

Division: Aging, Disability & Veterans Services

Program Characteristics:

Program Description

Older adults and people with disabilities are often dependent on others to meet their needs. This can put them at risk of abuse, financial exploitation, neglect, or self-neglect. About one in nine vulnerable adults is the victim of abuse at some time during their life. Adult Protective Services (APS) works to stop the abuse of vulnerable adults and hold abusers accountable. The APS Training and Outreach Coordinator educates the community about the program. They ensure that service providers and the general public know how to recognize and report suspected abuse.

When someone suspects abuse, they make a report to APS. Every report is quickly screened so that the reported victim is offered the right support. If needed, the case is assigned to an APS investigator. Some investigators focus on reports for people living in the community. Others investigate reports related to long-term care facilities.

If investigators confirm the suspected abuse, they may work with law enforcement to prosecute offenders. Sometimes there is no abuse, but the individual is still found to be highly vulnerable. In these cases, APS case managers may follow up with at-risk individuals for up to a year to support their ongoing safety. They help connect individuals to health care, housing, social services, or legal advocacy.

Equity Statement

Adult Protective Services (APS) aims to overcome cultural and language barriers so that anyone at risk can access services. The APS Training and Outreach Coordinator builds relationships with culturally specific organizations to make sure connecting to APS is accessible to everyone, regardless of their background or identity.

Revenue/Expense Detail

| | 2026 General Fund | 2026 Other Funds | 2027 General Fund | 2027 Other Funds |
|-------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| Personnel | \$61,236 | \$8,723,716 | \$60,792 | \$8,798,424 |
| Contractual Services | \$994,478 | \$5,000 | \$66,726 | \$5,000 |
| Materials & Supplies | \$2,000 | \$69,484 | \$2,224 | \$68,262 |
| Internal Services | \$5,039 | \$2,373,083 | \$31,045 | \$2,094,587 |
| Total GF/non-GF | \$1,062,753 | \$11,171,283 | \$160,787 | \$10,966,273 |
| Total Expenses: | \$12,234,036 | | \$11,127,060 | |
| Program FTE | 0.35 | 56.67 | 0.35 | 54.53 |
| Program Revenues | | | | |
| Intergovernmental | \$0 | \$11,171,283 | \$0 | \$10,966,273 |
| Total Revenue | \$0 | \$11,171,283 | \$0 | \$10,966,273 |

Performance Measures

| Performance Measure | FY25 Actual | FY26 Estimate | FY27 Target |
|---|------------------------|--------------------------|------------------------|
| Number of Adult Protective Service intakes | 9,867 | 10,000 | 9,800 |
| Number of Adult Protective Service investigations completed | 3,220 | 3,550 | 3,250 |