

Department: County Human Services **Program Contact:** Joe Easton
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics:

Executive Summary

The Long Term Care program (LTC) determines eligibility for financial, nutritional, medical and case management services for 47,469 low-income older adults, people with disabilities and veterans. Intensive case management is provided to 7,293 clients each month who meet state criteria for nursing home care because they need help with daily self-care tasks. LTC served 5,969 clients in home and community-based settings and 1,324 clients in nursing facilities. LTC brings over \$29.4 million into the local economy through various benefits received monthly by clients.

Program Summary

Under contract with the State, the Long Term Care program (LTC) determines eligibility and enrolls older adults, people with disabilities and veterans in programs that meet basic health, financial and nutritional needs through the Oregon Health Plan, Medicaid and Supplemental Nutrition Assistance Program (SNAP). Clients receive counseling to help them choose the most appropriate managed care and Medicare Part D plans. LTC provides referrals to community resources to address other critical unmet needs. These vulnerable adults typically have incomes below the poverty level and also include individuals with a mental illness or developmental disability. Eligibility Case Managers carry an average caseload size of 427 clients.

Case managers assess clients' needs, create service plans, and authorize, coordinate and monitor services that address health and safety risks in the least restrictive environment. They ensure early intervention and effective management of the complex and fluctuating care needs of this high-risk population. Nurses provide consultation to case managers to ensure appropriate care planning for medically complicated and unstable cases. Additionally, nurses support caregivers and provide wellness counseling/education and disease management for clients to optimize health. Collaboration with other professionals, divisions and community agencies to address the needs of a diverse client population is an essential aspect of this program. Service Case Managers carry an average caseload size of 108 clients.

A primary goal of case management is to promote and support healthy and independent living in the community, preventing or minimizing more costly nursing home care and hospitalizations and readmissions whenever possible. Case managers provide services for a monthly average of 7,293 nursing home-eligible clients; 5,969 of these clients (81.8%) receive in-home or community-based services that promote or support their independence outside of a nursing home, while an additional 1,324 (18.2%) are served in a nursing home setting. While the proportion of nursing home-eligible clients residing in community-based settings in Multnomah County far exceeds the national average, it is a major program priority to improve on this percentage through more intensive case management and the expansion of programs targeting community-based care enhancements. The long term care system continues to focus on opportunities to innovate around services for clients with difficulty accessing care as well as those with greater challenges to reach our shared goal of greater independence living in the community.

Performance Measures

Measure Type	Primary Measure	FY14 Actual	FY15 Purchased	FY15 Estimate	FY16 Offer
Output	Avg monthly number of nursing home-eligible clients receiving long term care assistance	7,293	7,190	7,512	7,700
Outcome	Ratio of nursing home-eligible clients served in the community vs. nursing home ¹	81.8%	82.0%	82.3%	82%

Performance Measures Descriptions

¹A higher ratio indicates a better outcome.

Legal / Contractual Obligation

§1903(a) of the Social Security Act, 42 CFR-Medicaid Administration; 7 CFR-SNAP; §1915c and 1115 of Title XIX of the Social Security Act. All Oregon Administrative rules related to and governing programs administered by Aging, Disability and Veterans Services.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2015	2015	2016	2016
Personnel	\$0	\$21,707,136	\$0	\$23,012,444
Contractual Services	\$1,844,183	\$164,632	\$2,138,823	\$147,130
Materials & Supplies	\$0	\$495,593	\$0	\$490,538
Internal Services	\$0	\$4,972,607	\$0	\$6,840,082
Total GF/non-GF	\$1,844,183	\$27,339,968	\$2,138,823	\$30,490,194
Program Total:	\$29,184,151		\$32,629,017	
Program FTE	0.00	258.00	0.00	268.00

Program Revenues				
Indirect for Dept. Admin	\$6,368	\$0	\$1,290,186	\$0
Intergovernmental	\$0	\$27,087,665	\$0	\$30,306,027
Other / Miscellaneous	\$0	\$252,306	\$0	\$184,167
Total Revenue	\$6,368	\$27,339,971	\$1,290,186	\$30,490,194

Explanation of Revenues

\$30,174,157 - Title XIX; \$59,503 - Providence Medical Center; \$124,664 - Oregon Health Sciences University Case Manager (FTE) grant; \$131,870 – LTSS Innovator Agent Funding

Significant Program Changes

Last Year this program was: FY 2015: 25023 ADS Long Term Care Program

Increase of 10.0 FTE due to increased Medicaid funding: 6.0 FTE Case Manager 1, 3.0 FTE Case Manager 2, 1.0 FTE Program Specialist