

**Department:** County Human Services

**Program Contact:** Brian Hughes

**Program Offer Type:** Operating

**Program Offer Stage:** Adopted

**Related Programs:**
**Program Characteristics:**

### Program Description

**ISSUE:** Older adults and people with disabilities are often dependent on others to meet their needs. This can put them at risk of abuse, financial exploitation, neglect, or self-neglect. About one in nine vulnerable adults is the victim of abuse at some time during their life.

**PROGRAM GOAL:** Adult Protective Services (APS) works to stop the abuse of vulnerable adults, prevent re-abuse, and hold abusers accountable. They ensure that service providers and the general public know how to recognize and report suspected abuse. APS aims to overcome cultural and language barriers so that anyone at risk can access APS services.

**PROGRAM ACTIVITY:** When someone suspects abuse, they make a report to APS. Every report is quickly screened so that the reported victim is offered the right support. If needed, the case is assigned to an APS investigator. Some investigators focus on reports for people living in the community. Others investigate reports related to long-term care facilities.

If investigators confirm the suspected abuse, they may work with law enforcement and the District Attorney's Office in an effort to prosecute offenders. Sometimes there is no actual abuse, but the individual is still found to be highly vulnerable. In these cases, APS case managers may follow up with at-risk individuals for up to a year to support their ongoing safety. They help connect individuals to health care, housing, social services, or legal advocacy.

The APS Training and Outreach Coordinator educates the community about the program. This includes building relationships with culturally-specific organizations. They make sure that anyone at risk can connect to APS services without facing cultural or language barriers.

**PROGRAM OUTPUTS:**

- Receive and evaluate reports of abuse and neglect for vulnerable adults.
- Conduct investigations for vulnerable adults at risk of abuse and neglect.

### Performance Measures

Measure Type	Performance Measure	FY24 Actual	FY25 Budgeted	FY25 Estimate	FY26 Target
Output	Number of Adult Protective Service intakes	9,745	9,400	10,000	9,800
Output	Number of Adult Protective Service investigations completed	2,969	2,800	3,000	3,000

### Performance Measures Descriptions

## Legal / Contractual Obligation

Adult Protective Services is a mandated service by Oregon Administrative Rules. Multnomah County acts as the designated Area Agency on Aging and is required to perform this function under contract with the Oregon Department of Human Services.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2025	2025	2026	2026
Personnel	\$58,391	\$8,092,139	\$61,236	\$8,723,716
Contractual Services	\$1,238,439	\$5,000	\$994,478	\$5,000
Materials & Supplies	\$0	\$68,260	\$2,000	\$69,484
Internal Services	\$5,525	\$2,359,746	\$5,039	\$2,373,083
<b>Total GF/non-GF</b>	<b>\$1,302,355</b>	<b>\$10,525,145</b>	<b>\$1,062,753</b>	<b>\$11,171,283</b>
<b>Program Total:</b>	<b>\$11,827,500</b>		<b>\$12,234,036</b>	
<b>Program FTE</b>	0.35	57.00	0.35	56.67

Program Revenues				
Intergovernmental	\$0	\$10,525,145	\$0	\$11,171,283
<b>Total Revenue</b>	<b>\$0</b>	<b>\$10,525,145</b>	<b>\$0</b>	<b>\$11,171,283</b>

## Explanation of Revenues

This program generates \$1,256,215 in indirect revenues.  
\$11,171,283 - Title XIX (Federal)

## Significant Program Changes

**Last Year this program was:** FY 2025: 25024 ADVSD Adult Protective Services

Decreased by 1.00 FTE Office Assistant 2 (vacant).

Moved 0.67 FTE Manager 1 from program ADVSD Multi-Disciplinary Team (25028) to program ADVSD Adult Protective Services (25024).