
Outcome	Average Medicaid cost savings for adult care home residents compared to nursing facility placement ³	66%	65%	65%	65%

Performance Measures Descriptions

¹New measure: represents the # of licenses issued. Because new homes open and existing homes may close or change, the # of licenses issued in the FY exceeds a point-in-time home count. ²The resident survey is from information collected in 2016. ³The average monthly Medicaid cost of services provided to older adults, people with disabilities, and Veterans in an adult care home is \$2,947. This is 34% of the \$8,609 average Medicaid cost of a nursing facility placement for the same population.

Legal / Contractual Obligation

Multnomah County has a contract with the Oregon Department of Human Services to administer the licensing, monitoring, and training functions of Adult Care Homes. The Board of County Commissioners passed Multnomah County Resolution §23.66 - §223.999 establishing the Adult Care Home Program.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2019	2019	2020	2020
Personnel	\$38,004	\$1,862,612	\$40,244	\$1,971,608
Contractual Services	\$195,164	\$381,830	\$182,160	\$393,218
Materials & Supplies	\$1,744	\$85,070	\$1,558	\$76,797
Internal Services	\$8,550	\$685,269	\$8,698	\$713,995
Total GF/non-GF	\$243,462	\$3,014,781	\$232,660	\$3,155,618
Program Total:	\$3,258,243		\$3,388,278	
Program FTE	0.38	18.62	0.38	18.62

Program Revenues				
Indirect for Dept. Admin	\$214,200	\$0	\$0	\$0
Fees, Permits & Charges	\$0	\$354,830	\$0	\$354,830
Intergovernmental	\$0	\$2,659,951	\$0	\$2,800,788
Total Revenue	\$214,200	\$3,014,781	\$0	\$3,155,618

Explanation of Revenues

\$2,800,788 - Title XIX
\$299,430 - Adult Care Home Program License Fees
\$20,400 - Adult Care Home Program Misc Fees
\$20,000 - Adult Care Home Program Fines
\$15,000 - Adult Care Home Program Conference Fees

Significant Program Changes

Last Year this program was: FY 2019: 25022-19 ADVSD Adult Care Home Program

Previous measure: "# of adult care homes and room and board facilities licensed and inspected annually" FY18 Actual=617, FY19 Purchased=636, FY19 Estimate=617