

**Department:** County Human Services      **Program Contact:** Wendy Hillman  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

### Executive Summary

Adult Protective Services (APS) is responsible for improving the quality of life for the county's 233,000 older adults, people with disabilities and veterans by protecting them from abuse, financial exploitation, neglect and self-neglect. This program conducts abuse investigations, provides risk management and Multi-Disciplinary Team (MDT) services, and educates the community about abuse. APS workers prevent further harm by linking victims of abuse to critical health, legal and human services.

### Program Summary

The primary goal of the Adult Protective Services program (APS) is to protect vulnerable older adults, people with disabilities and veterans from abuse, neglect, self-neglect and financial exploitation. APS workers link vulnerable adults to needed health care, housing, social services, legal and client advocacy agencies. Workers investigate abuse and rule violations in 128 care facilities and 638 adult care homes as well as abuse in the community at large. APS coordinates with law enforcement and the District Attorney's Office to prosecute offenders. The program responded to 6,514 abuse calls in FY14.

APS serves clients with complex psycho-social and medical needs in six branch offices and five District Senior Centers located throughout the county via Multi-Disciplinary Teams (MDT) and the DCHS Multisystem Staffing Team (MSST). These teams are an evidence-based practice that provide consultation, in-home assessments and interventions to stabilize clients who have complex medical, mental health and psycho-social needs. The core team consists of an APS clinical services specialist, an APS community health nurse, a contracted mental health specialist and an investigator or case manager; others join the team as needed. The District Attorney's Office, law enforcement officers, the public guardian and County Counsel of Multnomah County participate each month on a larger law enforcement staffing to discuss criminal cases.

MDT provided 1,481 client contacts and 4,047 hours of nursing clinical supports to 1,031 older adults, people with disabilities and veterans. This service is designed for clients who have barriers to obtaining medical, mental health or legal types of intervention. Ninety-two percent of MDT participants showed improvement after MDT intervention. MDT interventions reduce the risk of unnecessary hospitalizations or homelessness for these clients. APS provides risk management services to stabilize clients, providing some clients with intensive oversight for up to 12 months to stabilize their situation or to link them to appropriate agencies and ongoing services.

### Performance Measures

Measure Type	Primary Measure	FY14 Actual	FY15 Purchased	FY15 Estimate	FY16 Offer
Output	Protective services investigations completed	2,414	2,893	2,600	2,600
Outcome	Reabuse rate for older adults and people with disabilities <sup>1</sup>	1.6%	2%	2%	2%
Outcome	Clients with stable or improved overall living situation after 90 days of MDT intervention <sup>2</sup>	92%	96%	93%	93%

### Performance Measures Descriptions

<sup>1</sup>Current reabuse rate estimate is based on State of Oregon figures. Data is from January-December 2013. Reabuse is defined as more than one investigation resulting in a substantiated abuse allegation during calendar year 2013 for all victims in Multnomah County.

<sup>2</sup>Living situation stability is measured by team ratings of safety, financial situation, health, living situation and knowledge of options.

## Legal / Contractual Obligation

APS is a mandated service by Oregon Administrative Rules. Multnomah County acts as the Area Agency On Aging and is required to perform this function under contract with Oregon Department of Human Services (DHS). DHS provides funds to Multnomah County to deliver this service.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	<b>2015</b>	<b>2015</b>	<b>2016</b>	<b>2016</b>
Personnel	\$390,899	\$3,998,802	\$501,591	\$4,092,514
Contractual Services	\$372,464	\$7,291	\$482,428	\$2,580
Materials & Supplies	\$9,730	\$100,115	\$10,480	\$85,527
Internal Services	\$53,114	\$655,460	\$72,816	\$940,280
<b>Total GF/non-GF</b>	<b>\$826,207</b>	<b>\$4,761,668</b>	<b>\$1,067,315</b>	<b>\$5,120,901</b>
<b>Program Total:</b>	<b>\$5,587,875</b>		<b>\$6,188,216</b>	
<b>Program FTE</b>	3.39	41.01	4.36	40.04

<b>Program Revenues</b>				
Indirect for Dept. Admin	\$0	\$0	\$216,773	\$0
Intergovernmental	\$0	\$4,761,668	\$0	\$5,120,901
<b>Total Revenue</b>	<b>\$0</b>	<b>\$4,761,668</b>	<b>\$216,773</b>	<b>\$5,120,901</b>

## Explanation of Revenues

\$5,120,901 - Title XIX

## Significant Program Changes

**Last Year this program was:** FY 2015: 25024A ADS Adult Protective Services

In FY16 with the transfer of Behavioral Health to the Health Department, \$130,776 County General Fund and \$192,323 State Mental Health Grant Older/Disabled Mental Health Services are budgeted in PO# 40068 HD - MH Quality and Protective Services to support the work of the Multi-Disciplinary Team.