

Department: County Human Services **Program Contact:** Joe Valtierra
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics:

Executive Summary

Long Term Services and Supports (LTSS) supports independence and quality of life. The program provides equitable and culturally appropriate access to services. It does this by providing resources and case management. The program supports living in the community and avoiding nursing facility care. LTSS provides access to publicly-funded benefits for older adults and people with disabilities.

Program Summary

ISSUE: Older adults living below the poverty level and those with physical disability, behavioral health need, or developmental disability can face health and safety risks. Often they are vulnerable and with complex social, daily living, and medical needs. They benefit from early intervention and effective management of their care needs.

PROGRAM GOAL: LTSS case management advocates and supports safe, healthy, and independent living in the community. These goals help prevent or cut costly nursing facility placement, hospitalization and readmission. The program prioritizes home and community-based services. Multnomah county has more people living in community-based settings than the national average.

PROGRAM ACTIVITY: LTSS provides two Medicaid case management programs— service and eligibility. Service case management uses a person-centered approach to assess needs. The case manager and participant create a plan for their needs. Those receiving service case management meet State guidelines for nursing facility level care. Service case managers also authorize, coordinate, and monitor these services. At any moment, there are about 9,115 participants receiving service case management.

Eligibility case management participants meet financial guidelines. However, they do not meet guidelines for nursing facility level care. They enroll in programs meeting basic health, financial, and nutritional needs. Programs used include the Oregon Health Plan, Medicaid, and the Supplemental Nutrition Assistance Program (SNAP). They may also receive counseling to help choose managed care and Medicare Part D plans. At any time, there are about 34,800 participants receiving eligibility case management.

Performance Measures

| Measure Type | Primary Measure | FY21 Actual | FY22 Budgeted | FY22 Estimate | FY23 Offer |
|--------------|---|---------------------|---------------|---------------|------------|
| Output | Number of participants served in LTSS programs | 48,777 ¹ | 50,000 | 48,777 | 50,000 |
| Outcome | Percent of nursing facility eligible participants who are living in the community | 88% | 88% | 88% | 88% |
| Output | Number of participants receiving Medicaid service case management | 11,212 | 11,300 | 11,300 | 11,300 |

Performance Measures Descriptions

¹Estimated based on enrollment from Jul 2020 - Jan 2021. The conversion to the ONE system in Feb 2021 resulted in a lack of access to medical benefit and MSP case data. Previous measure: "Percent of participants who felt listened to by LTSS staff" Available data is unreportable for this measure.

Legal / Contractual Obligation

ADVSD has a contract with the Oregon Department of Human Services to administer the Medicaid and SNAP programs in Multnomah County. Oregon Revised Statute 410 allows for the administration of services to older adults and people with disabilities through local governmental entities. The programs are guided by Federal regulations or rules including those in the Social Security Act, Medicaid Administration, and SNAP.

Revenue/Expense Detail

| | Adopted General Fund | Adopted Other Funds | Adopted General Fund | Adopted Other Funds |
|------------------------|-------------------------|------------------------|-------------------------|------------------------|
| Program Expenses | 2022 | 2022 | 2023 | 2023 |
| Personnel | \$0 | \$30,833,507 | \$0 | \$34,448,328 |
| Contractual Services | \$2,966,434 | \$330,900 | \$3,203,964 | \$256,423 |
| Materials & Supplies | \$0 | \$450,401 | \$0 | \$477,897 |
| Internal Services | \$0 | \$10,461,987 | \$0 | \$10,867,165 |
| Total GF/non-GF | \$2,966,434 | \$42,076,795 | \$3,203,964 | \$46,049,813 |
| Program Total: | \$45,043,229 | | \$49,253,777 | |
| Program FTE | 0.00 | 288.80 | 0.00 | 312.80 |

| Program Revenues | | | | |
|-----------------------|------------|---------------------|------------|---------------------|
| Intergovernmental | \$0 | \$41,439,576 | \$0 | \$45,175,421 |
| Other / Miscellaneous | \$0 | \$637,219 | \$0 | \$874,392 |
| Total Revenue | \$0 | \$42,076,795 | \$0 | \$46,049,813 |

Explanation of Revenues

This program generates \$4,836,546 in indirect revenues.

\$45,016,181 - Title XIX

\$282,954 - Providence Medical Center

\$275,425 - OHSU

\$159,240 - State of OR Change Leader

\$158,558 - Emanuel Hospital

\$157,455 - Kaiser Foundation Hospitals

Significant Program Changes

Last Year this program was: FY 2022: 25023 ADVSD Long Term Services & Supports (Medicaid)

In FY 2023, this program increases by \$4.2 million and 23.00 FTE. These FTE and \$3.9 million in Title XIX funds were added during FY 2022 as part of the Federal/State midyear rebalance (SUPP02-DCHS-001-22).

In FY 2023, added 1.00 FTE Program Specialist Senior funded by State of Oregon Change Leader funds.