

**Program #25024B - ADVSD Adult Protective Services - Risk Outreach** 6/30/2016

**Department:** County Human Services      **Program Contact:** Wendy Hillman  
**Program Offer Type:** Existing Operating Program      **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

Adult Protective Services (APS) is responsible for improving the quality of life for 235,000 older adults, people with disabilities and veterans by protecting them from abuse, financial exploitation, neglect and self-neglect. APS investigators are only able to keep cases open for 120 days per state statute. The APS Risk Case Manager Senior position provides services to older adults and people with disabilities who have complex needs and are experiencing self-neglect situations that require a high level of support to help them connect to needed resources and make them safe.

**Program Summary**

This APS Risk case manager will provide Intensive short-term case management for elders and vulnerable adults who are at high risk for abuse or self neglect. Services include, but are not limited to: assessment, service coordination, linkage to support services and ongoing monitoring. This service is available regardless of income or resources.

The APS Risk case manager is part of the APS program and will receive referrals through the APS screener, Long Term Care (LTC), Multi-System Staffing Team (MSST), ADVSD Multi-Disciplinary Team (MDT), the Aging and Disability Resource Connection (ADRC) Helpline, and Coordinated Care Organizations (CCO's). The APS Risk case manager works with these clients for up to six months to create a stable living situation.

The APS Risk case manager works with clients who are in serious self-neglect situations that pose a significant threat to health and safety. These cases require more intensive and longer term involvement than can be provided by LTC case managers to achieve a successful outcome. The APS Risk case manager will make referrals to APS for investigation when appropriate and will not conduct investigations.

This Program Offer would restore the APS Risk Case Manager Senior that would otherwise be eliminated to meet County General Fund Constraint.

**Performance Measures**

Measure Type	Primary Measure	FY15 Actual	FY16 Purchased	FY16 Estimate	FY17 Offer
Output	Number of clients engaged in APS Risk case management services	N/A	N/A	N/A	75
Outcome	Clients with improved living situation after completion of intensive case management service <sup>1</sup>	N/A	N/A	N/A	85%

**Performance Measures Descriptions**

New Measures - This program offer was part of 25024 ADVSD Adult Protective Services in FY16. New measures were established for this program offer.

<sup>1</sup>Living situation stability is measured by team ratings of safety, financial situation, health, living situation, and knowledge of options.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2016	2016	2017	2017
Personnel	\$84,462	\$0	\$90,106	\$0
Materials & Supplies	\$0	\$0	\$7,022	\$0
<b>Total GF/non-GF</b>	<b>\$84,462</b>	<b>\$0</b>	<b>\$97,128</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$84,462</b>		<b>\$97,128</b>	
<b>Program FTE</b>	1.00	0.00	1.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Explanation of Revenues

Significant Program Changes

Last Year this program was: FY 2016: 25024-16 ADVSD Adult Protective Services