

**Department:** County Human Services

**Program Contact:** Joe Easton

**Program Offer Type:** Existing Operating Program

**Program Offer Stage:** As Adopted

**Related Programs:**
**Program Characteristics:**

### Executive Summary

The Long Term Care program (LTC) determines eligibility for financial, nutritional, medical and case management services for 48,948 low-income older adults, people with disabilities and veterans. Intensive case management is provided to 7,499 clients each month who meet state criteria for nursing home care because they need help with daily self-care tasks. LTC serves 6,170 clients in home and community-based settings and 1,329 clients in nursing facilities. LTC brings over \$31.4 million into the local economy through various monthly benefits received by clients.

### Program Summary

Under contract with the State, the Long Term Care program (LTC) determines eligibility and enrolls older adults, people with disabilities and veterans in programs that meet basic health, financial and nutritional needs through the Oregon Health Plan, Medicaid and Supplemental Nutrition Assistance Program (SNAP). Clients receive counseling to help choose the most appropriate managed care and Medicare Part D plans. Referrals are made to address other critical needs, such as housing and transportation. These vulnerable adults typically have incomes below the poverty level and include individuals with a mental illness or developmental disability. Eligibility Case Managers carry an average caseload of 439 clients.

Case managers assess clients' needs, create service plans, and authorize, coordinate and monitor services that address health and safety risks in the least restrictive environment. They ensure early intervention and effective management of the complex and fluctuating care needs of this high-risk population. Nurses provide consultation to case managers to ensure appropriate care planning for medically complicated and unstable cases. Additionally, nurses support caregivers and provide wellness counseling/education and disease management for clients to optimize health. Collaboration with other professionals, divisions and community agencies to address the needs of a diverse client population strengthen LTC's goal of inclusion and racial equality. Service Case Managers carry an average caseload of 110 clients.

A primary goal of case management is to promote and support healthy and independent living in the community, preventing or minimizing more costly nursing home care, hospitalizations and re-admissions whenever possible. Case managers provide services for a monthly average of 7,499 nursing home-eligible clients; 6,170 of these clients (82.3%) receive in-home or community-based services that promote or support their independence outside of a nursing home, while an additional 1,329 (17.7%) are served in a nursing home setting. While the proportion of nursing home-eligible clients residing in community-based settings in Multnomah County far exceeds the national average, it is a major program priority to increase this percentage through more intensive case management and the expansion of specialized service contracts with community-based providers. The long term care system continues to focus on opportunities to innovate around services for clients with difficulty accessing care, as well as those with greater challenges, to reach our shared goal of greater independent living in the community.

### Performance Measures

Measure Type	Primary Measure	FY15 Actual	FY16 Purchased	FY16 Estimate	FY17 Offer
Output	Avg monthly number of nursing home-eligible clients receiving long term care assistance	7,499	7,700	8,000	8,000
Outcome	Ratio of nursing home-eligible clients served in the community vs. nursing home <sup>1</sup>	82.3%	82%	83%	83%

### Performance Measures Descriptions

<sup>1</sup>A higher ratio indicates a better outcome.

## Legal / Contractual Obligation

§1903(a) of the Social Security Act, 42 CFR-Medicaid Administration; 7 CFR-SNAP; §1915c and 1115 of Title XIX of the Social Security Act. All Oregon Administrative rules related to and governing programs administered by Aging, Disability and Veterans Services.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2016	2016	2017	2017
Personnel	\$0	\$23,012,444	\$0	\$24,334,037
Contractual Services	\$2,138,823	\$147,130	\$2,132,531	\$174,272
Materials & Supplies	\$0	\$490,538	\$0	\$624,810
Internal Services	\$0	\$6,840,082	\$0	\$7,172,118
<b>Total GF/non-GF</b>	<b>\$2,138,823</b>	<b>\$30,490,194</b>	<b>\$2,132,531</b>	<b>\$32,305,237</b>
<b>Program Total:</b>	<b>\$32,629,017</b>		<b>\$34,437,768</b>	
<b>Program FTE</b>	0.00	268.00	0.00	274.00

Program Revenues				
Indirect for Dept. Admin	\$1,290,186	\$0	\$1,469,775	\$0
Intergovernmental	\$0	\$30,306,027	\$0	\$32,121,654
Other / Miscellaneous	\$0	\$184,167	\$0	\$183,583
<b>Total Revenue</b>	<b>\$1,290,186</b>	<b>\$30,490,194</b>	<b>\$1,469,775</b>	<b>\$32,305,237</b>

## Explanation of Revenues

\$32,121,654 - Title XIX; \$54,945 - Providence Medical Center; \$128,638 - Oregon Health Sciences University Case Manager (FTE) grant.

## Significant Program Changes

**Last Year this program was:** FY 2016: 25023-16 ADVSD Long Term Care Program

Due to increased Medicaid funding and workload demands the program added 2.0 FTE Case Manager Senior, 7.0 FTE Case Manager 2, and 1.0 FTE Case Management Assistant, and reduced 4.0 FTE Case Manager 1.