

Department: County Human Services
Program Offer Type: Existing Operating Program

Program Contact: Brian Hughes
Program Offer Stage: As Requested

Related Programs:

Program Characteristics: In Target

Executive Summary

The Adult Protective Services Program (APS) helps to improve the quality of life for vulnerable older adults and people with disabilities. APS protects against abuse through quick and equitable access to quality services. APS investigates abuse and self-neglect of older adults and people with disabilities with the goal of ending abuse and neglect and holding perpetrators responsible.

Program Summary

ISSUE: Older adults and people with disabilities can be at risk of abuse, financial exploitation, neglect, and self neglect for many reasons. About one in nine vulnerable adults is the victim of abuse at some time during their life.

PROGRAM GOAL: The goal of the Adult Protective Services Program is to protect vulnerable adults from abuse and self-neglect. APS helps the department towards ending abuse and neglect and holding perpetrators responsible. APS also works to balance the safety and independence of vulnerable adults. Finally, APS provides community education on abuse, neglect and exploitation.

PROGRAM ACTIVITY: APS investigates abuse and self-neglect of older adults and people with disabilities. Forty-three APS investigators review the incidents of abuse. Some investigators serve people living in the community. Other investigators serve people living in long-term care facilities. APS staff connect vulnerable adults to resources like healthcare, housing, and advocacy agencies. The APS team includes clinical services specialists, investigators, risk case managers, and screeners. APS works with law enforcement and the District Attorney's Office to prosecute offenders. Many different agencies work together in monthly meetings to discuss criminal cases. The APS risk case managers provide longer-term follow up for people facing threats to their health or safety. Risk case management services last for up to a year. The risk case managers reduce risk by connecting people to the right agencies and setting up needed services.

Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of Adult Protective Service intakes	9,038	9,000	9,000	9,000
Outcome	Percent of investigations with timely response	99%	97%	98%	98%
Output	Number of Adult Protective Service investigations completed	2,887	2,500	2,500	2,800
Outcome	Re-abuse rate for individuals involved with APS	2%	4%	4%	3%

Performance Measures Descriptions

Legal / Contractual Obligation

Adult Protective Services is a mandated service by Oregon Administrative Rules. Multnomah County acts as the designated Area Agency on Aging and is required to perform this function under contract with the Oregon Department of Human Services.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$49,281	\$5,171,791	\$51,541	\$7,248,244
Contractual Services	\$463,951	\$5,000	\$666,805	\$5,000
Materials & Supplies	\$0	\$63,001	\$32	\$68,228
Internal Services	\$4,325	\$1,623,045	\$4,278	\$2,047,233
Total GF/non-GF	\$517,557	\$6,862,837	\$722,656	\$9,368,705
Program Total:	\$7,380,394		\$10,091,361	
Program FTE	0.35	41.00	0.35	57.00

Program Revenues				
Intergovernmental	\$0	\$6,862,837	\$0	\$9,368,705
Total Revenue	\$0	\$6,862,837	\$0	\$9,368,705

Explanation of Revenues

This program generates \$1,017,654 in indirect revenues.
\$9,368,705 – Title XIX

Significant Program Changes

Last Year this program was: FY 2022: 25024 ADVSD Adult Protective Services

Added 16 positions; 1 Case Management Assistant, 2 Case Manager Senior, 11 Human Service Investigator, 1 Office Assistant 2, 1 Program Specialist Senior with SUPP02-DCHS-001-22 in the revised FY22 budget.