

Department: County Human Services **Program Contact:** Felicia Nelson
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Requested
Related Programs:
Program Characteristics: In Target

Executive Summary

Aging, Disability & Veterans Services Division (ADVSD) Adult Care Home Program (ACHP) licenses, monitors, and provides equitable access to 629 quality adult care homes in Multnomah County. The ACHP licenses adult care homes to ensure compliance with health and safety rules and regulations developed to support older adults, people with disabilities, people with behavioral health needs, and Veterans. Quarterly monitoring ensures residents' preferences are honored and their specific needs are met in a culturally appropriate, safe, and welcoming 24-hour setting.

Program Summary

ISSUE: The State of Oregon's approach to long-term services and supports for over 35 years has been to invest more Medicaid dollars in community settings as an alternative to nursing facilities. The State values the goal of reducing Medicaid cost and increasing choice for participants. Adult care homes are single family homes located in residential neighborhoods that offer assistance for up to five adults in a home-like environment. These homes are a key alternative to nursing facilities. Multnomah County has the majority of the nursing facilities in the state. Multnomah County has an exemption from the State of Oregon to create local licensing regulations that meet or exceed State requirements for adult care homes to ensure the highest quality and safety for county residents.

PROGRAM GOAL: The goal of the Adult Care Home Program is to ensure residents receive appropriate, person-directed, culturally specific, and safe services, and that the operators of the homes are in compliance with Multnomah County Administrative Rules (MCARs).

PROGRAM ACTIVITY: The ACHP accepts, reviews, and approves license applications for those interested in operating an adult care home. Once approved, all adult care home operators are trained on and follow MCARs which exceed the State of Oregon's minimum requirements. Multnomah County has 2,782 licensed beds in the 618 licensed adult care homes and 11 room and board facilities. The ACHP has added a quality improvement staff person to ensure process efficiencies, data quality, and program outcomes. All homes are licensed annually. Licensing visits ensure that residents receive appropriate care, socialization, and services, including personal care, nutrition, physical safety, nursing care, and medication management. ACHP takes corrective action when it identifies issues of noncompliance in the home. Program staff provide technical assistance to adult care home operators and issue written warnings, sanctions, or fines when there are serious deficits.

Performance Measures

Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer
Output	Number of licenses issued	663	665	665	665
Outcome	Percent of adult care homes that were licensed accurately and timely based on ACHP audit findings	92%	85%	85%	87%
Outcome	Percent of adult care home residents satisfied with services received in adult care homes	94%	82%	94%	94%
Outcome	Average Medicaid cost savings for adult care home residents compared to nursing facility placement ¹	57%	65%	55% ²	55%

Performance Measures Descriptions

¹The average monthly Medicaid cost of services provided to older adults, people with disabilities, and Veterans in an adult care home is \$2,947. This is 34% of the \$8,609 average Medicaid cost of a nursing facility placement for the same population.

²There is a decrease in cost savings as the acuity of care in adult care homes is increasing overall costs.

Legal / Contractual Obligation

Multnomah County has a contract with the Oregon Department of Human Services to administer the licensing, monitoring, and training functions of Adult Care Homes. The Board of County Commissioners passed Multnomah County Resolution §23.66 - §223.999 establishing the Adult Care Home Program.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds
Program Expenses	2020	2020	2021	2021
Personnel	\$40,244	\$1,971,608	\$47,385	\$2,321,968
Contractual Services	\$182,160	\$393,218	\$182,253	\$386,829
Materials & Supplies	\$1,558	\$76,797	\$0	\$65,500
Internal Services	\$8,698	\$713,995	\$0	\$808,593
Total GF/non-GF	\$232,660	\$3,155,618	\$229,638	\$3,582,890
Program Total:	\$3,388,278		\$3,812,528	
Program FTE	0.38	18.62	0.42	20.58

Program Revenues				
Fees, Permits & Charges	\$0	\$354,830	\$0	\$15,000
Intergovernmental	\$0	\$2,800,788	\$0	\$3,228,060
Service Charges	\$0	\$0	\$0	\$339,830
Total Revenue	\$0	\$3,155,618	\$0	\$3,582,890

Explanation of Revenues

This program generates \$307,893 in indirect revenues.
\$3,228,060 - Title XIX
\$299,430 - Adult Care Home Program License Fees
\$20,400 - Adult Care Home Program Misc Fees
\$20,000 - Adult Care Home Program Fines
\$15,000 - Adult Care Home Program Conference Fees

Significant Program Changes

Last Year this program was: FY 2020: 25022-20 ADVSD Adult Care Home Program

Increase in 2.00 FTE due to increased Medicaid funding: 1.00 FTE program specialist, 1.00 FTE program specialist senior.